



Midland Penetanguishene Transit Committee Meeting

Tuesday, March 14th, 2023 – 9:00 a.m.

1. CALL TO ORDER

2. MINUTES FROM PREVIOUS MEETINGS

- i) Minutes from Midland Penetanguishene Transit Committee – Dated September 20, 2022.
Recommended Action: THAT the minutes of the September 20th, 2022 Midland Penetanguishene Transit Committee be adopted as presented.

3. ITEMS OF REFERENCE

- i) Introduction of the new Committee Members
– Robert Cummings, Councillor Bonita Desroches and Councillor Sheldon East.
- ii) Midland and Penetanguishene Transit Ridership Update

4. MATTERS FOR CONSIDERATION

- i) Review of Penetanguishene & Midland Transit Routes
- ii) Transit App
- iii) 2021 Urban Transit Fact Book
- iv) Transit Grants & Funding – Update
 - New Horizon Seniors Grant
 - Safe Restart
- v) County of Simcoe Transportation Master Plan – Update

5. NEW BUSINESS

6. QUESTIONS & INQUIRIES

7. NEXT MEETING

- June 13th @ 9:00 am – Town of Penetanguishene Town Office Committee Room & Virtual Attendance

8. ADJOURNMENT



**Midland Penetanguishene Transit Committee
Virtual Meeting
Tuesday, September 20th, 2022 – 9:00 a.m.**

MINUTES

PRESENT:

Jeff Hamelin (Town of Penetanguishene)
Carmen Gignac (Town of Penetanguishene)
Councillor Debbie Levy (Town of Penetanguishene)
Jim Reichheld (Town of Midland)
Tim Leitch (Township of Tiny)
Madeleine Twitchin (Town of Midland)
Dylan Flannery (Town of Midland)
Councillor Carole McGinn (Town of Midland)

Absent

Bryan Murray (Town of Penetanguishene) - Absent
John Juneau (Town of Penetanguishene representative)
Shawn Persaud (Township of Tiny)

1. CALL TO ORDER

The meeting was called to order at 9:03 am.

2. MINUTES FROM PREVIOUS MEETINGS

The minutes for June 14, 2022 meeting were approved as printed.

Moved by Councillor Debbie Levy

Seconded by Councillor Carole McGinn

3. ITEMS OF REFERENCE

i) Penetanguishene Transit Ridership Update – Q2 2022

JH went over the report that went to the council showing that the ridership has been trending upward for both municipalities.

4. MATTERS FOR CONSIDERATION

i) Review of Penetanguishene & Midland Transit Routes

JH opened the meeting for a discussion regarding the routes. JR advised the committee that the Penetang Foodland owner denied the request to move the

transit to the Linx area and advised that there is a courtesy stop for riders for picked up or dropped off.

CM inquired if the Town of Midland transit stop at Midland Ave and Hugel Ave will be switched back. JR indicated that due to complaints it was moved down to the Bell building at the corner of Hugel Ave and Midland Ave where a shelter is being installed.

Action: JR to have the map updated.

ii) Transit Grants – Update

CG advised the committee that the New Horizon Grants and/or additional grants are being reviewed. At this time there were no grants that would benefit the riders from the Town of Penetanguishene.

5. NEW BUSINESS

JR indicated that the Town of Midland has received possession of their new bus. It was mentioned that consideration to a new bus should be considered due to the number of repairs the Town of Penetanguishene transit is having.

6. QUESTIONS & INQUIRIES

Currently, there were no questions or inquiries.

7. NEXT MEETING

- December 13th, 2022 @ 9:00 am - virtual

8. ADJOURNMENT

The meeting adjourned at 9:20 am.

Route Name	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Total	% Change
South Midland South Route	1,319	1,399	1,713	1,655	1,702	1,734	1,678	1,953	1,755	1,804	2,158	2,036	20,906	30%
North Midland North Route	1,558	1,547	2,123	1,864	1,932	2,158	2,125	2,292	2,312	2,314	2,451	2,349	25,025	30%
Penetanguishene Penetanguishene Route	1,044	1,073	1,428	1,395	1,544	1,719	1,724	1,555	1,642	1,726	1,983	1,751	18,584	40%
Total For Jan 01, 2022 to Dec 31, 2022	3,921	4,019	5,264	4,914	5,178	5,611	5,527	5,800	5,709	5,844	6,592	6,136	64,515	-
Total For Jan 01, 2021 to Dec 31, 2021	3,440	3,494	4,314	3,166	3,444	3,594	4,111	4,430	4,577	4,513	5,051	4,600	48,734	-
% Change	14%	15%	22%	55%	50%	56%	34%	31%	25%	29%	31%	33%	-	32 %
Previous Year Total For Change	481	525	950	1,748	1,734	2,017	1,416	1,370	1,132	1,331	1,541	1,536	15,781	-

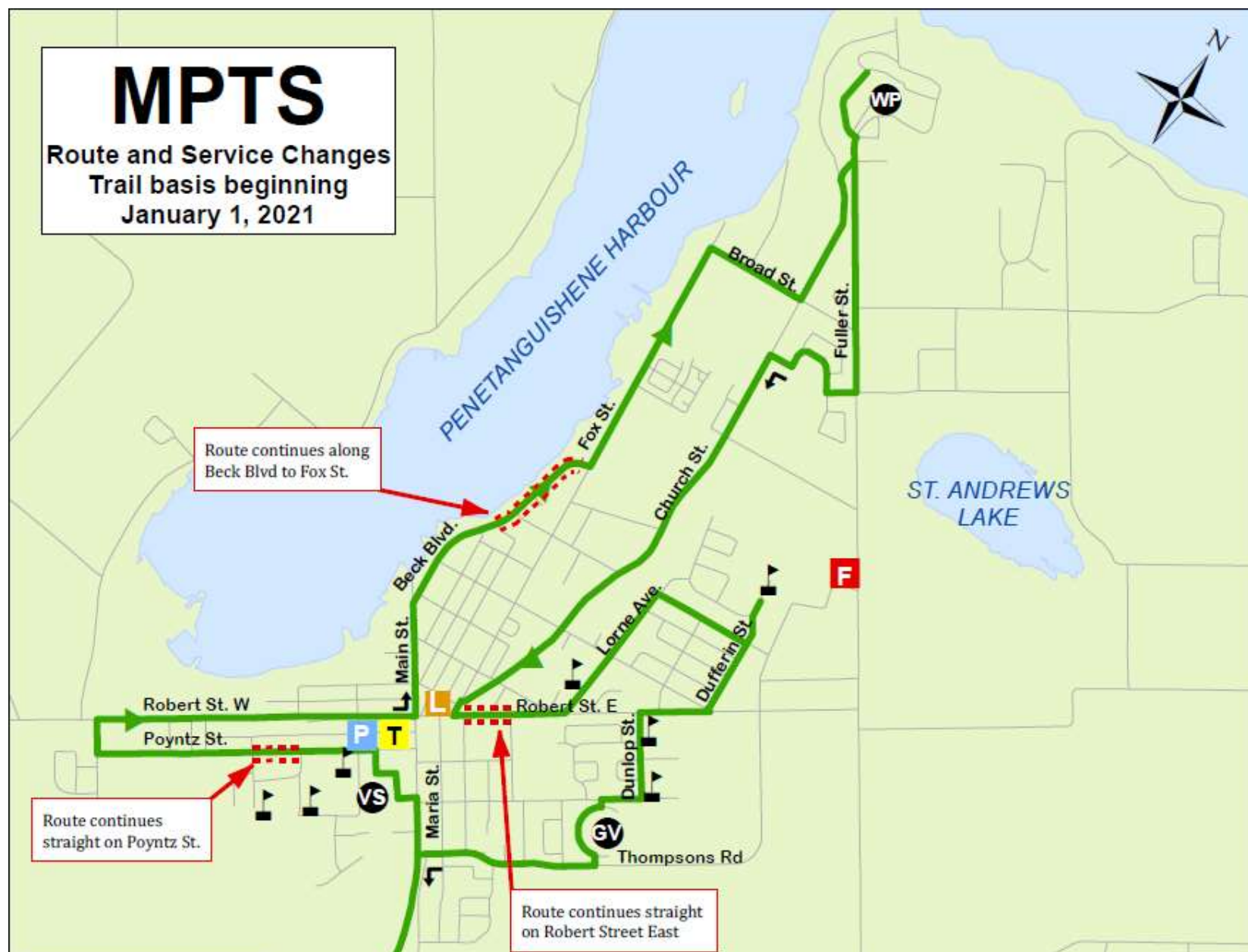
	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Weekday Total	Weekend Total	Total	% Change
South Midland South Route	3,172	3,925	3,729	3,706	3,625	2,749	0	18,157	2,749	20,906	30%
North Midland North Route	3,961	4,752	4,444	4,854	4,496	2,518	0	22,507	2,518	25,025	30%
Penetanguishene Penetanguishene Route	2,721	3,337	3,354	3,295	3,463	2,414	0	16,170	2,414	18,584	40%
Total For Jan 01, 2022 to Dec 31, 2022	9,854	12,014	11,527	11,855	11,584	7,681	0	56,834	7,681	64,515	-
Total For Jan 01, 2021 to Dec 31, 2021	7,534	8,783	8,912	8,549	9,034	5,922	0	42,812	5,922	48,734	-
% Change	31%	37%	29%	39%	28%	30%	n/a	33%	30%	-	32%
Previous Year Total For Change	2,320	3,231	2,615	3,306	2,550	1,759	n/a	14,022	1,759	15,781	-

Route Name	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Total	% Change
South Midland South Route	2,170	2,007	589	0	0	0	0	0	0	0	0	0	4,766	50%
North Midland North Route	2,489	2,374	707	0	0	0	0	0	0	0	0	0	5,570	52%
Penetanguishene Penetanguishene Route	1,963	1,675	331	0	0	0	0	0	0	0	0	0	3,969	59%
Total For Jan 01, 2023 to Dec 31, 2023	6,622	6,056	1,627	0	0	0	0	0	0	0	0	0	14,305	-
Total For Jan 01, 2022 to Dec 31, 2022	3,921	4,019	1,416	0	0	0	0	0	0	0	0	0	9,356	-
% Change	69%	51%	15%	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	-	53 %
Previous Year Total For Change	2,701	2,037	211	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	4,949	-

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Weekday Total	Weekend Total	Total	% Change
South Midland South Route	868	988	807	811	765	527	0	4,239	527	4,766	50%
North Midland North Route	1,074	1,113	930	895	963	595	0	4,975	595	5,570	52%
Penetanguishene Penetanguishene Route	659	687	705	667	775	476	0	3,493	476	3,969	59%
Total For Jan 01, 2023 to Dec 31, 2023	2,601	2,788	2,442	2,373	2,503	1,598	0	12,707	1,598	14,305	-
Total For Jan 01, 2022 to Dec 31, 2022	1,570	1,994	1,532	1,728	1,573	959	0	8,397	959	9,356	-
% Change	66%	40%	59%	37%	59%	67%	n/a	51%	67%	-	53%
Previous Year Total For Change	1,031	794	910	645	930	639	n/a	4,310	639	4,949	-

MPTS

Route and Service Changes
Trail basis beginning
January 1, 2021



MPTS

Transit Route Map
Effective December 1, 2020

**Points of Transfer
Between the Midland and
Penetanguishene Buses**

- Huronia Mall
- Huronia Medical Centre
- Georgian Bay
General Hospital

:30 Bus Arrival Time
In Minutes Past the Hour
Times are Approximate

- Bus Shelter
- Bus Stop
- 🏫 School
- 🏥 Medical Centre
- H Hospital
- 🏠 Seniors Residence
- WP Waypoint Center
- WM Wal-Mart
- VS Village Square Mall
- GC Georgian College
- MM Mountainview Mall
- HM Huronia Mall
- L Public Library
- P Police
- T Town Hall

- South Route (Midland)
- *** South Peak Route (7:45 am ONLY)
- North Route (Midland)
- Penetanguishene Route
- Midland Route Changeover Point
- Shared Service Route (May Only be Served by One Bus)
- Downtown Midland Detour Area -
EXTENDED to Spring 2021

Transfer Zone Detail

Please board any bus between Mountainview Mall and Superstore regardless of whether it is the Midland or Penetanguishene bus and it will take you to the transfer point at Huronia Mall.

Both buses may not go to Mountainview Mall and/or Superstore due to timing or ridership but one bus will always pick up riders at those locations. Please let the driver know if you wish to be dropped off at one of those stops to ensure your bus travels to your desired location.

Downtown Midland Detour EXTENDED Until Spring 2021

For more information, please see the Transit Detour Detail Map or contact the Town of Midland at 705-526-4275 ext. 2217. You may also email transit@midland.ca or visit midland.ca

Route Changeover Point

A single bus covers both Midland routes. This is where either the South (Red) or North (Blue) route is complete and becomes the other route and continues on. There is no need to switch buses.

Ontario Urban Transit Fact Book

2021 Operating Data

prepared for
The Ontario Ministry of Transportation

by
The Canadian Urban Transit Association

Abstract

The **Ontario Urban Transit Fact Book** is a summary of operating and financial statistics voluntarily submitted by Ontario transit systems, through the Urban Transit Statistics (UTS) questionnaire administered by the Canadian Urban Transit Association (CUTA). The report was prepared through a cooperative agreement between CUTA and the Ontario Ministry of Transportation (MTO).

This report contains detailed data for 2020 and 2021, along with key performance indicators, for each transit system.

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CUTA REPORT DOCUMENTATION FORM

CUTA Report No. RTS-21-20	ISBN No.	Publication Date January 2023
<p>Title and Sub-title</p> <p>ONTARIO URBAN TRANSIT FACT BOOK 2021 OPERATING DATA</p>		
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<p>Supplementary Notes</p> <p>Please contact CUTA's Research, Technical and Member Services Department for any corrections or comments.</p> <p>Copyright © 2023 Canadian Urban Transit Association (CUTA) - Association canadienne du transport urbain (ACTU)</p>		
<p>Abstract</p> <p>The Ontario Urban Transit Fact Book - 2021 Operating Data contains operating statistics collected from over 70 Ontario transit systems which provide transit services for the public.</p> <p>The Fact Book provides detailed data for 2020 and 2021, along with key performance indicators, for each transit system. The report also provides summary information for the province and summary reports for revenue buses by accessibility and by fuel type.</p>		
<p>Key Words</p> <p>Urban Transit; Conventional Transit; Regular Transit; Operating and Financial Statistics; Performance Indicators</p>		<p>Language</p> <p>RTS-21-20: English</p>
<p>No. of Pages</p> <p style="text-align: center; font-weight: bold;">168</p>		<p>Distribution</p> <p>Available to Ontario transit systems</p>

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Notes on 2021 Data

Please note that some transit systems update the previous year's data when responding to the survey for the current year, and, as a result, there are some changes in the data from one Fact Book to the next.

The completion and submission of the annual questionnaire is required from all Ontario municipalities wishing to receive Ontario gas tax funding as part of the 2021/22 Dedicated Gas Tax allocation.

Beginning as early as March 2020, transit systems were impacted by the COVID-19 pandemic which caused a disruption of Canadian public transit. Canadian public transit experienced an average decrease of 40 - 60% of ridership for the majority of 2020 and continue to work on recovering ridership in 2021.

Transit Strikes / Service Interruptions (Non-COVID related):

Municipality For 2020	Days	Remarks
Ottawa		Line 2 Closure
Windsor	286	Major construction on multiple routes throughout the year

I. Ontario and Ontario (without GO) Summaries

Ontario

Municipal Population:				24,290,687	Energy Consumption (All Modes)																																																																																																																																																													
Service Area Population:				22,295,450	Diesel		189,608,786	litres																																																																																																																																																										
Number of Fixed Routes				1,227	Biodiesel		24,063,838	litres																																																																																																																																																										
Number of Accessible Routes				762	Gasoline		910,464	litres																																																																																																																																																										
Fare Structure					Natural Gas		5,719,146	cubic metres																																																																																																																																																										
	Cash	Unit	Mobile Ticket	Monthly Pass	Electric		384,285,959	kilowatt-hours																																																																																																																																																										
Adult/General	\$3.44	\$3.38	\$4.64	\$87.36	Vehicles by Mode <table><tr><td></td><td colspan="2">Active</td><td colspan="2">Average Age</td><td>Spare Ratio</td><td>Peak</td></tr><tr><td></td><td>Acc.</td><td>Non Acc.</td><td>Acc.</td><td>Non Acc.</td><td></td><td></td></tr><tr><td>Child/Youth</td><td>\$2.62</td><td>\$1.91</td><td>\$2.01</td><td>\$49.33</td><td>Bus</td><td>7,154</td><td>25</td><td>7.8</td><td>0.8</td><td>41.8 %</td><td>4,954</td></tr><tr><td>Student</td><td>\$3.16</td><td>\$2.93</td><td>\$4.24</td><td>\$67.77</td><td>Commuter Rail</td><td>95</td><td>884</td><td>10.9</td><td>16.9</td><td>92.0 %</td><td>510</td></tr><tr><td>Senior</td><td>\$2.98</td><td>\$2.83</td><td>\$3.79</td><td>\$60.69</td><td>Ferry</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr><tr><td colspan="4">Employee Statistics:</td><td>Full-time</td><td>Part-time</td><td>Heavy Rail</td><td>840</td><td>-</td><td>14.1</td><td>-</td><td>76.8 %</td><td>475</td></tr><tr><td colspan="4">Operators</td><td>13,624</td><td>590</td><td>Light Rail</td><td>86</td><td>-</td><td>15.4</td><td>-</td><td>65.4 %</td><td>52</td></tr><tr><td colspan="4">Other Transport Operations</td><td>1,474</td><td>163</td><td>Locomotive</td><td>-</td><td>91</td><td>-</td><td>11.8</td><td>28.2 %</td><td>71</td></tr><tr><td colspan="4">Vehicle Mechanics</td><td>1,519</td><td>9</td><td>Other</td><td>204</td><td>-</td><td>3.1</td><td>-</td><td>54.5 %</td><td>132</td></tr><tr><td colspan="4">Other Vehicle Mechanics</td><td>2,659</td><td>69</td><td>Total</td><td>8,379</td><td>1,000</td><td>8.4</td><td>16.1</td><td>48.9 %</td><td>6,194</td></tr><tr><td colspan="4">Plant and Other Maintenance</td><td>3,165</td><td>23</td><td colspan="2">Total Low-Floor Buses (30'-60'):</td><td colspan="2">6,378</td><td colspan="2"></td></tr><tr><td colspan="4">General and Administration</td><td>6,405</td><td>178</td><td colspan="2">Average Bus Age (Years):</td><td colspan="2">7.7</td><td colspan="2"></td></tr><tr><td colspan="4">Total Employees</td><td>28,849</td><td>1,033</td><td colspan="6"></td></tr></table>								Active		Average Age		Spare Ratio	Peak		Acc.	Non Acc.	Acc.	Non Acc.			Child/Youth	\$2.62	\$1.91	\$2.01	\$49.33	Bus	7,154	25	7.8	0.8	41.8 %	4,954	Student	\$3.16	\$2.93	\$4.24	\$67.77	Commuter Rail	95	884	10.9	16.9	92.0 %	510	Senior	\$2.98	\$2.83	\$3.79	\$60.69	Ferry	-	-	-	-	-	-	Employee Statistics:				Full-time	Part-time	Heavy Rail	840	-	14.1	-	76.8 %	475	Operators				13,624	590	Light Rail	86	-	15.4	-	65.4 %	52	Other Transport Operations				1,474	163	Locomotive	-	91	-	11.8	28.2 %	71	Vehicle Mechanics				1,519	9	Other	204	-	3.1	-	54.5 %	132	Other Vehicle Mechanics				2,659	69	Total	8,379	1,000	8.4	16.1	48.9 %	6,194	Plant and Other Maintenance				3,165	23	Total Low-Floor Buses (30'-60'):		6,378				General and Administration				6,405	178	Average Bus Age (Years):		7.7				Total Employees				28,849	1,033						
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VEHICLE KILOMETRES AND HOURS					2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES					2020	2021																																																																																																																																																					
Number of Transit Systems Reporting			75	72	Total Capital Expenditures			\$5,855,661,632			\$7,604,196,300																																																																																																																																																							
Revenue Vehicle Kilometres			478,076,169	478,870,858	Total Capital Disposals			\$96,232,964			\$82,596,744																																																																																																																																																							
Total Vehicle Kilometres			525,927,043	528,780,565	Total Capital Funding			\$5,914,280,660			\$7,786,564,535																																																																																																																																																							
Revenue Vehicle Hours			23,100,123	22,679,310	Federal Capital Contribution			\$643,915,603			\$577,168,905																																																																																																																																																							
Auxiliary Revenue Vehicle Hours			84,950	82,111	Provincial Capital Contribution			\$4,470,948,063			\$6,002,673,244																																																																																																																																																							
Total Vehicle Hours			24,666,421	24,259,639	Municipal Capital Contribution			\$741,049,931			\$1,155,089,357																																																																																																																																																							
Operators Paid Hours			32,246,682	25,935,145	Other Capital Contribution			\$58,366,793			\$51,635,031																																																																																																																																																							
Vehicle Mechanics Paid Hours			7,237,321	6,726,027	PERFORMANCE INDICATORS FINANCIAL																																																																																																																																																													
Total Employee Paid Hours			61,851,403	54,843,130								Revenue / Cost Ratio (R/C Ratio)	22 %	21 %																																																																																																																																																				
PASSENGER DATA												Municipal Operating Contribution Per Capita	\$101.22	\$106.41																																																																																																																																																				
Adult/General Passenger Trips			288,120,053	251,424,990								Net Direct Operating Cost Per Regular Service Passenger	\$8.88	\$10.99																																																																																																																																																				
Children/Youth Passenger Trips			17,153,560	17,208,332	Maintenance Expense / Total Direct Operating Expense	17.8 %	17.9 %																																																																																																																																																											
Student Passenger Trips			46,005,984	34,969,505	Fuel Expense / Total Direct Operating Expense	5.8 %	6.6 %																																																																																																																																																											
Senior Passenger Trips			25,508,590	25,331,142	AVERAGE FARE																																																																																																																																																													
Total Concession Fare Linked Trips			117,963,449	96,454,817								Regular Service Passenger Revenue / Total Regular Service Linked Trips	\$2.20	\$2.60																																																																																																																																																				
Total Regular Service Linked Trips			410,708,220	351,765,911								COST EFFECTIVENESS																																																																																																																																																						
Regular Service Passenger-KMs			3,463,412,275	2,753,236,927															Total Direct Operating Expense / Total Regular Service Linked Trips	\$11.37	\$13.93																																																																																																																																													
Auxiliary Service Passenger Trips			369,764	431,993	COST EFFICIENCY																																																																																																																																																													
OPERATING EXPENSES																			Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$189.87	\$202.63																																																																																																																																													
Transportation Operations			\$2,139,220,942	\$2,211,171,260								Maintenance Expense / Total Vehicle Hours	\$33.64	\$36.26																																																																																																																																																				
Fuel/Energy for Vehicles			\$272,588,226	\$323,952,387								Fuel Expense / Total Vehicle Hours	\$11.05	\$13.35																																																																																																																																																				
Vehicle Maintenance			\$829,865,866	\$879,768,464	SERVICE UTILIZATION																																																																																																																																																													
Plant Maintenance			\$623,612,387	\$658,623,300								Total Regular Service Linked Trips Per Capita	18.8	15.8																																																																																																																																																				
General/Administration			\$803,519,795	\$828,335,081								Total Regular Service Linked Trips / Revenue Vehicle Hour	17.78	15.51																																																																																																																																																				
Total Direct Operating Expense			\$4,668,837,906	\$4,901,557,318								AMOUNT OF SERVICE																																																																																																																																																						
Debt Service Payment			\$29,882,222	\$30,211,842	Revenue Vehicle Hours Per Capita	1.06	1.02																																																																																																																																																											
Total Operating Expenses			\$5,757,013,660	\$6,058,608,083	AVERAGE SPEED																																																																																																																																																													
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS																			Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.70	21.11																																																																																																																																													
Regular Service Passenger Revenues			\$905,413,278	\$914,909,910								LABOUR PRODUCTIVITY																																																																																																																																																						
Total Operating Revenues			\$1,022,581,390	\$1,036,202,684															Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.72	0.88																																																																																																																																													
Total Revenues			\$2,041,099,533	\$2,171,618,389	TOP WAGE RATES																																																																																																																																																													
Net Direct Operating Cost			\$3,646,256,516	\$3,865,354,634															Operators	\$27.00	\$27.68																																																																																																																																													
Net Operating Cost			\$3,716,491,308	\$3,859,754,441								Mechanics	\$36.81	\$38.32																																																																																																																																																				
Federal Operating Contribution			\$68,178,453	\$20,295,754																																																																																																																																																														
Provincial Operating Contribution			\$1,325,509,479	\$1,417,679,788																																																																																																																																																														
Municipal Operating Contribution			\$2,213,325,124	\$2,372,376,427																																																																																																																																																														
Other Operating Contribution			\$51,448,835	\$29,211,339																																																																																																																																																														
Federal Debt Service Contribution			-	-																																																																																																																																																														
Provincial Debt Service Contribution			\$626,470	\$356,090																																																																																																																																																														
Municipal Debt Service Contribution			\$28,887,131	\$29,122,515																																																																																																																																																														

Ontario

Municipal Population:				14,525,499	Energy Consumption (All Modes)						
Service Area Population:				12,530,262	Diesel		174,161,316 litres				
Number of Fixed Routes				1,180	Biodiesel		24,063,838 litres				
Number of Accessible Routes				762	Gasoline		910,464 litres				
					Natural Gas		5,719,146 cubic metres				
Fare Structure					Electric		384,285,959 kilowatt-hours				
	Cash	Unit	Mobile Ticket	Monthly Pass							
Adult/General	\$3.42	\$3.36	\$4.72	\$87.36							
Child/Youth	\$2.62	\$1.91	\$2.01	\$49.33							
Student	\$3.14	\$2.90	\$4.32	\$67.77							
Senior	\$3.00	\$2.84	\$3.94	\$60.69							
Employee Statistics:				Full-time	Part-time						
Operators			12,850	567							
Other Transport Operations			745	19							
Vehicle Mechanics			1,427	9							
Other Vehicle Mechanics			2,643	69							
Plant and Other Maintenance			2,724	5							
General and Administration			3,848	146							
Total Employees				24,240	816						
						Total Low-Floor Buses (30'-60'):		6,003			
						Average Bus Age (Years):		7.9			
VEHICLE KILOMETRES AND HOURS				2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES				2020	2021
Number of Transit Systems Reporting				74	71	Total Capital Expenditures				\$1,967,075,962	\$2,411,821,661
Revenue Vehicle Kilometres				446,122,751	445,547,638	Total Capital Disposals				\$31,424,345	\$10,715,175
Total Vehicle Kilometres				485,991,000	488,830,906	Total Capital Funding				\$1,979,956,859	\$2,438,215,270
Revenue Vehicle Hours				22,186,080	21,794,493	Federal Capital Contribution				\$643,344,503	\$577,168,905
Auxiliary Revenue Vehicle Hours				84,950	82,111	Provincial Capital Contribution				\$566,712,315	\$667,866,161
Total Vehicle Hours				23,575,399	23,225,299	Municipal Capital Contribution				\$720,707,437	\$1,142,047,446
Operators Paid Hours				31,098,655	24,826,928	Other Capital Contribution				\$49,192,335	\$51,134,759
Vehicle Mechanics Paid Hours				7,079,492	6,577,131						
Total Employee Paid Hours				55,198,233	47,933,462						
PASSENGER DATA						PERFORMANCE INDICATORS					
						FINANCIAL					
Adult/General Passenger Trips				270,659,173	241,704,102	Revenue / Cost Ratio (R/C Ratio)				27 %	24 %
Children/Youth Passenger Trips				17,122,008	17,174,494	Municipal Operating Contribution Per Capita				\$175.37	\$189.33
Student Passenger Trips				45,439,156	34,542,653	Net Direct Operating Cost Per Regular Service Passenger				\$6.55	\$8.08
Senior Passenger Trips				24,840,039	24,778,339	Maintenance Expense / Total Direct Operating Expense				19.0 %	18.9 %
Total Concession Fare Linked Trips				115,249,180	94,863,015	Fuel Expense / Total Direct Operating Expense				6.6 %	7.1 %
Total Regular Service Linked Trips				390,533,071	340,453,221						
Regular Service Passenger-KMs				2,714,914,248	2,333,536,128	AVERAGE FARE					
Auxiliary Service Passenger Trips				369,764	431,993	Regular Service Passenger Revenue / Total Regular Service Linked Trips				\$2.17	\$2.33
OPERATING EXPENSES						COST EFFECTIVENESS					
Transportation Operations				\$1,733,885,963	\$1,776,119,182	Total Direct Operating Expense / Total Regular Service Linked Trips				\$8.93	\$10.60
Fuel/Energy for Vehicles				\$229,103,600	\$255,822,452	COST EFFICIENCY					
Vehicle Maintenance				\$662,146,181	\$682,399,270	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours				\$148.52	\$155.97
Plant Maintenance				\$402,886,846	\$404,095,741	Maintenance Expense / Total Vehicle Hours				\$28.09	\$29.38
General/Administration				\$458,670,118	\$489,946,016	Fuel Expense / Total Vehicle Hours				\$9.72	\$11.01
Total Direct Operating Expense				\$3,486,723,398	\$3,608,089,487						
Debt Service Payment				\$29,882,222	\$30,211,842	SERVICE UTILIZATION					
Total Operating Expenses				\$3,690,742,372	\$3,813,352,573	Total Regular Service Linked Trips Per Capita				30.9	27.2
						Total Regular Service Linked Trips / Revenue Vehicle Hour				17.60	15.62
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						AMOUNT OF SERVICE					
Regular Service Passenger Revenues				\$849,065,497	\$794,411,057	Revenue Vehicle Hours Per Capita				1.76	1.74
Total Operating Revenues				\$927,160,968	\$856,630,655						
Total Revenues				\$954,079,966	\$883,637,091	AVERAGE SPEED					
						Revenue Vehicle Kilometres / Revenue Vehicle Hour				20.11	20.44
Net Direct Operating Cost						LABOUR PRODUCTIVITY					
Net Operating Cost				\$2,737,239,587	\$2,902,480,228	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour				0.72	0.88
Federal Operating Contribution				\$68,178,453	\$20,295,754						
Provincial Operating Contribution				\$363,949,649	\$471,508,031	TOP WAGE RATES					
Municipal Operating Contribution				\$2,213,325,124	\$2,372,376,427	Operators				\$26.78	\$27.44
Other Operating Contribution				\$51,448,835	\$29,211,339	Mechanics				\$36.65	\$38.17
Federal Debt Service Contribution				-	-						
Provincial Debt Service Contribution				\$626,470	\$356,090						
Municipal Debt Service Contribution				\$28,887,131	\$29,122,515						

II. Population Group Summaries

Municipality	Page #	Municipality	Page #
Population Group 1 (>400,000)		Population Group 4 (<50,000)	
Brampton	23	Bancroft	13
Durham Region	47	Bracebridge	19
GO (Metrolinx)	53	Bradford West Gwillimbury	21
Hamilton	59	Brockville	29
London	77	Caledon	33
Mississauga	87	Chatham-Kent	35
Niagara Region	93	Clearview	37
Ottawa	107	Cobourg	39
Simcoe County	129	Collingwood	41
Toronto	147	Cornwall	43
Waterloo Region	151	Elliot Lake	49
York Region	161	Fort Erie	51
		Huntsville	61
Population Group 2 (150,001 - 400,000)		Innisfil	63
Burlington	31	Kawartha Lakes	65
Greater Sudbury	55	Kenora	67
Oakville	101	LaSalle	71
St. Catharines	131	Leamington	73
Windsor	157	Loyalist Township	79
		Marmora and Lake	81
Population Group 3 (50,000 - 150,000)		Niagara-on-the-Lake	95
Barrie	15	Norfolk County	97
Belleville	17	North Bay	99
Brantford	27	Orangeville	103
Deseronto	45	Orillia	105
Guelph	57	Owen Sound	109
Kingston	69	Penetanguishene	113
Milton	85	Port Colborne	117
Muskoka	89	Port Hope	119
Niagara Falls	91	Prescott	113
Peterborough	115	Prince Edward County	115
Sarnia	125	Quinte West	121
Sault Ste. Marie	127	St. Thomas	133
Thunder Bay	141	Stratford	135
		Tecumseh	137
		Temiskaming Shores	139
		Tillsonburg	143
		Timmins	145
		Wasaga Beach	149
		Wawa	153
		Welland	155
		Woodstock	159

Population Group 1 (>400,000)

Municipal Population:				10,963,018	Energy Consumption (All Modes)																																																																																																
Service Area Population:				9,394,803	Diesel		165,355,519	litres																																																																																													
Number of Fixed Routes				799	Biodiesel		20,618,924	litres																																																																																													
Number of Accessible Routes				463	Gasoline		4,270	litres																																																																																													
Fare Structure					Natural Gas		5,719,146	cubic metres																																																																																													
	Cash	Unit	Mobile Ticket	Monthly Pass	Electric		384,285,959	kilowatt-hours																																																																																													
Adult/General	\$3.75	\$3.34	\$3.04	\$126.97	Vehicles by Mode <table><tr><td colspan="2">Active</td><td colspan="2">Average Age</td><td>Spare Ratio</td><td>Peak</td></tr><tr><td>Acc.</td><td>Non Acc.</td><td>Acc.</td><td>Non Acc.</td><td></td><td></td></tr><tr><td>Bus</td><td>5,920</td><td>22</td><td>7.7</td><td>0.6</td><td>40.9 %</td><td>4,216</td></tr><tr><td>Commuter Rail</td><td>95</td><td>884</td><td>10.9</td><td>16.9</td><td>92.0 %</td><td>510</td></tr><tr><td>Ferry</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td></tr><tr><td>Heavy Rail</td><td>840</td><td>-</td><td>14.1</td><td>-</td><td>76.8 %</td><td>475</td></tr><tr><td>Light Rail</td><td>86</td><td>-</td><td>15.4</td><td>-</td><td>65.4 %</td><td>52</td></tr><tr><td>Locomotive</td><td>-</td><td>91</td><td>-</td><td>11.8</td><td>28.2 %</td><td>71</td></tr><tr><td>Other</td><td>204</td><td>-</td><td>3.1</td><td>-</td><td>54.5 %</td><td>132</td></tr><tr><td>Total</td><td>7,145</td><td>997</td><td>8.5</td><td>16.1</td><td>49.2 %</td><td>5,456</td></tr><tr><td colspan="4"></td><td colspan="2">Total Low-Floor Buses (30'-60'):</td><td>5,237</td><td colspan="2"></td><td colspan="2"></td></tr><tr><td colspan="4"></td><td colspan="2">Average Bus Age (Years):</td><td>7.7</td><td colspan="2"></td><td colspan="2"></td></tr></table>							Active		Average Age		Spare Ratio	Peak	Acc.	Non Acc.	Acc.	Non Acc.			Bus	5,920	22	7.7	0.6	40.9 %	4,216	Commuter Rail	95	884	10.9	16.9	92.0 %	510	Ferry	-	-	-	-	-	-	Heavy Rail	840	-	14.1	-	76.8 %	475	Light Rail	86	-	15.4	-	65.4 %	52	Locomotive	-	91	-	11.8	28.2 %	71	Other	204	-	3.1	-	54.5 %	132	Total	7,145	997	8.5	16.1	49.2 %	5,456					Total Low-Floor Buses (30'-60'):		5,237									Average Bus Age (Years):		7.7				
Active		Average Age		Spare Ratio								Peak																																																																																									
Acc.	Non Acc.	Acc.	Non Acc.																																																																																																		
Bus	5,920	22	7.7	0.6								40.9 %	4,216																																																																																								
Commuter Rail	95	884	10.9	16.9								92.0 %	510																																																																																								
Ferry	-	-	-	-	-	-																																																																																															
Heavy Rail	840	-	14.1	-	76.8 %	475																																																																																															
Light Rail	86	-	15.4	-	65.4 %	52																																																																																															
Locomotive	-	91	-	11.8	28.2 %	71																																																																																															
Other	204	-	3.1	-	54.5 %	132																																																																																															
Total	7,145	997	8.5	16.1	49.2 %	5,456																																																																																															
				Total Low-Floor Buses (30'-60'):		5,237																																																																																															
				Average Bus Age (Years):		7.7																																																																																															
Child/Youth	\$3.47	\$2.16	\$2.40	\$79.67																																																																																																	
Student	\$3.59	\$2.89	\$2.67	\$106.57																																																																																																	
Senior	\$2.98	\$2.37	\$2.06	\$73.16																																																																																																	
Employee Statistics:				Full-time	Part-time																																																																																																
Operators			12,040	257																																																																																																	
Other Transport Operations			1,343	147																																																																																																	
Vehicle Mechanics			1,357	8																																																																																																	
Other Vehicle Mechanics			2,547	55																																																																																																	
Plant and Other Maintenance			3,110	19																																																																																																	
General and Administration			6,245	149																																																																																																	
Total Employees			26,643	636																																																																																																	
VEHICLE KILOMETRES AND HOURS					2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES					2020	2021																																																																																								
Number of Transit Systems Reporting					12	12	Total Capital Expenditures					\$5,821,820,859	\$7,520,590,577																																																																																								
Revenue Vehicle Kilometres					423,472,964	421,369,720	Total Capital Disposals					\$95,769,555	\$77,177,785																																																																																								
Total Vehicle Kilometres					468,131,895	466,583,424	Total Capital Funding					\$5,867,558,989	\$7,688,830,972																																																																																								
Revenue Vehicle Hours					20,378,282	19,952,945	Federal Capital Contribution					\$632,737,000	\$547,012,884																																																																																								
Auxiliary Revenue Vehicle Hours					54,735	52,674	Provincial Capital Contribution					\$4,455,652,179	\$5,962,522,473																																																																																								
Total Vehicle Hours					21,772,638	21,339,314	Municipal Capital Contribution					\$722,215,557	\$1,133,703,062																																																																																								
Operators Paid Hours					29,545,805	22,185,054	Other Capital Contribution					\$56,954,253	\$45,592,554																																																																																								
Vehicle Mechanics Paid Hours					6,942,225	6,265,472	PERFORMANCE INDICATORS FINANCIAL <table><tr><td>Revenue / Cost Ratio (R/C Ratio)</td><td>22 %</td><td>21 %</td></tr><tr><td>Municipal Operating Contribution Per Capita</td><td>\$230.61</td><td>\$231.08</td></tr><tr><td>Net Direct Operating Cost Per Regular Service Passenger</td><td>\$9.00</td><td>\$11.07</td></tr><tr><td>Maintenance Expense / Total Direct Operating Expense</td><td>17.8 %</td><td>18.1 %</td></tr><tr><td>Fuel Expense / Total Direct Operating Expense</td><td>5.7 %</td><td>6.4 %</td></tr></table>						Revenue / Cost Ratio (R/C Ratio)	22 %	21 %	Municipal Operating Contribution Per Capita	\$230.61	\$231.08	Net Direct Operating Cost Per Regular Service Passenger	\$9.00	\$11.07	Maintenance Expense / Total Direct Operating Expense	17.8 %	18.1 %	Fuel Expense / Total Direct Operating Expense	5.7 %	6.4 %																																																																										
Revenue / Cost Ratio (R/C Ratio)	22 %	21 %																																																																																																			
Municipal Operating Contribution Per Capita	\$230.61	\$231.08																																																																																																			
Net Direct Operating Cost Per Regular Service Passenger	\$9.00	\$11.07																																																																																																			
Maintenance Expense / Total Direct Operating Expense	17.8 %	18.1 %																																																																																																			
Fuel Expense / Total Direct Operating Expense	5.7 %	6.4 %																																																																																																			
Total Employee Paid Hours					58,119,285	49,593,088																																																																																															
PASSENGER DATA																																																																																																					
Adult/General Passenger Trips					273,000,812	238,516,416	Regular Service Passenger Revenue / Total Regular Service Linked Trips					\$2.26	\$2.64																																																																																								
Children/Youth Passenger Trips					16,052,141	16,060,993	COST EFFECTIVENESS <table><tr><td>Total Direct Operating Expense / Total Regular Service Linked Trips</td><td>\$11.55</td><td>\$14.07</td></tr></table>					Total Direct Operating Expense / Total Regular Service Linked Trips	\$11.55	\$14.07																																																																																							
Total Direct Operating Expense / Total Regular Service Linked Trips	\$11.55	\$14.07																																																																																																			
Student Passenger Trips					38,497,347	30,133,797	COST EFFICIENCY <table><tr><td>Total Direct and Auxiliary Operating Expense / Total Vehicle Hours</td><td>\$200.78</td><td>\$215.02</td></tr><tr><td>Maintenance Expense / Total Vehicle Hours</td><td>\$35.76</td><td>\$38.81</td></tr><tr><td>Fuel Expense / Total Vehicle Hours</td><td>\$11.44</td><td>\$13.77</td></tr></table>					Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$200.78	\$215.02	Maintenance Expense / Total Vehicle Hours	\$35.76	\$38.81	Fuel Expense / Total Vehicle Hours	\$11.44	\$13.77																																																																																	
Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$200.78	\$215.02																																																																																																			
Maintenance Expense / Total Vehicle Hours	\$35.76	\$38.81																																																																																																			
Fuel Expense / Total Vehicle Hours	\$11.44	\$13.77																																																																																																			
Senior Passenger Trips					23,866,814	23,576,936	SERVICE UTILIZATION <table><tr><td>Total Regular Service Linked Trips Per Capita</td><td>43.2</td><td>34.6</td></tr><tr><td>Total Regular Service Linked Trips / Revenue Vehicle Hour</td><td>18.5</td><td>16.3</td></tr></table>					Total Regular Service Linked Trips Per Capita	43.2	34.6	Total Regular Service Linked Trips / Revenue Vehicle Hour	18.5	16.3																																																																																				
Total Regular Service Linked Trips Per Capita	43.2	34.6																																																																																																			
Total Regular Service Linked Trips / Revenue Vehicle Hour	18.5	16.3																																																																																																			
Total Concession Fare Linked Trips					104,855,596	87,043,035	AMOUNT OF SERVICE <table><tr><td>Revenue Vehicle Hours Per Capita</td><td>2.33</td><td>2.12</td></tr></table>					Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																							
Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																																			
Total Regular Service Linked Trips					377,856,408	325,559,451	AVERAGE SPEED <table><tr><td>Revenue Vehicle Kilometres / Revenue Vehicle Hour</td><td>20.78</td><td>21.12</td></tr></table>					Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.78	21.12																																																																																							
Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.78	21.12																																																																																																			
Regular Service Passenger-KMs					3,431,817,405	2,728,415,181	LABOUR PRODUCTIVITY <table><tr><td>Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour</td><td>0.69</td><td>0.90</td></tr></table>					Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.90																																																																																							
Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.90																																																																																																			
Auxiliary Service Passenger Trips					316,134	368,709	TOP WAGE RATES <table><tr><td>Operators</td><td>\$32.30</td><td>\$33.04</td></tr><tr><td>Mechanics</td><td>\$39.07</td><td>\$41.08</td></tr></table>					Operators	\$32.30	\$33.04	Mechanics	\$39.07	\$41.08																																																																																				
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Mechanics	\$39.07	\$41.08																																																																																																			
OPERATING EXPENSES																																																																																																					
Transportation Operations					\$1,949,936,874	\$2,010,644,781	AMOUNT OF SERVICE <table><tr><td>Revenue Vehicle Hours Per Capita</td><td>2.33</td><td>2.12</td></tr></table>					Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																							
Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																																			
Fuel/Energy for Vehicles					\$249,077,823	\$293,862,100																																																																																															
Vehicle Maintenance					\$778,518,402	\$828,250,773																																																																																															
Plant Maintenance					\$606,885,150	\$642,186,231																																																																																															
General/Administration					\$779,332,828	\$805,882,608																																																																																															
Total Direct Operating Expense					\$4,363,751,077	\$4,580,826,492	AVERAGE SPEED <table><tr><td>Revenue Vehicle Kilometres / Revenue Vehicle Hour</td><td>20.78</td><td>21.12</td></tr></table>					Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.78	21.12																																																																																							
Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.78	21.12																																																																																																			
Debt Service Payment					\$28,746,291	\$28,864,678	LABOUR PRODUCTIVITY <table><tr><td>Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour</td><td>0.69</td><td>0.90</td></tr></table>					Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.90																																																																																							
Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.90																																																																																																			
Total Operating Expenses					\$5,433,770,995	\$5,718,596,375	TOP WAGE RATES <table><tr><td>Operators</td><td>\$32.30</td><td>\$33.04</td></tr><tr><td>Mechanics</td><td>\$39.07</td><td>\$41.08</td></tr></table>					Operators	\$32.30	\$33.04	Mechanics	\$39.07	\$41.08																																																																																				
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Mechanics	\$39.07	\$41.08																																																																																																			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS																																																																																																					
Regular Service Passenger Revenues					\$853,078,235	\$860,729,238	AMOUNT OF SERVICE <table><tr><td>Revenue Vehicle Hours Per Capita</td><td>2.33</td><td>2.12</td></tr></table>					Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																							
Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																																			
Total Operating Revenues					\$963,989,922	\$975,962,567																																																																																															
Total Revenues					\$1,975,494,492	\$2,103,037,969																																																																																															
Net Direct Operating Cost					\$3,399,761,155	\$3,604,863,925																																																																																															
Net Operating Cost					\$3,458,276,502	\$3,586,160,228																																																																																															
Federal Operating Contribution					\$54,343,365	\$100,000	AVERAGE SPEED <table><tr><td>Revenue Vehicle Kilometres / Revenue Vehicle Hour</td><td>20.78</td><td>21.12</td></tr></table>					Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.78	21.12																																																																																							
Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.78	21.12																																																																																																			
Provincial Operating Contribution					\$1,284,735,018	\$1,366,840,448	LABOUR PRODUCTIVITY <table><tr><td>Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour</td><td>0.69</td><td>0.90</td></tr></table>					Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.90																																																																																							
Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.90																																																																																																			
Municipal Operating Contribution					\$2,015,890,152	\$2,170,963,503	TOP WAGE RATES <table><tr><td>Operators</td><td>\$32.30</td><td>\$33.04</td></tr><tr><td>Mechanics</td><td>\$39.07</td><td>\$41.08</td></tr></table>					Operators	\$32.30	\$33.04	Mechanics	\$39.07	\$41.08																																																																																				
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Mechanics	\$39.07	\$41.08																																																																																																			
Other Operating Contribution					\$47,337,856	\$28,794,699	AMOUNT OF SERVICE <table><tr><td>Revenue Vehicle Hours Per Capita</td><td>2.33</td><td>2.12</td></tr></table>					Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																							
Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																																			
Federal Debt Service Contribution					-	-	LABOUR PRODUCTIVITY <table><tr><td>Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour</td><td>0.69</td><td>0.90</td></tr></table>					Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.90																																																																																							
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Provincial Debt Service Contribution					-	-	TOP WAGE RATES <table><tr><td>Operators</td><td>\$32.30</td><td>\$33.04</td></tr><tr><td>Mechanics</td><td>\$39.07</td><td>\$41.08</td></tr></table>					Operators	\$32.30	\$33.04	Mechanics	\$39.07	\$41.08																																																																																				
Operators	\$32.30	\$33.04																																																																																																			
Mechanics	\$39.07	\$41.08																																																																																																			
Municipal Debt Service Contribution					\$28,652,709	\$28,751,896	AMOUNT OF SERVICE <table><tr><td>Revenue Vehicle Hours Per Capita</td><td>2.33</td><td>2.12</td></tr></table>					Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																							
Revenue Vehicle Hours Per Capita	2.33	2.12																																																																																																			

Population Group 2 (150,001 - 400,000)

Municipal Population:		953,597	Energy Consumption (All Modes)		
Service Area Population:		936,334	Diesel	10,403,045	litres
Number of Fixed Routes		79	Biodiesel	-	
Number of Accessible Routes		29	Gasoline	-	
Fare Structure			Natural Gas	-	
	Cash	Unit	Mobile Ticket	Monthly Pass	Electric
Adult/General	\$3.42	\$2.90	\$3.00	\$102.68	-
Child/Youth	\$3.50	\$2.50	-	\$56.00	
Student	\$3.42	\$2.39	\$3.00	\$73.23	
Senior	\$3.42	\$2.39	\$3.00	\$57.70	
Employee Statistics:		Full-time	Part-time		
Operators		536	68		
Other Transport Operations		36	-		
Vehicle Mechanics		54	-		
Other Vehicle Mechanics		50	-		
Plant and Other Maintenance		10	-		
General and Administration		58	18		
Total Employees		744	86		
VEHICLE KILOMETRES AND HOURS		2020	2021	Capital Expenses and Funding Sources	
Number of Transit Systems Reporting		5	5		
Revenue Vehicle Kilometres		17,255,048	19,516,581		
Total Vehicle Kilometres		19,080,931	21,462,980		
Revenue Vehicle Hours		793,336	853,323		
Auxiliary Revenue Vehicle Hours		26,956	25,865		
Total Vehicle Hours		887,694	942,690		
Operators Paid Hours		1,091,980	987,361		
Vehicle Mechanics Paid Hours		154,635	145,226		
Total Employee Paid Hours		1,607,702	1,436,020		
PASSENGER DATA				PERFORMANCE INDICATORS	
Adult/General Passenger Trips		6,085,018	5,463,356		
Children/Youth Passenger Trips		546,098	695,300		
Student Passenger Trips		3,463,515	2,044,954		
Senior Passenger Trips		637,618	723,316		
Total Concession Fare Linked Trips		5,618,081	3,986,942		
Total Regular Service Linked Trips		11,703,099	9,450,298		
Regular Service Passenger-KMs		6,599,166	-		
Auxiliary Service Passenger Trips		674	6		
OPERATING EXPENSES				FINANCIAL	
Transportation Operations		\$65,174,248	\$69,567,797		
Fuel/Energy for Vehicles		\$8,660,945	\$11,244,407		
Vehicle Maintenance		\$23,038,728	\$23,562,763		
Plant Maintenance		\$7,257,188	\$7,067,867		
General/Administration		\$8,899,278	\$9,112,484		
Total Direct Operating Expense		\$113,030,387	\$120,555,318		
Debt Service Payment		\$414,180	-		
Total Operating Expenses		\$120,137,180	\$127,436,336		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS				AVERAGE FARE	
Regular Service Passenger Revenues		\$21,336,485	\$22,746,064		
Total Operating Revenues		\$23,111,220	\$25,447,286		
Total Revenues		\$25,706,110	\$27,770,441		
Net Direct Operating Cost		\$89,919,167	\$95,108,032	COST EFFECTIVENESS	
Net Operating Cost		\$94,430,069	\$99,665,894		
Federal Operating Contribution		\$9,433,723	\$11,928,879		
Provincial Operating Contribution		\$12,434,273	\$12,228,642		
Municipal Operating Contribution		\$69,143,753	\$71,601,606		
Other Operating Contribution		\$640,622	\$90,000		
Federal Debt Service Contribution		-	-		
Provincial Debt Service Contribution		\$319,263	\$356,090		
Municipal Debt Service Contribution		\$151,388	\$201,949		
VEHICLES BY MODE				AMOUNT OF SERVICE	
	Active	Average Age	Spare Ratio		
	Acc.	Non Acc.	Acc.	Non Acc.	Peak
Bus	482	-	8.3	-	70.7 %
Commuter Rail	-	-	-	-	-
Ferry	-	-	-	-	-
Heavy Rail	-	-	-	-	-
Light Rail	-	-	-	-	-
Locomotive	-	-	-	-	-
Other	-	-	-	-	-
Total	482	-	8.3	-	70.7 %
Total Low-Floor Buses (30'-60'):			468		
Average Bus Age (Years):			8.3		
CAPITAL EXPENSES AND FUNDING SOURCES					
Total Capital Expenditures		\$20,124,519	\$25,884,036		
Total Capital Disposals		\$439,766	\$4,410,752		
Total Capital Funding		\$12,804,377	\$36,909,803		
Federal Capital Contribution		\$2,484,825	\$11,196,582		
Provincial Capital Contribution		\$2,516,103	\$13,492,097		
Municipal Capital Contribution		\$6,390,639	\$6,178,646		
Other Capital Contribution		\$1,412,540	\$6,042,477		
PERFORMANCE INDICATORS					
FINANCIAL					
Revenue / Cost Ratio (R/C Ratio)		20 %	21 %		
Municipal Operating Contribution Per Capita		\$74.68	\$76.47		
Net Direct Operating Cost Per Regular Service Passenger		\$7.68	\$10.06		
Maintenance Expense / Total Direct Operating Expense		20.4 %	19.5 %		
Fuel Expense / Total Direct Operating Expense		7.7 %	9.3 %		
AVERAGE FARE					
Regular Service Passenger Revenue / Total Regular Service Linked Trips		\$1.82	\$2.41		
COST EFFECTIVENESS					
Total Direct Operating Expense / Total Regular Service Linked Trips		\$9.66	\$12.76		
COST EFFICIENCY					
Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		\$129.84	\$129.96		
Maintenance Expense / Total Vehicle Hours		\$25.95	\$25.00		
Fuel Expense / Total Vehicle Hours		\$9.76	\$11.93		
SERVICE UTILIZATION					
Total Regular Service Linked Trips Per Capita		12.6	10.1		
Total Regular Service Linked Trips / Revenue Vehicle Hour		14.8	11.1		
AMOUNT OF SERVICE					
Revenue Vehicle Hours Per Capita		0.86	0.91		
AVERAGE SPEED					
Revenue Vehicle Kilometres / Revenue Vehicle Hour		21.75	22.87		
LABOUR PRODUCTIVITY					
Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		0.75	0.89		
TOP WAGE RATES					
Operators		\$30.39	\$30.83		
Mechanics		\$36.93	\$37.14		

Population Group 3 (50,000 - 150,000)

Municipal Population:		1,267,310	Energy Consumption (All Modes)			
Service Area Population:		1,224,516	Diesel		11,068,846 litres	
Number of Fixed Routes		182	Biodiesel		3,444,914 litres	
Number of Accessible Routes		149	Gasoline		206,503 litres	
			Natural Gas		-	
			Electric		-	
Fare Structure						
	Cash	Unit	Mobile Ticket	Monthly Pass		
Adult/General	\$4.04	\$2.88	\$2.92	\$87.13		
Child/Youth	\$2.94	\$2.18	\$2.00	\$45.00		
Student	\$3.71	\$2.39	\$2.35	\$60.45		
Senior	\$3.63	\$2.34	\$2.23	\$58.05		
Employee Statistics:		Full-time	Part-time			
Operators		854	163			
Other Transport Operations		76	6			
Vehicle Mechanics		80	-			
Other Vehicle Mechanics		53	10			
Plant and Other Maintenance		41	1			
General and Administration		71	6			
Total Employees		1,175	186			
				Total Low-Floor Buses (30'-60'):		
				Average Bus Age (Years):		
				507		
				8.0		
VEHICLE KILOMETRES AND HOURS				CAPITAL EXPENSES AND FUNDING SOURCES		
		2020	2021			2020
						2021
Number of Transit Systems Reporting		13	13	Total Capital Expenditures		\$10,618,318
Revenue Vehicle Kilometres		25,433,334	26,920,968	Total Capital Disposals		\$22,643
Total Vehicle Kilometres		26,519,253	28,167,997	Total Capital Funding		\$14,923,457
Revenue Vehicle Hours		1,229,203	1,289,321	Federal Capital Contribution		\$1,459,557
Auxiliary Revenue Vehicle Hours		59	343	Provincial Capital Contribution		\$4,527,992
Total Vehicle Hours		1,275,379	1,338,335	Municipal Capital Contribution		\$8,935,909
Operators Paid Hours		1,351,432	1,022,658	Other Capital Contribution		-
Vehicle Mechanics Paid Hours		113,425	92,505			-
Total Employee Paid Hours		1,771,889	1,459,013			-
PASSENGER DATA				PERFORMANCE INDICATORS		
				FINANCIAL		
Adult/General Passenger Trips		8,045,721	6,372,690	Revenue / Cost Ratio (R/C Ratio)		19 %
Children/Youth Passenger Trips		522,480	424,288	Municipal Operating Contribution Per Capita		\$79.97
Student Passenger Trips		3,598,170	2,566,800	Net Direct Operating Cost Per Regular Service Passenger		\$6.85
Senior Passenger Trips		762,403	719,294	Maintenance Expense / Total Direct Operating Expense		15.7 %
Total Concession Fare Linked Trips		6,224,206	4,534,010	Fuel Expense / Total Direct Operating Expense		8.7 %
Total Regular Service Linked Trips		16,679,027	12,838,713			10.1 %
Regular Service Passenger-KMs		16,772,134	12,925,440	AVERAGE FARE		
Auxiliary Service Passenger Trips		47,344	58,796	Regular Service Passenger Revenue / Total Regular Service Linked Trips		\$1.42
						\$1.92
OPERATING EXPENSES				COST EFFECTIVENESS		
Transportation Operations		\$90,118,085	\$96,857,447	Total Direct Operating Expense / Total Regular Service Linked Trips		\$8.49
Fuel/Energy for Vehicles		\$12,318,979	\$15,361,844			\$11.86
Vehicle Maintenance		\$22,206,338	\$22,785,689	COST EFFICIENCY		
Plant Maintenance		\$7,337,199	\$8,050,169	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		\$112.97
General/Administration		\$9,684,656	\$9,230,910	Maintenance Expense / Total Vehicle Hours		\$17.41
Total Direct Operating Expense		\$141,665,256	\$152,286,061	Fuel Expense / Total Vehicle Hours		\$9.66
Debt Service Payment		\$721,751	\$723,788			\$11.48
Total Operating Expenses		\$150,328,573	\$161,055,540	SERVICE UTILIZATION		
				Total Regular Service Linked Trips Per Capita		13.7
				Total Regular Service Linked Trips / Revenue Vehicle Hour		13.6
						10.0
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS				AMOUNT OF SERVICE		
Regular Service Passenger Revenues		\$23,640,204	\$24,635,682	Revenue Vehicle Hours Per Capita		1.01
Total Operating Revenues		\$27,466,572	\$27,270,305			1.05
Total Revenues		\$31,489,462	\$30,943,465	AVERAGE SPEED		
				Revenue Vehicle Kilometres / Revenue Vehicle Hour		20.69
						20.88
Net Direct Operating Cost		\$114,198,684	\$125,015,756	LABOUR PRODUCTIVITY		
Net Operating Cost		\$119,403,832	\$129,894,132	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		0.91
Federal Operating Contribution		\$2,920,053	\$5,564,487			1.26
Provincial Operating Contribution		\$16,409,330	\$25,661,379	TOP WAGE RATES		
Municipal Operating Contribution		\$97,462,014	\$100,757,220	Operators		\$27.00
Other Operating Contribution		\$3,223,260	\$1,643	Mechanics		\$34.00
Federal Debt Service Contribution		-	-			\$27.44
Provincial Debt Service Contribution		-	-			\$35.25
Municipal Debt Service Contribution		-	-			

Population Group 4 (< 50,000)

Municipal Population:		1,341,574		Energy Consumption (All Modes)								
Service Area Population:		974,609		Diesel		2,781,376 litres						
Number of Fixed Routes		167		Biodiesel		-						
Number of Accessible Routes		121		Gasoline		699,691 litres						
Fare Structure				Natural Gas		-						
				Electric		-						
Cash	Unit	Mobile Ticket	Monthly Pass	Vehicles by Mode		Active		Average Age		Spare Ratio	Peak	
Adult/General	\$3.15	\$3.77	\$8.34			\$74.31	Acc.	Non Acc.	Acc.			Non Acc.
Child/Youth	\$2.16	\$1.52	\$1.83			\$40.00						
Student	\$2.76	\$3.43	\$7.55			\$59.97						
Senior	\$2.70	\$3.54	\$7.31			\$58.56						
Employee Statistics:		Full-time		Part-time		Bus	239	1	6.6	4.0	18.2 %	203
Operators		194		102		Commuter Rail	-	-	-	-	-	-
Other Transport Operations		19		10		Ferry	-	-	-	-	-	-
Vehicle Mechanics		28		1		Heavy Rail	-	-	-	-	-	-
Other Vehicle Mechanics		9		4		Light Rail	-	-	-	-	-	-
Plant and Other Maintenance		4		3		Locomotive	-	-	-	-	-	-
General and Administration		31		5		Other	-	-	-	-	-	-
Total Employees		287		125		Total	239	1	6.6	4.0	18.2 %	203
						Total Low-Floor Buses (30'-60'):				166		
						Average Bus Age (Years):				6.6		
VEHICLE KILOMETRES AND HOURS				2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES				2020	2021	
Number of Transit Systems Reporting				40	42	Total Capital Expenditures				\$3,065,882	\$15,062,272	
Revenue Vehicle Kilometres				11,795,005	11,063,589	Total Capital Disposals				\$1,000	\$946,183	
Total Vehicle Kilometres				12,071,842	12,566,164	Total Capital Funding				\$18,961,783	\$17,691,455	
Revenue Vehicle Hours				692,970	583,721	Federal Capital Contribution				\$7,219,669	\$6,324,908	
Auxiliary Revenue Vehicle Hours				3,200	3,229	Provincial Capital Contribution				\$8,242,087	\$7,803,081	
Total Vehicle Hours				724,321	639,300	Municipal Capital Contribution				\$3,500,026	\$3,565,466	
Operators Paid Hours				253,279	1,740,072	Other Capital Contribution				-	-	
Vehicle Mechanics Paid Hours				26,786	222,824							
Total Employee Paid Hours				345,503	2,355,009							
PASSENGER DATA						PERFORMANCE INDICATORS						
						FINANCIAL						
Adult/General Passenger Trips				974,155	1,072,528	Revenue / Cost Ratio (R/C Ratio)				16 %	16 %	
Children/Youth Passenger Trips				31,460	27,751	Municipal Operating Contribution Per Capita				\$33.57	\$29.81	
Student Passenger Trips				446,227	223,954	Net Direct Operating Cost Per Regular Service Passenger				\$9.20	\$10.30	
Senior Passenger Trips				240,479	311,596	Maintenance Expense / Total Direct Operating Expense				12.5 %	10.8 %	
Total Concession Fare Linked Trips				1,262,154	890,830	Fuel Expense / Total Direct Operating Expense				5.2 %	7.3 %	
Total Regular Service Linked Trips				4,396,914	3,917,449	AVERAGE FARE						
Regular Service Passenger-KMs				7,357,830	11,896,306	Regular Service Passenger Revenue / Total Regular Service Linked Trips				\$1.61	\$1.74	
Auxiliary Service Passenger Trips				5,612	4,482							
OPERATING EXPENSES						COST EFFECTIVENESS						
Transportation Operations				\$32,191,315	\$34,101,235	Total Direct Operating Expense / Total Regular Service Linked Trips				\$10.95	\$12.22	
Fuel/Energy for Vehicles				\$2,508,882	\$3,484,036	COST EFFICIENCY						
Vehicle Maintenance				\$6,032,946	\$5,169,239	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours				\$69.65	\$78.24	
Plant Maintenance				\$2,113,318	\$1,319,033	Maintenance Expense / Total Vehicle Hours				\$8.33	\$8.09	
General/Administration				\$5,277,915	\$4,109,079	Fuel Expense / Total Vehicle Hours				\$3.46	\$5.45	
Total Direct Operating Expense				\$48,155,067	\$47,889,447	SERVICE UTILIZATION						
Debt Service Payment				-	\$623,376	Total Regular Service Linked Trips Per Capita				4.9	4.0	
Total Operating Expenses				\$50,540,793	\$51,519,832	Total Regular Service Linked Trips / Revenue Vehicle Hour				6.3	6.7	
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS						AMOUNT OF SERVICE						
Regular Service Passenger Revenues				\$7,066,259	\$6,798,926	Revenue Vehicle Hours Per Capita				0.77	0.60	
Total Operating Revenues				\$7,709,047	\$7,522,526	AVERAGE SPEED						
Total Revenues				\$8,083,871	\$9,866,514	Revenue Vehicle Kilometres / Revenue Vehicle Hour				17.02	18.95	
Net Direct Operating Cost				\$40,446,020	\$40,366,921	LABOUR PRODUCTIVITY						
Net Operating Cost				\$42,470,384	\$44,034,187	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour				2.75	0.34	
Federal Operating Contribution				\$1,481,312	\$2,702,388	TOP WAGE RATES						
Provincial Operating Contribution				\$10,910,217	\$12,949,319	Operators				\$22.98	\$23.70	
Municipal Operating Contribution				\$30,185,432	\$29,054,098	Mechanics				\$37.74	\$38.99	
Other Operating Contribution				\$247,097	\$324,997							
Federal Debt Service Contribution				-	-							
Provincial Debt Service Contribution				\$307,207	-							
Municipal Debt Service Contribution				\$83,034	\$168,670							

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V. Individual Transit System Data

Bancroft, ON

Contact Name: Gwen Coish
Contact Title: Director of Operations

Statistical Contact: Gwen Coish
Statistical Title: Director of Operations
Telephone: 613-332-8291
Email: gwenc@bancroftcommunitytransit.com

System Established: 2010-05-03
Municipal Population: 14,583
Service Area Population: 14,583
Service Area Size km²: 2,941.5
Service Provided by: BCT

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 7,621
Total Operating Revenues: \$8,487

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	08:30	08:30	08:30	08:30	08:30		
End	04:30	16:30	04:30	04:30	16:30		

Fare Structure

In Effect Since: 2021-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	-	-	\$35.00	
Child/Youth	-	-	-	-	
Student	\$2.00	-	-	\$35.00	
Senior	\$2.00	-	-	\$35.00	

Other Fare Type:

Number of Fixed Routes 4
Number of Accessible Routes 4

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	4	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	4	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): -

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	2	2
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	2	2

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	7,621	100 %	2,470	100 %	83,200	100 %	33.7
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	7,621		2,470		83,200		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	39,779	83,200	Total Capital Expenditures	-	-
Total Vehicle Kilometres	39,779	83,860	Total Capital Disposals	-	-
Revenue Vehicle Hours	1,300	2,470	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	1,460	2,730	Provincial Capital Contribution	-	-
Operators Paid Hours	2,930	4,680	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	3,630	4,680			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	3,102	6,581	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	8 %	8 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$0.46	\$0.77
Senior Passenger Trips	980	1,040	Net Direct Operating Cost Per Regular Service Passenger	\$20.53	\$13.09
Total Concession Fare Linked Trips	980	1,040	Maintenance Expense / Total Direct Operating Expense	\$0.01	\$0.02
Total Regular Service Linked Trips	4,082	7,621	Fuel Expense / Total Direct Operating Expense	\$0.15	\$0.12
Regular Service Passenger-KMs	57,148	-	AVERAGE FARE		
Auxiliary Service Passenger Trips	-	4	Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.37	0.80
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$62,737	\$79,680	Total Direct Operating Expense / Total Regular Service Linked Trips	\$22.40	\$14.20
Fuel/Energy for Vehicles	\$13,323	\$13,000	COST EFFICIENCY		
Vehicle Maintenance	\$1,360	\$2,540	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$62.62	\$39.64
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	\$0.93	\$0.93
General/Administration	\$14,000	\$13,000	Fuel Expense / Total Vehicle Hours	\$9.13	\$4.76
Total Direct Operating Expense	\$91,420	\$108,220	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	0.3	0.5
Total Operating Expenses	\$91,770	\$108,220	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.1	3.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$1,521	\$6,087	Revenue Vehicle Hours Per Capita	0.1	0.2
Total Operating Revenues	\$7,620	\$8,487	AVERAGE SPEED		
Total Revenues	\$7,620	\$8,487	Revenue Vehicle Kilometres / Revenue Vehicle Hour	30.60	33.68
Net Direct Operating Cost			LABOUR PRODUCTIVITY		
Net Operating Cost	\$83,800	\$99,733	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.44	0.53
Federal Operating Contribution	\$16,507	\$29,663	TOP WAGE RATES		
Provincial Operating Contribution	\$53,309	\$53,816	Operators	\$15.00	\$16.00
Municipal Operating Contribution	\$6,750	\$11,250	Mechanics	-	-
Other Operating Contribution	\$8,000	\$5,500			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2020-03-01 2021-09-01 COVID

Remarks

COVID still played a huge role in losses at the fare box. We provided a free service until the fall of 2021. We also started operating 5 days a week vs 2.5 days. We welcomed SRA and MTEC, this did help us to offset the costs of increased service and the decrease in fare box revenue.

Barrie, ON

Contact Name: Brent Forsyth

Contact Title: Director of Transit and Parking Strategy

Statistical Contact: Tyrell Turner

Statistical Title: Manager of Business Services

Telephone: 705-739-4220 x5187

Email: Tyrell.Turner@Barrie.ca

System Established: 1965-09-01
Municipal Population: 152,959
Service Area Population: 131,681
Service Area Size km²: 113.0
Service Provided by: MVT Canada Bus Inc

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 1,336,912
Total Operating Revenues: \$3,698,225

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	5
	>30 Minutes	4
	< 16 Minutes	-
Saturday	16 - 30 Minutes	5
	>30 Minutes	4
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	8

Number of Fixed Routes
Number of Accessible Routes
Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	06:45	08:30
End	00:30	00:30	00:30	00:30	00:30	00:30	22:30

Fare Structure

In Effect Since: 2021-05-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$2.80	-	\$88.00	
Child/Youth	-	-	-	-	0-12 FREE
Student	\$3.25	\$2.45	-	\$67.50	Valid ID
Senior	\$3.00	\$2.10	-	\$52.50	65+ (Free on Thursdays)

Other Fare Type: U-pass, Blind/CNIB, Day Pass,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	46	-	6.6	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	46	-	6.6	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	46	31	48 %	72,696
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	46	31	48 %	72,696

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 46

Average Bus Age (Years): 7

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	46	Diesel	1,637,832
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	46		

Employee Statistics

	Full-time	Part-time
Operators	126	-
Other Transport Operations	15	-
Vehicle Mechanics	8	-
Other Vehicle Mechanics	15	-
Plant and Other Maintenance	3	-
General and Administration	18	-
Total Employees	185	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,483,972	100 %	148,422	100 %	3,344,010	100 %	22.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,483,972		148,422		3,344,010		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,100,387	3,344,010	Total Capital Expenditures	\$1,277,659	\$1,929,668
Total Vehicle Kilometres	3,395,756	3,419,277	Total Capital Disposals	-	-
Revenue Vehicle Hours	149,152	148,422	Total Capital Funding	\$1,277,659	\$1,929,668
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$470,872	\$771,867
Total Vehicle Hours	151,718	151,436	Provincial Capital Contribution	\$392,393	\$636,790
Operators Paid Hours	272,480	175,078	Municipal Capital Contribution	\$414,394	\$521,011
Vehicle Mechanics Paid Hours	22,880	16,640	Other Capital Contribution	-	-
Total Employee Paid Hours	361,920	365,940			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	769,098	652,660	FINANCIAL		
Children/Youth Passenger Trips	-	15,691	Revenue / Cost Ratio (R/C Ratio)	18 %	20 %
Student Passenger Trips	797,284	562,084	Municipal Operating Contribution Per Capita	\$93.92	\$94.72
Senior Passenger Trips	142,960	106,477	Net Direct Operating Cost Per Regular Service Passenger	\$8.59	\$11.19
Total Concession Fare Linked Trips	940,243	684,252	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	1,709,341	1,336,912	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.11
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.32	2.49
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$14,925,463	\$14,920,029	Total Direct Operating Expense / Total Regular Service Linked Trips	\$10.44	\$13.96
Fuel/Energy for Vehicles	\$1,473,913	\$1,983,335			
Vehicle Maintenance	-	-	COST EFFICIENCY		
Plant Maintenance	\$237,807	\$441,133	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$117.60	\$123.25
General/Administration	\$1,205,462	\$1,319,773	Maintenance Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$17,842,645	\$18,664,270	Fuel Expense / Total Vehicle Hours	\$9.71	\$13.10
Debt Service Payment	-	-			
Total Operating Expenses	\$17,842,645	\$18,664,270	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	13.0	10.2
Regular Service Passenger Revenues	\$2,254,694	\$3,326,918	Total Regular Service Linked Trips / Revenue Vehicle Hour	11.5	9.0
Total Operating Revenues	\$3,158,442	\$3,698,225			
Total Revenues	\$3,195,133	\$3,734,864	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	1.1	1.1
Net Direct Operating Cost			AVERAGE SPEED		
Net Operating Cost	\$14,647,512	\$14,929,406	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.79	22.53
Federal Operating Contribution	\$2,279,647	\$1,958,872			
Provincial Operating Contribution	-	\$497,841	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$12,367,865	\$12,472,693	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.55	0.85
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	-	-
Municipal Debt Service Contribution	-	-	Mechanics	-	-

Events

2020-04-01 COVID-19 Pandemic

Belleville, ON

Contact Name: Paul Buck
Contact Title: Manager - Transit Services

Statistical Contact: Paul Buck
Statistical Title: Manager - Transit Services
Telephone: 613-962-4344
Email: pbuck@belleville.ca

System Established:
Municipal Population: 55,071
Service Area Population: 50,716
Service Area Size km²: 247.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 561,349
Total Operating Revenues: \$755,640

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	6
	>30 Minutes	4
	< 16 Minutes	-
Saturday	16 - 30 Minutes	4
	>30 Minutes	6
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:45	04:45	04:45	04:45	04:45	04:45	04:45
End	00:00	00:00	00:00	00:00	00:00	00:00	00:00

Fare Structure

	In Effect Since: 2019-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.50	\$2.75	\$65.00	
Child/Youth	\$2.00	\$1.54	\$2.00	-	5 - 11 years
Student	\$3.00	\$2.25	\$2.50	\$65.00	High & Elementary
Senior	\$2.25	\$2.25	\$2.25	\$65.00	65+
Other Fare Type:	Low Income, Post Secondary, Veteran,				

Number of Fixed Routes

12

Number of Accessible Routes

12

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	18	-	8.1	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	18	-	8.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	18	12	50 %	52,963
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	18	12	50 %	52,963

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 18

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	18	Diesel	531,490
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	18		

Employee Statistics

	Full-time	Part-time
Operators	38	6
Other Transport Operations	-	-
Vehicle Mechanics	3	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	5	-
Total Employees	46	6

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	561,349	100 %	70,212	100 %	953,328	100 %	13.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	561,349		70,212		953,328		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	1,032,927	953,328	Total Capital Expenditures	\$691,222	\$3,672,668
Total Vehicle Kilometres	1,071,927	991,670	Total Capital Disposals	-	-
Revenue Vehicle Hours	42,496	70,212	Total Capital Funding	\$691,222	\$3,672,668
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$1,283,437
Total Vehicle Hours	43,101	71,363	Provincial Capital Contribution	\$691,222	\$2,376,928
Operators Paid Hours	70,720	91,741	Municipal Capital Contribution	-	\$12,304
Vehicle Mechanics Paid Hours	6,240	6,240	Other Capital Contribution	-	-
Total Employee Paid Hours	87,360	108,381			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	457,844	477,146	FINANCIAL		
Children/Youth Passenger Trips	3,224	1,145	Revenue / Cost Ratio (R/C Ratio)	16 %	14 %
Student Passenger Trips	28,103	49,834	Municipal Operating Contribution Per Capita	\$68.12	\$73.87
Senior Passenger Trips	47,026	33,224	Net Direct Operating Cost Per Regular Service Passenger	\$8.56	\$8.36
Total Concession Fare Linked Trips	84,056	84,203	Maintenance Expense / Total Direct Operating Expense	\$0.15	\$0.16
Total Regular Service Linked Trips	541,900	561,349	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.10
Regular Service Passenger-KMs	-	4,378,522			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.49	1.08
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$3,170,922	\$3,029,816	Total Direct Operating Expense / Total Regular Service Linked Trips	\$10.15	\$9.71
Fuel/Energy for Vehicles	\$493,726	\$552,802	COST EFFICIENCY		
Vehicle Maintenance	\$845,369	\$854,810	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$127.61	\$76.34
Plant Maintenance	\$345,214	\$292,272	Maintenance Expense / Total Vehicle Hours	\$19.61	\$11.98
General/Administration	\$644,940	\$718,453	Fuel Expense / Total Vehicle Hours	\$11.46	\$7.75
Total Direct Operating Expense	\$5,500,171	\$5,448,153	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	10.7	11.1
Total Operating Expenses	\$5,500,171	\$5,448,153	Total Regular Service Linked Trips / Revenue Vehicle Hour	12.8	8.0
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$806,313	\$605,589	Revenue Vehicle Hours Per Capita	0.8	1.4
Total Operating Revenues	\$862,378	\$755,640	AVERAGE SPEED		
Total Revenues	\$862,378	\$755,640	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.31	13.58
Net Direct Operating Cost	\$4,637,793	\$4,692,513	LABOUR PRODUCTIVITY		
Net Operating Cost	\$4,571,291	\$4,692,513	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.60	0.77
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$1,182,802	\$946,211	Operators	\$26.59	\$26.59
Municipal Operating Contribution	\$3,454,991	\$3,746,302	Mechanics	\$34.39	\$34.39
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 Covid Pandemic

Bracebridge, ON

Contact Name: Geoff Carleton
Contact Title: Director of Public Works

Statistical Contact: Jessica Stuart
Statistical Title: General Office Assistant
Telephone: 705-645-5264 x 231
Email: jstuart@bracebridge.ca

System Established:	2016-08-29	General/Adult Cash Fare:	\$2.50
Municipal Population:	15,405	Ridership (Linked Trips):	17,644
Service Area Population:	6,000	Total Operating Revenues:	\$9,525
Service Area Size km²:	26.8		
Service Provided by:	Hammond Transportation Ltd.		

Number of Routes by Headway During Peak Time Periods

Hours of Service:

	Headway	Routes		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	< 16 Minutes	-	Start	07:30	07:30	07:30	07:30	07:30	08:30	
Weekday	16 - 30 Minutes	-	End	18:30	18:30	18:30	18:30	18:30	18:30	
	>30 Minutes	-								
	< 16 Minutes	-								
Saturday	16 - 30 Minutes	-								
	>30 Minutes	-								
	< 16 Minutes	-								
Sunday	16 - 30 Minutes	-								
	>30 Minutes	-								

Fare Structure

In Effect Since: 2016-08-29

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	-	-	\$50.00	18 to 65
Child/Youth	-	-	-	-	5 and under (Free with fare paying adult)
Student	\$2.00	-	-	\$40.00	6 to 18
Senior	\$2.00	-	-	\$40.00	65 +

Number of Fixed Routes

1

Other Fare Type:

Blind/CNIB,

Number of Accessible Routes

-

Vehicles by Mode

Active

Average Age

	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	5.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	5.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	1	-	69,520
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	1	-	69,520

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1

Average Bus Age (Years): 5

Active Buses by Power Type

Energy Consumption (All Modes)

Diesel	1	Diesel	34,000 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	1		

Employee Statistics

Full-time

Part-time

Operators	2	2
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	2	2

Modal Statistics

Boardings

Revenue Vehicle Hours

Revenue Vehicle KMs

Average Speed (km/h)

	Boardings	Revenue Vehicle Hours	Revenue Vehicle KMs	Average Speed (km/h)
Bus	17,215 100 %	3,160 100 %	69,520 100 %	22.0
Streetcar	- -	- -	- -	-
Light Rail	- -	- -	- -	-
Heavy Rail	- -	- -	- -	-
Commuter Rail	- -	- -	- -	-
Ferry	- -	- -	- -	-
Total	17,215	3,160	69,520	

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	69,520	69,520	Total Capital Expenditures	-	\$12,279
Total Vehicle Kilometres	75,094	75,094	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,160	3,160	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,211	3,211	Provincial Capital Contribution	-	-
Operators Paid Hours	3,211	3,211	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	3,211	3,211			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	8,363	1,613	FINANCIAL		
Children/Youth Passenger Trips	140	180	Revenue / Cost Ratio (R/C Ratio)	5 %	4 %
Student Passenger Trips	3,940	1,032	Municipal Operating Contribution Per Capita	\$5.82	\$8.06
Senior Passenger Trips	3,138	883	Net Direct Operating Cost Per Regular Service Passenger	\$14.22	\$11.83
Total Concession Fare Linked Trips	7,328	16,031	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	15,691	17,644	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.79	0.54
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$235,518	\$218,291	Total Direct Operating Expense / Total Regular Service Linked Trips	\$15.01	\$12.37
Fuel/Energy for Vehicles	-	-			
Vehicle Maintenance	-	-	COST EFFICIENCY		
Plant Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$73.35	\$67.98
General/Administration	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$235,518	\$218,291	Fuel Expense / Total Vehicle Hours	-	-
Debt Service Payment	-	-			
Total Operating Expenses	\$235,518	\$218,291	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	2.6	2.9
Regular Service Passenger Revenues	\$12,400	\$9,525	Total Regular Service Linked Trips / Revenue Vehicle Hour	5.0	5.6
Total Operating Revenues	\$12,400	\$9,525			
Total Revenues	\$12,400	\$9,525	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.5	0.5
Net Direct Operating Cost	\$223,118	\$208,766	AVERAGE SPEED		
Net Operating Cost	\$223,118	\$208,766	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.00	22.00
Federal Operating Contribution	-	\$23,682	LABOUR PRODUCTIVITY		
Provincial Operating Contribution	\$154,451	\$154,803	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.98	0.98
Municipal Operating Contribution	\$34,937	\$48,347			
Other Operating Contribution	\$32,434	-	TOP WAGE RATES		
Federal Debt Service Contribution	-	-	Operators	-	-
Provincial Debt Service Contribution	-	-	Mechanics	-	-
Municipal Debt Service Contribution	-	-			
Events			Remarks		
2022-07-15	2021-10-25	COVID-19 Pandemic No Fare Collection	Covid-19 Pandemic continued into 2021		

Bradford West Gwillimbury, ON

Contact Name: Paul Dubniak
Contact Title: Transportation Technologist

Statistical Contact: Paul Dubniak
Statistical Title: Transportation Technologist
Telephone: 905-775-5369 x5206
Email: pdubniak@townofbwg.com

System Established: 2014-05-01
Municipal Population: 42,880
Service Area Population: 38,128
Service Area Size km²: 17.3
Service Provided by: Switzer Carty and Town Taxi

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 22,063
Total Operating Revenues: \$43,194

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	1
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	1
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:45	04:45	04:45	04:45	04:45	09:00	
End	00:30	00:30	00:30	00:30	00:30	17:00	

Fare Structure

Fare Structure	In Effect Since: 2014-05-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.00	-	-	5 and up
Child/Youth	-	-	-	-	Under 5 rides free
Student	-	-	-	-	
Senior	-	-	-	-	
Other Fare Type:	Blind/CNIB.				

Number of Fixed Routes

5

Number of Accessible Routes

3

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	7.0	-
Standard Buses:	3	-	1.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	2.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	3	33 %	17,647
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	3	33 %	17,647

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 4

Average Bus Age (Years): 3

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	1	Diesel	3,431 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	35,367 litres
Gasoline	3	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	23,034	100 %	4,868	100 %	70,586	100 %	14.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	23,034		4,868		70,586		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	70,586	70,586	Total Capital Expenditures	-	\$564,021
Total Vehicle Kilometres	70,586	70,586	Total Capital Disposals	-	\$8,000
Revenue Vehicle Hours	4,868	4,868	Total Capital Funding	-	\$564,021
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$230,580
Total Vehicle Hours	4,868	4,868	Provincial Capital Contribution	-	\$192,131
Operators Paid Hours	-	-	Municipal Capital Contribution	-	\$141,310
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	3 %	5 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$13.06	\$12.05
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$40.37	\$37.96
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.02	\$0.01
Total Regular Service Linked Trips	19,648	22,063	Fuel Expense / Total Direct Operating Expense	\$0.04	\$0.05
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.17	1.96
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$670,959	\$723,622	Total Direct Operating Expense / Total Regular Service Linked Trips	\$41.54	\$39.92
Fuel/Energy for Vehicles	\$29,849	\$47,743	COST EFFICIENCY		
Vehicle Maintenance	\$15,106	\$4,525	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$167.65	\$180.92
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	\$3.10	\$0.93
General/Administration	\$100,211	\$104,836	Fuel Expense / Total Vehicle Hours	\$6.13	\$9.81
Total Direct Operating Expense	\$816,125	\$880,727	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	0.6	0.6
Total Operating Expenses	\$816,125	\$880,727	Total Regular Service Linked Trips / Revenue Vehicle Hour	4.0	4.5
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$22,963	\$43,194	Revenue Vehicle Hours Per Capita	0.1	0.1
Total Operating Revenues	\$22,963	\$43,194	AVERAGE SPEED		
Total Revenues	\$22,963	\$43,194	Revenue Vehicle Kilometres / Revenue Vehicle Hour	14.50	14.50
Net Direct Operating Cost	\$793,162	\$837,533	LABOUR PRODUCTIVITY		
Net Operating Cost	\$793,162	\$837,533	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$359,353	\$378,054	Operators	-	-
Municipal Operating Contribution	\$433,809	\$459,479	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 COVID Pandemic

Brampton, ON

Contact Name: Alex Milojevic
Contact Title: Transit General Manager

Statistical Contact: Jarrod Jensen
Statistical Title: Supervisor of Transit Accounting and Employee Support Services
Telephone: 905-874-2750 x62345
Email: jarrod.jensen@brampton.ca

System Established: 1974-01-01
Municipal Population: 656,480
Service Area Population: 656,480
Service Area Size km²: 266.8
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 19,523,009
Total Operating Revenues: \$51,790,315

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	18
Weekday	16 - 30 Minutes	13
	>30 Minutes	18

	< 16 Minutes	4
Saturday	16 - 30 Minutes	15
	>30 Minutes	20

	< 16 Minutes	2
Sunday	16 - 30 Minutes	17
	>30 Minutes	16

Number of Fixed Routes 74
Number of Accessible Routes -

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:00	04:00	04:00	04:00	04:00	05:00	07:30
End	00:30	00:30	00:30	00:30	00:30	00:30	23:30

Fare Structure

In Effect Since: 2019-09-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.10	-	\$128.00	20+, incl. College/University
Child/Youth	\$4.00	\$2.00	-	\$84.00	6-12 Years of Age
Student	\$4.00	\$2.55	-	\$107.00	13-19 including Students
Senior	\$4.00	\$1.60	-	\$52.00	65+ (non-resident)

Other Fare Type: Employer, Veteran, Blind/CNIB, Week Pass,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	383	-	9.0	-
Articulated Buses:	90	-	5.5	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	473	-	8.4	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	473	370	28 %	46,403
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	473	370	28 %	46,403

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 473

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	133	Diesel	4,024,700 litres
Biodiesel	332	Biodiesel	9,211,405 litres
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	411,714 kilowatt-hours
Trolley	-		
Battery	8		
Fuel Cell	-		
Total	473		

Employee Statistics

	Full-time	Part-time
Operators	968	-
Other Transport Operations	64	-
Vehicle Mechanics	101	-
Other Vehicle Mechanics	88	-
Plant and Other Maintenance	14	-
General and Administration	50	66
Total Employees	1,285	66

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	31,402,022	100 %	1,085,033	100 %	21,948,742	100 %	20.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	31,402,022		1,085,033		21,948,742		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	21,787,603	21,948,742	Total Capital Expenditures	\$44,216,408	\$33,849,918
Total Vehicle Kilometres	26,098,281	25,510,422	Total Capital Disposals	-	-
Revenue Vehicle Hours	1,033,303	1,085,033	Total Capital Funding	\$44,216,408	\$33,849,918
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$13,814,957	\$18,107,263
Total Vehicle Hours	1,153,861	1,217,776	Provincial Capital Contribution	\$5,940,805	\$6,308,859
Operators Paid Hours	1,982,240	2,013,440	Municipal Capital Contribution	\$24,460,646	\$9,433,796
Vehicle Mechanics Paid Hours	210,080	210,080	Other Capital Contribution	-	-
Total Employee Paid Hours	2,720,380	2,742,168			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	14,593,552	16,647,750	FINANCIAL		
Children/Youth Passenger Trips	99,038	69,704	Revenue / Cost Ratio (R/C Ratio)	26 %	31 %
Student Passenger Trips	2,610,547	1,964,010	Municipal Operating Contribution Per Capita	\$118.63	\$121.93
Senior Passenger Trips	697,102	712,246	Net Direct Operating Cost Per Regular Service Passenger	\$6.37	\$5.98
Total Concession Fare Linked Trips	3,504,686	2,875,259	Maintenance Expense / Total Direct Operating Expense	\$0.21	\$0.21
Total Regular Service Linked Trips	18,098,238	19,523,009	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.08
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.19	2.58
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$97,243,106	\$103,378,559	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.63	\$8.63
Fuel/Energy for Vehicles	\$10,316,487	\$13,935,842	COST EFFICIENCY		
Vehicle Maintenance	\$32,375,628	\$35,681,071	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$135.32	\$138.41
Plant Maintenance	\$8,166,218	\$7,766,022	Maintenance Expense / Total Vehicle Hours	\$28.06	\$29.30
General/Administration	\$8,035,609	\$7,791,828	Fuel Expense / Total Vehicle Hours	\$8.94	\$11.44
Total Direct Operating Expense	\$156,137,048	\$168,553,321	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	27.6	29.7
Total Operating Expenses	\$156,137,048	\$168,553,321	Total Regular Service Linked Trips / Revenue Vehicle Hour	17.5	18.0
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$39,676,019	\$50,328,458	Revenue Vehicle Hours Per Capita	1.6	1.7
Total Operating Revenues	\$40,858,159	\$51,790,315	AVERAGE SPEED		
Total Revenues	\$40,858,159	\$51,790,315	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.09	20.23
Net Direct Operating Cost	\$115,278,889	\$116,763,006	LABOUR PRODUCTIVITY		
Net Operating Cost	\$115,278,888	\$116,763,006	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.52	0.54
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$37,470,314	\$36,715,494	Operators	\$35.85	\$36.57
Municipal Operating Contribution	\$77,808,574	\$80,047,512	Mechanics	\$42.68	\$43.53
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 COVID-19

Brantford, ON

Contact Name: Mike Bradley
Contact Title: Director of Fleet and Transit Services

Statistical Contact: Elisabeth van der Made
Statistical Title: Manager of Transit
Telephone: 519-759-4150 X5894
Email: evandermade@brantford.ca

System Established:
Municipal Population: 104,688
Service Area Population: 104,688
Service Area Size km²: 102.4
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 1,089,525
Total Operating Revenues: \$2,026,419

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	9
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	9
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	08:00
End	01:00	01:00	01:00	01:00	01:00	01:00	20:00

Fare Structure

Fare Structure	In Effect Since: 2016-04-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.45	-	\$73.50	12 and Under
Child/Youth	-	-	-	-	
Student	\$3.00	\$2.45	-	\$55.50	
Senior	\$3.00	\$2.45	-	\$55.50	
Other Fare Type:	Youth, Low Income, Family, Post Secondary, U-pass, Semester, Veteran, Blind/CNIB, Day Pass, Weekend Pass,				

Number of Fixed Routes

15

Number of Accessible Routes

15

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	35	-	8.6	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	35	-	8.6	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	35	21	67 %	56,951
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	35	21	67 %	56,951

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 35

Average Bus Age (Years): 9

Active Buses by Power Type

Diesel	35
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	35

Energy Consumption (All Modes)

Diesel	1,060,992 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	45	13
Other Transport Operations	7	-
Vehicle Mechanics	7	-
Other Vehicle Mechanics	4	3
Plant and Other Maintenance	5	-
General and Administration	1	-
Total Employees	69	16

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,089,525	100 %	79,400	100 %	1,993,294	100 %	25.1
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,089,525		79,400		1,993,294		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	1,787,197	1,993,294	Total Capital Expenditures	\$271,535	\$3,095,075
Total Vehicle Kilometres	1,787,197	1,993,294	Total Capital Disposals	\$7,150	\$798
Revenue Vehicle Hours	72,270	79,400	Total Capital Funding	\$271,535	\$3,095,075
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$1,600,848
Total Vehicle Hours	72,270	79,400	Provincial Capital Contribution	\$18,673	\$785,572
Operators Paid Hours	109,824	109,824	Municipal Capital Contribution	\$252,862	\$708,656
Vehicle Mechanics Paid Hours	14,560	14,560	Other Capital Contribution	-	-
Total Employee Paid Hours	161,574	161,574			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	17 %	20 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$46.40	\$48.67
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$6.75	\$7.38
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.25	\$0.26
Total Regular Service Linked Trips	1,129,421	1,089,525	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.11
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.26	1.70
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$4,977,053	\$5,312,562	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.17	\$9.24
Fuel/Energy for Vehicles	\$842,544	\$1,113,515	COST EFFICIENCY		
Vehicle Maintenance	\$2,349,491	\$2,577,603	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$127.73	\$126.82
Plant Maintenance	\$688,855	\$676,220	Maintenance Expense / Total Vehicle Hours	\$32.51	\$32.46
General/Administration	\$372,888	\$389,222	Fuel Expense / Total Vehicle Hours	\$11.66	\$14.02
Total Direct Operating Expense	\$9,230,830	\$10,069,122	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	10.7	10.4
Total Operating Expenses	\$9,230,830	\$10,069,122	Total Regular Service Linked Trips / Revenue Vehicle Hour	15.6	13.7
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$1,427,719	\$1,853,503	Revenue Vehicle Hours Per Capita	0.7	0.8
Total Operating Revenues	\$1,603,576	\$2,026,419	AVERAGE SPEED		
Total Revenues	\$1,611,796	\$2,027,693	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.73	25.10
Net Direct Operating Cost	\$7,627,254	\$8,042,703	LABOUR PRODUCTIVITY		
Net Operating Cost	\$7,619,034	\$8,041,429	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.66	0.72
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$2,701,023	\$2,946,768	Operators	\$28.88	\$29.17
Municipal Operating Contribution	\$4,918,012	\$5,094,661	Mechanics	\$37.77	\$38.15
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 Covid-19 Pandemic

Brockville, ON

Contact Name: Matthew Locke

Contact Title: Supervisor of Transportation & Fleet Services

Statistical Contact: Matthew Locke

Statistical Title: Supervisor of Transportation & Fleet Services

Telephone: 613-342-8772

Email: mlocke@brockville.com

System Established: 1982-01-05
Municipal Population: 22,116
Service Area Population: 22,116
Service Area Size km²: 20.7
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.25
Ridership (Linked Trips): 51,849
Total Operating Revenues: \$114,214

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	3
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	3
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:45	06:45	06:45	06:45	06:45	08:45	
End	21:00	21:00	21:00	21:00	21:00	18:15	

Fare Structure

Fare Structure	In Effect Since: 2021-04-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.25	\$1.85	-	\$65.00	
Child/Youth	-	-	-	-	5 and Under Free
Student	-	-	-	-	Semester Pass - Unlimited rides for \$150/semester
Senior	-	-	-	-	
Other Fare Type:	Semester,				

Number of Fixed Routes

4

Number of Accessible Routes

4

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	5.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	5.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	3	33 %	52,159
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	3	33 %	52,159

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 5

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	4
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	4

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	87,764 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	6	7
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	6	7

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	60,878	100 %	10,862	100 %	208,634	100 %	19.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	60,878		10,862		208,634		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	201,220	208,634	Total Capital Expenditures	-	-
Total Vehicle Kilometres	202,332	209,491	Total Capital Disposals	-	-
Revenue Vehicle Hours	9,971	10,862	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	10,261	11,119	Provincial Capital Contribution	-	-
Operators Paid Hours	15,811	19,297	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	461	461	Other Capital Contribution	-	-
Total Employee Paid Hours	18,555	22,129			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	53,280	51,078	FINANCIAL		
Children/Youth Passenger Trips	1,272	771	Revenue / Cost Ratio (R/C Ratio)	13 %	13 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$17.56	\$24.30
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$12.00	\$14.61
Total Concession Fare Linked Trips	1,272	771	Maintenance Expense / Total Direct Operating Expense	\$0.06	\$0.11
Total Regular Service Linked Trips	54,552	51,849	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.11
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.71	1.95
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$522,994	\$551,814	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.86	\$16.81
Fuel/Energy for Vehicles	\$63,298	\$96,807	COST EFFICIENCY		
Vehicle Maintenance	\$46,508	\$92,816	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$73.70	\$78.39
Plant Maintenance	\$47,396	\$40,648	Maintenance Expense / Total Vehicle Hours	\$4.53	\$8.35
General/Administration	\$76,046	\$89,556	Fuel Expense / Total Vehicle Hours	\$6.17	\$8.71
Total Direct Operating Expense	\$756,242	\$871,641	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	2.5	2.3
Total Operating Expenses	\$756,242	\$871,641	Total Regular Service Linked Trips / Revenue Vehicle Hour	5.5	4.8
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$93,221	\$101,260	Revenue Vehicle Hours Per Capita	0.5	0.5
Total Operating Revenues	\$101,797	\$114,214	AVERAGE SPEED		
Total Revenues	\$101,797	\$114,214	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.18	19.21
Net Direct Operating Cost	\$654,445	\$757,427	LABOUR PRODUCTIVITY		
Net Operating Cost	\$654,445	\$757,427	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.63	0.56
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$280,877	\$219,948	Operators	\$29.16	\$29.67
Municipal Operating Contribution	\$383,568	\$537,479	Mechanics	\$33.34	\$33.92
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 COVID-19

Burlington, ON

Contact Name: Catherine Baldelli
Contact Title: Acting Director of Transit

Statistical Contact: Krista Short
Statistical Title: Coordinator, Business Services
Telephone: 905-335-7869 x7443
Email: krista.short@burlington.ca

System Established: 1975-09-05
Municipal Population: 183,314
Service Area Population: 179,236
Service Area Size km²: 97.8
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.50
Ridership (Linked Trips): 1,567,005
Total Operating Revenues: \$3,968,180

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	4
Weekday	16 - 30 Minutes	5
	>30 Minutes	3
	< 16 Minutes	2
Saturday	16 - 30 Minutes	4
	>30 Minutes	3
	< 16 Minutes	2
Sunday	16 - 30 Minutes	4
	>30 Minutes	3

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:25	04:25	04:25	04:25	04:25	06:25	07:15
End	01:30	01:30	01:30	01:30	01:30	01:30	22:20

Fare Structure

	In Effect Since: 2020-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.50	\$2.75	-	\$100.00	
Child/Youth	-	-	-	-	12 and Under
Student	\$3.50	\$1.90	-	\$75.00	13-19 (Youth)
Senior	\$3.50	\$1.90	-	\$61.00	65+
Other Fare Type:	Youth, Low Income, Blind/CNIB, OffPeak				

Number of Fixed Routes

16

Number of Accessible Routes

16

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	7.0	-
Standard Buses:	60	-	6.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	64	-	6.4	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	64	44	45 %	71,552
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	64	44	45 %	71,552

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 64

Average Bus Age (Years): 6

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	Biodiesel
Diesel	64	Diesel 2,020,316 litres
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline -
Gasoline	-	Natural Gas -
Electric		Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	64	

Employee Statistics

	Full-time	Part-time
Operators	127	10
Other Transport Operations	7	-
Vehicle Mechanics	11	-
Other Vehicle Mechanics	4	-
Plant and Other Maintenance	1	-
General and Administration	13	5
Total Employees	163	15

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,961,446	100 %	185,790	100 %	4,579,303	100 %	24.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,961,446		185,790		4,579,303		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,352,154	4,579,303	Total Capital Expenditures	\$2,363,331	\$5,327,052
Total Vehicle Kilometres	3,621,331	4,934,989	Total Capital Disposals	-	-
Revenue Vehicle Hours	162,557	185,790	Total Capital Funding	\$2,363,331	\$5,327,052
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$733,586	\$574,824
Total Vehicle Hours	172,862	185,790	Provincial Capital Contribution	\$270,111	\$4,273,256
Operators Paid Hours	240,240	240,240	Municipal Capital Contribution	\$1,359,364	\$478,972
Vehicle Mechanics Paid Hours	20,020	20,020	Other Capital Contribution	-	-
Total Employee Paid Hours	310,310	310,310			
PASSENGER DATA			PERFORMANCE INDICATORS		
			FINANCIAL		
Adult/General Passenger Trips	1,195,549	1,256,128	Revenue / Cost Ratio (R/C Ratio)	14 %	20 %
Children/Youth Passenger Trips	10,035	21,940	Municipal Operating Contribution Per Capita	\$79.67	\$77.32
Student Passenger Trips	151,882	134,078			
Senior Passenger Trips	144,079	154,859	Net Direct Operating Cost Per Regular Service Passenger	\$11.06	\$10.38
Total Concession Fare Linked Trips	305,996	310,877			
Total Regular Service Linked Trips	1,501,545	1,567,005	Maintenance Expense / Total Direct Operating Expense	\$0.19	\$0.18
Regular Service Passenger-KMs	3,352,154	-	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.10
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$12,075,810	\$12,615,075	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.39	1.96
Fuel/Energy for Vehicles	\$1,741,412	\$2,108,152			
Vehicle Maintenance	\$3,596,883	\$3,678,535	COST EFFECTIVENESS		
Plant Maintenance	\$447,746	\$403,458	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.79	\$12.92
General/Administration	\$1,337,846	\$1,435,123			
Total Direct Operating Expense	\$19,199,697	\$20,240,343	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$111.07	\$108.94
Total Operating Expenses	\$19,199,697	\$20,240,343			
			Maintenance Expense / Total Vehicle Hours	\$20.81	\$19.80
			Fuel Expense / Total Vehicle Hours	\$10.07	\$11.35
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$2,094,608	\$3,074,774	Total Regular Service Linked Trips Per Capita	8.4	8.7
Total Operating Revenues	\$2,599,800	\$3,968,180			
Total Revenues	\$2,637,260	\$3,975,667	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.2	8.4
Net Direct Operating Cost	\$16,599,897	\$16,272,163	AMOUNT OF SERVICE		
Net Operating Cost	\$16,562,437	\$16,264,676	Revenue Vehicle Hours Per Capita	0.9	1.0
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$2,282,885	\$2,405,784	AVERAGE SPEED		
Municipal Operating Contribution	\$14,279,552	\$13,858,104	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.62	24.65
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.68	0.77
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$30.17	\$30.77
			Mechanics	\$37.13	\$37.47

Events

2020-03-23 COVID-19

Remarks

With COVID-19 impacting ridership overall, boardings continue to report lower overall compared to pre-COVID with recovery trending upwards. Further lockdowns experienced in 2021 impacted ridership, as well as service impacts related to workforce resulted in periods of significant interruptions to the strong gains on rebuilding ridership. Service continued throughout the year, including all days throughout the pandemic, albeit at reduced service frequency in contrast to pre-COVID. Resource challenges is continuing to impact the workforce and prohibiting our ability to expand service. Off-peak pilot for seniors to ride free on weekdays from 9:00 am to 2:30 pm started in May 2019 and continued throughout 2020 and 2021.

Caledon, ON

Contact Name: Arash Olia
Contact Title: Manager, Transportation Engineering

Statistical Contact: Arash Olia
Statistical Title: Manager, Transportation Engineering
Telephone: 905-584-2272 x4073
Email: arash.olia@caledon.ca

System Established:
Municipal Population: 72,900
Service Area Population: 37,260
Service Area Size km²: 30.8
Service Provided by: Voyago and Brampton Transit

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 17,842
Total Operating Revenues: \$61,615

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	2
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:01	05:01	05:01	05:01	05:01	05:25	
End	01:04	01:04	01:04	01:04	01:04	00:04	

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	-	\$3.10	\$128.00	
Child/Youth	\$4.00	-	\$2.00	\$84.00	
Student	\$4.00	-	\$2.55	\$107.00	
Senior	\$1.00	-	\$1.60	\$52.00	
Other Fare Type:	Youth, Day Care, Blind/CNIB, Day Pass, Week Pass, Weekend Pass, Annual Pass,				

Number of Fixed Routes 3
Number of Accessible Routes 3

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	4	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	4	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

Average Bus Age (Years):

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	17,842	100 %	4,473	100 %	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	17,842		4,473		-		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	15,900	-	Total Capital Expenditures	-	-
Total Vehicle Kilometres	15,900	-	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,978	4,473	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,978	4,473	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	14 %	17 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$7.77	\$8.14
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$17.29	\$16.99
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	16,733	17,842	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.85	3.45
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$336,974	\$364,787	Total Direct Operating Expense / Total Regular Service Linked Trips	\$20.14	\$20.45
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$84.71	\$81.55
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	-	-	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$336,974	\$364,787			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$336,974	\$364,787	Total Regular Service Linked Trips Per Capita	0.4	0.5
			Total Regular Service Linked Trips / Revenue Vehicle Hour	4.2	4.0
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$47,629	\$61,615	Revenue Vehicle Hours Per Capita	0.1	0.1
Total Operating Revenues	\$47,629	\$61,615	AVERAGE SPEED		
Total Revenues	\$47,629	\$61,615	Revenue Vehicle Kilometres / Revenue Vehicle Hour	4.00	-
Net Direct Operating Cost	\$289,345	\$303,172	LABOUR PRODUCTIVITY		
Net Operating Cost	\$289,344	\$303,171	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	-	-	Operators	-	-
Municipal Operating Contribution	\$289,344	\$303,171	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Chatham-Kent, ON

Contact Name: Ann-Marie Millison
Contact Title: Manager, Transit & Capital Asset Management

Statistical Contact: Ian Clark
Statistical Title: Engineering Technologist
Telephone: 519-360-1998
Email: rideck@chatham-kent.ca

System Established: 1946-01-01
Municipal Population: 106,000
Service Area Population: 45,000
Service Area Size km²: -
Service Provided by: Intouch Connection

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 151,752
Total Operating Revenues: \$416,052

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	4
	>30 Minutes	4
	< 16 Minutes	-
Saturday	16 - 30 Minutes	4
	>30 Minutes	4
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15	06:15	
End	00:45	00:45	00:45	00:45	00:45	19:15	

Fare Structure

Fare Structure	In Effect Since: 2019-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	-	-	\$75.00	18-64
Child/Youth	-	-	-	-	U5 - free
Student	\$2.50	-	-	\$60.00	6 - 17
Senior	\$2.50	-	-	\$60.00	+65
Other Fare Type:	Low Income, Post Secondary, Semester, Peak, OffPeak				

Number of Fixed Routes

8

Number of Accessible Routes

8

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	17	-	1.5	-
Standard Buses:	2	-	1.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	19	-	1.5	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	19	8	138 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	19	8	138 %	-

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 19

Average Bus Age (Years): 1

Active Buses by Power Type

Diesel	4
Biodiesel	-
Natural Gas	-
Gasoline	15
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	19

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	163,116	100 %	-	-	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	163,116		-	-	-	-	

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	885,572	-	Total Capital Expenditures	\$437,751	\$3,681,916
Total Vehicle Kilometres	891,447	989,314	Total Capital Disposals	-	-
Revenue Vehicle Hours	38,417	-	Total Capital Funding	\$437,751	\$3,681,916
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$21,908	\$675,174
Total Vehicle Hours	40,358	33,863	Provincial Capital Contribution	\$415,842	\$3,006,742
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	43,988	-	FINANCIAL		
Children/Youth Passenger Trips	223	-	Revenue / Cost Ratio (R/C Ratio)	14 %	17 %
Student Passenger Trips	381	-	Municipal Operating Contribution Per Capita	\$16.72	\$13.36
Senior Passenger Trips	1,861	-	Net Direct Operating Cost Per Regular Service Passenger	\$45.22	\$13.46
Total Concession Fare Linked Trips	2,465	102,242	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	46,453	151,752	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	6.97	2.17
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$2,145,214	\$2,458,792	Total Direct Operating Expense / Total Regular Service Linked Trips	\$52.39	\$16.20
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$60.30	\$72.61
Plant Maintenance	\$11,919	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	\$276,485	-	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$2,433,619	\$2,458,792			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$2,464,658	\$2,458,792	Total Regular Service Linked Trips Per Capita	1.0	3.4
			Total Regular Service Linked Trips / Revenue Vehicle Hour	1.2	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$323,880	\$329,934	Revenue Vehicle Hours Per Capita	0.9	-
Total Operating Revenues	\$333,130	\$416,052	AVERAGE SPEED		
Total Revenues	\$333,130	\$416,052	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.05	-
			LABOUR PRODUCTIVITY		
Net Direct Operating Cost	\$2,100,489	\$2,042,740	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Net Operating Cost	\$2,131,528	\$2,042,740	TOP WAGE RATES		
Federal Operating Contribution	\$16,032	\$12,822	Operators	-	-
Provincial Operating Contribution	\$1,331,992	\$1,428,545	Mechanics	-	-
Municipal Operating Contribution	\$752,463	\$601,373			
Other Operating Contribution	-	-	Remarks		
Federal Debt Service Contribution	-	-	Service hour extension on all urban routes		
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			
Events					
2021-01-01	2021-12-31	COVID-19 Pandemic			

Clearview, ON

Contact Name: Dan Perreault
Contact Title: Deputy Director of Public Works

Statistical Contact: Kelly McDonald
Statistical Title: Director of Finance/Treasurer
Telephone: 705-428-6230 x236
Email: kmcdonald@clearview.ca

System Established: 2017-11-21
Municipal Population: 14,800
Service Area Population: 4,200
Service Area Size km²: 10.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 8,531
Total Operating Revenues: \$7,726

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	1
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	1
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	1
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	06:30	08:30
End	20:30	20:30	20:30	20:30	20:30	20:30	17:30

Fare Structure

Fare Structure	In Effect Since: 2017-05-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	-	-	\$40.00	18
Child/Youth	\$2.00	-	-	\$30.00	< 4 = Free
Student	\$2.00	-	-	\$30.00	Student ID
Senior	\$2.00	-	-	\$40.00	65+
Other Fare Type:	Youth,				

Number of Fixed Routes

1

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	4.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	1	-	50,344
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	1	-	50,344

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 4

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	-	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	35,000 litres
Gasoline	1	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	1		

Employee Statistics

	Full-time	Part-time
Operators	1	-
Other Transport Operations	2	-
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	1	-
General and Administration	1	-
Total Employees	6	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	9,140	100 %	2,925	100 %	50,344	100 %	17.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	9,140		2,925		50,344		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	138,665	50,344	Total Capital Expenditures	-	-
Total Vehicle Kilometres	138,947	50,744	Total Capital Disposals	-	-
Revenue Vehicle Hours	4,501	2,925	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	4,501	2,925	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	9,354	4,021	FINANCIAL		
Children/Youth Passenger Trips	-	4,510	Revenue / Cost Ratio (R/C Ratio)	5 %	2 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$59.61	\$76.97
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$25.88	\$37.89
Total Concession Fare Linked Trips	-	4,510	Maintenance Expense / Total Direct Operating Expense	\$0.08	-
Total Regular Service Linked Trips	9,354	8,531	Fuel Expense / Total Direct Operating Expense	\$0.06	\$0.15
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.28	0.91
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$219,000	\$278,672	Total Direct Operating Expense / Total Regular Service Linked Trips	\$27.15	\$38.80
Fuel/Energy for Vehicles	\$15,000	\$51,158			
Vehicle Maintenance	\$20,000	-	COST EFFICIENCY		
Plant Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$56.43	\$113.16
General/Administration	-	\$1,150	Maintenance Expense / Total Vehicle Hours	\$4.44	-
Total Direct Operating Expense	\$254,000	\$330,980	Fuel Expense / Total Vehicle Hours	\$3.33	\$17.49
Debt Service Payment	-	-			
Total Operating Expenses	\$254,000	\$330,980	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	2.3	2.0
Regular Service Passenger Revenues	\$11,965	\$7,726	Total Regular Service Linked Trips / Revenue Vehicle Hour	2.1	2.9
Total Operating Revenues	\$11,965	\$7,726			
Total Revenues	\$11,965	\$7,726	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	1.1	0.7
Net Direct Operating Cost	\$242,035	\$323,254	AVERAGE SPEED		
Net Operating Cost	\$254,000	\$323,254	Revenue Vehicle Kilometres / Revenue Vehicle Hour	30.81	17.21
Federal Operating Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Operating Contribution	\$242,035	\$323,254			
Other Operating Contribution	-	-	TOP WAGE RATES		
Federal Debt Service Contribution	-	-	Operators	-	-
Provincial Debt Service Contribution	-	-	Mechanics	-	-
Municipal Debt Service Contribution	-	-			
Events			Remarks		
2021-01-01	2021-07-31	Covid	Clearview did not operate any specialized transit service in 2021.		

Cobourg, ON

Contact Name: Laurie Wills
Contact Title: Director of Public Works

Statistical Contact: Renee Champagne
Statistical Title: Engineering & Public Transit Administrator
Telephone: 905-372-4555
Email: rchampagne@cobourg.ca

System Established: 1976-01-01
Municipal Population: 19,500
Service Area Population: 10,741
Service Area Size km²: 13.0
Service Provided by: Century Transportation

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 33,380
Total Operating Revenues: \$45,415

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	2
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	2
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15	08:15	08:45
End	22:00	22:00	22:00	22:00	22:00	18:45	15:45

Fare Structure

Fare Structure	In Effect Since: 2006-09-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	\$1.60	-	\$60.00	6-12 (passes) 5 & Under Free
Child/Youth	\$2.00	\$1.60	-	\$25.00	
Student	\$2.00	\$1.60	-	\$50.00	Student ID
Senior	\$2.00	\$1.60	-	\$30.00	

Number of Fixed Routes

2

Other Fare Type:

Number of Accessible Routes

2

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	5	-	7.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	5	-	7.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	5	2	150 %	24,550
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	5	2	150 %	24,550

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 5

Average Bus Age (Years): 7

Active Buses by Power Type

Diesel	5
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	5

Energy Consumption (All Modes)

Diesel	76,874 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	59,384	100 %	8,084	100 %	122,749	100 %	15.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	59,384		8,084		122,749		

VEHICLE KILOMETRES AND HOURS			2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES		2020	2021
Revenue Vehicle Kilometres			110,318	122,749	Total Capital Expenditures		\$10,415	\$20,730
Total Vehicle Kilometres			110,318	122,749	Total Capital Disposals		-	-
Revenue Vehicle Hours			3,943	8,084	Total Capital Funding		\$10,415	\$20,730
Auxiliary Revenue Vehicle Hours			-	-	Federal Capital Contribution		-	-
Total Vehicle Hours			3,943	8,084	Provincial Capital Contribution		-	-
Operators Paid Hours			-	-	Municipal Capital Contribution		\$10,415	\$20,730
Vehicle Mechanics Paid Hours			-	-	Other Capital Contribution		-	-
Total Employee Paid Hours			-	-				
PASSENGER DATA					PERFORMANCE INDICATORS			
Adult/General Passenger Trips			-	-	FINANCIAL			
Children/Youth Passenger Trips			-	-	Revenue / Cost Ratio (R/C Ratio)		5 %	6 %
Student Passenger Trips			-	-	Municipal Operating Contribution Per Capita		\$33.43	\$53.75
Senior Passenger Trips			-	-	Net Direct Operating Cost Per Regular Service Passenger		\$10.44	\$23.10
Total Concession Fare Linked Trips			-	-	Maintenance Expense / Total Direct Operating Expense		-	\$0.02
Total Regular Service Linked Trips			54,009	33,380	Fuel Expense / Total Direct Operating Expense		-	-
Regular Service Passenger-KMs			-	119,401				
Auxiliary Service Passenger Trips			-	-	AVERAGE FARE			
					Regular Service Passenger Revenue / Total Regular Service Linked Trips		0.45	1.12
OPERATING EXPENSES					COST EFFECTIVENESS			
Transportation Operations			\$559,027	\$758,137	Total Direct Operating Expense / Total Regular Service Linked Trips		\$11.04	\$24.46
Fuel/Energy for Vehicles			-	-	COST EFFICIENCY			
Vehicle Maintenance			-	\$20,382	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		\$151.23	\$103.48
Plant Maintenance			\$34,018	\$34,399	Maintenance Expense / Total Vehicle Hours		-	\$2.52
General/Administration			\$2,582	\$3,587	Fuel Expense / Total Vehicle Hours		-	-
Total Direct Operating Expense			\$596,314	\$816,505	SERVICE UTILIZATION			
Debt Service Payment			-	-	Total Regular Service Linked Trips Per Capita		5.0	3.1
Total Operating Expenses			\$596,314	\$836,505	Total Regular Service Linked Trips / Revenue Vehicle Hour		13.7	4.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					AMOUNT OF SERVICE			
Regular Service Passenger Revenues			\$24,206	\$37,415	Revenue Vehicle Hours Per Capita		0.4	0.8
Total Operating Revenues			\$32,206	\$45,415	AVERAGE SPEED			
Total Revenues			\$32,206	\$45,415	Revenue Vehicle Kilometres / Revenue Vehicle Hour		27.98	15.18
Net Direct Operating Cost			\$564,108	\$771,090	LABOUR PRODUCTIVITY			
Net Operating Cost			\$564,108	\$791,090	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		-	-
Federal Operating Contribution			-	-	TOP WAGE RATES			
Provincial Operating Contribution			\$205,000	\$213,752	Operators		-	-
Municipal Operating Contribution			\$359,108	\$577,338	Mechanics		-	-
Other Operating Contribution			-	-				
Federal Debt Service Contribution			-	-				
Provincial Debt Service Contribution			-	-				
Municipal Debt Service Contribution			-	-				

Events			Remarks
2021-01-01	2021-12-31	Pandemic	On April 19, service hours were expanded from 6:15am to 7:45pm to 6:15am to 10pm. An on-demand pilot project launched on April 19 that used 1 specialized vehicle which provided supplementary conventional and specialized transit service for passengers from 7:45pm to 10pm. Fare collection resumed on March 4, 2021
2021-04-19	2021-12-31	Launch of On Demand	

Collingwood, ON

Contact Name: Kristofer Wiszniak
Contact Title: Public Works and Transit Coordinator

Statistical Contact: Kristofer Wiszniak
Statistical Title: Public Works and Transit Coordinator
Telephone: 705-445-1292 x4204
Email: kwiszniak@collingwood.ca

System Established: 1982-10-10
Municipal Population: 27,127
Service Area Population: 19,000
Service Area Size km²: 27.1
Service Provided by: Landmark Bus

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 86,393
Total Operating Revenues: \$159,196

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	3
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	3
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	06:30	06:30
End	21:00	21:00	21:00	21:00	21:00	21:00	21:00

Fare Structure

Fare Structure	In Effect Since: 2021-12-31				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	-	-	\$40.00	Under 5
Child/Youth	-	-	-	-	
Student	\$1.50	-	-	\$30.00	
Senior	\$1.50	-	-	\$30.00	
Other Fare Type:	Blind/CNIB,				

Number of Fixed Routes

4

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	4	-	2.5	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	2.5	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	3	33 %	87,007
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	3	33 %	87,007

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 3

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	litres
Diesel	-	141,968
Biodiesel	-	-
Natural Gas	-	-
Gasoline	4	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	4	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	87,688	100 %	18,386	100 %	348,026	100 %	18.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	87,688		18,386		348,026		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	367,494	348,026	Total Capital Expenditures	-	\$100,813
Total Vehicle Kilometres	369,007	348,858	Total Capital Disposals	-	-
Revenue Vehicle Hours	19,397	18,386	Total Capital Funding	-	\$998,816
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$732,431
Total Vehicle Hours	19,477	18,386	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	\$266,384
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	118,024	86,393	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	13 %	12 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$26.51	\$25.83
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$8.60	\$13.98
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.10	\$0.17
Total Regular Service Linked Trips	118,024	86,393	Fuel Expense / Total Direct Operating Expense	\$0.12	\$0.12
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$856,525	\$861,921	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.23	1.84
Fuel/Energy for Vehicles	\$144,262	\$162,579			
Vehicle Maintenance	\$114,978	\$227,625	COST EFFECTIVENESS		
Plant Maintenance	\$42,770	\$58,960	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.84	\$15.83
General/Administration	\$2,354	\$56,225	COST EFFICIENCY		
Total Direct Operating Expense	\$1,160,889	\$1,367,309	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$59.60	\$74.37
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$5.90	\$12.38
Total Operating Expenses	\$1,160,889	\$1,367,309	Fuel Expense / Total Vehicle Hours	\$7.41	\$8.84
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$145,562	\$159,196	Total Regular Service Linked Trips Per Capita	6.2	4.5
Total Operating Revenues	\$145,562	\$159,196	Total Regular Service Linked Trips / Revenue Vehicle Hour	6.1	4.7
Total Revenues	\$145,562	\$159,196			
Net Direct Operating Cost	\$1,015,327	\$1,208,113	AMOUNT OF SERVICE		
Net Operating Cost	\$1,015,327	\$1,208,113	Revenue Vehicle Hours Per Capita	1.0	1.0
Federal Operating Contribution	-	-	AVERAGE SPEED		
Provincial Operating Contribution	\$401,469	\$505,957	Revenue Vehicle Kilometres / Revenue Vehicle Hour	18.95	18.93
Municipal Operating Contribution	\$503,600	\$490,747	LABOUR PRODUCTIVITY		
Other Operating Contribution	\$119,552	\$171,359	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	TOP WAGE RATES		
Municipal Debt Service Contribution	-	-	Operators	-	-
			Mechanics	-	-

Remarks

Transit ridership has still not recovered from the Covid-19 pandemic. The Town of Collingwood continues to operate a reduced service within the Town providing 1 hour service to transit stops on weekdays from its previous 30 min service on weekdays.

Cornwall, ON

Contact Name: Jean Marcil
Contact Title: Division Manager

Statistical Contact: Jean Marcil
Statistical Title: Division Manager
Telephone: 613-930-2787 x2254
Email: jmarcil@cornwall.ca

System Established: 1974-11-11
Municipal Population: 47,845
Service Area Population: 47,845
Service Area Size km²: 61.8
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 439,764
Total Operating Revenues: \$563,441

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	10
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	7
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:30	
End	23:30	23:30	23:30	23:30	23:30	23:30	

Fare Structure

Fare Structure	In Effect Since: 2019-05-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.50	\$25.00	\$65.00	18 to 64
Child/Youth	-	-	-	-	under 6
Student	\$3.00	\$2.30	\$23.00	\$53.00	6 to 17 & adult students
Senior	\$3.00	\$2.30	\$23.00	\$46.00	65 and older
Other Fare Type:	Low Income, Semester, Veteran, Blind/CNIB, Day Pass, Annual Pass,				

Number of Fixed Routes

10

Number of Accessible Routes

10

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	17	-	7.2	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	17	-	7.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	17	10	70 %	46,818
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	17	10	70 %	46,818

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 7

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	17	Diesel	310,147 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	21,621 litres
Gasoline	-	Natural Gas	-
Electric	-	Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	17		

Employee Statistics

	Full-time	Part-time
Operators	23	3
Other Transport Operations	3	-
Vehicle Mechanics	5	-
Other Vehicle Mechanics	3	1
Plant and Other Maintenance	1	-
General and Administration	2	-
Total Employees	37	4

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	467,666	100 %	37,432	100 %	795,907	100 %	21.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	467,666		37,432		795,907		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	742,276	795,907	Total Capital Expenditures	\$1,015,786	\$4,278,068
Total Vehicle Kilometres	742,276	795,907	Total Capital Disposals	-	\$838
Revenue Vehicle Hours	26,463	37,432	Total Capital Funding	\$1,015,786	\$4,278,068
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$452,310	\$1,677,610
Total Vehicle Hours	26,463	37,432	Provincial Capital Contribution	\$319,608	\$1,357,656
Operators Paid Hours	-	-	Municipal Capital Contribution	\$243,868	\$1,242,802
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	250,104	271,802	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	17 %	15 %
Student Passenger Trips	118,153	81,087	Municipal Operating Contribution Per Capita	\$47.18	\$74.32
Senior Passenger Trips	62,957	83,019	Net Direct Operating Cost Per Regular Service Passenger	\$6.87	\$7.54
Total Concession Fare Linked Trips	264,821	167,962	Maintenance Expense / Total Direct Operating Expense	\$0.22	\$0.20
Total Regular Service Linked Trips	514,925	439,764	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.07
Regular Service Passenger-KMs	2,574,625	2,198,820			
Auxiliary Service Passenger Trips	20	625	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.20	1.21
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$2,266,056	\$1,696,093	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.24	\$8.82
Fuel/Energy for Vehicles	\$297,840	\$281,103	COST EFFICIENCY		
Vehicle Maintenance	\$928,220	\$758,956	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$160.31	\$103.62
Plant Maintenance	\$411,025	\$179,302	Maintenance Expense / Total Vehicle Hours	\$35.08	\$20.28
General/Administration	\$339,210	\$963,300	Fuel Expense / Total Vehicle Hours	\$11.25	\$7.51
Total Direct Operating Expense	\$4,242,351	\$3,878,754	SERVICE UTILIZATION		
Debt Service Payment	-	\$548,798	Total Regular Service Linked Trips Per Capita	11.1	9.2
Total Operating Expenses	\$4,239,351	\$5,158,352	Total Regular Service Linked Trips / Revenue Vehicle Hour	19.5	11.7
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$616,023	\$530,179	Revenue Vehicle Hours Per Capita	0.6	0.8
Total Operating Revenues	\$705,138	\$563,441	AVERAGE SPEED		
Total Revenues	\$957,623	\$663,441	Revenue Vehicle Kilometres / Revenue Vehicle Hour	28.05	21.26
Net Direct Operating Cost	\$3,537,213	\$3,315,313	LABOUR PRODUCTIVITY		
Net Operating Cost	\$3,281,728	\$4,494,911	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	\$422,187	\$546,501	TOP WAGE RATES		
Provincial Operating Contribution	\$327,000	\$346,644	Operators	\$25.13	\$25.57
Municipal Operating Contribution	\$2,198,195	\$3,556,012	Mechanics	\$30.34	\$30.43
Other Operating Contribution	-	\$45,753			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	\$307,207	-			
Municipal Debt Service Contribution	\$83,034	-			
Events			Remarks		
2020-03-23	Covid-19 Pandemic		College Student Passes: Semester = \$150.00, Annual = \$300.00 Veterans & CNIB = Free Low Income (O.D.S.P & Ontario Works clients) = \$46.00 Family Day Passes = \$7.75		

Deseronto, ON

Contact Name: Robert Hedley
Contact Title: Transit Administrator

Statistical Contact: Robert Hedley
Statistical Title: Transit Coordinator

Telephone: 613-396-4008

Email: transit@deseronto.ca, dispatch@deseronto.ca

System Established: 2007-11-20
Municipal Population: 51,403
Service Area Population: 51,403
Service Area Size km²: 1,897.9
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$13.25
Ridership (Linked Trips): 4,861
Total Operating Revenues: \$30,198

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00		
End	17:00	17:00	17:00	17:00	17:00		

Fare Structure

	In Effect Since:	2020-04-01			
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$13.25	-	-	\$205.00	Fare varies based on distance
Child/Youth	\$4.50	-	-	-	Fare varies based on distance
Student	\$10.50	-	-	-	Fare varies based on distance
Senior	\$10.50	-	-	-	Fare varies based on distance
Other Fare Type:	Youth, Post Secondary,				

Number of Fixed Routes

1

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	5.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	5.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	1	300 %	19,812
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	1	300 %	19,812

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 5

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	4
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	4

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	34,027 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	4
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	4

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	4,861	-	3,917	100 %	79,249	100 %	20.2
		486,100 %					
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	-1		3,917		79,249		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	68,216	79,249	Total Capital Expenditures	-	-
Total Vehicle Kilometres	68,216	79,249	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,922	3,917	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,922	3,120	Provincial Capital Contribution	-	-
Operators Paid Hours	3,922	3,120	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	3,922	3,120			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	3,267	3,754	FINANCIAL		
Children/Youth Passenger Trips	28	19	Revenue / Cost Ratio (R/C Ratio)	11 %	12 %
Student Passenger Trips	17	-	Municipal Operating Contribution Per Capita	\$1.39	\$0.53
Senior Passenger Trips	1,196	1,088	Net Direct Operating Cost Per Regular Service Passenger	\$55.58	\$44.84
Total Concession Fare Linked Trips	1,241	1,107	Maintenance Expense / Total Direct Operating Expense	\$0.11	\$0.12
Total Regular Service Linked Trips	4,508	4,861	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.13
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	6.72	6.21
Transportation Operations	\$90,114	\$76,858			
Fuel/Energy for Vehicles	\$20,716	\$32,976	COST EFFECTIVENESS		
Vehicle Maintenance	\$32,286	\$29,977	Total Direct Operating Expense / Total Regular Service Linked Trips	\$62.30	\$51.05
Plant Maintenance	\$6,473	\$4,467			
General/Administration	\$131,273	\$103,863	COST EFFICIENCY		
Total Direct Operating Expense	\$280,862	\$248,141	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$71.61	\$79.53
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$8.23	\$9.61
Total Operating Expenses	\$280,862	\$248,141	Fuel Expense / Total Vehicle Hours	\$5.28	\$10.57
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$30,310	\$30,198	Total Regular Service Linked Trips Per Capita	0.1	0.1
Total Operating Revenues	\$30,310	\$30,198	Total Regular Service Linked Trips / Revenue Vehicle Hour	1.1	1.2
Total Revenues	\$30,310	\$30,198			
Net Direct Operating Cost	\$250,552	\$217,943	AMOUNT OF SERVICE		
Net Operating Cost	\$250,552	-	Revenue Vehicle Hours Per Capita	0.1	0.1
Federal Operating Contribution	\$193,598	-			
Provincial Operating Contribution	\$75,753	\$102,960	AVERAGE SPEED		
Municipal Operating Contribution	\$68,700	\$27,200	Revenue Vehicle Kilometres / Revenue Vehicle Hour	17.39	20.23
Other Operating Contribution	\$38,500	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	1.00	1.26
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$18.35	\$21.56
			Mechanics	-	-

Durham Region, ON

Contact Name: Bill Holmes
Contact Title: General Manager

Statistical Contact: Valay Shah
Statistical Title: Data Analyst
Telephone: 905-668-7711 x4813
Email: valay.shah@durham.ca

System Established: 2006-01-01
Municipal Population: 730,665
Service Area Population: 730,665
Service Area Size km²: 2,537.0
Service Provided by: Transit Commission,

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 4,356,681
Total Operating Revenues: \$17,701,385

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	7
Weekday	16 - 30 Minutes	16
	>30 Minutes	1
	< 16 Minutes	4
Saturday	16 - 30 Minutes	13
	>30 Minutes	1
	< 16 Minutes	3
Sunday	16 - 30 Minutes	14
	>30 Minutes	1

Number of Fixed Routes

26

Number of Accessible Routes

26

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	05:00	05:00
End	04:59	04:59	04:59	04:59	04:59	04:59	04:59

Fare Structure

In Effect Since: 2020-05-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.25	\$3.25	\$117.00	
Child/Youth	-	-	-	-	to 12 inclusive
Student	\$4.00	\$2.90	\$2.15	\$92.50	Age 13 to 19 inclusive
Senior	\$2.75	\$2.15	\$2.15	\$46.00	Age 65 and over
Other Fare Type:	Youth, Low Income, U-pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	154	14	7.3	-
Articulated Buses:	6	2	1.0	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	160	16	7.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	176	97	81 %	57,215
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	176	97	81 %	57,215

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 162

Average Bus Age (Years): 6

Active Buses by Power Type

Diesel	176
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	176

Energy Consumption (All Modes)

Diesel	4,680,892 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	249	36
Other Transport Operations	30	2
Vehicle Mechanics	28	-
Other Vehicle Mechanics	48	17
Plant and Other Maintenance	1	-
General and Administration	34	2
Total Employees	390	57

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	5,507,017	100 %	372,587	100 %	10,069,840	100 %	27.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	5,507,017		372,587		10,069,840		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	10,658,009	10,069,840	Total Capital Expenditures	\$20,462,409	\$16,068,843
Total Vehicle Kilometres	11,565,880	10,927,610	Total Capital Disposals	-	-
Revenue Vehicle Hours	481,146	372,587	Total Capital Funding	\$20,462,409	\$27,974,443
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	512,755	372,587	Provincial Capital Contribution	\$15,442,118	\$27,040,403
Operators Paid Hours	760,843	739,099	Municipal Capital Contribution	\$5,020,291	\$934,040
Vehicle Mechanics Paid Hours	89,638	87,599	Other Capital Contribution	-	-
Total Employee Paid Hours	1,113,733	1,131,481			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	3,288,195	3,194,903	FINANCIAL		
Children/Youth Passenger Trips	35,968	41,627	Revenue / Cost Ratio (R/C Ratio)	19 %	22 %
Student Passenger Trips	467,022	418,474	Municipal Operating Contribution Per Capita	\$71.62	\$74.16
Senior Passenger Trips	246,550	290,800	Net Direct Operating Cost Per Regular Service Passenger	\$11.61	\$14.18
Total Concession Fare Linked Trips	2,026,892	1,161,778	Maintenance Expense / Total Direct Operating Expense	\$0.18	\$0.19
Total Regular Service Linked Trips	5,315,087	4,356,681	Fuel Expense / Total Direct Operating Expense	\$0.06	\$0.07
Regular Service Passenger-KMs	47,602,553	41,854,043			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.42	3.88
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$40,847,069	\$42,586,101	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.35	\$18.24
Fuel/Energy for Vehicles	\$4,447,334	\$5,564,946			
Vehicle Maintenance	\$13,620,388	\$14,888,787	COST EFFICIENCY		
Plant Maintenance	\$5,566,613	\$4,925,971	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$148.72	\$213.32
General/Administration	\$11,774,818	\$11,515,625	Maintenance Expense / Total Vehicle Hours	\$26.56	\$39.96
Total Direct Operating Expense	\$76,256,222	\$79,481,430	Fuel Expense / Total Vehicle Hours	\$8.67	\$14.94
Debt Service Payment	\$1,025,849	\$529,634			
Total Operating Expenses	\$87,310,228	\$90,166,785	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	7.5	6.0
Regular Service Passenger Revenues	\$12,837,567	\$16,914,391	Total Regular Service Linked Trips / Revenue Vehicle Hour	11.0	11.7
Total Operating Revenues	\$14,538,151	\$17,701,385			
Total Revenues	\$14,544,165	\$17,701,385	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.7	0.5
Net Direct Operating Cost	\$61,718,071	\$61,780,045	AVERAGE SPEED		
Net Operating Cost	\$72,766,063	\$72,465,400	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.15	27.03
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$11,164,404	\$8,630,915	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$50,929,105	\$54,185,244	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.63	0.50
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$32.80	\$32.80
Municipal Debt Service Contribution	\$1,047,043	\$531,822	Mechanics	\$40.92	\$40.92

Events

2020-03-11 COVID 19 declared Pandemic Mar. 11, 2020 by WHO

Elliot Lake, ON

Contact Name: Daryl Halloch
Contact Title: Director of Public Works

Statistical Contact: Daryl Halloch
Statistical Title: Director of Public Works
Telephone: 705-848-2287 x260
Email: dhalloch@city.elliottlake.on.ca

System Established: 1991-01-01
Municipal Population: 11,372
Service Area Population: 11,372
Service Area Size km²: 16.0
Service Provided by: AJ Bus Lines

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 125,315
Total Operating Revenues: \$4,000

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	07:00	08:30
End	18:30	18:30	18:30	21:30	21:30	18:30	16:30

Fare Structure

Fare Structure	In Effect Since: 2014-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	\$24.00	-	\$62.00	18-64
Child/Youth	-	-	-	-	< 6 = free
Student	\$2.25	\$24.00	-	\$52.00	6 - 17 with student card
Senior	\$2.25	\$24.00	-	\$52.00	> 65
Other Fare Type:	Low Income,				

Number of Fixed Routes

4

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	2	-	4.0	-
Standard Buses:	3	-	2.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	5	-	2.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	5	2	150 %	39,874
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	5	2	150 %	39,874

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 2

Average Bus Age (Years): 3

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	5
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	5

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	67,337 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	4	3
Other Transport Operations	1	-
Vehicle Mechanics	3	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	1	-
General and Administration	1	-
Total Employees	10	3

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	125,315	100 %	8,690	100 %	199,368	100 %	22.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	125,315		8,690		199,368		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	38,834	199,368	Total Capital Expenditures	-	-
Total Vehicle Kilometres	74,273	204,325	Total Capital Disposals	-	-
Revenue Vehicle Hours	161,971	8,690	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	167,553	8,690	Provincial Capital Contribution	-	-
Operators Paid Hours	7,721	8,390	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	725	488	Other Capital Contribution	-	-
Total Employee Paid Hours	11,895	10,694			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	49,684	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	8 %	1 %
Student Passenger Trips	1,810	-	Municipal Operating Contribution Per Capita	\$14.11	\$27.02
Senior Passenger Trips	33,980	-	Net Direct Operating Cost Per Regular Service Passenger	\$4.12	\$4.18
Total Concession Fare Linked Trips	55,376	-	Maintenance Expense / Total Direct Operating Expense	\$0.15	\$0.10
Total Regular Service Linked Trips	105,060	125,315	Fuel Expense / Total Direct Operating Expense	\$0.12	\$0.16
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.30	-
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$278,545	\$322,997	Total Direct Operating Expense / Total Regular Service Linked Trips	\$4.46	\$4.22
Fuel/Energy for Vehicles	\$57,281	\$82,471			
Vehicle Maintenance	\$67,928	\$54,662	COST EFFICIENCY		
Plant Maintenance	\$38,687	\$40,287	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$2.80	\$60.79
General/Administration	\$25,912	\$27,844	Maintenance Expense / Total Vehicle Hours	\$0.41	\$6.29
Total Direct Operating Expense	\$468,353	\$528,261	Fuel Expense / Total Vehicle Hours	\$0.34	\$9.49
Debt Service Payment	-	-			
Total Operating Expenses	\$468,353	\$528,261	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	10.0	11.0
Regular Service Passenger Revenues	\$31,172	-	Total Regular Service Linked Trips / Revenue Vehicle Hour	0.6	14.4
Total Operating Revenues	\$35,172	\$4,000			
Total Revenues	\$35,172	\$4,000	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	15.4	0.8
Net Direct Operating Cost	\$433,181	\$524,261	AVERAGE SPEED		
Net Operating Cost	\$433,181	\$524,261	Revenue Vehicle Kilometres / Revenue Vehicle Hour	0.24	22.94
Federal Operating Contribution	\$156,000	\$86,111			
Provincial Operating Contribution	\$129,080	\$130,900	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$148,101	\$307,250	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	20.98	1.04
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$19.00	\$19.50
Municipal Debt Service Contribution	-	-	Mechanics	\$32.75	\$32.75
Events			Remarks		
2020-03-22	2022-04-01	COVID-19	Free fares were implemented in March 2020 due to COVID-19. Ridership increased with residents taking advantage of the free services offered. In July of 2021 we installed the program from Strategic Mapping that gives us the ridership numbers only. We did not keep track of ridership from January till the install. The numbers used for the period of January to July will be an average based on the monthly ridership numbers we have from July to December 2021. The City continued with regular transit hours through the pandemic with the Health unit guidelines.		

Fort Erie, ON

Contact Name: Jennifer Pennell-Ajje

Contact Title: EA to Director, IS and Division Coordinator

Statistical Contact: Jennifer Pennell-Ajje

Statistical Title: EA to Director, IS and Division Coordinator

Telephone: 289-407-4465

Email: jpennellajje@forterie.ca

System Established:	1979-01-01	General/Adult Cash Fare:	\$3.00
Municipal Population:	33,000	Ridership (Linked Trips):	22,836
Service Area Population:	33,000	Total Operating Revenues:	\$58,840
Service Area Size km²:	168.0		
Service Provided by: Tokmakjian Inc. (JAN-SEPT) + Regional Limousine (OCT-DEC)			

Number of Routes by Headway During Peak Time Periods
Hours of Service:

	Headway	Routes		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	< 16 Minutes	4	Start	06:00	06:00	06:00	06:00	06:00	06:00	
Weekday	16 - 30 Minutes	-	End	21:00	21:00	21:00	21:00	21:00	21:00	
	>30 Minutes	4								
	< 16 Minutes	-								
Saturday	16 - 30 Minutes	-								
	>30 Minutes	4								
	< 16 Minutes	-								
Sunday	16 - 30 Minutes	-								
	>30 Minutes	-								

Fare Structure

In Effect Since: 2021-10-04

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.70	-	\$85.00	18 yrs +, under 65
Child/Youth	-	-	-	-	12 and Under - Free
Student	\$3.00	\$2.25	-	\$65.00	<18 or has valid student ID
Senior	\$3.00	\$2.25	-	\$65.00	>65 yrs old

Other Fare Type: Youth, U-pass, Veteran, Blind/CNIB, Day Pass,

Number of Fixed Routes

10

Number of Accessible Routes

6

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.

Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	6	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	6	-100 %	-

Percentage of Accessible Bus Fleet: -

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet: -

Average Bus Age (Years): -

Active Buses by Power Type
Energy Consumption (All Modes)

Diesel	-	Diesel	116,451	litres
Biodiesel	-	Biodiesel	-	
Natural Gas	-	Gasoline	13,625	litres
Gasoline	-	Natural Gas	-	
Electric	-	Electricity	-	
Trolley	-			
Battery	-			
Fuel Cell	-			
Total	-			

Employee Statistics

Full-time

Part-time

Operators	8	7
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	3	1
Total Employees	11	8

Modal Statistics
Boardings
Revenue Vehicle Hours
Revenue Vehicle KMs
Average Speed (km/h)

Bus	22,836	100 %	14,402	100 %	352,299	100 %	24.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	22,836		14,402		352,299		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	390,704	352,299	Total Capital Expenditures	-	-
Total Vehicle Kilometres	413,321	355,153	Total Capital Disposals	-	-
Revenue Vehicle Hours	11,950	14,402	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	12,866	14,575	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	4 %	4 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$41.39	\$39.84
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$45.11	\$63.85
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	26,231	22,836	Fuel Expense / Total Direct Operating Expense	-\$0.01	\$0.01
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.06	2.58
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$888,476	\$1,261,075	Total Direct Operating Expense / Total Regular Service Linked Trips	\$47.18	\$66.43
Fuel/Energy for Vehicles	-\$13,208	\$10,127	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$96.19	\$104.08
Plant Maintenance	\$74,567	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	\$287,689	\$245,787	Fuel Expense / Total Vehicle Hours	-\$1.03	\$0.69
Total Direct Operating Expense	\$1,237,524	\$1,516,989	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	1.0	0.7
Total Operating Expenses	\$1,237,524	\$1,516,989	Total Regular Service Linked Trips / Revenue Vehicle Hour	2.2	1.6
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$54,123	\$58,840	Revenue Vehicle Hours Per Capita	0.5	0.4
Total Operating Revenues	\$54,123	\$58,840	AVERAGE SPEED		
Total Revenues	\$54,123	\$58,840	Revenue Vehicle Kilometres / Revenue Vehicle Hour	32.69	24.46
Net Direct Operating Cost	\$1,183,401	\$1,458,149	LABOUR PRODUCTIVITY		
Net Operating Cost	\$1,183,401	\$1,458,149	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	\$71,760	TOP WAGE RATES		
Provincial Operating Contribution	\$136,673	\$143,379	Operators	\$18.00	\$18.25
Municipal Operating Contribution	\$1,076,231	\$1,314,770	Mechanics	\$36.00	\$37.00
Other Operating Contribution	\$9,349	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events			Remarks
2021-01-01	2021-12-31	COVID Restrictions most of the year	COVID restrictions, lockdowns and mask mandates last most of the year and significantly impacted the ridership numbers for the whole year. On October 4, 2021 we introduced an On-Demand Service, eliminating the fixed route services all together. This has had a positive impact on our data and ridership. We started seeing an increase in riders after that implementation.

GO (Metrolinx), ON

Contact Name: Ian Smith
Contact Title: Chief Operating Officer

Statistical Contact: Anthony Smith
Statistical Title: Manager Service Expansion
Telephone: 416-471-9463
Email: anthony.smith@metrolinx.com

System Established: 1967-05-23
Municipal Population: 9,765,188
Service Area Population: 9,765,188
Service Area Size km²: 31,561.6
Service Provided by: Crown Corporation

General/Adult Cash Fare: \$4.40
Ridership (Linked Trips): 11,312,690
Total Operating Revenues: \$179,572,029

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	11
Weekday	16 - 30 Minutes	18
	>30 Minutes	14
	< 16 Minutes	5
Saturday	16 - 30 Minutes	16
	>30 Minutes	5
	< 16 Minutes	5
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

47

Number of Accessible Routes

-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	02:40	02:40	02:40	02:40	02:40	02:40	02:40
End	23:50	23:50	23:50	23:50	23:50	23:50	23:50

Fare Structure

In Effect Since: 2022-03-14

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.40	\$4.40	\$3.70	-	13-64 years of age
Child/Youth	-	-	-	-	6-12 years of age
Student	\$4.40	\$4.40	\$3.40	-	Students with ID; Full-time Canadian post-secondary students are eligible for GO Transit student fares
Senior	\$2.20	\$2.20	\$1.97	-	65 years or over
Other Fare Type:	Youth, Group Pass, Post Secondary, Day Pass, Weekend Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	270	-	2.7	-
Double-Decker Buses:	105	-	7.2	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	18	-	6.0	-
Commuter Rail Car:	95	884	10.9	16.9
Commuter Rail Locomotive:	-	91	-	-
Other Rail:	-	-	-	-
Total	650	975	6.3	16.5

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	537	434	24 %	51,077
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	18	9	100 %	30,819
Commuter Rail	979	510	92 %	5,455
Locomotive	91	71	28 %	58,686
Ferry	-	-	-	-
Total	1,625	1,024	59 %	20,507

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 40.0 %

Total Low-Floor Buses (30'-60'): 375

Average Bus Age (Years): 5

Active Buses by Power Type

Diesel	535
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	2
Fuel Cell	-
Total	537

Energy Consumption (All Modes)

Diesel	15,447,470 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	774	23
Other Transport Operations	729	144
Vehicle Mechanics	92	-
Other Vehicle Mechanics	16	-
Plant and Other Maintenance	441	18
General and Administration	2,557	32
Total Employees	4,609	217

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	4,600,442	37 %	781,590	88 %	27,428,087	82 %	35.1
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	624,925	5 %	9,449	1 %	554,750	2 %	58.7
Commuter Rail	7,269,397	58 %	93,778	11 %	5,340,383	16 %	56.9
Ferry	-	-	-	-	-	-	-
Total	12,494,764		884,817		33,323,220		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	31,953,418	33,323,220	Total Capital Expenditures	\$3,888,585,670	\$5,192,374,639
Total Vehicle Kilometres	39,936,043	39,949,659	Total Capital Disposals	\$64,808,619	\$71,881,569
Revenue Vehicle Hours	914,043	884,817	Total Capital Funding	\$3,934,323,801	\$5,348,349,265
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$571,100	-
Total Vehicle Hours	1,091,022	1,034,340	Provincial Capital Contribution	\$3,904,235,748	\$5,334,807,083
Operators Paid Hours	1,148,027	1,108,217	Municipal Capital Contribution	\$20,342,494	\$13,041,911
Vehicle Mechanics Paid Hours	157,829	148,896	Other Capital Contribution	\$9,174,458	\$500,272
Total Employee Paid Hours	6,653,170	6,909,668			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	17,460,880	9,720,888	FINANCIAL		
Children/Youth Passenger Trips	31,552	33,838	Revenue / Cost Ratio (R/C Ratio)	8 %	14 %
Student Passenger Trips	566,828	426,852	Municipal Operating Contribution Per Capita	-	-
Senior Passenger Trips	668,551	552,803	Net Direct Operating Cost Per Regular Service Passenger	\$53.86	\$98.46
Total Concession Fare Linked Trips	2,714,269	1,591,802	Maintenance Expense / Total Direct Operating Expense	\$0.14	\$0.15
Total Regular Service Linked Trips	20,175,149	11,312,690	Fuel Expense / Total Direct Operating Expense	\$0.04	\$0.05
Regular Service Passenger-KMs	748,498,028	419,700,799			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$405,334,979	\$435,052,078	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.79	10.65
Fuel/Energy for Vehicles	\$43,484,626	\$68,129,935			
Vehicle Maintenance	\$167,719,685	\$197,369,194	COST EFFECTIVENESS		
Plant Maintenance	\$220,725,541	\$254,527,559	Total Direct Operating Expense / Total Regular Service Linked Trips	\$58.59	\$114.34
General/Administration	\$344,849,677	\$338,389,065	COST EFFICIENCY		
Total Direct Operating Expense	\$1,182,114,508	\$1,293,467,831	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$1,083.49	\$1,250.52
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$153.73	\$190.82
Total Operating Expenses	\$2,066,271,288	\$2,245,255,510	Fuel Expense / Total Vehicle Hours	\$39.86	\$65.87
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$56,347,781	\$120,498,853	Total Regular Service Linked Trips Per Capita	2.2	1.2
Total Operating Revenues	\$95,420,422	\$179,572,029	Total Regular Service Linked Trips / Revenue Vehicle Hour	22.1	12.8
Total Revenues	\$1,087,019,567	\$1,287,981,298			
Net Direct Operating Cost	\$1,086,694,086	\$1,113,895,802	AMOUNT OF SERVICE		
Net Operating Cost	\$979,251,721	\$957,274,213	Revenue Vehicle Hours Per Capita	0.1	0.1
Federal Operating Contribution	-	-	AVERAGE SPEED		
Provincial Operating Contribution	\$961,559,830	\$946,171,757	Revenue Vehicle Kilometres / Revenue Vehicle Hour	34.96	37.66
Municipal Operating Contribution	-	-	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.80	0.80
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$36.13	\$37.03
Municipal Debt Service Contribution	-	-	Mechanics	\$42.70	\$43.77

Remarks

Fares vary by distance. Fare structure reported is the base fare only. Operating data is reported based on a calendar year while financial data is reported based on a fiscal year. Trends between the operating and financial data may be irregular as a result.

Greater Sudbury, ON

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Contact Title: Director of Transit Services

Statistical Contact: Laura Kenyon
Statistical Title: Transit Planning Coordinator
Telephone: 705-674-4455 x3039
Email: laura.kenyon@greatersudbury.ca

System Established: 1972-01-01
Municipal Population: 166,004
Service Area Population: 152,819
Service Area Size km²: 225.4
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.50
Ridership (Linked Trips): 2,358,113
Total Operating Revenues: \$5,024,426

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	10
	>30 Minutes	10
	< 16 Minutes	1
Saturday	16 - 30 Minutes	1
	>30 Minutes	21
	< 16 Minutes	1
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 23
Number of Accessible Routes -

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	07:00	07:00
End	00:00	00:00	00:00	00:00	00:00	00:00	00:00

Fare Structure

	In Effect Since: 2019-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.50	\$2.92	-	\$88.00	
Child/Youth	\$3.50	\$2.50	-	\$56.00	5-12 year
Student	\$3.50	\$2.50	-	\$75.00	
Senior	\$3.50	\$2.50	-	\$56.00	65 and up
Other Fare Type:	Youth, U-pass, Employer, Day Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	59	-	7.8	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	59	-	7.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	59	42	40 %	68,318
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	59	42	40 %	68,318

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 45

Average Bus Age (Years): 8

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	litres
Diesel	59	1,990,957
Biodiesel	-	-
Natural Gas	-	-
Gasoline	-	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	59	

Employee Statistics

	Full-time	Part-time
Operators	75	58
Other Transport Operations	4	-
Vehicle Mechanics	9	-
Other Vehicle Mechanics	10	-
Plant and Other Maintenance	-	-
General and Administration	15	6
Total Employees	113	64

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,670,611	100 %	175,322	100 %	4,030,754	100 %	23.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,670,611		175,322		4,030,754		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,757,021	4,030,754	Total Capital Expenditures	\$420,631	\$6,506,940
Total Vehicle Kilometres	3,915,926	4,161,047	Total Capital Disposals	\$409,146	\$49,500
Revenue Vehicle Hours	167,969	175,322	Total Capital Funding	\$852,089	\$6,506,940
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$166,917	\$2,599,977
Total Vehicle Hours	173,900	181,274	Provincial Capital Contribution	\$407,134	\$2,900,626
Operators Paid Hours	-	-	Municipal Capital Contribution	\$215,729	\$1,006,337
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	\$62,309	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,102,312	1,162,546	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	23 %	22 %
Student Passenger Trips	818,539	678,331	Municipal Operating Contribution Per Capita	\$96.14	\$106.53
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$5.79	\$7.76
Total Concession Fare Linked Trips	1,784,048	1,195,567	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.20
Total Regular Service Linked Trips	2,886,360	2,358,113	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.09
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.70	1.98
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$11,149,295	\$12,173,005	Total Direct Operating Expense / Total Regular Service Linked Trips	\$7.56	\$9.89
Fuel/Energy for Vehicles	\$1,695,329	\$2,081,140			
Vehicle Maintenance	\$4,462,865	\$4,563,024	COST EFFICIENCY		
Plant Maintenance	\$1,933,864	\$1,843,497	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$125.46	\$128.71
General/Administration	\$2,576,036	\$2,670,807	Maintenance Expense / Total Vehicle Hours	\$25.66	\$25.17
Total Direct Operating Expense	\$21,817,389	\$23,331,473	Fuel Expense / Total Vehicle Hours	\$9.75	\$11.48
Debt Service Payment	\$414,180	-			
Total Operating Expenses	\$22,475,499	\$23,562,379	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	19.3	15.4
Regular Service Passenger Revenues	\$4,901,186	\$4,676,412	Total Regular Service Linked Trips / Revenue Vehicle Hour	17.2	13.5
Total Operating Revenues	\$5,111,693	\$5,024,426			
Total Revenues	\$5,145,637	\$5,093,647	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	1.1	1.1
Net Direct Operating Cost	\$16,705,696	\$18,307,047	AVERAGE SPEED		
Net Operating Cost	\$17,328,861	\$18,468,732	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.37	22.99
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$1,981,116	\$1,832,262	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$14,388,861	\$16,280,380	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Other Operating Contribution	\$640,622	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	\$319,263	\$356,090	Operators	\$29.26	\$29.73
Municipal Debt Service Contribution	-	-	Mechanics	\$34.52	\$35.07

Events

2021-01-01	2021-12-31	COVID Pandemic
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Guelph, ON

Contact Name: Robin Gerus
Contact Title: General Manager

Statistical Contact: Ujjwal Verma
Statistical Title: Business Specialist, Business Services
Telephone: 519-822-1811 x3655
Email: Ujjwal.Verma@guelph.ca

System Established:
Municipal Population: 143,740
Service Area Population: 143,740
Service Area Size km²: 87.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 1,971,246
Total Operating Revenues: \$5,063,414

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	1
Weekday	16 - 30 Minutes	23
	>30 Minutes	-
	< 16 Minutes	1
Saturday	16 - 30 Minutes	18
	>30 Minutes	-
	< 16 Minutes	1
Sunday	16 - 30 Minutes	18
	>30 Minutes	-

Number of Fixed Routes 24
Number of Accessible Routes -

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:45	05:45	05:45	05:45	05:45	05:45	09:15
End	00:45	00:45	00:45	00:45	00:45	00:45	19:15

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.80	\$2.80	\$80.00	18+
Child/Youth	-	-	-	-	under 5 years
Student	\$3.00	\$2.25	\$2.25	\$68.00	5-18
Senior	\$3.00	\$2.25	\$2.25	\$68.00	65 years of age
Other Fare Type:	Youth, Low Income, Family, Post Secondary, U-pass, Semester, Employer, Veteran, Blind/CNIB, Day Pass, Weekend Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	102	-	11.2	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	102	-	11.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	102	61	67 %	41,003
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	102	61	67 %	41,003

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 102

Average Bus Age (Years): 11

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	-	Diesel	2,463,424 litres
Biodiesel	102	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric	-	Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	102		

Employee Statistics

	Full-time	Part-time
Operators	173	-
Other Transport Operations	18	-
Vehicle Mechanics	13	-
Other Vehicle Mechanics	10	-
Plant and Other Maintenance	2	-
General and Administration	7	-
Total Employees	223	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,714,042	100 %	203,979	100 %	4,182,329	100 %	20.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,714,042		203,979		4,182,329		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	4,292,864	4,182,329	Total Capital Expenditures	\$4,411,720	\$3,608,612
Total Vehicle Kilometres	4,481,737	4,357,052	Total Capital Disposals	\$843	\$48,857
Revenue Vehicle Hours	214,061	203,979	Total Capital Funding	\$4,411,720	\$3,559,755
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$636,612	\$309,553
Total Vehicle Hours	219,752	209,240	Provincial Capital Contribution	\$3,150,223	\$3,242,087
Operators Paid Hours	367,859	339,445	Municipal Capital Contribution	\$624,885	\$8,115
Vehicle Mechanics Paid Hours	28,392	28,392	Other Capital Contribution	-	-
Total Employee Paid Hours	472,945	437,049			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	2,409,582	1,372,512	FINANCIAL		
Children/Youth Passenger Trips	138,007	112,952	Revenue / Cost Ratio (R/C Ratio)	21 %	18 %
Student Passenger Trips	85,875	320,135	Municipal Operating Contribution Per Capita	\$113.15	\$112.55
Senior Passenger Trips	99,909	96,159	Net Direct Operating Cost Per Regular Service Passenger	\$7.47	\$11.52
Total Concession Fare Linked Trips	404,881	598,734	Maintenance Expense / Total Direct Operating Expense	\$0.18	\$0.19
Total Regular Service Linked Trips	2,814,463	1,971,246	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.08
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.80	2.42
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$17,551,762	\$18,069,888	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.40	\$14.09
Fuel/Energy for Vehicles	\$1,875,312	\$2,337,844			
Vehicle Maintenance	\$4,857,796	\$5,244,683	COST EFFICIENCY		
Plant Maintenance	\$961,029	\$1,072,259	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$120.41	\$132.74
General/Administration	\$1,214,010	\$1,049,095	Maintenance Expense / Total Vehicle Hours	\$22.11	\$25.07
Total Direct Operating Expense	\$26,459,909	\$27,773,769	Fuel Expense / Total Vehicle Hours	\$8.53	\$11.17
Debt Service Payment	-	-			
Total Operating Expenses	\$26,459,909	\$27,773,769	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	18.5	13.7
Regular Service Passenger Revenues	\$5,078,511	\$4,761,629	Total Regular Service Linked Trips / Revenue Vehicle Hour	13.1	9.7
Total Operating Revenues	\$5,433,791	\$5,063,414			
Total Revenues	\$5,433,791	\$5,063,414	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	1.4	1.4
Net Direct Operating Cost			AVERAGE SPEED		
Net Operating Cost	\$21,026,118	\$22,710,355	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.05	20.50
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$3,829,522	\$6,531,829	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$17,196,596	\$16,178,526	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.58	0.60
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$30.91	\$30.91
Municipal Debt Service Contribution	-	-	Mechanics	\$36.28	\$36.28

Events

2020-03-17 COVID

Remarks

3 of the former 7 university routes were combined into one. 5 university routes began operating again in September 2021. These routes have been included in the total counts. 3 routes were also transitioned into on-demand in May 2021.

Hamilton, ON

Contact Name: Maureen Cosyn Heath
Contact Title: Director of Transit

Statistical Contact: Nancy Purser
Statistical Title: Manager, Transit Support Services
Telephone: 905-546-2424 x1876
Email: nancy.purser@hamilton.ca

System Established:
Municipal Population: 584,000
Service Area Population: 543,667
Service Area Size km²: 243.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 9,972,964
Total Operating Revenues: \$27,634,470

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	21
Weekday	16 - 30 Minutes	11
	>30 Minutes	1
	< 16 Minutes	3
Saturday	16 - 30 Minutes	23
	>30 Minutes	3
	< 16 Minutes	4
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

35

Number of Accessible Routes

35

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	05:00	06:00
End	02:00	02:00	02:00	02:00	02:00	02:00	01:00

Fare Structure

In Effect Since: 2021-09-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$2.55	\$2.55	\$112.20	
Child/Youth	-	-	-	-	Under Age 6
Student	\$3.25	\$2.10	\$2.10	\$92.40	Age 6 -19 with valid student ID
Senior	\$3.25	\$2.10	\$2.10	\$35.50	Age 65-79
Other Fare Type:	Youth, Low Income, U-pass, Employer, Annual Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	228	-	8.3	-
Articulated Buses:	49	-	8.0	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	279	-	8.3	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	279	217	29 %	52,773
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	279	217	29 %	52,773

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 279

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	142	Diesel	4,812,169 litres
Biodiesel	-	Biodiesel	-
Natural Gas	137	Gasoline	-
Gasoline	-	Natural Gas	5,719,146 cubic metres
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	279		

Employee Statistics

	Full-time	Part-time
Operators	603	28
Other Transport Operations	47	-
Vehicle Mechanics	43	8
Other Vehicle Mechanics	70	20
Plant and Other Maintenance	2	1
General and Administration	51	3
Total Employees	816	60

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	13,346,328	100 %	825,887	100 %	14,723,737	100 %	17.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	13,346,328		825,887		14,723,737		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	14,313,571	14,723,737	Total Capital Expenditures	\$10,714,611	\$5,760,043
Total Vehicle Kilometres	15,795,660	16,327,981	Total Capital Disposals	\$37,975	\$9,773
Revenue Vehicle Hours	791,119	825,887	Total Capital Funding	\$10,714,611	\$6,120,211
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$3,774,511	\$3,635,552
Total Vehicle Hours	831,821	869,952	Provincial Capital Contribution	\$60,433	\$299,822
Operators Paid Hours	1,233,153	1,213,717	Municipal Capital Contribution	\$6,879,667	\$2,184,838
Vehicle Mechanics Paid Hours	123,875	116,371	Other Capital Contribution	-	-
Total Employee Paid Hours	2,850,952	1,617,963			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	8,496,627	7,519,937	FINANCIAL		
Children/Youth Passenger Trips	16,051	33,006	Revenue / Cost Ratio (R/C Ratio)	26 %	27 %
Student Passenger Trips	1,012,152	940,352	Municipal Operating Contribution Per Capita	\$110.59	\$123.92
Senior Passenger Trips	634,838	726,192	Net Direct Operating Cost Per Regular Service Passenger	\$6.05	\$7.43
Total Concession Fare Linked Trips	3,285,203	2,453,027	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.20
Total Regular Service Linked Trips	11,781,830	9,972,964	Fuel Expense / Total Direct Operating Expense	\$0.06	\$0.07
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.96	2.71
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$61,443,804	\$63,879,757	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.22	\$10.20
Fuel/Energy for Vehicles	\$5,643,160	\$6,933,700	COST EFFICIENCY		
Vehicle Maintenance	\$19,810,509	\$19,929,256	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$116.36	\$116.89
Plant Maintenance	\$3,442,495	\$3,612,106	Maintenance Expense / Total Vehicle Hours	\$23.82	\$22.91
General/Administration	\$6,449,416	\$7,338,099	Fuel Expense / Total Vehicle Hours	\$6.78	\$7.97
Total Direct Operating Expense	\$96,789,383	\$101,692,918	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	22.1	18.3
Total Operating Expenses	\$106,416,035	\$112,433,013	Total Regular Service Linked Trips / Revenue Vehicle Hour	14.9	12.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$23,107,689	\$26,986,998	Revenue Vehicle Hours Per Capita	1.5	1.5
Total Operating Revenues	\$25,508,543	\$27,634,470	AVERAGE SPEED		
Total Revenues	\$25,609,854	\$27,634,760	Revenue Vehicle Kilometres / Revenue Vehicle Hour	18.09	17.83
Net Direct Operating Cost	\$71,280,840	\$74,058,448	LABOUR PRODUCTIVITY		
Net Operating Cost	\$80,806,181	\$84,798,253	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.64	0.68
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$21,730,992	\$17,426,545	Operators	\$33.23	\$33.81
Municipal Operating Contribution	\$59,075,189	\$67,371,708	Mechanics	\$39.20	\$39.89
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2020-03-19 COVID-19 Pandemic

Huntsville, ON

Contact Name: Dean Campbell
Contact Title: Owner/Operator

Statistical Contact: Julia McKenzie

Statistical Title: Treasurer

Telephone: 705-789-1751

Email: julia.mckenzie@huntsville.ca

System Established: 1991-06-13
Municipal Population: 20,660
Service Area Population: 11,000
Service Area Size km²: 12.0
Service Provided by: Campbell Bus Lines

General/Adult Cash Fare: \$2.25
Ridership (Linked Trips): 11,956
Total Operating Revenues: \$660

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	1
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	08:00	08:00	08:00	08:00	08:00	08:00	
End	18:00	18:00	18:00	18:00	18:00	18:00	

Fare Structure

In Effect Since: 2008-07-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.25	\$2.05	-	\$52.50	14+ no student card
Child/Youth	\$1.00	\$0.90	-	\$25.00	preschool free
Student	-	\$0.90	-	\$25.00	less 14 or has student card
Senior	\$2.25	\$2.05	-	-	65+

Number of Fixed Routes

2

Other Fare Type:

Number of Accessible Routes

2

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	5	-	8.0	-
Standard Buses:	2	-	3.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	7	-	6.6	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	7	2	250 %	11,225
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	7	2	250 %	11,225

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 5

Average Bus Age (Years): 7

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	1	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	31,217 litres
Gasoline	6	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	7		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	11,956	100 %	4,861	100 %	78,578	100 %	16.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	11,956		4,861		78,578		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	51,507	78,578	Total Capital Expenditures	-	-
Total Vehicle Kilometres	51,507	78,578	Total Capital Disposals	-	-
Revenue Vehicle Hours	2,510	4,861	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	2,510	4,861	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	2 %	0 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$9.79	\$16.65
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$34.00	\$27.70
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	8,416	11,956	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	1,202	1,202			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.81	0.06
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$292,934	\$331,867	Total Direct Operating Expense / Total Regular Service Linked Trips	\$34.81	\$27.76
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$116.71	\$68.27
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	-	-	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$292,934	\$331,867			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$292,934	\$331,867	Total Regular Service Linked Trips Per Capita	0.8	1.1
			Total Regular Service Linked Trips / Revenue Vehicle Hour	3.4	2.5
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$6,809	\$660	Revenue Vehicle Hours Per Capita	0.2	0.4
Total Operating Revenues	\$6,809	\$660	AVERAGE SPEED		
Total Revenues	\$6,809	\$660	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.52	16.16
			LABOUR PRODUCTIVITY		
Net Direct Operating Cost	\$286,125	\$331,207	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Net Operating Cost	\$286,125	\$331,207	TOP WAGE RATES		
Federal Operating Contribution	-	\$52,240	Operators	-	-
Provincial Operating Contribution	\$178,447	\$95,869	Mechanics	-	-
Municipal Operating Contribution	\$107,678	\$183,097			
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Innisfil, ON

Contact Name: Leo DeLoyde
Contact Title: Director of Growth

Statistical Contact: Paul Pentikainen
Statistical Title: Senior Policy Planner
Telephone: 705-436-3740 x3326
Email: ppentikainen@innisfil.ca

System Established: 2017-05-15
Municipal Population: 43,326
Service Area Population: 43,326
Service Area Size km²: 262.0
Service Provided by: Uber, Barrie-Innisfil taxi, Driverseat

General/Adult Cash Fare: -
Ridership (Linked Trips): 63,231
Total Operating Revenues: \$263,245

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	00:00	00:00	00:00	00:00	00:00	00:00	00:00
End	00:00	00:00	00:00	00:00	00:00	00:00	00:00

Fare Structure

Fare Structure	In Effect Since: 2019-04-01				Criteria
	Cash	Unit	Mobile Ticket	Monthly Pass	
Adult/General	-	-	-	-	
Child/Youth	-	-	-	-	
Student	-	-	-	-	
Senior	-	-	-	-	
Other Fare Type:	Low Income.				

Number of Fixed Routes

-

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	56	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	56	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

-

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	1	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	4	-
Total Employees	5	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	63,231	100 %	105,789	100 %	710,005	100 %	6.7
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	63,231		105,789		710,005		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	530,875	710,005	Total Capital Expenditures	-	-
Total Vehicle Kilometres	530,875	710,005	Total Capital Disposals	-	-
Revenue Vehicle Hours	109,367	105,789	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	109,367	105,789	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	9,100	9,100			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	30 %	24 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$15.71	\$8.35
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$11.48	\$13.30
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	52,065	63,231	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	530,875	698,702			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	4.91	4.16
Transportation Operations	\$853,440	\$1,104,511			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$16.39	\$17.47
Plant Maintenance	-	-			
General/Administration	-	-	COST EFFICIENCY		
Total Direct Operating Expense	\$853,440	\$1,104,511	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$7.80	\$10.44
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$853,440	\$1,104,511	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$255,516	\$263,245	Total Regular Service Linked Trips Per Capita	1.4	1.5
Total Operating Revenues	\$255,516	\$263,245	Total Regular Service Linked Trips / Revenue Vehicle Hour	0.5	0.6
Total Revenues	\$255,516	\$263,245			
Net Direct Operating Cost	\$597,924	\$841,266	AMOUNT OF SERVICE		
Net Operating Cost	\$597,924	\$841,266	Revenue Vehicle Hours Per Capita	3.0	2.4
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$23,541	\$479,574	AVERAGE SPEED		
Municipal Operating Contribution	\$574,383	\$361,692	Revenue Vehicle Kilometres / Revenue Vehicle Hour	4.85	6.71
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Remarks

Innisfil partners with Uber to provide passenger transportation. All bus related data is for Uber operated vehicles.
Fares for general trips (through Uber) and WAV trips (through Barrie Innisfil taxi) (fares were increased by \$1 as of April 2019)
- \$4 for any trip to/from Innisfil Recreational Complex/Town Hall area, Innisfil idealAB and Library, Lakeshore branch (967 Innisfil beach Road.), South Innisfil Community Centre (Lefroy), Innisfil Community Church/Innisfil Food Bank (1571 Innisfil Beach Road).
- \$5 for any trip to/from closest GO bus stop along Yonge St
- \$6 for any trip to/from Barrie South GO train station, Innisfil Heights Employment Area and Highway 400 carpool lot
- When you travel anywhere else going within Innisfil boundaries you'll save \$4 off your fare.
Fares for Eligible Low Income Households through Fair Transit Program (since Oct 2019)
- 50% off regular fares listed above +2 free return trips from Food Bank

Kawartha Lakes, ON

Contact Name: Robert Horvat
Contact Title: Transit Supervisor

Statistical Contact: Jessica Hood
Statistical Title: Finance Coordinator
Telephone: 705-324-9411 x1359
Email: jhood@kawarthalakes.ca

System Established: 2001-01-01
Municipal Population: 75,426
Service Area Population: 20,713
Service Area Size km²: 15.6
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 43,806
Total Operating Revenues: \$104,872

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	07:00	09:00
End	19:00	19:00	19:00	19:00	19:00	19:00	16:00

Fare Structure

In Effect Since: 2020-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	\$1.66	-	\$65.00	18 and Over
Child/Youth	\$1.50	\$1.66	-	\$55.00	Over 8, Under 8 = free
Student	\$1.50	\$1.66	-	\$55.00	8-14
Senior	\$2.00	\$1.66	-	\$55.00	65 and Over

Number of Fixed Routes

3

Other Fare Type:

Number of Accessible Routes

3

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	5	-	6.4	-
Standard Buses:	5	-	5.2	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	10	-	5.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	10	3	233 %	27,554
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	10	3	233 %	27,554

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 5

Average Bus Age (Years): 6

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	10
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	10

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	97,260 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	20
Other Transport Operations	1	2
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	1	-
Total Employees	3	22

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	43,806	100 %	18,294	100 %	275,536	100 %	15.1
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	43,806		18,294		275,536		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	230,631	275,536	Total Capital Expenditures	\$167,095	\$169,744
Total Vehicle Kilometres	235,759	275,536	Total Capital Disposals	-	-
Revenue Vehicle Hours	18,294	18,294	Total Capital Funding	\$1,605,095	\$169,744
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	19,766	18,294	Provincial Capital Contribution	\$1,597,524	\$169,744
Operators Paid Hours	10,277	9,142	Municipal Capital Contribution	\$7,571	-
Vehicle Mechanics Paid Hours	1,820	-	Other Capital Contribution	-	-
Total Employee Paid Hours	17,271	25			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	10 %	10 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$17.24	\$136.15
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$15.78	\$22.68
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.34	\$0.29
Total Regular Service Linked Trips	55,750	43,806	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.09
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.73	2.34
Transportation Operations	\$379,186	\$418,769			
Fuel/Energy for Vehicles	\$71,346	\$102,361	COST EFFECTIVENESS		
Vehicle Maintenance	\$333,519	\$318,364	Total Direct Operating Expense / Total Regular Service Linked Trips	\$17.54	\$25.07
Plant Maintenance	\$2,407	\$4,937			
General/Administration	\$191,657	\$253,770	COST EFFICIENCY		
Total Direct Operating Expense	\$978,117	\$1,098,201	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$49.48	\$60.03
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$16.87	\$17.40
Total Operating Expenses	\$978,117	\$1,098,201	Fuel Expense / Total Vehicle Hours	\$3.61	\$5.60
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$96,643	\$102,602	Total Regular Service Linked Trips Per Capita	2.4	2.1
Total Operating Revenues	\$98,386	\$104,872	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.0	2.4
Total Revenues	\$98,386	\$104,872			
Net Direct Operating Cost	\$879,731	\$993,329	AMOUNT OF SERVICE		
Net Operating Cost	\$879,731	\$3,393,329	Revenue Vehicle Hours Per Capita	0.8	0.9
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$476,074	\$573,354	AVERAGE SPEED		
Municipal Operating Contribution	\$403,657	\$2,819,975	Revenue Vehicle Kilometres / Revenue Vehicle Hour	12.61	15.06
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	1.78	2.00
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$22.52	\$22.52
			Mechanics	\$28.28	\$28.28

Events

2020-03-15 2022-06-11 Covid 19

Kenora, ON

Contact Name: Kyle Attanasio
Contact Title: Chief Administration Officer

Statistical Contact: Michelle Saunders
Statistical Title: Municipal Accountant
Telephone: 807-467-2024
Email: msaunders@kenora.ca

System Established:
Municipal Population: 14,967
Service Area Population: 7,000
Service Area Size km²: 16.0
Service Provided by: First Canada ULC

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 23,100
Total Operating Revenues: \$62,287

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	11:00	
End	19:00	19:00	19:00	19:00	19:00	18:00	

Fare Structure

Fare Structure	In Effect Since: 2018-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	-	-	-	
Child/Youth	-	-	-	-	
Student	-	-	-	-	
Senior	-	-	-	-	
Other Fare Type:					

Number of Fixed Routes

3

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	2	-	5.5	-
Standard Buses:	1	1	10.0	4.0
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	3	1	7.0	4.0

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	2	100 %	20,594
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	2	100 %	20,594

Percentage of Accessible Bus Fleet: 75.0 %

Percentage of Accessible Transit Fleet: 75.0 %

Total Low-Floor Buses (30'-60'): 1

Average Bus Age (Years): 6

Active Buses by Power Type

		Energy Consumption (All Modes)	
			litres
Diesel	3	Diesel	34,301
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	1	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	23,100	100 %	3,395	100 %	82,375	100 %	24.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	23,100		3,395		82,375		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	85,554	82,375	Total Capital Expenditures	-	-
Total Vehicle Kilometres	85,554	82,375	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,557	3,395	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,557	3,395	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	20 %	19 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$50.52	\$49.72
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$11.16	\$11.25
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.00	\$0.00
Total Regular Service Linked Trips	23,787	23,100	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.71	2.70
Transportation Operations	\$323,939	\$313,722			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	\$1,457	\$461	Total Direct Operating Expense / Total Regular Service Linked Trips	\$13.87	\$13.94
Plant Maintenance	-	-			
General/Administration	\$4,533	\$7,896	COST EFFICIENCY		
Total Direct Operating Expense	\$329,929	\$322,079	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$92.75	\$94.87
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$0.41	\$0.14
Total Operating Expenses	\$418,179	\$410,329	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$64,529	\$62,287	Total Regular Service Linked Trips Per Capita	3.4	3.3
Total Operating Revenues	\$64,529	\$62,287	Total Regular Service Linked Trips / Revenue Vehicle Hour	6.7	6.8
Total Revenues	\$64,529	\$62,287			
Net Direct Operating Cost	\$265,400	\$259,792	AMOUNT OF SERVICE		
Net Operating Cost	\$353,650	\$348,042	Revenue Vehicle Hours Per Capita	0.5	0.5
Federal Operating Contribution	-	-			
Provincial Operating Contribution	-	-	AVERAGE SPEED		
Municipal Operating Contribution	\$353,650	\$348,042	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.05	24.26
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Kingston, ON

Contact Name: Jeremy DaCosta
Contact Title: Director, Transit Services

Statistical Contact: Andrew Morton
Statistical Title: Transit Service Project Manager
Telephone: (613) 546-4291 x2303
Email: amorton@cityofkingston.ca

System Established: 1962-01-01
Municipal Population: 132,485
Service Area Population: 129,111
Service Area Size km²: 131.7
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 2,633,073
Total Operating Revenues: \$5,089,775

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	6
Weekday	16 - 30 Minutes	13
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	19
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	06:00
End	23:30	23:30	23:30	23:30	23:30	23:30	23:30

Fare Structure

	In Effect Since: 2020-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$2.75	-	\$80.00	Ages 25-64
Child/Youth	-	-	-	-	Under 14 - free
Student	\$3.25	\$2.25	-	\$59.50	Ages 15-24
Senior	\$3.25	\$2.25	-	\$59.50	Age 65+
Other Fare Type:	Youth, Low Income, Post Secondary, Employer, Blind/CNIB, Day Pass,				

Number of Fixed Routes

21

Number of Accessible Routes

21

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	79	-	6.8	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	79	-	6.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	79	63	25 %	55,188
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	79	63	25 %	55,188

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 79

Average Bus Age (Years): 7

Active Buses by Power Type

Diesel	79
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	79

Energy Consumption (All Modes)

Diesel	-
Biodiesel	2,830,285 litres
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	109	43
Other Transport Operations	11	-
Vehicle Mechanics	10	-
Other Vehicle Mechanics	7	6
Plant and Other Maintenance	1	-
General and Administration	7	1
Total Employees	145	50

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	3,086,616	100 %	229,919	100 %	4,359,885	100 %	19.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	3,086,616		229,919		4,359,885		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,860,941	4,359,885	Total Capital Expenditures	\$780,774	\$6,745,171
Total Vehicle Kilometres	4,201,161	4,704,418	Total Capital Disposals	\$4,050	\$12,369
Revenue Vehicle Hours	249,596	229,919	Total Capital Funding	\$776,724	\$6,732,802
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$4,669	\$2,234,126
Total Vehicle Hours	266,607	247,146	Provincial Capital Contribution	\$54,341	\$2,485,781
Operators Paid Hours	286,066	303,450	Municipal Capital Contribution	\$717,715	\$2,012,895
Vehicle Mechanics Paid Hours	26,793	26,673	Other Capital Contribution	-	-
Total Employee Paid Hours	365,186	382,949			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,440,762	1,352,269	FINANCIAL		
Children/Youth Passenger Trips	256,815	200,004	Revenue / Cost Ratio (R/C Ratio)	20 %	21 %
Student Passenger Trips	1,559,416	937,989	Municipal Operating Contribution Per Capita	\$146.69	\$135.88
Senior Passenger Trips	150,270	142,811	Net Direct Operating Cost Per Regular Service Passenger	\$5.17	\$7.35
Total Concession Fare Linked Trips	1,966,501	1,280,804	Maintenance Expense / Total Direct Operating Expense	\$0.17	\$0.16
Total Regular Service Linked Trips	3,407,263	2,633,073	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.13
Regular Service Passenger-KMs	-	-	AVERAGE FARE		
Auxiliary Service Passenger Trips	46,854	58,078	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.24	1.88
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$14,721,774	\$16,252,638	Total Direct Operating Expense / Total Regular Service Linked Trips	\$6.45	\$9.28
Fuel/Energy for Vehicles	\$2,122,211	\$3,055,095	COST EFFICIENCY		
Vehicle Maintenance	\$3,790,530	\$3,839,237	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$82.39	\$98.86
Plant Maintenance	\$940,125	\$872,811	Maintenance Expense / Total Vehicle Hours	\$14.22	\$15.53
General/Administration	\$390,318	\$413,461	Fuel Expense / Total Vehicle Hours	\$7.96	\$12.36
Total Direct Operating Expense	\$21,964,958	\$24,433,245	SERVICE UTILIZATION		
Debt Service Payment	\$721,751	\$721,751	Total Regular Service Linked Trips Per Capita	27.7	20.4
Total Operating Expenses	\$26,738,935	\$29,274,104	Total Regular Service Linked Trips / Revenue Vehicle Hour	13.7	11.5
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$4,218,395	\$4,954,522	Revenue Vehicle Hours Per Capita	2.0	1.8
Total Operating Revenues	\$4,355,585	\$5,089,775	AVERAGE SPEED		
Total Revenues	\$5,232,321	\$5,959,384	Revenue Vehicle Kilometres / Revenue Vehicle Hour	15.47	18.96
Net Direct Operating Cost			LABOUR PRODUCTIVITY		
Net Operating Cost	\$21,506,614	\$23,314,720	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.87	0.76
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$3,453,026	\$5,771,694	Operators	\$30.35	\$30.58
Municipal Operating Contribution	\$18,053,588	\$17,543,026	Mechanics	\$37.87	\$38.15
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events			Remarks
2021-01-01	2021-12-31	COVID-19 pandemic	As a result of the COVID-19 pandemic, service levels remained reduced for the full service year, representing roughly 85% of pre-COVID service. The Queen's and St. Lawrence College U-Pass agreements are currently suspended until further notice. Reported ridership for 2020 was not being captured due to Covid-19 precautions where no fares were being collected. An estimation of ridership for 2020 was provided by CUTA using trending data. Actual ridership for 2020 is likely less than what is reported. Fares were collected for the entirety of 2021.

LaSalle, ON

Contact Name: Dale Langlois
Contact Title: Director of Finance / Treasurer

Statistical Contact: Dale Langlois
Statistical Title: Director of Finance / Treasurer
Telephone: 519-969-7770
Email: dlanglois@lasalle.ca

System Established: 2017-09-01
Municipal Population: 32,721
Service Area Population: 18,000
Service Area Size km²: 25.0
Service Provided by: Transit Windsor

General/Adult Cash Fare: \$3.10
Ridership (Linked Trips): 5,119
Total Operating Revenues: \$13,162

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	07:00	
End	19:00	19:00	19:00	19:00	19:00	19:00	

Fare Structure

Fare Structure	In Effect Since: 2021-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.10	\$2.63	-	\$99.55	
Child/Youth	-	-	-	-	4 and younger
Student	\$3.10	\$2.06	-	\$68.65	with ID, include post secondary
Senior	\$3.10	\$2.06	-	\$50.35	60+
Other Fare Type:	Youth, Low Income, Family, Group Pass, Post Secondary, U-pass, Semester, Employer, Veteran, Blind/CNIB, Day Pass,				

Number of Fixed Routes

1

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	2	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	2	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

-

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	6,036	100 %	3,406	100 %	99,528	100 %	29.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	6,036		3,406		99,528		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	99,528	99,528	Total Capital Expenditures	-	-
Total Vehicle Kilometres	107,640	107,640	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,406	3,406	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,978	3,978	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	3,505	2,107	FINANCIAL		
Children/Youth Passenger Trips	260	1,504	Revenue / Cost Ratio (R/C Ratio)	4 %	3 %
Student Passenger Trips	4,349	1,028	Municipal Operating Contribution Per Capita	\$11.00	\$11.05
Senior Passenger Trips	327	480	Net Direct Operating Cost Per Regular Service Passenger	\$50.97	\$91.38
Total Concession Fare Linked Trips	4,936	3,012	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	8,441	5,119	Fuel Expense / Total Direct Operating Expense	\$0.12	\$0.15
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.73	2.19
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$391,211	\$409,029	Total Direct Operating Expense / Total Regular Service Linked Trips	\$52.89	\$93.95
Fuel/Energy for Vehicles	\$52,829	\$71,729			
Vehicle Maintenance	-	-	COST EFFICIENCY		
Plant Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$112.24	\$120.90
General/Administration	\$2,442	\$185	Maintenance Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$446,482	\$480,943	Fuel Expense / Total Vehicle Hours	\$13.28	\$18.03
Debt Service Payment	-	-			
Total Operating Expenses	\$446,482	\$480,943	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	0.5	0.3
Regular Service Passenger Revenues	\$14,614	\$11,205	Total Regular Service Linked Trips / Revenue Vehicle Hour	2.5	1.5
Total Operating Revenues	\$16,240	\$13,162			
Total Revenues	\$16,240	\$13,162	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.2	0.2
Net Direct Operating Cost	\$430,242	\$467,781	AVERAGE SPEED		
Net Operating Cost	\$430,242	\$467,781	Revenue Vehicle Kilometres / Revenue Vehicle Hour	29.22	29.22
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$255,918	\$268,818	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$174,324	\$198,963	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	-	-
Municipal Debt Service Contribution	-	-	Mechanics	-	-

Events

2020-03-17 COVID-19 Pandemic

Leamington, ON

Contact Name: Andy Dowling
Contact Title: Engineering Project Manager

Statistical Contact: Andy Dowling
Statistical Title: Engineering Project Manager
Telephone: 519-326-5761
Email: adowling@leamington.ca

System Established: 1985-12-09
Municipal Population: 27,595
Service Area Population: 20,000
Service Area Size km²: 11.6
Service Provided by: Switzer-Carty, Transit Windsor

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 8,727
Total Operating Revenues: \$7,542

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	07:00	
End	19:00	19:00	19:00	19:00	19:00	19:00	

Fare Structure

In Effect Since: 2014-01-01

		Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
	< 16 Minutes					
Saturday	16 - 30 Minutes					
	>30 Minutes					
	< 16 Minutes					
Sunday	16 - 30 Minutes					6-13,<6= free with paying adult
	>30 Minutes					12+ with ID
						60+

Number of Fixed Routes

1

Other Fare Type:

Number of Accessible Routes

1

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	2	-	9.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	2	-	9.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	2	1	100 %	44,345
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	2	1	100 %	44,345

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 2

Average Bus Age (Years): 9

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	2	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	2		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	8,727	100 %	3,620	100 %	88,690	100 %	24.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	8,727		3,620		88,690		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	89,327	88,690	Total Capital Expenditures	-	-
Total Vehicle Kilometres	196,967	196,330	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,646	3,620	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	3,198	3,205	Federal Capital Contribution	-	-
Total Vehicle Hours	7,416	7,397	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	4,441	3,868	FINANCIAL		
Children/Youth Passenger Trips	507	264	Revenue / Cost Ratio (R/C Ratio)	6 %	3 %
Student Passenger Trips	149	143	Municipal Operating Contribution Per Capita	\$7.48	\$13.52
Senior Passenger Trips	4,131	4,452	Net Direct Operating Cost Per Regular Service Passenger	\$26.37	\$32.55
Total Concession Fare Linked Trips	4,787	4,859	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	9,228	8,727	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	41,526	55,710			
Auxiliary Service Passenger Trips	5,549	3,653	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.27	0.61
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$233,983	\$263,985	Total Direct Operating Expense / Total Regular Service Linked Trips	\$28.05	\$33.41
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$52.89	\$73.31
Plant Maintenance	\$6,292	\$8,927	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	\$18,530	\$18,679	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$258,805	\$291,591			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$392,243	\$542,257	Total Regular Service Linked Trips Per Capita	0.5	0.4
			Total Regular Service Linked Trips / Revenue Vehicle Hour	2.5	2.4
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$11,698	\$5,342	Revenue Vehicle Hours Per Capita	0.2	0.2
Total Operating Revenues	\$15,438	\$7,542	AVERAGE SPEED		
Total Revenues	\$32,658	\$34,325	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.50	24.50
			LABOUR PRODUCTIVITY		
Net Direct Operating Cost	\$243,367	\$284,049	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Net Operating Cost	\$359,585	\$507,932	TOP WAGE RATES		
Federal Operating Contribution	-	-	Operators	-	-
Provincial Operating Contribution	\$210,056	\$237,621	Mechanics	-	-
Municipal Operating Contribution	\$149,529	\$270,311			
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 Covid

London, ON

Contact Name: Kelly Paleczny
Contact Title: General Manager

Statistical Contact: Mike Gregor
Statistical Title: Director of Finance
Telephone: 519-451-1340 x366
Email: mgregor@londontransit.ca

System Established:
Municipal Population: 418,800
Service Area Population: 418,800
Service Area Size km²: 169.6
Service Provided by: Transit Commission,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 8,266,498
Total Operating Revenues: \$22,431,268

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	14
Weekday	16 - 30 Minutes	17
	>30 Minutes	4
	< 16 Minutes	3
Saturday	16 - 30 Minutes	19
	>30 Minutes	6
	< 16 Minutes	1
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

41

Number of Accessible Routes

-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	06:30
End	01:00	01:00	01:00	01:00	01:00	01:00	23:00

Fare Structure

In Effect Since: 2020-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.25	-	\$95.00	
Child/Youth	-	-	-	-	Under 12
Student	\$3.00	\$1.80	-	-	Grade 7-12
Senior	\$3.00	\$1.70	-	-	Over 65

Other Fare Type: Youth, Low Income, Post Secondary, U-pass, Blind/CNIB,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	183	-	6.2	-
Articulated Buses:	14	-	8.6	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	197	-	6.4	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	197	178	11 %	60,748
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	197	178	11 %	60,748

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 197

Average Bus Age (Years): 6

Active Buses by Power Type

Diesel	197
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	197

Energy Consumption (All Modes)

Diesel	6,259,665 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	418	43
Other Transport Operations	27	-
Vehicle Mechanics	50	-
Other Vehicle Mechanics	50	-
Plant and Other Maintenance	6	-
General and Administration	28	5
Total Employees	579	48

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	10,333,100	100 %	610,693	100 %	11,967,330	100 %	19.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	10,333,100		610,693		11,967,330		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	11,709,825	11,967,330	Total Capital Expenditures	\$12,147,955	\$13,689,531
Total Vehicle Kilometres	12,550,724	12,785,678	Total Capital Disposals	\$74,710	\$168,824
Revenue Vehicle Hours	595,895	610,693	Total Capital Funding	\$12,147,955	\$13,689,531
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$167,658	\$640,065
Total Vehicle Hours	647,712	663,797	Provincial Capital Contribution	\$1,833,006	\$2,925,121
Operators Paid Hours	809,075	824,563	Municipal Capital Contribution	\$8,312,700	\$8,825,648
Vehicle Mechanics Paid Hours	99,280	100,551	Other Capital Contribution	\$1,834,591	\$1,298,697
Total Employee Paid Hours	1,147,562	1,165,845			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	3,542,445	4,328,536	FINANCIAL		
Children/Youth Passenger Trips	274,354	172,887	Revenue / Cost Ratio (R/C Ratio)	34 %	31 %
Student Passenger Trips	4,675,019	3,391,060	Municipal Operating Contribution Per Capita	\$72.93	\$76.36
Senior Passenger Trips	206,831	293,151	Net Direct Operating Cost Per Regular Service Passenger	\$3.53	\$6.06
Total Concession Fare Linked Trips	9,138,522	3,937,962	Maintenance Expense / Total Direct Operating Expense	\$0.24	\$0.22
Total Regular Service Linked Trips	12,680,967	8,266,498	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.09
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.70	2.62
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$38,110,660	\$41,066,137	Total Direct Operating Expense / Total Regular Service Linked Trips	\$5.31	\$8.77
Fuel/Energy for Vehicles	\$4,882,243	\$6,406,003	COST EFFICIENCY		
Vehicle Maintenance	\$16,049,724	\$16,076,823	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$104.04	\$109.21
Plant Maintenance	\$3,306,609	\$3,533,323	Maintenance Expense / Total Vehicle Hours	\$24.78	\$24.22
General/Administration	\$5,037,336	\$5,412,213	Fuel Expense / Total Vehicle Hours	\$7.54	\$9.65
Total Direct Operating Expense	\$67,386,572	\$72,494,499	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	30.6	19.7
Total Operating Expenses	\$72,091,936	\$76,214,833	Total Regular Service Linked Trips / Revenue Vehicle Hour	21.3	13.5
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$21,549,292	\$21,659,810	Revenue Vehicle Hours Per Capita	1.4	1.5
Total Operating Revenues	\$22,677,286	\$22,431,268	AVERAGE SPEED		
Total Revenues	\$23,928,543	\$23,645,211	Revenue Vehicle Kilometres / Revenue Vehicle Hour	19.65	19.60
Net Direct Operating Cost	\$44,709,286	\$50,063,231	LABOUR PRODUCTIVITY		
Net Operating Cost	\$48,163,393	\$23,171,444	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.74	0.74
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$5,700,024	\$20,591,822	Operators	\$30.47	\$31.08
Municipal Operating Contribution	\$30,185,700	\$31,977,800	Mechanics	\$35.39	\$36.10
Other Operating Contribution	\$12,277,669	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 Covid pandemic

Loyalist Township, ON

Contact Name: Alex Scott
Contact Title: Public Works Manager

Statistical Contact: Alex Scott
Statistical Title: Public Works Manager
Telephone: 613-386-7351 x117
Email: ascott@loyalist.ca

System Established: 1978-07-31
Municipal Population: 17,943
Service Area Population: 8,942
Service Area Size km²: 3.9
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 53,345
Total Operating Revenues: \$47,651

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:25	06:25	06:25	06:25	06:25	06:25	09:25
End	22:51	22:51	22:51	22:51	22:51	22:51	19:51

Fare Structure

Fare Structure	In Effect Since: 2022-05-26				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	-	-	\$80.00	
Child/Youth	-	-	-	-	
Student	\$3.25	-	-	\$59.50	
Senior	\$3.25	-	-	\$59.50	
Other Fare Type:	Youth, Low Income, Employer, Blind/CNIB, Day Pass, Week Pass,				

Number of Fixed Routes

1

Number of Accessible Routes

1

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	-	-	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	-	-	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

-

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	63,047	100 %	-	-	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	63,047		-	-	-	-	

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	-	-	Total Capital Expenditures	-	-
Total Vehicle Kilometres	-	-	Total Capital Disposals	-	-
Revenue Vehicle Hours	-	-	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	-	-	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	18,363	13,745	FINANCIAL		
Children/Youth Passenger Trips	11,496	13,732	Revenue / Cost Ratio (R/C Ratio)	5 %	6 %
Student Passenger Trips	11,287	8,609	Municipal Operating Contribution Per Capita	\$58.21	\$56.79
Senior Passenger Trips	1,551	13,746	Net Direct Operating Cost Per Regular Service Passenger	\$13.85	\$13.28
Total Concession Fare Linked Trips	24,334	39,600	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	42,697	53,345	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	426,970	533,450			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.78	0.89
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$581,009	\$686,166	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.63	\$14.18
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	-	-
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	\$43,630	\$70,048	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$624,639	\$756,214	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	4.9	6.0
Total Operating Expenses	\$624,639	\$756,214	Total Regular Service Linked Trips / Revenue Vehicle Hour	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$33,339	\$47,651	Revenue Vehicle Hours Per Capita	-	-
Total Operating Revenues	\$33,339	\$47,651	AVERAGE SPEED		
Total Revenues	\$76,593	\$103,691	Revenue Vehicle Kilometres / Revenue Vehicle Hour	-	-
Net Direct Operating Cost	\$591,300	\$708,563	LABOUR PRODUCTIVITY		
Net Operating Cost	\$548,046	\$652,523	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$66,585	\$144,705	Operators	-	-
Municipal Operating Contribution	\$504,076	\$507,816	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Marmora and Lake, ON

Contact Name: Sally Gale
Contact Title: Executive Director

Statistical Contact: Sally Gale
Statistical Title: Executive Director
Telephone: 613-473-5255 x203
Email: sallyg@chsninc.ca

System Established: 2009-04-07
Municipal Population: 22,391
Service Area Population: 22,391
Service Area Size km²: 2,293.7
Service Provided by: Non-profit organization

General/Adult Cash Fare: \$11.00
Ridership (Linked Trips): 3,424
Total Operating Revenues: \$21,231

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	6

	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	4
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	2

Number of Fixed Routes 6
Number of Accessible Routes 6

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	05:00	05:00
End	23:00	23:00	23:00	23:00	23:00	23:00	23:00

Fare Structure

Fare Structure	In Effect Since: 2020-05-31				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$11.00	-	-	\$200.00	
Child/Youth	\$4.00	-	-	-	
Student	\$9.00	-	-	\$200.00	
Senior	\$9.00	-	-	\$200.00	

Other Fare Type:

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	2.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	2.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	1	-	184,896
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	1	-	184,896

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1

Average Bus Age (Years): 2

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	-	Diesel -
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline 18,489 litres
Gasoline	1	Natural Gas -
Electric		Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	1	

Employee Statistics

	Full-time	Part-time
Operators	1	1
Other Transport Operations	-	2
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	3
Total Employees	1	6

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	3,424	100 %	4,589	100 %	184,896	100 %	40.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	3,424		4,589		184,896		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	137,664	184,896	Total Capital Expenditures	-	\$53,289
Total Vehicle Kilometres	137,664	184,896	Total Capital Disposals	\$1,000	\$20,000
Revenue Vehicle Hours	2,294	4,589	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	2,294	4,601	Provincial Capital Contribution	-	-
Operators Paid Hours	985	97	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	2,650	2,012			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,876	2,647	FINANCIAL		
Children/Youth Passenger Trips	5	32	Revenue / Cost Ratio (R/C Ratio)	10 %	12 %
Student Passenger Trips	12	624	Municipal Operating Contribution Per Capita	\$1.70	\$1.61
Senior Passenger Trips	19	121	Net Direct Operating Cost Per Regular Service Passenger	\$60.21	\$47.44
Total Concession Fare Linked Trips	36	777	Maintenance Expense / Total Direct Operating Expense	\$0.17	\$0.08
Total Regular Service Linked Trips	1,912	3,424	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.01
Regular Service Passenger-KMs	68,832	123,264			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	6.63	6.20
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$51,583	\$124,172	Total Direct Operating Expense / Total Regular Service Linked Trips	\$66.83	\$53.64
Fuel/Energy for Vehicles	\$11,440	\$1,048	COST EFFICIENCY		
Vehicle Maintenance	\$22,331	\$15,285	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$55.70	\$39.92
Plant Maintenance	\$5,793	\$7,659	Maintenance Expense / Total Vehicle Hours	\$9.73	\$3.32
General/Administration	\$36,637	\$35,485	Fuel Expense / Total Vehicle Hours	\$4.99	\$0.23
Total Direct Operating Expense	\$127,784	\$183,649			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$127,784	\$183,649	Total Regular Service Linked Trips Per Capita	0.1	0.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips / Revenue Vehicle Hour	0.8	0.7
Regular Service Passenger Revenues	\$12,667	\$21,231	AMOUNT OF SERVICE		
Total Operating Revenues	\$12,667	\$21,231	Revenue Vehicle Hours Per Capita	0.1	0.2
Total Revenues	\$12,667	\$21,231	AVERAGE SPEED		
			Revenue Vehicle Kilometres / Revenue Vehicle Hour	60.01	40.29
Net Direct Operating Cost	\$115,117	\$162,418	LABOUR PRODUCTIVITY		
Net Operating Cost	\$115,120	\$162,418	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	2.33	47.31
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$65,210	\$87,851	Operators	\$15.89	\$16.00
Municipal Operating Contribution	\$37,000	\$36,000	Mechanics	-	-
Other Operating Contribution	\$35,172	\$24,757			
Federal Debt Service Contribution	-	-	Events		
Provincial Debt Service Contribution	-	-	2021-01-01	2021-12-31	Covid Pandemic
Municipal Debt Service Contribution	-	-	Remarks		
			Due to Covid, we have replaced static bus routes for an 'On-Demand' service using volunteer drivers in their own vehicles, unless an accessible ride was requested in which case a bus with wheelchair lift was used. This service has been run from April 1, 2020 to the present.		

Milton, ON

Contact Name: Tony D'Alessandro
Contact Title: Director, Transit Services

Statistical Contact: Marina Cajic
Statistical Title: Service Design Planner, Transit
Telephone: 905-878-7252 x2182
Email: marina.cajic@milton.ca

System Established: 1990-01-01
Municipal Population: 135,006
Service Area Population: 124,619
Service Area Size km²: 36.5
Service Provided by: Diversified Transportation

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 129,537
Total Operating Revenues: \$589,630

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	8
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	10
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:20	05:20	05:20	05:20	05:20	07:10	
End	22:10	22:10	22:10	22:10	22:10	19:40	

Fare Structure

Fare Structure	In Effect Since: 2020-09-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.20	\$3.20	\$85.00	19-64
Child/Youth	-	-	-	-	12 and under
Student	\$4.00	\$2.30	\$2.30	\$63.00	13-19
Senior	\$4.00	\$2.20	\$2.20	\$54.00	65+
Other Fare Type:	Low Income, Blind/CNIB,				

Number of Fixed Routes

10

Number of Accessible Routes

10

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	10	-	2.6	-
Standard Buses:	16	-	7.1	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	26	-	5.4	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	26	20	30 %	34,074
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	26	20	30 %	34,074

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 26

Average Bus Age (Years): 5

Active Buses by Power Type

Diesel	18
Biodiesel	-
Natural Gas	-
Gasoline	8
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	26

Energy Consumption (All Modes)

Diesel	408,702 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	2	-
Total Employees	2	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	144,515	100 %	41,157	100 %	885,917	100 %	21.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	144,515		41,157		885,917		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	955,156	885,917	Total Capital Expenditures	\$1,080,918	\$838,588
Total Vehicle Kilometres	955,156	885,917	Total Capital Disposals	\$10,600	-
Revenue Vehicle Hours	42,617	41,157	Total Capital Funding	\$1,080,918	\$838,588
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	42,617	41,157	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$1,080,918	\$838,588
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	13 %	12 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$12.24	\$41.03
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$16.55	\$33.91
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.12	\$0.10
Total Regular Service Linked Trips	247,399	129,537	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.10
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.13	3.61
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$3,365,770	\$3,620,643	Total Direct Operating Expense / Total Regular Service Linked Trips	\$19.10	\$38.46
Fuel/Energy for Vehicles	\$394,120	\$515,166	COST EFFICIENCY		
Vehicle Maintenance	\$578,811	\$474,408	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$110.86	\$121.05
Plant Maintenance	\$90,936	\$75,400	Maintenance Expense / Total Vehicle Hours	\$13.58	\$11.53
General/Administration	\$295,081	\$296,607	Fuel Expense / Total Vehicle Hours	\$9.25	\$12.52
Total Direct Operating Expense	\$4,724,718	\$4,982,224	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	2.0	1.0
Total Operating Expenses	\$6,020,418	\$6,327,529	Total Regular Service Linked Trips / Revenue Vehicle Hour	5.8	3.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$526,766	\$467,702	Revenue Vehicle Hours Per Capita	0.3	0.3
Total Operating Revenues	\$630,161	\$589,630	AVERAGE SPEED		
Total Revenues	\$630,161	\$589,630	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.41	21.53
Net Direct Operating Cost	\$4,094,557	\$4,392,594	LABOUR PRODUCTIVITY		
Net Operating Cost	\$5,390,257	\$5,737,899	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	\$446,808	\$624,302	TOP WAGE RATES		
Provincial Operating Contribution	\$48,536	-	Operators	-	-
Municipal Operating Contribution	\$1,491,481	\$5,113,597	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 COVID-19 Pandemic

Mississauga, ON

Contact Name: Geoff Marinoff
Contact Title: Director of Transit

Statistical Contact: Fatin Aljibouri
Statistical Title: Data Management Analyst
Telephone: 905-615-3200-4679
Email: fatin.aljibouri@mississauga.ca

System Established: 1969-01-01
Municipal Population: 777,000
Service Area Population: 777,000
Service Area Size km²: 178.6
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 22,632,709
Total Operating Revenues: \$49,940,456

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	15
Weekday	16 - 30 Minutes	33
	>30 Minutes	8
	< 16 Minutes	3
Saturday	16 - 30 Minutes	19
	>30 Minutes	15
	< 16 Minutes	1
Sunday	16 - 30 Minutes	14
	>30 Minutes	18

Number of Fixed Routes

65

Number of Accessible Routes

-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	02:00	02:00	02:00	02:00	02:00	02:00	05:03
End	02:00	02:00	02:00	02:00	02:00	03:32	02:33

Fare Structure

In Effect Since: 2021-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.10	-	\$135.00	
Child/Youth	\$4.00	\$1.75	-	-	
Student	\$4.00	\$2.35	-	-	
Senior	\$1.00	\$2.10	-	\$65.00	65+ with ID Weekday off peak (8:30AM - 3:30PM and after 7:00 PM), weekends and Holidays
Other Fare Type:	Youth, Low Income, U-pass, Blind/CNIB,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	403	-	11.0	-
Articulated Buses:	77	-	5.8	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	480	-	10.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	480	313	53 %	63,983
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	480	313	53 %	63,983

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 480

Average Bus Age (Years): 10

Active Buses by Power Type

Diesel	480
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	480

Energy Consumption (All Modes)

Diesel	8,776,134 litres
Biodiesel	7,934,484 litres
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	1,053	-
Other Transport Operations	80	-
Vehicle Mechanics	94	-
Other Vehicle Mechanics	86	-
Plant and Other Maintenance	12	-
General and Administration	84	27
Total Employees	1,409	28

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	30,878,516	100 %	1,377,961	100 %	30,711,787	100 %	22.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	30,878,516		1,377,961		30,711,787		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	31,966,633	30,711,787	Total Capital Expenditures	\$30,464,724	\$33,705,101
Total Vehicle Kilometres	34,447,660	33,187,598	Total Capital Disposals	\$35,342	\$18,910
Revenue Vehicle Hours	1,485,712	1,377,961	Total Capital Funding	\$30,464,724	\$33,705,102
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$24,921,171	\$25,622,642
Total Vehicle Hours	1,578,212	1,466,634	Provincial Capital Contribution	-	\$1,331,116
Operators Paid Hours	2,313,853	2,108,015	Municipal Capital Contribution	\$4,626,193	\$6,751,343
Vehicle Mechanics Paid Hours	156,183	185,792	Other Capital Contribution	\$917,361	-
Total Employee Paid Hours	3,027,999	2,915,935			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	13,279,092	17,705,820	FINANCIAL		
Children/Youth Passenger Trips	82,003	65,430	Revenue / Cost Ratio (R/C Ratio)	22 %	25 %
Student Passenger Trips	2,747,958	2,432,422	Municipal Operating Contribution Per Capita	\$135.25	\$132.99
Senior Passenger Trips	1,190,504	1,440,594	Net Direct Operating Cost Per Regular Service Passenger	\$6.99	\$6.65
Total Concession Fare Linked Trips	8,585,844	4,926,889	Maintenance Expense / Total Direct Operating Expense	\$0.14	\$0.15
Total Regular Service Linked Trips	21,864,936	22,632,709	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.08
Regular Service Passenger-KMs	206,593,670	204,795,966			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.94	2.11
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$122,039,582	\$118,751,625	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.01	\$8.85
Fuel/Energy for Vehicles	\$13,481,674	\$16,898,719	COST EFFICIENCY		
Vehicle Maintenance	\$28,469,543	\$30,515,730	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$124.87	\$136.61
Plant Maintenance	\$7,739,850	\$8,133,218	Maintenance Expense / Total Vehicle Hours	\$18.04	\$20.81
General/Administration	\$25,335,822	\$26,062,520	Fuel Expense / Total Vehicle Hours	\$8.54	\$11.52
Total Direct Operating Expense	\$197,066,471	\$200,361,811	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	28.1	29.1
Total Operating Expenses	\$197,478,410	\$200,803,675	Total Regular Service Linked Trips / Revenue Vehicle Hour	14.7	16.4
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$42,401,149	\$47,660,092	Revenue Vehicle Hours Per Capita	1.9	1.8
Total Operating Revenues	\$44,275,739	\$49,940,456	AVERAGE SPEED		
Total Revenues	\$45,415,919	\$50,178,140	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.52	22.29
Net Direct Operating Cost	\$152,790,732	\$150,421,355	LABOUR PRODUCTIVITY		
Net Operating Cost	\$152,062,491	\$150,625,535	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.64	0.65
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$11,910,531	\$18,500,000	Operators	\$36.01	\$37.46
Municipal Operating Contribution	\$105,091,772	\$103,330,836	Mechanics	\$42.75	\$44.48
Other Operating Contribution	\$35,060,187	\$28,794,699			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 COVID Pandemic

Muskoka, ON

Contact Name: Lisa Marden
Contact Title: Director of Planning

Statistical Contact: Sydney Piatkowski
Statistical Title: Muskoka Transportation Network Coordinator
Telephone: 705-645-2100 x 4419
Email: sydney.piatkowski@muskoka.on.ca

System Established: 2012-11-01
Municipal Population: 66,674
Service Area Population: 66,674
Service Area Size km²: 4,765.0
Service Provided by: Hammond Transportation

General/Adult Cash Fare: \$5.00
Ridership (Linked Trips): 2,713
Total Operating Revenues: \$2,143

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15		
End	19:35	19:35	19:35	19:35	19:35		

Fare Structure

Fare Structure	In Effect Since: 2021-11-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$5.00	\$5.00	-	-	Over 12 years
Child/Youth	\$2.50	\$2.50	-	-	Under 12 years
Student	-	-	-	-	
Senior	-	-	-	-	
Other Fare Type:	Low Income, Blind/CNIB,				

Number of Fixed Routes 3
Number of Accessible Routes 3

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	2	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	2	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

Average Bus Age (Years):

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	Diesel	9,600 litres
Biodiesel	Biodiesel	-
Natural Gas	Gasoline	19,440 litres
Gasoline	Natural Gas	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	-	-

Employee Statistics

	Full-time	Part-time
Operators	1	1
Other Transport Operations	-	-
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	1	2
Total Employees	3	3

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,713	100 %	4,284	100 %	188,118	100 %	43.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,713		4,284		188,118		

VEHICLE KILOMETRES AND HOURS			2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres			149,752	188,118	Total Capital Expenditures	-	-
Total Vehicle Kilometres			171,928	219,812	Total Capital Disposals	-	-
Revenue Vehicle Hours			3,247	4,284	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours			-	-	Federal Capital Contribution	-	-
Total Vehicle Hours			3,499	4,678	Provincial Capital Contribution	-	-
Operators Paid Hours			-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours			-	-	Other Capital Contribution	-	-
Total Employee Paid Hours			-	-			
PASSENGER DATA					PERFORMANCE INDICATORS		
Adult/General Passenger Trips					FINANCIAL		
Children/Youth Passenger Trips					Revenue / Cost Ratio (R/C Ratio)	5 %	1 %
Student Passenger Trips					Municipal Operating Contribution Per Capita	\$1.01	\$0.77
Senior Passenger Trips					Net Direct Operating Cost Per Regular Service Passenger	\$105.28	\$94.32
Total Concession Fare Linked Trips					Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips			2,160	2,713	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs			149,752	188,118			
Auxiliary Service Passenger Trips			-	-			
OPERATING EXPENSES					AVERAGE FARE		
Transportation Operations			\$125,465	\$177,109	Regular Service Passenger Revenue / Total Regular Service Linked Trips	5.75	0.79
Fuel/Energy for Vehicles			-	-			
Vehicle Maintenance			-	-	COST EFFECTIVENESS		
Plant Maintenance			-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$111.03	\$95.11
General/Administration			\$114,367	\$80,914			
Total Direct Operating Expense			\$239,831	\$258,022	COST EFFICIENCY		
Debt Service Payment			-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$68.54	\$55.16
Total Operating Expenses			\$239,831	\$258,022	Maintenance Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					Fuel Expense / Total Vehicle Hours	-	-
Regular Service Passenger Revenues			\$12,426	\$2,143			
Total Operating Revenues			\$12,426	\$2,143	SERVICE UTILIZATION		
Total Revenues			\$12,426	\$2,143	Total Regular Service Linked Trips Per Capita	0.0	0.0
Net Direct Operating Cost			\$227,405	\$255,879	Total Regular Service Linked Trips / Revenue Vehicle Hour	0.7	0.6
Net Operating Cost			\$227,405	\$255,879			
Federal Operating Contribution			-	-	AMOUNT OF SERVICE		
Provincial Operating Contribution			\$163,945	\$205,254	Revenue Vehicle Hours Per Capita	0.1	0.1
Municipal Operating Contribution			\$63,460	\$51,125			
Other Operating Contribution			-	\$1,643	AVERAGE SPEED		
Federal Debt Service Contribution			-	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	46.12	43.91
Provincial Debt Service Contribution			-	-			
Municipal Debt Service Contribution			-	-	LABOUR PRODUCTIVITY		
					Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
					TOP WAGE RATES		
					Operators	\$18.50	\$16.75
					Mechanics	\$28.08	\$32.35

Events			Remarks
2021-01-01	2021-12-31	COVID 19 pandemic	In response to COVID-19, fares were waived on Mar 18, 2020 to minimize driver-rider contact. Fare collection resumed Nov 1, 2021. This long pause in fare collection had a significant impact on revenue. When fares were introduced, we took the opportunity to reevaluate our fare structure and low income ticket system. We adjusted fare prices to be rounder numbers since we have a cash only system, for example rather than \$17 from Huntsville to Orillia, it is \$20. The average fare price remained the same. Finally, we revamped the District's free ticket system. One of the reasons fares were paused for such an extended period is that our physical offices weren't open to distribute free transit tickets. To address this issue, we've replaced individual free tickets with a free annual pass for people who live in the District and are low income. Should our offices need to close in the future, we will still be able to collect fares AND ensure low income residents have access to transit.
2021-11-01	2021-11-30	Ridership on corridor 11 not counted	

Niagara Falls, ON

Contact Name: Carla Stout
Contact Title: Manager of Transit Operations

Statistical Contact: Jessica Sinkowski
Statistical Title: Customer Service Administrator
Telephone: 905 356 7521 x4521
Email: jsinkowski@niagarafalls.ca

System Established: 1960-10-19
Municipal Population: 88,071
Service Area Population: 88,071
Service Area Size km²: 212.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 686,092
Total Operating Revenues: \$2,521,624

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	22
	>30 Minutes	4
	< 16 Minutes	-
Saturday	16 - 30 Minutes	22
	>30 Minutes	4
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

25

Number of Accessible Routes

25

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	07:00
End	00:30	00:30	00:30	00:30	00:30	00:30	00:30

Fare Structure

In Effect Since: 2017-07-03

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.80	-	\$80.00	
Child/Youth	-	-	-	-	Under 5 years free
Student	\$2.75	\$2.50	-	\$65.00	Excludes post-secondary
Senior	\$2.75	\$2.50	-	\$65.00	

Other Fare Type: U-pass, Semester, Blind/CNIB, Day Pass,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	27	-	8.5	-
Articulated Buses:	6	-	1.7	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	33	-	7.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	33	27	22 %	59,317
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	33	27	22 %	59,317

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 32

Average Bus Age (Years): 7

Active Buses by Power Type

Diesel	33
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	33

Energy Consumption (All Modes)

Diesel	1,193,128 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	99	37
Other Transport Operations	9	-
Vehicle Mechanics	10	-
Other Vehicle Mechanics	9	-
Plant and Other Maintenance	4	-
General and Administration	6	-
Total Employees	137	37

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	609,711	100 %	101,431	100 %	1,957,451	100 %	19.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	609,711		101,431		1,957,451		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	1,644,028	1,957,451	Total Capital Expenditures	\$690,742	\$7,677,262
Total Vehicle Kilometres	1,644,028	2,160,821	Total Capital Disposals	-	-
Revenue Vehicle Hours	88,100	101,431	Total Capital Funding	\$690,742	\$7,677,262
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$160,571	\$74,688
Total Vehicle Hours	97,653	112,430	Provincial Capital Contribution	\$67,895	\$4,141,204
Operators Paid Hours	-	-	Municipal Capital Contribution	\$462,276	\$3,461,370
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	823,574	591,247	FINANCIAL		
Children/Youth Passenger Trips	14,135	14,917	Revenue / Cost Ratio (R/C Ratio)	22 %	20 %
Student Passenger Trips	8,925	7,121	Municipal Operating Contribution Per Capita	\$85.14	\$77.34
Senior Passenger Trips	66,088	72,807	Net Direct Operating Cost Per Regular Service Passenger	\$9.94	\$15.00
Total Concession Fare Linked Trips	89,148	94,845	Maintenance Expense / Total Direct Operating Expense	\$0.17	\$0.16
Total Regular Service Linked Trips	912,772	686,092	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.07
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.91	1.54
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$7,870,349	\$9,019,805	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.82	\$18.68
Fuel/Energy for Vehicles	\$877,972	\$877,972			
Vehicle Maintenance	\$1,932,889	\$2,000,632	COST EFFICIENCY		
Plant Maintenance	\$719,924	\$871,848	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$144.48	\$136.95
General/Administration	\$296,095	\$45,377	Maintenance Expense / Total Vehicle Hours	\$19.79	\$17.79
Total Direct Operating Expense	\$11,697,229	\$12,815,634	Fuel Expense / Total Vehicle Hours	\$8.99	\$7.81
Debt Service Payment	-	\$2,037			
Total Operating Expenses	\$14,290,869	\$15,398,949	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	10.4	7.8
Regular Service Passenger Revenues	\$831,864	\$1,056,138	Total Regular Service Linked Trips / Revenue Vehicle Hour	10.4	6.8
Total Operating Revenues	\$2,627,990	\$2,521,624			
Total Revenues	\$5,523,638	\$5,074,106	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	1.0	1.2
Net Direct Operating Cost			AVERAGE SPEED		
Net Operating Cost	\$8,767,231	\$10,324,843	Revenue Vehicle Kilometres / Revenue Vehicle Hour	18.66	19.30
Federal Operating Contribution	-	\$2,981,313			
Provincial Operating Contribution	\$1,268,654	\$532,000	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$7,498,577	\$6,811,530	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$29.80	\$30.32
Municipal Debt Service Contribution	-	-	Mechanics	\$35.71	\$36.33

Events

2021-01-01 2021-12-31 COVID

Niagara Region, ON

Contact Name: Robert Salewytch
Contact Title: Program Manager

Statistical Contact: Leah Lane
Statistical Title: Transit Planning Analyst
Telephone: 905-680-9000 x3601
Email: leah.lane@niagararegion.ca

System Established:	2011-09-16	General/Adult Cash Fare:	\$6.00
Municipal Population:	484,840	Ridership (Linked Trips):	185,220
Service Area Population:	432,819	Total Operating Revenues:	\$2,149,739
Service Area Size km²:	180.0		
Service Provided by: City of Welland, City of Niagara Falls, St. Catharines Transit Commission			

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	10
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	10
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	07:00	
End	22:00	22:00	22:00	22:00	22:00	22:00	

Fare Structure

	In Effect Since: 2018-09-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$6.00	\$4.50	-	\$160.00	Ages 18 - 65
Child/Youth	-	-	-	-	Ages 0 - 5
Student	\$5.00	\$4.00	-	\$130.00	Ages 6 - 18, with valid ID
Senior	\$5.00	\$4.00	-	\$130.00	Ages 65+
Other Fare Type:	Youth, U-pass, Blind/CNIB,				

Number of Fixed Routes

12

Number of Accessible Routes

12

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	32	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	32	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

-

Active Buses by Power Type

	Energy Consumption (All Modes)		
	Diesel	756,948 litres	
Diesel	-		
Biodiesel	-		
Natural Gas	-		
Gasoline	-		
Electric	Electricity	-	
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	-		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	3	-
Total Employees	3	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	185,220	100 %	57,437	100 %	1,577,865	100 %	27.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	185,220		57,437		1,577,865		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	1,532,428	1,577,865	Total Capital Expenditures	\$10,488,036	\$2,604,687
Total Vehicle Kilometres	1,532,428	1,599,841	Total Capital Disposals	-	-
Revenue Vehicle Hours	64,647	57,437	Total Capital Funding	\$10,488,036	\$2,604,687
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$59,954
Total Vehicle Hours	64,647	57,437	Provincial Capital Contribution	-	\$49,956
Operators Paid Hours	-	-	Municipal Capital Contribution	\$10,488,036	\$2,494,777
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	306,912	185,220	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	33 %	22 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$23.85	\$21.91
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$14.99	\$40.91
Total Concession Fare Linked Trips	112,503	-	Maintenance Expense / Total Direct Operating Expense	\$0.00	\$0.00
Total Regular Service Linked Trips	419,415	185,220	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	7.40	11.61
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$8,786,712	\$9,302,327	Total Direct Operating Expense / Total Regular Service Linked Trips	\$22.38	\$52.51
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	\$254	\$2,751	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$145.21	\$169.35
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	\$0.00	\$0.05
General/Administration	\$600,702	\$421,627	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$9,387,669	\$9,726,706	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	1.3	0.4
Total Operating Expenses	\$11,015,379	\$11,811,739	Total Regular Service Linked Trips / Revenue Vehicle Hour	6.5	3.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$3,101,619	\$2,149,739	Revenue Vehicle Hours Per Capita	0.2	0.1
Total Operating Revenues	\$3,101,619	\$2,149,739	AVERAGE SPEED		
Total Revenues	\$3,101,619	\$2,149,739	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.70	27.47
Net Direct Operating Cost	\$6,286,050	\$7,576,967	LABOUR PRODUCTIVITY		
Net Operating Cost	\$7,913,760	\$9,661,999	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$159,599	\$178,793	Operators	-	-
Municipal Operating Contribution	\$7,754,161	\$9,483,206	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2020-03-01 2021-12-31 Covid-19 Restrictions

Niagara-on-the-Lake, ON

Contact Name: Mike Komljenovic
Contact Title: Engineering Supervisor

Statistical Contact: Mike Komljenovic
Statistical Title: Engineering Supervisor
Telephone: 905-468-3061
Email: mike.komljenovic@notl.com

System Established: 2012-02-04
Municipal Population: 20,549
Service Area Population: 20,549
Service Area Size km²: 22.2
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 3,883
Total Operating Revenues: \$13,604

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	08:00	08:00	08:00	08:00	08:00	08:00	
End	19:00	19:00	19:00	19:00	19:00	19:00	

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.70	\$3.00	\$85.00	
Child/Youth	-	-	-	-	<= 12 = Free
Student	\$3.00	\$2.25	\$3.00	\$65.00	Niagara College with U-Pass
Senior	\$3.00	\$2.25	\$3.00	\$65.00	65+
Other Fare Type:					

Number of Fixed Routes

Number of Accessible Routes

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	5	-	11.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	5	-	11.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	5	4	25 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	5	4	25 %	-

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 11

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	Biodiesel
Diesel	5	-
Biodiesel	-	-
Natural Gas	-	-
Gasoline	-	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	5	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	4,274	100 %	-	-	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	4,274		-	-	-	-	

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	41,995	-	Total Capital Expenditures	-	-
Total Vehicle Kilometres	41,995	-	Total Capital Disposals	-	-
Revenue Vehicle Hours	1,023	-	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	1,023	-	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	6,520	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	4 %	2 %
Student Passenger Trips	1,682	-	Municipal Operating Contribution Per Capita	\$7.82	\$22.28
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$28.45	\$161.38
Total Concession Fare Linked Trips	2,867	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	9,387	3,883	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	93,119	-			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.20	3.50
Transportation Operations	\$265,105	\$637,035			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$29.67	\$164.89
Plant Maintenance	-	-			
General/Administration	\$13,379	\$3,225	COST EFFICIENCY		
Total Direct Operating Expense	\$278,484	\$640,260	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$272.22	-
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$278,664	\$640,260	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$11,291	\$13,604	Total Regular Service Linked Trips Per Capita	0.7	0.2
Total Operating Revenues	\$11,430	\$13,604	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.2	-
Total Revenues	\$11,430	\$13,604			
Net Direct Operating Cost	\$267,054	\$626,656	AMOUNT OF SERVICE		
Net Operating Cost	\$267,234	\$626,656	Revenue Vehicle Hours Per Capita	0.1	-
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$167,916	\$168,753	AVERAGE SPEED		
Municipal Operating Contribution	\$99,318	\$457,903	Revenue Vehicle Kilometres / Revenue Vehicle Hour	41.05	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Remarks

The existing fixed route system was replaced with an on-demand service in November 2020. Initially, only a small area was serviced however, in November 2021 the entire Town had access. COVID impacted operation of the fixed route system

Norfolk County, ON

Contact Name: Matt McGinty

Contact Title: Public Transportation and Business Development Coordinator

Statistical Contact: Zvi Lifshiz

Statistical Title: Director, Strategic Innovation and Economic Development

Telephone: 519-426-5870 x1238

Email: zvi.lifshiz@norfolkcounty.ca

System Established: 2011-10-11
Municipal Population: 67,490
Service Area Population: 32,500
Service Area Size km²: 1,648.0
Service Provided by: 2554684 Ontario Ltd

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 8,880
Total Operating Revenues: \$30,232

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	14

	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-

	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 14
Number of Accessible Routes 14

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:45	07:45	07:45	07:45	07:45		
End	18:30	18:30	18:30	18:30	18:30		

Fare Structure

	In Effect Since:	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General		\$2.50	\$2.00	-	\$61.00	17 years & up
Child/Youth		-	-	-	-	5 years & under
Student		\$2.00	\$2.00	-	-	Ages 6-16
Senior		\$2.00	-	-	-	55+
Other Fare Type:	Semester, Day Pass,					

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	5	-	8.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	5	-	8.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	5	3	67 %	35,980
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	5	3	67 %	35,980

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 2

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	3	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	2	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	5		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	1	-
Total Employees	1	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	8,880	100 %	5,899	100 %	179,898	100 %	30.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	8,880		5,899		179,898		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	159,224	179,898	Total Capital Expenditures	-	-
Total Vehicle Kilometres	165,534	186,208	Total Capital Disposals	-	-
Revenue Vehicle Hours	5,922	5,899	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	6,173	6,150	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	1,820	1,820			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	4,915	FINANCIAL		
Children/Youth Passenger Trips	-	52	Revenue / Cost Ratio (R/C Ratio)	6 %	7 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$3.64	\$3.47
Senior Passenger Trips	-	3,913	Net Direct Operating Cost Per Regular Service Passenger	\$39.91	\$44.22
Total Concession Fare Linked Trips	-	3,965	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	10,127	8,880	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	151,905	177,600			
Auxiliary Service Passenger Trips	-	-			
			AVERAGE FARE		
OPERATING EXPENSES			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.45	3.40
Transportation Operations	\$336,205	\$344,249			
Fuel/Energy for Vehicles	-	-	COST EFFECTIVENESS		
Vehicle Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$42.36	\$47.62
Plant Maintenance	-	-			
General/Administration	\$92,732	\$78,649	COST EFFICIENCY		
Total Direct Operating Expense	\$428,937	\$422,898	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$69.49	\$68.76
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	-	-
Total Operating Expenses	\$428,937	\$422,898	Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$24,804	\$30,232	Total Regular Service Linked Trips Per Capita	0.3	0.3
Total Operating Revenues	\$24,804	\$30,232	Total Regular Service Linked Trips / Revenue Vehicle Hour	1.7	1.5
Total Revenues	\$24,804	\$30,232			
Net Direct Operating Cost	\$404,133	\$392,666	AMOUNT OF SERVICE		
Net Operating Cost	\$404,133	\$392,667	Revenue Vehicle Hours Per Capita	0.2	0.2
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$291,160	\$279,865	AVERAGE SPEED		
Municipal Operating Contribution	\$112,973	\$112,802	Revenue Vehicle Kilometres / Revenue Vehicle Hour	26.89	30.50
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Events
2021-01-01 2021-12-31 Covid-19

North Bay, ON

Contact Name: Drew Poeta
Contact Title: Transit Manager

Statistical Contact: Luc Lirette
Statistical Title: Transit Planner
Telephone: 705-474-0626 x2167
Email: luc.lirette@cityofnorthbay.ca

System Established: 1972-05-25
Municipal Population: 51,533
Service Area Population: 46,878
Service Area Size km²: 53.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 434,552
Total Operating Revenues: \$1,324,995

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	1
	>30 Minutes	8
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	8
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:05	06:05	06:05	06:05	06:05	06:45	08:00
End	23:50	23:50	23:50	23:50	23:50	22:50	19:50

Fare Structure

Fare Structure	In Effect Since: 2020-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	-	-	\$86.00	18 & older
Child/Youth	\$3.00	-	-	\$61.00	5-12 yrs, 4 & under ride for free
Student	\$3.00	-	-	\$71.00	13-18 with valid ID
Senior	\$3.00	-	-	\$61.00	65 & older
Other Fare Type:	Family, Day Care, U-pass, Employer, Blind/CNIB, Day Pass,				

Number of Fixed Routes

9

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	20	-	6.8	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	20	-	6.8	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	20	9	122 %	32,791
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	20	9	122 %	32,791

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 19

Average Bus Age (Years): 7

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	litres
Diesel	20	416,907
Biodiesel	-	-
Natural Gas	-	-
Gasoline	-	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	20	

Employee Statistics

	Full-time	Part-time
Operators	40	-
Other Transport Operations	3	-
Vehicle Mechanics	5	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	50	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	461,901	100 %	37,831	100 %	655,812	100 %	17.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	461,901		37,831		655,812		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	827,675	655,812	Total Capital Expenditures	\$187,518	\$1,892,036
Total Vehicle Kilometres	840,360	669,211	Total Capital Disposals	-	\$864,453
Revenue Vehicle Hours	36,867	37,831	Total Capital Funding	\$187,518	\$1,892,036
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$85,272	\$499,015
Total Vehicle Hours	37,409	38,373	Provincial Capital Contribution	\$34,169	\$425,509
Operators Paid Hours	83,829	74,191	Municipal Capital Contribution	\$68,077	\$967,512
Vehicle Mechanics Paid Hours	11,475	10,400	Other Capital Contribution	-	-
Total Employee Paid Hours	104,916	90,831			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	172,052	228,156	FINANCIAL		
Children/Youth Passenger Trips	5,261	-	Revenue / Cost Ratio (R/C Ratio)	33 %	25 %
Student Passenger Trips	255,605	22,904	Municipal Operating Contribution Per Capita	\$52.51	\$53.67
Senior Passenger Trips	-	52,831	Net Direct Operating Cost Per Regular Service Passenger	\$4.22	\$9.34
Total Concession Fare Linked Trips	695,120	206,396	Maintenance Expense / Total Direct Operating Expense	\$0.21	\$0.22
Total Regular Service Linked Trips	867,172	434,552	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.09
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	7	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.02	2.85
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$3,437,620	\$3,362,276	Total Direct Operating Expense / Total Regular Service Linked Trips	\$6.28	\$12.38
Fuel/Energy for Vehicles	\$434,740	\$466,819			
Vehicle Maintenance	\$1,164,386	\$1,166,031	COST EFFICIENCY		
Plant Maintenance	\$176,024	\$162,704	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$145.48	\$140.25
General/Administration	\$229,594	\$223,865	Maintenance Expense / Total Vehicle Hours	\$31.13	\$30.39
Total Direct Operating Expense	\$5,442,364	\$5,381,694	Fuel Expense / Total Vehicle Hours	\$11.62	\$12.17
Debt Service Payment	-	-			
Total Operating Expenses	\$5,442,554	\$5,386,832	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	18.5	9.3
Regular Service Passenger Revenues	\$1,750,451	\$1,238,117	Total Regular Service Linked Trips / Revenue Vehicle Hour	23.5	11.5
Total Operating Revenues	\$1,779,497	\$1,324,995			
Total Revenues	\$1,780,893	\$1,326,120	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.8	0.8
Net Direct Operating Cost	\$3,662,867	\$4,056,699	AVERAGE SPEED		
Net Operating Cost	\$3,661,661	\$4,060,711	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.45	17.34
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$1,200,232	\$1,544,547	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$2,461,429	\$2,516,164	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.44	0.51
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$27.64	\$27.80
Municipal Debt Service Contribution	-	-	Mechanics	\$30.83	\$31.01

Events

2020-03-23 2021-12-31 COVID-19 Pandemic Lockdowns

Oakville, ON

Contact Name: Adrian Kawun
Contact Title: Director

Statistical Contact: Ragini Govender
Statistical Title: Transit Analyst
Telephone: 905 845 6601 x3937
Email: ragini.govender@oakville.ca

System Established:	1972-09-05	General/Adult Cash Fare:	\$4.00
Municipal Population:	214,000	Ridership (Linked Trips):	1,245,304
Service Area Population:	214,000	Total Operating Revenues:	\$3,616,745
Service Area Size km²:	103.5		
Service Provided by:	Municipal Department, Town of Oakville		

Number of Routes by Headway During Peak Time Periods

Hours of Service:

	Headway	Routes		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Weekday	< 16 Minutes	-	Start	05:45	05:45	05:45	05:45	05:45	07:00	08:00
	16 - 30 Minutes	-	End	00:00	00:00	00:00	00:00	00:00	02:00	20:00
	>30 Minutes	-								
	< 16 Minutes	-	Fare Structure	In Effect Since:						
Saturday	16 - 30 Minutes	-		Cash	Unit	Mobile Ticket	Monthly Pass	Criteria		
	>30 Minutes	-								
Sunday	< 16 Minutes	-	Adult/General	\$4.00	\$3.20	-	\$133.85	20 to 64 years		
	16 - 30 Minutes	-	Child/Youth	-	-	-	-	0 - 12 = free		
			Student	\$4.00	\$2.50	-	\$85.50	Youth - 6 to 19 years		
		>30 Minutes	-	Senior	\$4.00	\$2.50	-	\$64.15	65 years and over	
Number of Fixed Routes		-	Other Fare Type:	Youth, Low Income, Blind/CNIB,						
Number of Accessible Routes		-								

Vehicles by Mode

Active

Average Age

Vehicle Indicators

	Acc.	Non Acc.	Acc.	Non Acc.		Active	Peak	Spare Ratio	Average Annual Kilometres
Small Community Buses:	-	-	-	-		Bus	156	-	23,096
Standard Buses:	156	-	9.8	-		Streetcar	-	-	-
Articulated Buses:	-	-	-	-		Light Rail	-	-	-
Double-Decker Buses:	-	-	-	-		Heavy Rail	-	-	-
Light Rail Vehicles:	-	-	-	-		Commuter Rail	-	-	-
Heavy Rail Vehicles:	-	-	-	-		Locomotive	-	-	-
Commuter Rail Car:	-	-	-	-		Ferry	-	-	-
Commuter Rail Locomotive:	-	-	-	-		Total	156	-	23,096
Other Rail:	-	-	-	-					
Total	156	-	9.8	-					

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 156

Average Bus Age (Years): 10

Active Buses by Power Type

Energy Consumption (All Modes)

Employee Statistics

Full-time

Part-time

Diesel	156	Diesel	1,986,332 litres	Operators	-	-
Biodiesel	-	Biodiesel	-	Other Transport Operations	-	-
Natural Gas	-	Gasoline	-	Vehicle Mechanics	-	-
Gasoline	-	Natural Gas	-	Other Vehicle Mechanics	-	-
Electric		Electricity	-	Plant and Other Maintenance	-	-
Trolley	-			General and Administration	-	-
Battery	-			Total Employees	-	-
Fuel Cell	-					
Total	156					

Modal Statistics	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,469,561	100 %	148,147	100 %	3,602,921	100 %	24.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,469,561		148,147		3,602,921		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,247,012	3,602,921	Total Capital Expenditures	\$3,510,177	\$801,675
Total Vehicle Kilometres	3,776,622	4,179,388	Total Capital Disposals	\$9,920	\$27,252
Revenue Vehicle Hours	140,079	148,147	Total Capital Funding	\$3,748,327	\$10,814,773
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$141,702	\$214,479
Total Vehicle Hours	164,394	177,764	Provincial Capital Contribution	\$1,587,128	\$4,323,157
Operators Paid Hours	248,479	-	Municipal Capital Contribution	\$750,000	\$1,133,000
Vehicle Mechanics Paid Hours	28,935	-	Other Capital Contribution	\$1,269,497	\$5,144,136
Total Employee Paid Hours	361,672	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,166,911	1,016,096	FINANCIAL		
Children/Youth Passenger Trips	277,015	136,634	Revenue / Cost Ratio (R/C Ratio)	15 %	15 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$71.23	\$73.16
Senior Passenger Trips	157,327	92,574	Net Direct Operating Cost Per Regular Service Passenger	\$12.49	\$16.27
Total Concession Fare Linked Trips	434,342	229,208	Maintenance Expense / Total Direct Operating Expense	\$0.21	\$0.20
Total Regular Service Linked Trips	1,601,253	1,245,304	Fuel Expense / Total Direct Operating Expense	\$0.07	\$0.09
Regular Service Passenger-KMs	3,247,012	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.86	2.31
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$14,138,640	\$14,292,590	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.73	\$19.18
Fuel/Energy for Vehicles	\$1,602,136	\$2,043,244	COST EFFICIENCY		
Vehicle Maintenance	\$4,925,187	\$4,813,978	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$143.44	\$134.34
Plant Maintenance	\$1,895,926	\$1,762,909	Maintenance Expense / Total Vehicle Hours	\$29.96	\$27.08
General/Administration	\$1,018,128	\$967,793	Fuel Expense / Total Vehicle Hours	\$9.75	\$11.49
Total Direct Operating Expense	\$23,580,017	\$23,880,514	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	7.5	5.8
Total Operating Expenses	\$23,580,017	\$23,880,514	Total Regular Service Linked Trips / Revenue Vehicle Hour	11.4	8.4
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$2,975,213	\$2,874,873	Revenue Vehicle Hours Per Capita	0.7	0.7
Total Operating Revenues	\$3,573,778	\$3,616,745	AVERAGE SPEED		
Total Revenues	\$3,643,713	\$3,617,221	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.18	24.32
Net Direct Operating Cost	\$20,006,239	\$20,263,769	LABOUR PRODUCTIVITY		
Net Operating Cost	\$19,936,304	\$20,263,293	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.56	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$4,679,098	\$4,607,650	Operators	\$31.22	-
Municipal Operating Contribution	\$15,257,207	\$15,655,643	Mechanics	\$39.10	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

Effect of COVID 2019 pandemic

Orangeville, ON

Contact Name: John Lackey
Contact Title: Manager Operations and Development

Statistical Contact: Sarah Pihel
Statistical Title: Project Technologist
Telephone: 519-941-0440
Email: spihel@orangeville.ca

System Established: 1991-12-02
Municipal Population: 30,227
Service Area Population: 19,949
Service Area Size km²: 10.3
Service Provided by: First Student Canada

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 79,026
Total Operating Revenues: \$105,536

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	1
	>30 Minutes	3
	< 16 Minutes	-
Saturday	16 - 30 Minutes	1
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 4
Number of Accessible Routes 3

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:15	07:15	07:15	07:15	07:15	07:15	
End	20:45	20:45	20:45	20:45	20:45	18:15	

Fare Structure

Fare Structure	In Effect Since: 2016-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	-	-	\$55.00	
Child/Youth	-	-	-	-	5 and under ride free
Student	\$1.50	-	-	\$45.00	up to 18 years of age or valid student card
Senior	\$1.50	-	-	\$45.00	55 plus
Other Fare Type:					

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	4	-	4.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	4.3	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	4	-	78,005
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	4	-	78,005

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 4

Average Bus Age (Years): 4

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	4	Diesel	88,294 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	2	-
Total Employees	2	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	89,029	100 %	12,170	100 %	312,018	100 %	25.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	89,029		12,170		312,018		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	400,100	312,018	Total Capital Expenditures	\$22,575	\$13,354
Total Vehicle Kilometres	409,280	321,198	Total Capital Disposals	-	-
Revenue Vehicle Hours	12,247	12,170	Total Capital Funding	\$22,575	\$13,354
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	12,553	12,475	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$22,575	\$13,354
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	440	440			
PASSENGER DATA			PERFORMANCE INDICATORS		
			FINANCIAL		
Adult/General Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	8 %	11 %
Children/Youth Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$20.92	-
Student Passenger Trips	-	-			
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$8.85	\$10.92
Total Concession Fare Linked Trips	-	-			
Total Regular Service Linked Trips	90,431	79,026	Maintenance Expense / Total Direct Operating Expense	\$0.16	\$0.17
Regular Service Passenger-KMs	560,672	489,961	Fuel Expense / Total Direct Operating Expense	\$0.04	\$0.08
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$572,572	\$562,367	Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.37	1.04
Fuel/Energy for Vehicles	\$32,877	\$81,766			
Vehicle Maintenance	\$135,334	\$160,246	COST EFFECTIVENESS		
Plant Maintenance	\$69,478	\$84,678	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.58	\$12.26
General/Administration	\$55,907	\$79,736			
Total Direct Operating Expense	\$866,168	\$968,793	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$69.00	\$77.66
Total Operating Expenses	\$866,168	\$968,793			
			Maintenance Expense / Total Vehicle Hours	\$10.78	\$12.85
			Fuel Expense / Total Vehicle Hours	\$2.62	\$6.55
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$33,061	\$82,397	Total Regular Service Linked Trips Per Capita	4.5	4.0
Total Operating Revenues	\$65,428	\$105,536			
Total Revenues	\$65,428	\$105,536	Total Regular Service Linked Trips / Revenue Vehicle Hour	7.4	6.5
Net Direct Operating Cost	\$800,740	\$863,257	AMOUNT OF SERVICE		
Net Operating Cost	\$800,740	\$863,257	Revenue Vehicle Hours Per Capita	0.6	0.6
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$383,430	\$346,076	AVERAGE SPEED		
Municipal Operating Contribution	\$417,310	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	32.67	25.64
Other Operating Contribution	-	\$34,925			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-
Events			Remarks		
2021-01-01	2021-12-31	COVID-19	Fare revenues were down considerably. Free transit was provided from January 1 to March 31. New operating contract started July 1, 2021 which accounts for higher fuel costs under new terms and conditions. An error was made in calculating 2020 Annual Vehicle Kilometres, the number was overestimated.		

Orillia, ON

Contact Name: Jeff Hunter
Contact Title: Manager of Construction and Transit

Statistical Contact: Jeff Hunter
Statistical Title: Manager of Construction and Transit
Telephone: 705-325-2213
Email: jhunter@orillia.ca

System Established:
Municipal Population: 33,411
Service Area Population: 33,411
Service Area Size km²: 28.8
Service Provided by: TOK Transit

General/Adult Cash Fare: \$2.70
Ridership (Linked Trips): 611,680
Total Operating Revenues: \$654,675

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:15	06:15	06:15	06:15	06:15	08:45	08:45
End	22:45	22:45	22:45	22:45	22:45	20:15	16:45

Fare Structure

Fare Structure	In Effect Since: 2021-01-01				Criteria
	Cash	Unit	Mobile Ticket	Monthly Pass	
Adult/General	\$2.70	-	-	\$62.00	
Child/Youth	-	-	-	-	
Student	-	-	-	-	
Senior	-	-	-	-	
Other Fare Type:	Group Pass, U-pass, Blind/CNIB,				

Number of Fixed Routes

6

Number of Accessible Routes

6

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	2.0	-
Standard Buses:	12	-	8.6	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	13	-	8.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	13	6	117 %	49,229
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	13	6	117 %	49,229

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 12

Average Bus Age (Years): 8

Active Buses by Power Type

Diesel	12
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	13

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	611,680	100 %	30,966	100 %	639,976	100 %	20.7
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	611,680		30,966		639,976		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	639,976	639,976	Total Capital Expenditures	-	\$200,000
Total Vehicle Kilometres	639,976	639,976	Total Capital Disposals	-	-
Revenue Vehicle Hours	30,885	30,966	Total Capital Funding	\$455,877	\$543,929
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$455,877	\$543,929
Total Vehicle Hours	30,885	30,966	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
			FINANCIAL		
Adult/General Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	19 %	22 %
Children/Youth Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$52.08	\$52.36
Student Passenger Trips	-	-			
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$2.76	\$3.75
Total Concession Fare Linked Trips	-	-			
Total Regular Service Linked Trips	827,068	611,680	Maintenance Expense / Total Direct Operating Expense	\$0.01	\$0.01
Regular Service Passenger-KMs	-	-	Fuel Expense / Total Direct Operating Expense	-	-
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$2,691,792	\$2,802,255	Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.58	1.01
Fuel/Energy for Vehicles	-	-			
Vehicle Maintenance	\$29,691	\$22,608	COST EFFECTIVENESS		
Plant Maintenance	\$21,224	\$32,342	Total Direct Operating Expense / Total Regular Service Linked Trips	\$3.42	\$4.82
General/Administration	\$89,549	\$90,967			
Total Direct Operating Expense	\$2,832,256	\$2,948,172	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$91.70	\$95.21
Total Operating Expenses	\$2,832,256	\$2,948,172			
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Maintenance Expense / Total Vehicle Hours	\$0.96	\$0.73
Regular Service Passenger Revenues	\$483,459	\$620,787	Fuel Expense / Total Vehicle Hours	-	-
Total Operating Revenues	\$546,003	\$654,675	SERVICE UTILIZATION		
Total Revenues	\$546,003	\$654,675	Total Regular Service Linked Trips Per Capita	24.8	18.3
			Total Regular Service Linked Trips / Revenue Vehicle Hour	26.8	19.8
Net Direct Operating Cost	\$2,286,253	\$2,293,497	AMOUNT OF SERVICE		
Net Operating Cost	\$2,286,253	\$2,293,497	Revenue Vehicle Hours Per Capita	0.9	0.9
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$548,399	\$543,980	AVERAGE SPEED		
Municipal Operating Contribution	\$1,737,854	\$1,749,517	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.72	20.67
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Ottawa, ON

Contact Name: Renée Amilcar
Contact Title: General Manager

Statistical Contact: Derek Washnuk
Statistical Title: Program Manager, Service Strategy
Telephone: 613-580-2424 x52392
Email: derek.washnuk@ottawa.ca

System Established: 1972-08-01
Municipal Population: 1,046,440
Service Area Population: 947,140
Service Area Size km²: 616.7
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.65
Ridership (Linked Trips): 31,658,642
Total Operating Revenues: \$68,279,384

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	33
Weekday	16 - 30 Minutes	63
	>30 Minutes	41
	< 16 Minutes	13
Saturday	16 - 30 Minutes	46
	>30 Minutes	14
	< 16 Minutes	6
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

176

Number of Accessible Routes

176

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	04:00	04:00	04:00	16:00	04:00	05:00	05:30
End	02:00	02:00	02:00	02:00	02:00	02:00	01:30

Fare Structure

In Effect Since: 2021-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.65	\$3.60	-	\$122.50	
Child/Youth	\$1.85	\$1.80	-	-	6 to 12
Student	\$3.65	\$3.60	-	\$94.50	13 to 19
Senior	\$2.75	\$2.70	-	\$46.75	65+

Other Fare Type:

Youth, Low Income, Family, U-pass, Blind/CNIB, Day Pass, Week Pass,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	344	-	5.3	-
Articulated Buses:	356	-	11.3	-
Double-Decker Buses:	151	-	6.6	-
Light Rail Vehicles:	45	-	5.4	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	896	-	7.9	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	851	536	59 %	49,929
Streetcar	-	-	-	-
Light Rail	45	22	105 %	42,163
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	896	558	61 %	49,539

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 832

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	851	Diesel	33,261,626 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	12,910,000 kilowatt-hours
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	851		

Employee Statistics

	Full-time	Part-time
Operators	1,654	-
Other Transport Operations	188	1
Vehicle Mechanics	195	-
Other Vehicle Mechanics	380	-
Plant and Other Maintenance	195	-
General and Administration	256	2
Total Employees	2,869	3

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	35,025,021	84 %	1,981,416	97 %	42,489,939	96 %	21.4
Streetcar	-	-	-	-	-	-	-
Light Rail	6,466,796	16 %	71,604	3 %	1,897,317	4 %	26.5
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	41,491,817		2,053,020		44,387,256		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	42,253,768	44,387,256	Total Capital Expenditures	\$675,347,462	\$1,204,585,123
Total Vehicle Kilometres	52,351,013	54,960,528	Total Capital Disposals	-	-
Revenue Vehicle Hours	2,007,472	2,053,020	Total Capital Funding	\$675,347,462	\$1,204,585,123
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$322,498,825	\$242,546,641
Total Vehicle Hours	2,295,662	2,313,824	Provincial Capital Contribution	\$329,882,065	\$431,137,375
Operators Paid Hours	3,905,482	-	Municipal Capital Contribution	\$22,966,572	\$530,901,107
Vehicle Mechanics Paid Hours	519,358	-	Other Capital Contribution	-	-
Total Employee Paid Hours	7,259,484	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	19,146,065	12,107,064	FINANCIAL		
Children/Youth Passenger Trips	5,468,988	5,051,732	Revenue / Cost Ratio (R/C Ratio)	20 %	15 %
Student Passenger Trips	10,268,202	6,403,547	Municipal Operating Contribution Per Capita	\$318.30	\$304.91
Senior Passenger Trips	2,681,063	2,084,792	Net Direct Operating Cost Per Regular Service Passenger	\$8.91	\$11.88
Total Concession Fare Linked Trips	21,342,239	19,551,578	Maintenance Expense / Total Direct Operating Expense	\$0.23	\$0.23
Total Regular Service Linked Trips	40,488,304	31,658,642	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.08
Regular Service Passenger-KMs	314,132,556	182,563,993			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.22	2.09
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$202,841,576	\$200,046,571	Total Direct Operating Expense / Total Regular Service Linked Trips	\$11.18	\$14.04
Fuel/Energy for Vehicles	\$35,582,205	\$37,771,213			
Vehicle Maintenance	\$102,473,839	\$100,294,003	COST EFFICIENCY		
Plant Maintenance	\$48,921,547	\$47,813,986	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$197.10	\$192.12
General/Administration	\$62,659,034	\$58,598,276	Maintenance Expense / Total Vehicle Hours	\$44.64	\$43.35
Total Direct Operating Expense	\$452,478,201	\$444,524,049	Fuel Expense / Total Vehicle Hours	\$15.50	\$16.32
Debt Service Payment	-	-			
Total Operating Expenses	\$531,874,091	\$527,172,847	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	43.8	33.4
Regular Service Passenger Revenues	\$89,918,737	\$66,272,346	Total Regular Service Linked Trips / Revenue Vehicle Hour	20.2	15.4
Total Operating Revenues	\$91,918,414	\$68,279,384			
Total Revenues	\$91,918,414	\$68,279,384	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	2.2	2.2
Net Direct Operating Cost			AVERAGE SPEED		
Net Operating Cost	\$439,955,677	\$458,893,463	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.05	21.62
Federal Operating Contribution	\$54,343,365	-			
Provincial Operating Contribution	\$91,267,695	\$170,099,193	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$294,344,618	\$288,794,269	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.51	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$32.04	\$32.52
Municipal Debt Service Contribution	-	-	Mechanics	\$37.95	\$38.51

Events

2020-03-16		Covid-19 Pandemic
2020-05-03		Line 2 Closure
2021-09-19	2021-11-11	Line 1 Closure
2021-12-01	2021-12-31	No Charge Service

Remarks

Mean headways are calculated at the start of the trip for each route, and averaged for both directions of a route. In peak periods, some route-directions will have shorter or longer headways than the overall route average, based on customer demand.

Owen Sound, ON

Contact Name: Rick Chappell
Contact Title: Supervisor of Environmental Services

Statistical Contact: Rick Chappell
Statistical Title: Supervisor of Environmental Services
Telephone: 519-376-4440 X1226
Email: rchappell@owensound.ca

System Established: 1944-12-01
Municipal Population: 23,125
Service Area Population: 23,125
Service Area Size km²: 24.2
Service Provided by: First Student

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 107,100
Total Operating Revenues: \$186,663

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	09:00	
End	18:00	18:00	18:00	18:00	18:00	16:00	

Fare Structure

Fare Structure	In Effect Since: 2014-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	-	-	\$70.00	Elementary, under 6 Are free High school, college, mature Over 65
Child/Youth	\$2.50	-	-	\$35.00	
Student	\$2.50	-	-	\$35.00	
Senior	\$3.00	-	-	\$55.00	
Other Fare Type:	Youth, Post Secondary,				

Number of Fixed Routes 4
Number of Accessible Routes 4

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	7.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	7.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	4	-	75,738
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	4	-	75,738

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 4

Average Bus Age (Years): 7

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	Biodiesel
Diesel	-	-
Biodiesel	-	-
Natural Gas	-	-
Gasoline	4	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	4	-

Employee Statistics

	Full-time	Part-time
Operators	10	1
Other Transport Operations	1	-
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	2
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	12	3

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	107,100	100 %	13,728	100 %	302,952	100 %	22.1
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	107,100		13,728		302,952		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	312,452	302,952	Total Capital Expenditures	-	-
Total Vehicle Kilometres	323,716	314,312	Total Capital Disposals	-	-
Revenue Vehicle Hours	13,578	13,728	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	14,256	14,348	Provincial Capital Contribution	-	-
Operators Paid Hours	13,578	14,838	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	3,783	-	Other Capital Contribution	-	-
Total Employee Paid Hours	21,787	14,838			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	44,871	35,343	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	25 %	24 %
Student Passenger Trips	5,439	4,284	Municipal Operating Contribution Per Capita	\$8.55	\$7.89
Senior Passenger Trips	85,663	67,473	Net Direct Operating Cost Per Regular Service Passenger	\$4.57	\$5.39
Total Concession Fare Linked Trips	91,102	71,757	Maintenance Expense / Total Direct Operating Expense	\$0.23	-
Total Regular Service Linked Trips	135,973	107,100	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.16
Regular Service Passenger-KMs	951,811	749,700			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.30	1.53
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$324,511	\$558,609	Total Direct Operating Expense / Total Regular Service Linked Trips	\$6.09	\$7.14
Fuel/Energy for Vehicles	\$84,985	\$120,295	COST EFFICIENCY		
Vehicle Maintenance	\$191,788	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$58.05	\$53.28
Plant Maintenance	\$223,135	\$85,347	Maintenance Expense / Total Vehicle Hours	\$13.45	-
General/Administration	\$3,176	\$151	Fuel Expense / Total Vehicle Hours	\$5.96	\$8.38
Total Direct Operating Expense	\$827,595	\$764,402	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	6.4	4.6
Total Operating Expenses	\$827,595	\$764,402	Total Regular Service Linked Trips / Revenue Vehicle Hour	10.0	7.8
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$177,140	\$164,098	Revenue Vehicle Hours Per Capita	0.6	0.6
Total Operating Revenues	\$205,544	\$186,663	AVERAGE SPEED		
Total Revenues	\$216,310	\$186,663	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.01	22.07
Net Direct Operating Cost	\$622,051	\$577,739	LABOUR PRODUCTIVITY		
Net Operating Cost	\$611,285	\$558,609	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	1.00	0.93
Federal Operating Contribution	\$182,726	\$182,726	TOP WAGE RATES		
Provincial Operating Contribution	\$246,124	\$246,124	Operators	\$19.77	\$20.08
Municipal Operating Contribution	\$182,435	\$182,435	Mechanics	\$24.83	\$25.04
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	Remarks		
Provincial Debt Service Contribution	-	-	Fare structure date is an approximate		
Municipal Debt Service Contribution	-	-			
Events					
2020-03-01	2022-04-29	Covid			

Penetanguishene, ON

Contact Name: Bryan Murray
Contact Title: Director of Public Works

Statistical Contact: Carmen Gignac
Statistical Title: Public Works Administrative Support
Telephone: 705-549-7992
Email: bmurray@penetanguishene.ca

System Established: 2016-02-02
Municipal Population: 10,078
Service Area Population: 10,000
Service Area Size km²: 14.0
Service Provided by: Town of Midland

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 13,574
Total Operating Revenues: \$31,280

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	08:30	
End	17:30	17:30	17:30	17:30	17:30	16:30	

Fare Structure

	In Effect Since:				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	\$1.25	-	\$100.00	12-64
Child/Youth	-	-	-	-	6 and under-FREE
Student	\$2.25	\$1.00	-	\$100.00	12-64 with valid student card
Senior	\$2.25	\$1.00	-	\$100.00	65 AND UP
Other Fare Type:	Day Pass,				

Number of Fixed Routes

1

Number of Accessible Routes

1

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	1	-	6.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	6.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	1	-	98,003
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	1	-	98,003

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 6

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	1	Diesel 33,615 litres
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline -
Gasoline	-	Natural Gas -
Electric	-	Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	1	

Employee Statistics

	Full-time	Part-time
Operators	2	-
Other Transport Operations	-	-
Vehicle Mechanics	-	1
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	1
Total Employees	2	2

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	13,574	100 %	3,803	100 %	98,003	100 %	25.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	13,574		3,803		98,003		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	100,904	98,003	Total Capital Expenditures	-	-
Total Vehicle Kilometres	100,904	98,003	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,345	3,803	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,345	3,867	Provincial Capital Contribution	-	-
Operators Paid Hours	3,685	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	367	-	Other Capital Contribution	-	-
Total Employee Paid Hours	4,282	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	8,222	FINANCIAL		
Children/Youth Passenger Trips	-	456	Revenue / Cost Ratio (R/C Ratio)	12 %	10 %
Student Passenger Trips	-	2,448	Municipal Operating Contribution Per Capita	\$16.84	\$15.84
Senior Passenger Trips	-	2,448	Net Direct Operating Cost Per Regular Service Passenger	\$23.65	\$20.69
Total Concession Fare Linked Trips	-	5,352	Maintenance Expense / Total Direct Operating Expense	\$0.21	\$0.22
Total Regular Service Linked Trips	10,100	13,574	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.11
Regular Service Passenger-KMs	-	98,003			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.73	2.27
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$143,691	\$159,659	Total Direct Operating Expense / Total Regular Service Linked Trips	\$27.01	\$23.00
Fuel/Energy for Vehicles	\$24,885	\$34,298			
Vehicle Maintenance	\$56,610	\$67,928	COST EFFICIENCY		
Plant Maintenance	\$33,400	\$33,600	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$81.55	\$80.73
General/Administration	\$14,211	\$16,696	Maintenance Expense / Total Vehicle Hours	\$16.92	\$17.57
Total Direct Operating Expense	\$272,797	\$312,182	Fuel Expense / Total Vehicle Hours	\$7.44	\$8.87
Debt Service Payment	-	-			
Total Operating Expenses	\$272,797	\$312,182	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	1.1	1.4
Regular Service Passenger Revenues	\$17,509	\$30,818	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.0	3.6
Total Operating Revenues	\$33,897	\$31,280			
Total Revenues	\$33,897	\$31,280	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.4	0.4
Net Direct Operating Cost	\$238,900	\$280,902	AVERAGE SPEED		
Net Operating Cost	\$239,100	\$280,902	Revenue Vehicle Kilometres / Revenue Vehicle Hour	30.17	25.77
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$88,149	\$122,460	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$150,951	\$158,442	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.91	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$25.01	\$26.22
Municipal Debt Service Contribution	-	-	Mechanics	\$103.25	\$110.53

Events

2021-01-01 Covid-19

Remarks

To clarify the fare structure reported above the following is a summary of the Penetanguishene Transit Fare Structure: FARES AND TRANSITFARE PASS, Adults: \$2.50 per ticket or 20 tickets for \$30.00 (through Transitfare Pass), Seniors/Students: \$2.25/each or 20 for \$25.00, Children (6 and under) are free, Unlimited Monthly Pass: \$100. Note: Drivers cannot provide change - exact fare only. There is a \$3.50 charge for the transit fare cards and they can be continually loaded with different ride options of 5, 10, 15, 20 to a maximum of 50 rides.

Peterborough, ON

Contact Name: Laurie Stratton

Contact Title: Manager Transit Operations

Statistical Contact: Andrew Burdett

Statistical Title: Operations Supervisor Fleet and Facilities

Telephone: 705-742-7777 x2889

Email: aburdett@peterborough.ca

System Established: 1979-01-01
Municipal Population: 83,651
Service Area Population: 83,651
Service Area Size km²: 67.4
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.75
Ridership (Linked Trips): 1,318,659
Total Operating Revenues: \$2,196,168

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	1
Weekday	16 - 30 Minutes	6
	>30 Minutes	5
	< 16 Minutes	-
Saturday	16 - 30 Minutes	3
	>30 Minutes	8
	< 16 Minutes	-
Sunday	16 - 30 Minutes	3
	>30 Minutes	8

Number of Fixed Routes

13

Number of Accessible Routes

13

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:32	05:32	05:32	05:32	05:32	05:32	07:23
End	00:55	00:55	00:55	00:55	00:55	00:55	00:55

Fare Structure

In Effect Since: 2021-01-31

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.75	\$2.50	-	\$66.00	
Child/Youth	\$2.75	\$2.50	-	\$45.00	Under 12
Student	\$2.75	\$2.50	-	\$60.00	To Grade 12
Senior	\$2.75	\$2.50	-	\$45.00	65 +
Other Fare Type:	Low Income, Post Secondary, U-pass, Veteran, Blind/CNIB, Day Pass, Annual Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	70	-	8.1	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	70	-	8.1	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	70	42	67 %	45,416
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	70	42	67 %	45,416

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 70

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
		Diesel	litres
Diesel	61	Diesel	1,608,979
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	9	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	70		

Employee Statistics

	Full-time	Part-time
Operators	89	17
Other Transport Operations	5	6
Vehicle Mechanics	7	-
Other Vehicle Mechanics	5	1
Plant and Other Maintenance	-	-
General and Administration	4	2
Total Employees	110	26

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,363,768	100 %	144,557	100 %	3,179,147	100 %	22.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,363,768		144,557		3,179,147		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	2,504,933	3,179,147	Total Capital Expenditures	\$720,000	\$6,460,521
Total Vehicle Kilometres	2,600,701	3,311,332	Total Capital Disposals	-	-
Revenue Vehicle Hours	120,281	144,557	Total Capital Funding	\$720,000	\$6,460,521
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$2,686,111
Total Vehicle Hours	126,976	151,909	Provincial Capital Contribution	-	\$2,238,259
Operators Paid Hours	240,561	-	Municipal Capital Contribution	\$720,000	\$1,536,151
Vehicle Mechanics Paid Hours	14,560	-	Other Capital Contribution	-	-
Total Employee Paid Hours	305,682	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	791,637	449,037	FINANCIAL		
Children/Youth Passenger Trips	13,853	2,744	Revenue / Cost Ratio (R/C Ratio)	18 %	13 %
Student Passenger Trips	89,680	29,170	Municipal Operating Contribution Per Capita	\$136.19	\$161.79
Senior Passenger Trips	110,823	103,446	Net Direct Operating Cost Per Regular Service Passenger	\$6.33	\$11.40
Total Concession Fare Linked Trips	1,198,535	869,622	Maintenance Expense / Total Direct Operating Expense	\$0.13	\$0.14
Total Regular Service Linked Trips	1,990,172	1,318,659	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.10
Regular Service Passenger-KMs	11,623,476	7,765,224			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.28	1.57
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$10,017,078	\$11,338,769	Total Direct Operating Expense / Total Regular Service Linked Trips	\$7.67	\$13.07
Fuel/Energy for Vehicles	\$1,523,597	\$1,700,403			
Vehicle Maintenance	\$1,925,925	\$2,365,780	COST EFFICIENCY		
Plant Maintenance	\$1,040,330	\$932,547	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$120.27	\$113.42
General/Administration	\$764,986	\$892,311	Maintenance Expense / Total Vehicle Hours	\$15.17	\$15.57
Total Direct Operating Expense	\$15,271,916	\$17,229,810	Fuel Expense / Total Vehicle Hours	\$12.00	\$11.19
Debt Service Payment	-	-			
Total Operating Expenses	\$15,271,916	\$17,229,810	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	24.6	15.8
Regular Service Passenger Revenues	\$2,553,385	\$2,072,975	Total Regular Service Linked Trips / Revenue Vehicle Hour	16.5	9.1
Total Operating Revenues	\$2,677,062	\$2,196,168			
Total Revenues	\$2,678,910	\$2,196,168	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	1.5	1.7
Net Direct Operating Cost			AVERAGE SPEED		
Net Operating Cost	\$12,593,006	\$15,033,642	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.83	21.99
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$1,557,629	\$1,500,000	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$11,035,377	\$13,533,642	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.50	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$29.82	\$30.40
Municipal Debt Service Contribution	-	-	Mechanics	\$33.17	\$37.72

Events

2021-01-01 2021-12-31 Covid Pandemic

Remarks

Covid lockdowns and restrictions on and off throughout 2021 severely affected ridership, caused driver and staff shortages, and difficulties attracting new drivers.

Port Colborne, ON

Contact Name: Bryan Boles
Contact Title: Director of Corporate Services

Statistical Contact: Bryan Boles
Statistical Title: Director of Corporate Services
Telephone: 905-835-2901 x105
Email: bryan.boles@portcolborne.ca

System Established: 2008-01-01
Municipal Population: 18,306
Service Area Population: 18,306
Service Area Size km²: 40.5
Service Provided by: Welland Transit

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 4,222
Total Operating Revenues: \$10,623

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00		
End	18:00	18:00	18:00	18:00	18:00		

Fare Structure

Fare Structure	In Effect Since: 2019-12-31				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	-	-	\$85.00	12 and under
Child/Youth	\$1.50	-	-	-	
Student	\$3.00	-	-	\$75.00	
Senior	\$3.00	-	-	\$65.00	
Other Fare Type:	Youth, U-pass, Blind/CNIB,				

Number of Fixed Routes

2

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	2	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	2	-100 %	-

Percentage of Accessible Bus Fleet:

Total Low-Floor Buses (30'-60'): -

Percentage of Accessible Transit Fleet:

Average Bus Age (Years): -

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	7,432 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	4,222	100 %	1,436	100 %	36,250	100 %	25.2
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	4,222		1,436		36,250		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	36,250	36,250	Total Capital Expenditures	-	-
Total Vehicle Kilometres	42,674	42,674	Total Capital Disposals	-	-
Revenue Vehicle Hours	1,436	1,436	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	1,630	1,630	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	4,222	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	5 %	4 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$8.39	\$6.39
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$46.65	\$66.51
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	4,712	4,222	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.49	2.52
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$231,540	\$287,552	Total Direct Operating Expense / Total Regular Service Linked Trips	\$49.14	\$69.02
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$142.05	\$178.79
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	-	\$3,871	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$231,540	\$291,423			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$231,540	\$291,423	Total Regular Service Linked Trips Per Capita	0.3	0.2
			Total Regular Service Linked Trips / Revenue Vehicle Hour	3.3	2.9
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$11,742	\$10,623	Revenue Vehicle Hours Per Capita	0.1	0.1
Total Operating Revenues	\$11,742	\$10,623	AVERAGE SPEED		
Total Revenues	\$11,742	\$10,623	Revenue Vehicle Kilometres / Revenue Vehicle Hour	25.24	25.24
			LABOUR PRODUCTIVITY		
Net Direct Operating Cost	\$219,798	\$280,800	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Net Operating Cost	\$219,798	\$280,800	TOP WAGE RATES		
Federal Operating Contribution	-	-	Operators	-	-
Provincial Operating Contribution	\$66,276	\$163,860	Mechanics	-	-
Municipal Operating Contribution	\$153,522	\$116,940			
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2020-03-16 2021-12-31 Covid-19

Remarks

Port Colborne Transit contracts Welland Transit to provide local 5 days/week service, Monday to Friday, from 7am to 6pm along 2 routes within the community. In addition, Welland Transit provides a LINK intermunicipal service between Port Colborne and Welland 5 days/week, Monday to Friday, 6:30am to 8:00PM. Off peak hours have been determined per your suggestion. Off peak: between 10:30 to 14:30. All other routes are allocated to peak hours.

Port Hope, ON

Contact Name: Dave Beckett
Contact Title: Transportation Manager

Statistical Contact: Jerry Siebarth
Statistical Title: Transit Coordinator
Telephone: 905-885-9891
Email: jsiebarth@porthope.ca

System Established: 1969-04-14
Municipal Population: 16,753
Service Area Population: 16,753
Service Area Size km²: 13.1
Service Provided by:

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 32,132
Total Operating Revenues: \$50,953

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 2
Number of Accessible Routes 2

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	09:00	
End	20:00	20:00	20:00	20:00	20:00	16:00	

Fare Structure

	In Effect Since:
Cash	Unit
Mobile Ticket	Monthly Pass
Criteria	
Adult/General	\$2.50 \$2.50 - \$60.00 18-64 years
Child/Youth	- - - - under 4 years
Student	\$2.00 \$2.00 - \$30.00 4-17 years
Senior	\$2.00 \$2.00 - \$30.00 65+ years

Other Fare Type:

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	2.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	2.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	2	100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	2	100 %	-

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 2

Active Buses by Power Type

	Energy Consumption (All Modes)	
Diesel	-	Diesel -
Biodiesel	-	Biodiesel -
Natural Gas	-	Gasoline 38,343 litres
Gasoline	3	Natural Gas -
Electric		Electricity -
Trolley	-	
Battery	-	
Fuel Cell	-	
Total	4	

Employee Statistics

	Full-time	Part-time
Operators	2	4
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	2	4

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	32,132	100 %	7,466	100 %	-	-	-
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	32,132		7,466		-	-	

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	240,630	-	Total Capital Expenditures	-	\$66,269
Total Vehicle Kilometres	240,630	229,719	Total Capital Disposals	-	-
Revenue Vehicle Hours	7,800	7,466	Total Capital Funding	-	\$66,269
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$26,508
Total Vehicle Hours	7,800	7,466	Provincial Capital Contribution	-	\$22,087
Operators Paid Hours	-	-	Municipal Capital Contribution	-	\$17,674
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	20,208	20,274	FINANCIAL		
Children/Youth Passenger Trips	2,732	272	Revenue / Cost Ratio (R/C Ratio)	12 %	12 %
Student Passenger Trips	-	1,687	Municipal Operating Contribution Per Capita	\$13.54	\$14.66
Senior Passenger Trips	5,731	9,899	Net Direct Operating Cost Per Regular Service Passenger	\$10.77	\$12.04
Total Concession Fare Linked Trips	8,463	11,858	Maintenance Expense / Total Direct Operating Expense	\$0.03	\$0.10
Total Regular Service Linked Trips	28,671	32,132	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.11
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.53	1.59
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$299,913	\$339,789	Total Direct Operating Expense / Total Regular Service Linked Trips	\$12.30	\$13.63
Fuel/Energy for Vehicles	\$36,738	\$48,710	COST EFFICIENCY		
Vehicle Maintenance	\$11,879	\$45,509	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$45.21	\$58.66
Plant Maintenance	-	\$319	Maintenance Expense / Total Vehicle Hours	\$1.52	\$6.10
General/Administration	\$4,100	\$3,655	Fuel Expense / Total Vehicle Hours	\$4.71	\$6.52
Total Direct Operating Expense	\$352,630	\$437,982	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	2.3	1.9
Total Operating Expenses	\$354,018	\$437,982	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.7	4.3
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$43,799	\$50,953	Revenue Vehicle Hours Per Capita	0.6	0.4
Total Operating Revenues	\$43,799	\$50,953	AVERAGE SPEED		
Total Revenues	\$63,799	\$70,953	Revenue Vehicle Kilometres / Revenue Vehicle Hour	30.85	-
Net Direct Operating Cost	\$308,831	\$387,029	LABOUR PRODUCTIVITY		
Net Operating Cost	\$290,219	\$367,029	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	\$21,478	TOP WAGE RATES		
Provincial Operating Contribution	\$54,298	\$100,000	Operators	\$19.88	\$22.22
Municipal Operating Contribution	\$167,219	\$245,551	Mechanics	-	-
Other Operating Contribution	\$42,590	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 COVID 19

Prescott, ON

Contact Name: Matthew Armstrong
Contact Title: Chief Administrative Officer & Treasurer

Statistical Contact: Matthew Armstrong
Statistical Title: Chief Administrative Officer & Treasurer
Telephone: 613-925-2812
Email: marmstrong@prescott.ca

System Established: 2021-08-30
Municipal Population: 18,969
Service Area Population: 18,969
Service Area Size km²: 628.6
Service Provided by: City of Brockville

General/Adult Cash Fare: \$5.00
Ridership (Linked Trips): 951
Total Operating Revenues: \$5,231

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1

	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes 1
Number of Accessible Routes 1

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:30	05:30	05:30	05:30	05:30		
End	17:30	17:30	17:30	17:30	17:30		

Fare Structure

	In Effect Since: 2021-08-30
	Cash Unit Mobile Ticket Monthly Pass Criteria
Adult/General	\$5.00 \$4.00 - - All Users
Child/Youth	- - - -
Student	- - - -
Senior	- - - -
Other Fare Type:	

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	1	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	1	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

Average Bus Age (Years):

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	8,985 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	951	100 %	1,058	100 %	43,457	100 %	41.1
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	951		1,058		43,457		

VEHICLE KILOMETRES AND HOURS		2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres			43,457	Total Capital Expenditures		-
Total Vehicle Kilometres			43,550	Total Capital Disposals		-
Revenue Vehicle Hours			1,058	Total Capital Funding		-
Auxiliary Revenue Vehicle Hours			-	Federal Capital Contribution		-
Total Vehicle Hours			1,075	Provincial Capital Contribution		-
Operators Paid Hours			-	Municipal Capital Contribution		-
Vehicle Mechanics Paid Hours			-	Other Capital Contribution		-
Total Employee Paid Hours			-			
PASSENGER DATA				PERFORMANCE INDICATORS		
Adult/General Passenger Trips				FINANCIAL		
Children/Youth Passenger Trips				Revenue / Cost Ratio (R/C Ratio)		10 %
Student Passenger Trips				Municipal Operating Contribution Per Capita		\$1.29
Senior Passenger Trips				Net Direct Operating Cost Per Regular Service Passenger		\$51.97
Total Concession Fare Linked Trips				Maintenance Expense / Total Direct Operating Expense		\$0.14
Total Regular Service Linked Trips			951	Fuel Expense / Total Direct Operating Expense		\$0.20
Regular Service Passenger-KMs			-			
Auxiliary Service Passenger Trips			-			
OPERATING EXPENSES				AVERAGE FARE		
Transportation Operations			\$36,131	Regular Service Passenger Revenue / Total Regular Service Linked Trips		5.50
Fuel/Energy for Vehicles			\$10,669			
Vehicle Maintenance			\$7,855	COST EFFECTIVENESS		
Plant Maintenance			-	Total Direct Operating Expense / Total Regular Service Linked Trips		\$57.47
General/Administration			-			
Total Direct Operating Expense			\$54,655	COST EFFICIENCY		
Debt Service Payment			-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		\$50.84
Total Operating Expenses			\$54,655	Maintenance Expense / Total Vehicle Hours		\$7.31
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS				Fuel Expense / Total Vehicle Hours		\$9.92
Regular Service Passenger Revenues			\$5,231	SERVICE UTILIZATION		
Total Operating Revenues			\$5,231	Total Regular Service Linked Trips Per Capita		0.1
Total Revenues			\$5,231	Total Regular Service Linked Trips / Revenue Vehicle Hour		0.9
Net Direct Operating Cost			-			
Net Operating Cost			\$49,424	AMOUNT OF SERVICE		
Federal Operating Contribution			-	Revenue Vehicle Hours Per Capita		0.1
Provincial Operating Contribution			-			
Municipal Operating Contribution			\$24,424	AVERAGE SPEED		
Other Operating Contribution			\$25,000	Revenue Vehicle Kilometres / Revenue Vehicle Hour		41.07
Federal Debt Service Contribution			-			
Provincial Debt Service Contribution			-	LABOUR PRODUCTIVITY		
Municipal Debt Service Contribution			-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		-
Events				TOP WAGE RATES		
2021-08-30 2021-12-31 New Service				Operators		-
				Mechanics		-
				Remarks		
				This was a new transit service that started August 30, 2021. As such the ridership has taken a while to build and is not expected to peak until 2023/2024.		

Prince Edward County, ON

Contact Name: Shelly Ackers
Contact Title: Executive Director

Statistical Contact: Shelly Ackers
Statistical Title: Executive Director
Telephone: 613-392-9640
Email: shelly.ackers@quintetransit.ca

System Established:	2021-01-03	General/Adult Cash Fare:	\$11.00
Municipal Population:	25,704	Ridership (Linked Trips):	2,258
Service Area Population:	7,000	Total Operating Revenues:	\$22,974
Service Area Size km²:	50.0		
Service Provided by: Quinte Access Transportation (Quinte Transit)			

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	1
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30		
End	18:30	18:30	18:30	18:30	18:30		

Fare Structure

	In Effect Since: 2021-01-03				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$11.00	\$11.00	-	\$180.00	
Child/Youth	-	-	-	-	5 & under
Student	\$7.00	\$7.00	-	\$135.00	all students
Senior	\$7.00	\$7.00	-	\$135.00	65+
Other Fare Type:	Youth,				

Number of Fixed Routes

1

Number of Accessible Routes

1

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	1	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	1	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

-

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	30,360 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,258	100 %	3,521	100 %	115,574	100 %	32.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,258		3,521		115,574		

VEHICLE KILOMETRES AND HOURS			2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres				115,574	Total Capital Expenditures		\$34,013
Total Vehicle Kilometres				144,508	Total Capital Disposals		-
Revenue Vehicle Hours				3,521	Total Capital Funding		\$34,013
Auxiliary Revenue Vehicle Hours				-	Federal Capital Contribution		-
Total Vehicle Hours				3,966	Provincial Capital Contribution		\$34,013
Operators Paid Hours				-	Municipal Capital Contribution		-
Vehicle Mechanics Paid Hours				-	Other Capital Contribution		-
Total Employee Paid Hours				-			
PASSENGER DATA					PERFORMANCE INDICATORS		
Adult/General Passenger Trips					FINANCIAL		
Children/Youth Passenger Trips					Revenue / Cost Ratio (R/C Ratio)		10 %
Student Passenger Trips					Municipal Operating Contribution Per Capita		\$8.40
Senior Passenger Trips					Net Direct Operating Cost Per Regular Service Passenger		\$88.67
Total Concession Fare Linked Trips					Maintenance Expense / Total Direct Operating Expense		-
Total Regular Service Linked Trips					Fuel Expense / Total Direct Operating Expense		-
Regular Service Passenger-KMs							
Auxiliary Service Passenger Trips							
OPERATING EXPENSES					AVERAGE FARE		
Transportation Operations					Regular Service Passenger Revenue / Total Regular Service Linked Trips		7.22
Fuel/Energy for Vehicles							
Vehicle Maintenance					COST EFFECTIVENESS		
Plant Maintenance					Total Direct Operating Expense / Total Regular Service Linked Trips		\$98.84
General/Administration							
Total Direct Operating Expense					COST EFFICIENCY		
Debt Service Payment					Total Direct and Auxiliary Operating Expense / Total Vehicle Hours		\$56.28
Total Operating Expenses					Maintenance Expense / Total Vehicle Hours		-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					Fuel Expense / Total Vehicle Hours		-
Regular Service Passenger Revenues							
Total Operating Revenues					SERVICE UTILIZATION		
Total Revenues					Total Regular Service Linked Trips Per Capita		0.3
Net Direct Operating Cost					Total Regular Service Linked Trips / Revenue Vehicle Hour		0.6
Net Operating Cost							
Federal Operating Contribution					AMOUNT OF SERVICE		
Provincial Operating Contribution					Revenue Vehicle Hours Per Capita		0.5
Municipal Operating Contribution							
Other Operating Contribution					AVERAGE SPEED		
Federal Debt Service Contribution					Revenue Vehicle Kilometres / Revenue Vehicle Hour		32.82
Provincial Debt Service Contribution							
Municipal Debt Service Contribution					LABOUR PRODUCTIVITY		
					Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour		-
					TOP WAGE RATES		
					Operators		-
					Mechanics		-
Events					Remarks		
2021-01-01	2021-12-31	Covid-19 Impacts			This service was launched in late Aug 2020, however was incorporated with Specialized service as it was On-demand due to the Pandemic restrictions. As of 2021 it has been running as a fixed route service in combination with On-demand		

Quinte West, ON

Contact Name: Shelly Ackers
Contact Title: Executive Director

Statistical Contact: Shelly Ackers
Statistical Title: Executive Director
Telephone: 613-392-9664
Email: shelly.ackers@quinteaccess.org

System Established: 2019-09-15
Municipal Population: 46,560
Service Area Population: 21,972
Service Area Size km²: 35.0
Service Provided by: Contracted w/Non Profit

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 51,490
Total Operating Revenues: \$76,448

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	4
Weekday	16 - 30 Minutes	-
	>30 Minutes	-

	< 16 Minutes	2
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

4

Number of Accessible Routes

4

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	09:00	
End	20:00	20:00	20:00	20:00	20:00	17:00	

Fare Structure

In Effect Since: 2021-08-08

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	\$2.00	-	\$40.00	
Child/Youth	-	-	-	-	Under 12
Student	\$1.50	\$1.50	-	\$15.00	
Senior	\$1.50	\$1.50	-	\$30.00	55+ or person w/disability
Other Fare Type:	Youth, Low Income,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	3	-	3.0	-
Standard Buses:	4	-	2.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	7	-	2.4	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	7	4	75 %	39,300
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	7	4	75 %	39,300

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 7

Average Bus Age (Years): 2

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	7
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	7

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	100,612 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	10	2
Other Transport Operations	1	1
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	1	-
Total Employees	12	3

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	51,490	100 %	12,760	100 %	275,100	100 %	21.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	51,490		12,760		275,100		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	263,345	275,100	Total Capital Expenditures	\$316,360	-
Total Vehicle Kilometres	271,245	284,800	Total Capital Disposals	-	-
Revenue Vehicle Hours	11,541	12,760	Total Capital Funding	\$316,360	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	13,083	15,125	Provincial Capital Contribution	-	-
Operators Paid Hours	13,083	14,650	Municipal Capital Contribution	\$316,360	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	14,663	17,575			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	7 %	8 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$16.17	\$25.79
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$13.80	\$17.81
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.19	\$0.19
Total Regular Service Linked Trips	51,646	51,490	Fuel Expense / Total Direct Operating Expense	\$0.12	\$0.14
Regular Service Passenger-KMs	351,193	370,728	AVERAGE FARE		
Auxiliary Service Passenger Trips	-	-	Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.99	1.45
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$409,074	\$493,223	Total Direct Operating Expense / Total Regular Service Linked Trips	\$14.78	\$19.30
Fuel/Energy for Vehicles	\$88,937	\$134,437	COST EFFICIENCY		
Vehicle Maintenance	\$142,460	\$186,420	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$58.36	\$65.69
Plant Maintenance	\$64,530	\$50,680	Maintenance Expense / Total Vehicle Hours	\$10.89	\$12.33
General/Administration	\$58,558	\$128,747	Fuel Expense / Total Vehicle Hours	\$6.80	\$8.89
Total Direct Operating Expense	\$763,559	\$993,507	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	2.4	2.3
Total Operating Expenses	\$763,559	\$993,507	Total Regular Service Linked Trips / Revenue Vehicle Hour	4.5	4.0
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$51,020	\$74,734	Revenue Vehicle Hours Per Capita	0.5	0.6
Total Operating Revenues	\$51,020	\$76,448	AVERAGE SPEED		
Total Revenues	\$51,020	\$76,448	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.82	21.56
Net Direct Operating Cost			LABOUR PRODUCTIVITY		
Net Operating Cost	\$712,539	\$917,059	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.88	0.87
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$357,237	\$350,393	Operators	\$18.85	\$19.22
Municipal Operating Contribution	\$355,302	\$566,666	Mechanics	-	-
Other Operating Contribution	-	-	Events		
Federal Debt Service Contribution	-	-	2021-01-01	2021-12-31	Covid Pandemic
Provincial Debt Service Contribution	-	-	Remarks		
Municipal Debt Service Contribution	-	-	started operating a Trenton to Belleville run as part of a Regional Transit system. As colleges did not return to in class learning in 2021 ridership was somewhat slow with approximately 400 trips per month. With this route we now have connections between 4 Municipalities.		

Sarnia, ON

Contact Name: Michelle Carter
Contact Title: Transit Manager

Statistical Contact: Michelle Carter
Statistical Title: Transit Manager

Telephone: 519-336-3271

Email: michelle.carter@sarnia.ca

System Established: 1974-01-04
Municipal Population: 71,419
Service Area Population: 71,419
Service Area Size km²: 167.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 654,856
Total Operating Revenues: \$24,188

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	4
Weekday	16 - 30 Minutes	9
	>30 Minutes	6
	< 16 Minutes	2
Saturday	16 - 30 Minutes	8
	>30 Minutes	5
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

24

Number of Accessible Routes

24

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:30	06:30	06:30	06:30	06:30	08:00	08:00
End	22:30	22:30	22:30	22:30	22:30	22:30	18:30

Fare Structure

In Effect Since: 2021-01-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.40	-	\$76.50	over age 12
Child/Youth	-	-	-	-	free under 12
Student	\$3.00	\$2.40	-	\$76.50	over age 12
Senior	\$3.00	\$2.40	-	\$60.00	over age 60
Other Fare Type:	Low Income, Post Secondary, Semester, Veteran, Blind/CNIB, Day Pass, Week Pass, Annual Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	6	-	4.0	-
Standard Buses:	18	2	8.0	1.0
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	24	2	7.0	1.0

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	26	16	63 %	48,777
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	26	16	63 %	48,777

Percentage of Accessible Bus Fleet: 92.3 %

Percentage of Accessible Transit Fleet: 92.3 %

Total Low-Floor Buses (30'-60'): 23

Average Bus Age (Years): 7

Active Buses by Power Type

Diesel	18
Biodiesel	-
Natural Gas	-
Gasoline	8
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	26

Energy Consumption (All Modes)

Diesel	369,376 litres
Biodiesel	-
Gasoline	96,558 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	33	7
Other Transport Operations	-	-
Vehicle Mechanics	4	-
Other Vehicle Mechanics	1	-
Plant and Other Maintenance	9	-
General and Administration	9	-
Total Employees	56	7

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	654,856	100 %	53,497	100 %	1,268,190	100 %	23.7
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	654,856		53,497		1,268,190		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	1,217,348	1,268,190	Total Capital Expenditures	-	\$1,219,933
Total Vehicle Kilometres	1,217,348	1,268,190	Total Capital Disposals	-	-
Revenue Vehicle Hours	53,496	53,497	Total Capital Funding	\$4,309,189	\$1,754,049
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$853,034
Total Vehicle Hours	53,496	53,497	Provincial Capital Contribution	\$113,211	\$428,996
Operators Paid Hours	-	-	Municipal Capital Contribution	\$4,195,978	\$472,019
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	13,300	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	515,179	499,701	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	22 %	0 %
Student Passenger Trips	284,625	130,625	Municipal Operating Contribution Per Capita	\$58.17	\$78.88
Senior Passenger Trips	17,710	24,530	Net Direct Operating Cost Per Regular Service Passenger	\$4.26	\$7.48
Total Concession Fare Linked Trips	302,335	155,155	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.10
Total Regular Service Linked Trips	817,514	654,856	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.10
Regular Service Passenger-KMs	549,004	593,576			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.15	0.65
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$2,216,862	\$2,569,690	Total Direct Operating Expense / Total Regular Service Linked Trips	\$5.44	\$7.52
Fuel/Energy for Vehicles	\$412,903	\$478,152	COST EFFICIENCY		
Vehicle Maintenance	\$892,611	\$478,152	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$83.17	\$92.00
Plant Maintenance	\$172,532	\$810,704	Maintenance Expense / Total Vehicle Hours	\$16.69	\$8.94
General/Administration	\$754,251	\$585,224	Fuel Expense / Total Vehicle Hours	\$7.72	\$8.94
Total Direct Operating Expense	\$4,449,160	\$4,921,922			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$4,449,160	\$4,921,922	Total Regular Service Linked Trips Per Capita	11.0	9.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips / Revenue Vehicle Hour	15.3	12.2
Regular Service Passenger Revenues	\$942,173	\$428,226	AMOUNT OF SERVICE		
Total Operating Revenues	\$965,501	\$24,188	Revenue Vehicle Hours Per Capita	0.7	0.7
Total Revenues	\$1,168,455	\$236,060	AVERAGE SPEED		
			Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.76	23.71
Net Direct Operating Cost	\$3,483,659	\$4,897,734	LABOUR PRODUCTIVITY		
Net Operating Cost	\$3,280,705	\$4,685,862	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$227,452	\$1,010,697	Operators	\$28.09	\$28.51
Municipal Operating Contribution	\$4,321,471	\$5,633,458	Mechanics	\$32.73	\$33.47
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2020-03-20 COVID-19 Pandemic

Sault Ste. Marie, ON

Contact Name: Nicole Maione

Contact Title: Manager Transit & Parking

Statistical Contact: Nicole Maione

Statistical Title: Manager Transit & Parking

Telephone: 705-759-5434

Email: n.maione@cityssm.on.ca

System Established: 1941-11-01
Municipal Population: 73,300
Service Area Population: 69,900
Service Area Size km²: 223.5
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 710,238
Total Operating Revenues: \$1,535,960

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	7
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	7
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	7

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:15	07:15
End	00:05	00:05	00:05	00:05	00:05	00:05	00:05

Fare Structure

Fare Structure	In Effect Since: 2021-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	-	-	\$69.00	
Child/Youth	-	-	-	-	
Student	\$3.00	-	-	\$30.00	Youth
Senior	\$3.00	-	-	\$59.00	60 & Over
Other Fare Type:	Youth, Low Income, Semester, Day Pass,				

Number of Fixed Routes

8

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	2	-	-	-
Standard Buses:	26	-	6.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	28	-	5.9	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	28	18	56 %	69,862
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	28	18	56 %	69,862

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 28

Average Bus Age (Years): 6

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	26	Diesel	936,963 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	56,478 litres
Gasoline	2	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	28		

Employee Statistics

	Full-time	Part-time
Operators	52	20
Other Transport Operations	5	-
Vehicle Mechanics	9	-
Other Vehicle Mechanics	1	-
Plant and Other Maintenance	3	1
General and Administration	4	1
Total Employees	74	22

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	735,705	100 %	83,006	100 %	1,956,125	100 %	23.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	735,705		83,006		1,956,125		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	1,741,668	1,956,125	Total Capital Expenditures	\$347,243	\$6,704,728
Total Vehicle Kilometres	1,765,017	2,123,632	Total Capital Disposals	-	-
Revenue Vehicle Hours	72,562	83,006	Total Capital Funding	\$347,243	\$6,704,728
Auxiliary Revenue Vehicle Hours	59	343	Federal Capital Contribution	-	\$2,681,891
Total Vehicle Hours	73,715	84,555	Provincial Capital Contribution	-	\$2,234,686
Operators Paid Hours	-	-	Municipal Capital Contribution	\$347,243	\$1,788,151
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
			FINANCIAL		
Adult/General Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	19 %	15 %
Children/Youth Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$77.19	\$79.67
Student Passenger Trips	-	-			
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$6.40	\$11.84
Total Concession Fare Linked Trips	-	-			
Total Regular Service Linked Trips	1,030,070	710,238	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.22
Regular Service Passenger-KMs	4,449,902	-	Fuel Expense / Total Direct Operating Expense	\$0.10	\$0.11
Auxiliary Service Passenger Trips	490	718			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$4,173,516	\$5,228,634	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.43	2.04
Fuel/Energy for Vehicles	\$823,316	\$1,054,260			
Vehicle Maintenance	\$1,595,792	\$2,213,546	COST EFFECTIVENESS		
Plant Maintenance	\$719,380	\$846,308	Total Direct Operating Expense / Total Regular Service Linked Trips	\$7.88	\$14.01
General/Administration	\$804,651	\$604,793			
Total Direct Operating Expense	\$8,116,655	\$9,947,541	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$110.11	\$117.65
Total Operating Expenses	\$8,116,655	\$9,947,541	Maintenance Expense / Total Vehicle Hours	\$21.65	\$26.18
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Fuel Expense / Total Vehicle Hours	\$11.17	\$12.47
Regular Service Passenger Revenues	\$1,468,867	\$1,452,004	SERVICE UTILIZATION		
Total Operating Revenues	\$1,522,290	\$1,535,960	Total Regular Service Linked Trips Per Capita	14.7	10.2
Total Revenues	\$1,522,290	\$1,535,960	Total Regular Service Linked Trips / Revenue Vehicle Hour	14.2	8.6
Net Direct Operating Cost					
Net Operating Cost	\$7,225,588	\$8,411,581	AMOUNT OF SERVICE		
Federal Operating Contribution	-	-	Revenue Vehicle Hours Per Capita	1.0	1.2
Provincial Operating Contribution	\$1,198,488	\$2,842,766			
Municipal Operating Contribution	\$5,395,877	\$5,568,815	AVERAGE SPEED		
Other Operating Contribution	-	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	24.00	23.57
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Municipal Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
			TOP WAGE RATES		
			Operators	\$27.64	\$28.19
			Mechanics	\$30.72	\$31.13

Events

2021-01-01 2021-12-31 COVID-19 Pandemic

Remarks

SSM Transit experiences ongoing challenges as a result of COVID. Ridership continued to decrease from the previous year and we experienced staffing shortages.

Simcoe County, ON

Contact Name: Dennis Childs
Contact Title: Transit Manager

Statistical Contact: Dennis Childs
Statistical Title: Transit Manager
Telephone: 705 726 9300 x1003
Email: dennis.childs@simcoe.ca

System Established: 2018-08-07
Municipal Population: 479,650
Service Area Population: 479,650
Service Area Size km²: 4,841.0
Service Provided by: First Canada

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 126,183
Total Operating Revenues: \$220,829

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	6
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:30	05:30	05:30	05:30	05:30	06:00	07:00
End	21:00	21:00	21:00	21:00	21:00	21:00	21:00

Fare Structure

	In Effect Since:	2018-04-02					
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria		
Adult/General	\$2.00	-	\$1.80	-	Zone Fare		
Child/Youth	-	-	-	-			
Student	\$2.00	-	-	-	Zone Fare Must be attending elementary school, secondary school, community college or university and must valid ID when boarding the bus		
Senior	\$2.00	-	\$1.70	-	Zone Fare - 65 plus		
Other Fare Type:							

Number of Fixed Routes

6

Number of Accessible Routes

6

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	2	-	3.0
Standard Buses:	10	4	2.4	1.8
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	10	6	2.4	2.2

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	16	12	33 %	106,978
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	16	12	33 %	106,978

Percentage of Accessible Bus Fleet: 66.7 %

Percentage of Accessible Transit Fleet: 66.7 %

Total Low-Floor Buses (30'-60'): 14

Average Bus Age (Years): 2

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	11	Diesel	550,929 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	5	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	16		

Employee Statistics

	Full-time	Part-time
Operators	30	16
Other Transport Operations	-	-
Vehicle Mechanics	2	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	32	16

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	126,183	100 %	41,959	100 %	1,711,643	100 %	40.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	126,183		41,959		1,711,643		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	1,033,910	1,711,643	Total Capital Expenditures	\$2,494,998	-
Total Vehicle Kilometres	1,178,591	1,969,889	Total Capital Disposals	-	-
Revenue Vehicle Hours	46,251	41,959	Total Capital Funding	\$2,494,998	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	51,251	48,252	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	\$2,494,998	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	84,420	97,978	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	11 %	6 %
Student Passenger Trips	17,558	15,011	Municipal Operating Contribution Per Capita	\$9.97	\$5.09
Senior Passenger Trips	15,242	13,194	Net Direct Operating Cost Per Regular Service Passenger	\$33.77	\$26.46
Total Concession Fare Linked Trips	32,800	28,205	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	117,220	126,183	Fuel Expense / Total Direct Operating Expense	\$0.02	\$0.11
Regular Service Passenger-KMs	-	40	AVERAGE FARE		
Auxiliary Service Passenger Trips	-	-	Regular Service Passenger Revenue / Total Regular Service Linked Trips	4.21	1.75
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$4,349,248	\$2,675,199	Total Direct Operating Expense / Total Regular Service Linked Trips	\$37.98	\$28.21
Fuel/Energy for Vehicles	\$102,670	\$392,122	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$86.86	\$73.78
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	-	\$492,720	Fuel Expense / Total Vehicle Hours	\$2.00	\$8.13
Total Direct Operating Expense	\$4,451,918	\$3,560,041	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	0.4	0.3
Total Operating Expenses	\$4,451,918	\$3,560,041	Total Regular Service Linked Trips / Revenue Vehicle Hour	2.5	3.0
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$492,998	\$220,829	Revenue Vehicle Hours Per Capita	0.2	0.1
Total Operating Revenues	\$492,998	\$220,829	AVERAGE SPEED		
Total Revenues	\$493,000	\$220,829	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.35	40.79
Net Direct Operating Cost			LABOUR PRODUCTIVITY		
Net Operating Cost	\$3,958,920	\$3,339,212	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$898,331	\$898,331	Operators	\$19.00	\$20.25
Municipal Operating Contribution	\$3,060,587	\$2,440,881	Mechanics	\$30.00	\$39.00
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-08-03	Added new route
2021-01-10	COVID 19

Remarks

Zone Fare system. An Adult receives a 10% discount when using a LINX Smartcard. A Senior gets a 15% discount when using a smartcard. A student receives a 15% discount when using a smartcard; however, they must be attending elementary or secondary school, community college or university and must have an ID when boarding the bus.

St. Catharines, ON

Contact Name: Graham Morrison
Contact Title: General Manager

Statistical Contact: Brad Griffin
Statistical Title: Manager of Finance and Administration
Telephone: 905-685-4228 x227
Email: bgriffin@yourbus.com

System Established: 1961-09-01
Municipal Population: 160,619
Service Area Population: 160,619
Service Area Size km²: 179.1
Service Provided by: Transit Commission,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 1,792,639
Total Operating Revenues: \$6,990,824

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	2
Weekday	16 - 30 Minutes	23
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	15
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	1
	>30 Minutes	15

Number of Fixed Routes

27

Number of Accessible Routes

-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	08:30
End	00:00	00:00	00:00	00:00	00:00	00:00	21:00

Fare Structure

In Effect Since: 2021-12-31

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$3.00	\$3.00	\$92.00	
Child/Youth	-	-	-	-	12 and under
Student	\$3.00	\$3.00	\$3.00	\$62.00	13 and older
Senior	\$3.00	\$3.00	\$3.00	\$57.00	65 and older
Other Fare Type:	Youth, Family, U-pass, Semester, Veteran, Blind/CNIB, Day Pass, Weekend Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	79	-	7.6	-
Articulated Buses:	7	-	4.1	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	86	-	7.3	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	86	59	46 %	43,353
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	86	59	46 %	43,353

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 86

Average Bus Age (Years): 7

Active Buses by Power Type

Diesel	86
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	86

Energy Consumption (All Modes)

Diesel	2,186,475 litres
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	152	-
Other Transport Operations	11	-
Vehicle Mechanics	14	-
Other Vehicle Mechanics	10	-
Plant and Other Maintenance	3	-
General and Administration	13	-
Total Employees	203	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,218,628	100 %	170,749	100 %	3,728,395	100 %	21.8
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,218,628		170,749		3,728,395		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,323,653	3,728,395	Total Capital Expenditures	\$904,680	\$9,950,211
Total Vehicle Kilometres	3,967,724	4,388,228	Total Capital Disposals	-	\$4,334,000
Revenue Vehicle Hours	149,416	170,749	Total Capital Funding	\$904,739	\$10,042,271
Auxiliary Revenue Vehicle Hours	18,542	17,451	Federal Capital Contribution	\$572,275	\$7,148,872
Total Vehicle Hours	178,065	199,389	Provincial Capital Contribution	\$251,730	\$1,995,058
Operators Paid Hours	263,023	287,255	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	21,829	23,954	Other Capital Contribution	\$80,734	\$898,341
Total Employee Paid Hours	369,862	395,634			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	731,502	860,879	FINANCIAL		
Children/Youth Passenger Trips	175,275	18,920	Revenue / Cost Ratio (R/C Ratio)	32 %	30 %
Student Passenger Trips	1,112,775	756,671	Municipal Operating Contribution Per Capita	\$74.02	\$74.53
Senior Passenger Trips	135,418	150,033	Net Direct Operating Cost Per Regular Service Passenger	\$6.41	\$9.07
Total Concession Fare Linked Trips	1,428,809	931,760	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.18
Total Regular Service Linked Trips	2,160,311	1,792,639	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.11
Regular Service Passenger-KMs	-	-	AVERAGE FARE		
Auxiliary Service Passenger Trips	669	-	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.90	3.77
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$11,243,898	\$12,748,294	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.41	\$12.97
Fuel/Energy for Vehicles	\$1,889,903	\$2,594,562	COST EFFICIENCY		
Vehicle Maintenance	\$4,020,313	\$4,275,132	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$126.66	\$126.45
Plant Maintenance	\$1,486,447	\$1,899,604	Maintenance Expense / Total Vehicle Hours	\$22.58	\$21.44
General/Administration	\$1,681,432	\$1,736,532	Fuel Expense / Total Vehicle Hours	\$10.61	\$13.01
Total Direct Operating Expense	\$20,321,993	\$23,254,124	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	14.2	11.2
Total Operating Expenses	\$22,553,670	\$25,212,126	Total Regular Service Linked Trips / Revenue Vehicle Hour	14.5	10.5
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$6,271,161	\$6,751,766	Revenue Vehicle Hours Per Capita	1.0	1.1
Total Operating Revenues	\$6,465,776	\$6,990,824	AVERAGE SPEED		
Total Revenues	\$8,919,327	\$9,236,795	Revenue Vehicle Kilometres / Revenue Vehicle Hour	22.24	21.84
Net Direct Operating Cost			LABOUR PRODUCTIVITY		
Net Operating Cost	\$13,856,217	\$16,263,300	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.64	0.66
Federal Operating Contribution	\$3,067,769	\$4,515,110	TOP WAGE RATES		
Provincial Operating Contribution	\$108,228	-	Operators	\$30.37	\$30.98
Municipal Operating Contribution	\$11,244,785	\$11,970,876	Mechanics	\$36.37	\$37.10
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	\$151,388	\$201,949			

Events

2021-01-01 2021-12-31 Covid-19

Remarks

Consistent with prior, Children 12 and under and veterans are free of charge. <https://yourbus.com/fares/>

St. Thomas, ON

Contact Name: Matthew Vriens

Contact Title: Manager of Roads and Transportation

Statistical Contact: Ross Patrick

Statistical Title: Transportation Technician

Telephone: 519-631-0368 x5133

Email: rpatrick@stthomas.ca

System Established:
Municipal Population: 42,840
Service Area Population: 42,840
Service Area Size km²: 35.6
Service Provided by: Voyageo

General/Adult Cash Fare: \$2.75
Ridership (Linked Trips): 94,858
Total Operating Revenues: \$169,402

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	2
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	1
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	1
	>30 Minutes	2

Number of Fixed Routes 5
Number of Accessible Routes -

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:15	07:15	07:15	07:15	07:15	09:15	09:15
End	21:45	21:45	21:45	21:45	21:45	21:45	17:45

Fare Structure

In Effect Since: 2018-03-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.75	\$2.25	\$2.25	\$70.00	
Child/Youth	\$2.75	\$1.65	\$1.65	\$60.00	
Student	\$2.75	\$1.65	\$1.65	\$60.00	
Senior	\$2.75	\$1.65	\$1.65	\$60.00	

Other Fare Type:

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	7	-	4.9	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	7	-	4.9	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	7	4	75 %	45,576
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	7	4	75 %	45,576

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): -

Average Bus Age (Years): 5

Active Buses by Power Type

		Energy Consumption (All Modes)	
		Diesel	Biodiesel
Diesel	3	-	-
Biodiesel	-	-	-
Natural Gas	-	-	-
Gasoline	4	-	-
Electric		Electricity	-
Trolley	-	-	-
Battery	-	-	-
Fuel Cell	-	-	-
Total	7		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	94,858	100 %	18,069	100 %	319,030	100 %	17.7
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	94,858		18,069		319,030		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	400,000	319,030	Total Capital Expenditures	-	-
Total Vehicle Kilometres	400,000	319,030	Total Capital Disposals	-	-
Revenue Vehicle Hours	17,017	18,069	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	17,017	18,069	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	16 %	12 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$19.44	\$20.97
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$10.07	\$13.26
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	103,023	94,858	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.89	1.79
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$1,232,328	\$1,427,687	Total Direct Operating Expense / Total Regular Service Linked Trips	\$11.96	\$15.05
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$72.42	\$79.01
Plant Maintenance	-	-	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	-	-	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$1,232,328	\$1,427,687			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$1,232,328	\$1,427,687	Total Regular Service Linked Trips Per Capita	2.6	2.2
			Total Regular Service Linked Trips / Revenue Vehicle Hour	6.1	5.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$194,578	\$169,402	Revenue Vehicle Hours Per Capita	0.4	0.4
Total Operating Revenues	\$194,578	\$169,402	AVERAGE SPEED		
Total Revenues	\$208,647	\$183,614	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.51	17.66
			LABOUR PRODUCTIVITY		
Net Direct Operating Cost	\$1,037,750	\$1,258,285	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Net Operating Cost	\$1,023,679	\$1,244,073	TOP WAGE RATES		
Federal Operating Contribution	-	-	Operators	-	-
Provincial Operating Contribution	\$206,011	\$206,011	Mechanics	-	-
Municipal Operating Contribution	\$756,230	\$898,476			
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01	2021-03-29	Covid19 - Social Distancing
2021-01-01	2021-12-31	Covid19 - Public transit hesitancy

Stratford, ON

Contact Name: Mike Mousley
Contact Title: Manager of Transit

Statistical Contact: Mike Mousley
Statistical Title: Manager of Transit
Telephone: 519-271-0250 x347
Email: mmousley@stratford.ca

System Established: 1956-09-09
Municipal Population: 33,000
Service Area Population: 33,000
Service Area Size km²: 28.8
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 338,920
Total Operating Revenues: \$486,171

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	10:00
End	22:00	22:00	22:00	22:00	22:00	20:00	18:00

Fare Structure

Fare Structure	In Effect Since: 2021-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.75	-	\$67.00	18+ years
Child/Youth	-	-	-	-	under 5 free
Student	\$2.75	\$2.50	-	\$57.00	5-18 years
Senior	\$2.75	\$2.50	-	\$57.00	65+ years
Other Fare Type:	Low Income, Family, Veteran, Day Pass,				

Number of Fixed Routes

7

Number of Accessible Routes

7

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	15	-	7.7	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	15	-	7.7	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	15	10	50 %	52,538
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	15	10	50 %	52,538

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 6

Average Bus Age (Years): 8

Active Buses by Power Type

Diesel	15
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	15

Energy Consumption (All Modes)

Diesel	338,478 litres
Biodiesel	-
Gasoline	855 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	15	12
Other Transport Operations	-	-
Vehicle Mechanics	3	-
Other Vehicle Mechanics	1	1
Plant and Other Maintenance	-	-
General and Administration	3	-
Total Employees	22	13

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	338,920	100 %	37,025	100 %	788,066	100 %	21.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	338,920		37,025		788,066		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	638,555	788,066	Total Capital Expenditures	\$35,000	\$2,446,233
Total Vehicle Kilometres	640,335	788,066	Total Capital Disposals	-	\$15,000
Revenue Vehicle Hours	36,682	37,025	Total Capital Funding	\$35,000	\$2,436,568
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	\$974,627
Total Vehicle Hours	37,952	37,025	Provincial Capital Contribution	-	\$812,108
Operators Paid Hours	-	1,441,795	Municipal Capital Contribution	\$35,000	\$649,833
Vehicle Mechanics Paid Hours	-	195,000	Other Capital Contribution	-	-
Total Employee Paid Hours	-	1,981,795			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	17 %	23 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$72.64	\$66.92
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$7.11	\$4.67
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.05	\$0.08
Total Regular Service Linked Trips	303,520	338,920	Fuel Expense / Total Direct Operating Expense	\$0.14	\$0.19
Regular Service Passenger-KMs	1,547,952	2,287,710			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.50	1.39
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$2,005,549	\$1,464,224	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.61	\$6.11
Fuel/Energy for Vehicles	\$368,897	\$391,704	COST EFFICIENCY		
Vehicle Maintenance	\$137,622	\$167,856	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$68.85	\$55.89
Plant Maintenance	\$98,752	\$39,704	Maintenance Expense / Total Vehicle Hours	\$3.63	\$4.53
General/Administration	\$2,240	\$245,970	Fuel Expense / Total Vehicle Hours	\$9.72	\$10.58
Total Direct Operating Expense	\$2,613,060	\$2,069,458	SERVICE UTILIZATION		
Debt Service Payment	-	\$74,578	Total Regular Service Linked Trips Per Capita	9.2	10.3
Total Operating Expenses	\$2,613,060	\$2,144,036	Total Regular Service Linked Trips / Revenue Vehicle Hour	8.3	9.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$455,397	\$470,572	Revenue Vehicle Hours Per Capita	1.1	1.1
Total Operating Revenues	\$455,397	\$486,171	AVERAGE SPEED		
Total Revenues	\$455,397	\$486,171	Revenue Vehicle Kilometres / Revenue Vehicle Hour	17.41	21.28
Net Direct Operating Cost	\$2,157,663	\$1,583,287	LABOUR PRODUCTIVITY		
Net Operating Cost	\$2,157,663	\$1,657,865	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	0.03
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$487,861	\$442,340	Operators	\$27.67	\$29.92
Municipal Operating Contribution	\$2,397,231	\$2,208,403	Mechanics	\$32.83	\$35.50
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 COVID-19

Tecumseh, ON

Contact Name: Chad Jeffery

Contact Title: Manager Development Services & Local Economic Development

Statistical Contact: Enrico De Cecco

Statistical Title: Planner

Telephone: 519-735-2184

Email: edececco@tecumseh.ca

System Established: 2009-12-21
Municipal Population: 23,229
Service Area Population: 14,099
Service Area Size km²: 14.0
Service Provided by: First Student Canada

General/Adult Cash Fare: -
Ridership (Linked Trips): 14,668
Total Operating Revenues: -

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

1

Number of Accessible Routes

1

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	
End	18:00	18:00	18:00	18:00	18:00	18:00	

Fare Structure

In Effect Since:

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	-	-	-	-	
Child/Youth	-	-	-	-	Under 5
Student	-	-	-	-	Valid Student ID
Senior	-	-	-	-	Over 55

Other Fare Type:

Veteran, Blind/CNIB,

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	4.0	-
Standard Buses:	1	-	2.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	2	-	3.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	2	1	100 %	54,000
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	2	1	100 %	54,000

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 2

Average Bus Age (Years): 3

Active Buses by Power Type
Energy Consumption (All Modes)

Diesel	-	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	30,215 litres
Gasoline	2	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	2		

Employee Statistics

Full-time

Part-time

Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics
Boardings
Revenue Vehicle Hours
Revenue Vehicle KMs
Average Speed (km/h)

Bus	14,668	100 %	3,600	100 %	108,000	100 %	30.0
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	14,668		3,600		108,000		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	108,000	108,000	Total Capital Expenditures	-	-
Total Vehicle Kilometres	108,000	108,000	Total Capital Disposals	-	-
Revenue Vehicle Hours	3,600	3,600	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,600	3,600	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	8,308	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	3 %	-
Student Passenger Trips	-	2,235	Municipal Operating Contribution Per Capita	\$15.48	\$16.69
Senior Passenger Trips	-	3,523	Net Direct Operating Cost Per Regular Service Passenger	\$22.39	\$21.26
Total Concession Fare Linked Trips	-	6,360	Maintenance Expense / Total Direct Operating Expense	\$0.02	-
Total Regular Service Linked Trips	13,021	14,668	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	0.77	-
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$236,990	\$249,438	Total Direct Operating Expense / Total Regular Service Linked Trips	\$23.16	\$21.26
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	\$5,087	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$83.76	\$86.63
Plant Maintenance	\$3,360	\$3,430	Maintenance Expense / Total Vehicle Hours	\$1.41	-
General/Administration	\$56,084	\$58,998	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$301,521	\$311,866	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	0.9	1.0
Total Operating Expenses	\$301,521	\$311,866	Total Regular Service Linked Trips / Revenue Vehicle Hour	3.6	4.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$10,001	-	Revenue Vehicle Hours Per Capita	0.3	0.3
Total Operating Revenues	\$10,001	-	AVERAGE SPEED		
Total Revenues	\$10,001	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	30.00	30.00
Net Direct Operating Cost	\$291,520	\$311,866	LABOUR PRODUCTIVITY		
Net Operating Cost	\$291,520	\$311,866	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	\$48,291	TOP WAGE RATES		
Provincial Operating Contribution	\$73,220	\$73,220	Operators	-	-
Municipal Operating Contribution	\$218,300	\$235,293	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			
Events			Remarks		
2021-01-01	2021-12-31	COVID-19 Pandemic	Transit Service operated as a free service in 2021 due to Covid-19 Pandemic		

Temiskaming Shores, ON

Contact Name: Mitch McCrank
Contact Title: Manager of Transportation Services

Statistical Contact: Mitch McCrank
Statistical Title: Manager of Transportation Services
Telephone: 705-672-3363
Email: mmccrank@temiskamingshores.ca

System Established: 1970-06-24
Municipal Population: 10,623
Service Area Population: 10,623
Service Area Size km²: 182.0
Service Provided by: Stock Transportation

General/Adult Cash Fare: \$3.50
Ridership (Linked Trips): 100,688
Total Operating Revenues: \$246,154

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	1

Number of Fixed Routes 2
Number of Accessible Routes 2

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	06:00
End	23:00	23:00	23:00	23:00	23:00	23:00	23:00

Fare Structure

Fare Structure	In Effect Since: 2021-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.50	-	-	\$90.00	18 to 54
Child/Youth	-	-	-	-	0 to 5
Student	\$3.25	-	-	\$70.00	6 to 17
Senior	\$3.25	-	-	\$70.00	55 and over

Other Fare Type:

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	4	-	5.0	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	5.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	2	100 %	93,750
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	2	100 %	93,750

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 4

Average Bus Age (Years): 5

Active Buses by Power Type

		Energy Consumption (All Modes)	
		Diesel	litres
Diesel	4	Diesel	112,000
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	4	2
Other Transport Operations	1	-
Vehicle Mechanics	2	-
Other Vehicle Mechanics	1	-
Plant and Other Maintenance	1	-
General and Administration	3	-
Total Employees	12	2

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	100,688	100 %	12,000	100 %	375,000	100 %	31.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	100,688		12,000		375,000		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	375,000	375,000	Total Capital Expenditures	\$442,766	\$28,164
Total Vehicle Kilometres	375,000	375,000	Total Capital Disposals	-	-
Revenue Vehicle Hours	12,000	12,000	Total Capital Funding	\$324,680	\$28,164
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$177,106	\$11,266
Total Vehicle Hours	12,000	12,000	Provincial Capital Contribution	\$147,574	\$16,899
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	31 %	29 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$28.59	\$29.73
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$5.35	\$6.03
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	107,318	100,688	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.22	2.44
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$750,125	\$817,184	Total Direct Operating Expense / Total Regular Service Linked Trips	\$7.76	\$8.48
Fuel/Energy for Vehicles	-	-	COST EFFICIENCY		
Vehicle Maintenance	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$69.40	\$71.11
Plant Maintenance	\$82,733	\$89,369	Maintenance Expense / Total Vehicle Hours	-	-
General/Administration	-	-	Fuel Expense / Total Vehicle Hours	-	-
Total Direct Operating Expense	\$832,859	\$853,378	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	9.7	9.5
Total Operating Expenses	\$832,859	\$906,553	Total Regular Service Linked Trips / Revenue Vehicle Hour	8.9	8.4
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$238,225	\$246,129	Revenue Vehicle Hours Per Capita	1.1	1.1
Total Operating Revenues	\$258,825	\$246,154	AVERAGE SPEED		
Total Revenues	\$258,825	\$296,641	Revenue Vehicle Kilometres / Revenue Vehicle Hour	31.25	31.25
Net Direct Operating Cost	\$574,034	\$607,224	LABOUR PRODUCTIVITY		
Net Operating Cost	\$574,034	\$609,912	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$258,463	\$294,082	Operators	-	-
Municipal Operating Contribution	\$315,571	\$315,828	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Thunder Bay, ON

Contact Name: Brad Loroff
Contact Title: Manager, Transit Services

Statistical Contact: Matt Furioso
Statistical Title: Supervisor, Customer Care and Admin Services
Telephone: 807-684-3191
Email: matthew.furioso@thunderbay.ca

System Established:
Municipal Population: 108,843
Service Area Population: 108,843
Service Area Size km²: 328.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 1,739,652
Total Operating Revenues: \$3,736,921

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	1
Weekday	16 - 30 Minutes	13
	>30 Minutes	2
	< 16 Minutes	1
Saturday	16 - 30 Minutes	13
	>30 Minutes	1
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	08:00
End	23:30	23:30	23:30	23:30	23:30	23:30	23:30

Fare Structure

	In Effect Since: 2020-07-20				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.50	-	\$77.50	19-59
Child/Youth	-	-	-	-	0-5
Student	\$3.00	\$2.50	-	\$55.00	6-18
Senior	\$3.00	\$2.50	-	\$55.00	60 and over
Other Fare Type:	Youth, Family, Group Pass, Day Care, U-pass, Blind/CNIB, Day Pass, Annual Pass,				

Number of Fixed Routes

17

Number of Accessible Routes

17

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	48	-	8.6	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	48	-	8.6	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	48	30	60 %	53,623
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	48	30	60 %	53,623

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 48

Average Bus Age (Years): 9

Active Buses by Power Type

Diesel	-
Biodiesel	48
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	48

Energy Consumption (All Modes)

Diesel	848,360 litres
Biodiesel	614,629 litres
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	89	15
Other Transport Operations	6	-
Vehicle Mechanics	8	-
Other Vehicle Mechanics	1	-
Plant and Other Maintenance	14	-
General and Administration	7	-
Total Employees	125	15

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	2,070,024	100 %	125,540	100 %	2,573,925	100 %	20.5
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	2,070,024		125,540		2,573,925		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,077,917	2,573,925	Total Capital Expenditures	\$346,505	\$707,189
Total Vehicle Kilometres	3,159,081	2,653,333	Total Capital Disposals	-	-
Revenue Vehicle Hours	117,403	125,540	Total Capital Funding	\$346,505	\$707,189
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$186,833	\$138,976
Total Vehicle Hours	120,053	128,404	Provincial Capital Contribution	\$40,034	\$285,290
Operators Paid Hours	-	-	Municipal Capital Contribution	\$119,638	\$282,923
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	834,778	974,364	FINANCIAL		
Children/Youth Passenger Trips	96,418	76,816	Revenue / Cost Ratio (R/C Ratio)	23 %	24 %
Student Passenger Trips	744,245	529,842	Municipal Operating Contribution Per Capita	\$107.46	\$82.53
Senior Passenger Trips	126,421	138,752	Net Direct Operating Cost Per Regular Service Passenger	\$5.94	\$6.76
Total Concession Fare Linked Trips	1,237,266	765,288	Maintenance Expense / Total Direct Operating Expense	\$0.21	\$0.17
Total Regular Service Linked Trips	2,072,044	1,739,652	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.11
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$6,911,957	\$7,241,006	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.68	2.08
Fuel/Energy for Vehicles	\$1,458,649	\$1,660,324			
Vehicle Maintenance	\$3,404,838	\$2,706,861	COST EFFECTIVENESS		
Plant Maintenance	\$1,414,594	\$1,154,200	Total Direct Operating Expense / Total Regular Service Linked Trips	\$7.67	\$8.91
General/Administration	\$2,696,334	\$2,731,817			
Total Direct Operating Expense	\$15,886,372	\$15,494,208	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$132.33	\$120.67
Total Operating Expenses	\$15,886,372	\$15,494,208	Maintenance Expense / Total Vehicle Hours	\$28.36	\$21.08
			Fuel Expense / Total Vehicle Hours	\$12.15	\$12.93
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$3,488,781	\$3,624,135	SERVICE UTILIZATION		
Total Operating Revenues	\$3,587,060	\$3,736,921	Total Regular Service Linked Trips Per Capita	19.2	16.0
Total Revenues	\$3,587,853	\$3,738,205	Total Regular Service Linked Trips / Revenue Vehicle Hour	17.6	13.9
Net Direct Operating Cost	\$12,299,312	\$11,757,287	AMOUNT OF SERVICE		
Net Operating Cost	\$12,298,519	\$11,756,003	Revenue Vehicle Hours Per Capita	1.1	1.2
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$702,500	\$2,773,359	AVERAGE SPEED		
Municipal Operating Contribution	\$11,596,019	\$8,982,645	Revenue Vehicle Kilometres / Revenue Vehicle Hour	26.22	20.50
Other Operating Contribution	\$3,184,760	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	\$28.12	\$28.90
			Mechanics	\$33.25	\$34.49

Events

2021-01-01 2021-12-31 Covid-19 Pandemic

Tillsonburg, ON

Contact Name: Carlos Reyes
Contact Title: Director of Operations

Statistical Contact: Ashley Taylor
Statistical Title: Transit Coordinator
Telephone: 519-688-3009 ext 447
Email: ataylor@tillsonburg.ca

System Established: 2016-03-15
Municipal Population: 18,615
Service Area Population: 16,753
Service Area Size km²: 20.0
Service Provided by: Voyago

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 8,931
Total Operating Revenues: \$21,719

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:55	05:55	05:55	05:55	05:55		
End	17:55	17:55	17:55	17:55	17:55		

Fare Structure

	In Effect Since:
Cash	Unit
Mobile Ticket	Monthly Pass
Criteria	
Adult/General	\$2.50 - \$60.00 18 to 60
Child/Youth	- - 5 and under
Student	\$2.00 - \$48.00 5 and older enrolled in school
Senior	\$2.00 - \$48.00 60 and older
Other Fare Type:	Veteran, Day Pass,

Number of Fixed Routes

2

Number of Accessible Routes

2

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	-	-	-	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	-	1	-100 %	-
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	-	1	-100 %	-

Percentage of Accessible Bus Fleet:

Percentage of Accessible Transit Fleet:

Total Low-Floor Buses (30'-60'):

-

Average Bus Age (Years):

-

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	-
Trolley	-
Battery	-
Fuel Cell	-
Total	-

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	-
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	8,931	100 %	3,060	100 %	77,800	100 %	25.4
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	8,931		3,060		77,800		

VEHICLE KILOMETRES AND HOURS	2020	2021	CAPITAL EXPENSES AND FUNDING SOURCES	2020	2021
Revenue Vehicle Kilometres	77,800	77,800	Total Capital Expenditures	-	-
Total Vehicle Kilometres	77,800	77,800	Total Capital Disposals	-	-
Revenue Vehicle Hours	-	3,060	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	-	-
Total Vehicle Hours	3,048	3,060	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	8 %	8 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$8.29	\$9.34
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$30.47	\$26.72
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	-	-
Total Regular Service Linked Trips	6,869	8,931	Fuel Expense / Total Direct Operating Expense	-	-
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$191,985	\$228,464	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.65	2.43
Fuel/Energy for Vehicles	-	-			
Vehicle Maintenance	-	-	COST EFFECTIVENESS		
Plant Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$33.12	\$29.15
General/Administration	\$35,505	\$31,918			
Total Direct Operating Expense	\$227,490	\$260,382	COST EFFICIENCY		
Debt Service Payment	-	-	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$74.64	\$85.09
Total Operating Expenses	\$227,490	\$260,382	Maintenance Expense / Total Vehicle Hours	-	-
			Fuel Expense / Total Vehicle Hours	-	-
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$18,190	\$21,719	SERVICE UTILIZATION		
Total Operating Revenues	\$18,190	\$21,719	Total Regular Service Linked Trips Per Capita	0.5	0.5
Total Revenues	\$18,190	\$21,719	Total Regular Service Linked Trips / Revenue Vehicle Hour	-	2.9
Net Direct Operating Cost	\$209,300	\$238,663			
Net Operating Cost	\$209,300	\$238,662	AMOUNT OF SERVICE		
Federal Operating Contribution	-	-	Revenue Vehicle Hours Per Capita	-	0.2
Provincial Operating Contribution	\$90,947	\$82,262			
Municipal Operating Contribution	\$118,353	\$156,400	AVERAGE SPEED		
Other Operating Contribution	-	-	Revenue Vehicle Kilometres / Revenue Vehicle Hour	-	25.42
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Municipal Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Timmins, ON

Contact Name: Marcel Cote
Contact Title: Manager of Transit Operation

Statistical Contact: Marcel Cote
Statistical Title: Manager of Transit Operations
Telephone: 705-360-2600 x3501
Email: marcel.cote@timmins.ca

System Established: 1975-01-01
Municipal Population: 41,145
Service Area Population: 38,000
Service Area Size km²: 28.5
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 251,765
Total Operating Revenues: \$811,231

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	4
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	4
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	4
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:30	07:30
End	23:30	23:30	23:30	23:30	23:30	23:30	20:30

Fare Structure

Fare Structure	In Effect Since: 2021-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$3.25	-	\$82.00	18-64
Child/Youth	-	-	-	-	under 4 free
Student	\$3.00	-	-	\$65.00	5 to 17
Senior	\$3.00	-	-	\$65.00	65+
Other Fare Type:	Annual Pass,				

Number of Fixed Routes

12

Number of Accessible Routes

12

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	19	-	9.2	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	19	-	9.2	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	19	12	58 %	40,815
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	19	12	58 %	40,815

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 19

Average Bus Age (Years): 9

Active Buses by Power Type

	Energy Consumption (All Modes)	
	Diesel	litres
Diesel	19	424,144
Biodiesel	-	-
Natural Gas	-	-
Gasoline	-	-
Electric	Electricity	-
Trolley	-	-
Battery	-	-
Fuel Cell	-	-
Total	19	

Employee Statistics

	Full-time	Part-time
Operators	19	7
Other Transport Operations	5	-
Vehicle Mechanics	4	-
Other Vehicle Mechanics	3	-
Plant and Other Maintenance	-	-
General and Administration	1	-
Total Employees	32	7

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	251,765	100 %	35,372	100 %	775,486	100 %	21.9
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	251,765		35,372		775,486		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	882,555	775,486	Total Capital Expenditures	\$114,222	\$357,385
Total Vehicle Kilometres	894,571	817,666	Total Capital Disposals	-	\$4,500
Revenue Vehicle Hours	6,262	35,372	Total Capital Funding	\$114,222	\$1,701,464
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$15,815	\$949,000
Total Vehicle Hours	6,590	36,961	Provincial Capital Contribution	\$13,177	\$754,464
Operators Paid Hours	-	35,372	Municipal Capital Contribution	\$85,230	-
Vehicle Mechanics Paid Hours	-	8,320	Other Capital Contribution	-	-
Total Employee Paid Hours	-	52,736			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	129,236	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	21 %	24 %
Student Passenger Trips	-	56,820	Municipal Operating Contribution Per Capita	\$69.08	-
Senior Passenger Trips	-	22,532	Net Direct Operating Cost Per Regular Service Passenger	\$15.97	\$10.38
Total Concession Fare Linked Trips	-	122,529	Maintenance Expense / Total Direct Operating Expense	\$0.26	\$0.17
Total Regular Service Linked Trips	229,742	251,765	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.13
Regular Service Passenger-KMs	-	1,762,355			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.95	3.04
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$2,273,503	\$2,022,918	Total Direct Operating Expense / Total Regular Service Linked Trips	\$20.21	\$13.60
Fuel/Energy for Vehicles	\$380,484	\$429,485	COST EFFICIENCY		
Vehicle Maintenance	\$1,215,854	\$574,239	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$704.47	\$92.65
Plant Maintenance	\$382,203	\$120,451	Maintenance Expense / Total Vehicle Hours	\$184.50	\$15.54
General/Administration	\$360,425	\$277,286	Fuel Expense / Total Vehicle Hours	\$57.74	\$11.62
Total Direct Operating Expense	\$4,642,469	\$3,424,379	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	5.9	6.6
Total Operating Expenses	\$4,612,469	\$3,424,379	Total Regular Service Linked Trips / Revenue Vehicle Hour	36.7	7.1
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$907,397	\$766,071	Revenue Vehicle Hours Per Capita	0.2	0.9
Total Operating Revenues	\$972,670	\$811,231	AVERAGE SPEED		
Total Revenues	\$972,670	\$811,231	Revenue Vehicle Kilometres / Revenue Vehicle Hour	140.94	21.92
Net Direct Operating Cost	\$3,669,799	\$2,613,148	LABOUR PRODUCTIVITY		
Net Operating Cost	\$3,639,799	\$2,613,148	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	1.00
Federal Operating Contribution	-	\$1,627,114	TOP WAGE RATES		
Provincial Operating Contribution	\$962,266	\$745,537	Operators	\$26.28	\$26.70
Municipal Operating Contribution	\$2,667,834	-	Mechanics	\$32.13	\$32.64
Other Operating Contribution	-	\$17,703			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 Covid-19

Toronto, ON

Contact Name: Josie La Vita
Contact Title: Chief Financial Officer

Statistical Contact: Joanne Sims
Statistical Title: Research Analyst
Telephone: 416-393-3642
Email: joanne.sims@ttc.ca

System Established: 1921-09-01
Municipal Population: 3,967,690
Service Area Population: 2,801,822
Service Area Size km²: 659.9
Service Provided by: Transit Commission,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 197,842,141
Total Operating Revenues: \$497,728,044

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	127
Weekday	16 - 30 Minutes	28
	>30 Minutes	-
	< 16 Minutes	87
Saturday	16 - 30 Minutes	40
	>30 Minutes	1
	< 16 Minutes	72
Sunday	16 - 30 Minutes	45
	>30 Minutes	1

Number of Fixed Routes

152

Number of Accessible Routes

152

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	06:00
End	01:30	01:30	01:30	01:30	01:30	01:30	01:30

Fare Structure

In Effect Since: 2020-03-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$3.20	-	\$156.00	
Child/Youth	-	-	-	-	12 years and under ride free
Student	\$2.30	\$2.25	-	\$128.15	Between 13 and 19; youths between 16 and 19 need to carry valid identification
Senior	\$2.30	\$2.25	-	\$128.15	65 years or older; need to carry valid identification
Other Fare Type:	Youth, Low Income, Post Secondary, Blind/CNIB, Day Pass, Annual Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	1,918	-	7.1	-
Articulated Buses:	152	-	7.2	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	28	-	36.8	-
Heavy Rail Vehicles:	822	-	14.2	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	204	-	3.1	-
Total	3,124	-	9.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	2,070	1,554	33 %	60,689
Streetcar	204	132	55 %	40,216
Light Rail	28	20	40 %	128,601
Heavy Rail	822	466	76 %	90,981
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	3,124	2,172	44 %	67,932

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1,562

Average Bus Age (Years): 7

Active Buses by Power Type

Diesel	2,010
Biodiesel	-
Natural Gas	-
Gasoline	-
Electric	
Trolley	-
Battery	60
Fuel Cell	-
Total	2,070

Energy Consumption (All Modes)

Diesel	69,648,647	litres
Biodiesel	-	
Gasoline	-	
Natural Gas	-	
Electric	365,968,061	kilowatt-hours

Employee Statistics

	Full-time	Part-time
Operators	5,848	-
Other Transport Operations	136	-
Vehicle Mechanics	692	-
Other Vehicle Mechanics	1,758	-
Plant and Other Maintenance	2,439	-
General and Administration	3,121	-
Total Employees	13,994	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	203,670,000	53 %	7,174,177	67 %	125,626,775	59 %	17.5
Streetcar	40,450,000	11 %	798,044	7 %	8,204,141	4 %	10.3
Light Rail	2,820,000	1 %	132,545	1 %	3,600,828	2 %	27.2
Heavy Rail	138,070,000	36 %	2,649,229	25 %	74,786,275	35 %	28.2
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	385,010,000		10,753,995		212,218,019		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	217,963,727	212,218,019	Total Capital Expenditures	\$882,375,000	\$864,840,394
Total Vehicle Kilometres	230,841,778	226,109,955	Total Capital Disposals	\$18,386,000	\$437,741
Revenue Vehicle Hours	11,100,564	10,753,995	Total Capital Funding	\$882,375,000	\$864,840,394
Auxiliary Revenue Vehicle Hours	54,726	52,672	Federal Capital Contribution	\$230,029,000	\$203,445,835
Total Vehicle Hours	11,580,848	11,282,420	Provincial Capital Contribution	\$81,017,000	\$123,759,266
Operators Paid Hours	16,270,000	13,010,000	Municipal Capital Contribution	\$536,194,000	\$506,625,707
Vehicle Mechanics Paid Hours	5,460,000	5,280,000	Other Capital Contribution	\$35,135,000	\$31,009,586
Total Employee Paid Hours	31,780,000	31,480,000			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	183,308,000	157,697,433	FINANCIAL		
Children/Youth Passenger Trips	9,751,000	10,326,062	Revenue / Cost Ratio (R/C Ratio)	31 %	26 %
Student Passenger Trips	14,426,000	12,819,126	Municipal Operating Contribution Per Capita	\$387.60	\$481.97
Senior Passenger Trips	16,488,000	16,610,920	Net Direct Operating Cost Per Regular Service Passenger	\$5.65	\$7.15
Total Concession Fare Linked Trips	41,691,000	40,144,708	Maintenance Expense / Total Direct Operating Expense	\$0.20	\$0.20
Total Regular Service Linked Trips	224,999,000	197,842,141	Fuel Expense / Total Direct Operating Expense	\$0.06	\$0.06
Regular Service Passenger-KMs	2,114,990,600	1,879,500,340			
Auxiliary Service Passenger Trips	316,072	368,689	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.28	2.29
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$777,647,122	\$792,256,773	Total Direct Operating Expense / Total Regular Service Linked Trips	\$8.18	\$9.66
Fuel/Energy for Vehicles	\$115,934,505	\$117,977,047	COST EFFICIENCY		
Vehicle Maintenance	\$375,573,729	\$391,177,174	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$159.68	\$170.12
Plant Maintenance	\$283,754,287	\$284,494,208	Maintenance Expense / Total Vehicle Hours	\$32.43	\$34.67
General/Administration	\$288,634,434	\$325,869,005	Fuel Expense / Total Vehicle Hours	\$10.01	\$10.46
Total Direct Operating Expense	\$1,841,544,077	\$1,911,774,207	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	72.2	70.6
Total Operating Expenses	\$1,887,325,570	\$1,956,220,585	Total Regular Service Linked Trips / Revenue Vehicle Hour	20.3	18.4
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$512,094,155	\$452,589,809	Revenue Vehicle Hours Per Capita	3.6	3.8
Total Operating Revenues	\$570,506,264	\$497,728,044	AVERAGE SPEED		
Total Revenues	\$587,796,718	\$514,219,828	Revenue Vehicle Kilometres / Revenue Vehicle Hour	19.64	19.73
Net Direct Operating Cost	\$1,271,037,813	\$1,414,046,163	LABOUR PRODUCTIVITY		
Net Operating Cost	\$1,299,528,852	\$1,442,000,757	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.69	0.83
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$91,600,000	\$91,600,000	Operators	\$36.16	\$36.94
Municipal Operating Contribution	\$1,207,928,852	\$1,350,400,757	Mechanics	\$41.99	\$42.90
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2020-03-17 2022-05-31 COVID 19 PANDEMIC

Remarks

As with many other transit agencies, the TTC was heavily impacted by the Covid 19 Pandemic beginning in March 2020. This caused a significant drop in our overall ridership and revenue for the year.

Wasaga Beach, ON

Contact Name: Kevin Lalonde
Contact Title: Director of Public Works

Statistical Contact: Jonathan Uylenbroek

Statistical Title: Project Coordinator

Telephone: 705-429-2540

Email: j.uylenbroek@wasagabeach.com

System Established: 2008-07-07
Municipal Population: 24,862
Service Area Population: 11,560
Service Area Size km²: 18.4
Service Provided by: Landmark Bus Lines

General/Adult Cash Fare: \$2.00
Ridership (Linked Trips): 53,938
Total Operating Revenues: \$105,166

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	2
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	2

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	07:00	07:00	07:00	07:00	07:00	07:00	07:00
End	21:00	21:00	21:00	21:00	21:00	21:00	21:00

Fare Structure

Fare Structure	In Effect Since: 2014-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.00	\$2.00	-	\$40.00	Age 20-59
Child/Youth	\$1.50	\$1.50	-	\$5.00	Age 6-19; Age 5 and under free
Student	\$1.50	\$1.50	-	\$30.00	Age 20+ with Student ID
Senior	\$1.50	\$1.50	-	\$30.00	Age 60 and over
Other Fare Type:	Youth, Blind/CNIB,				

Number of Fixed Routes

2

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	4	-	3.3	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	4	-	3.3	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	4	2	100 %	64,355
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	4	2	100 %	64,355

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1

Average Bus Age (Years): 3

Active Buses by Power Type

	Energy Consumption (All Modes)		
Diesel	-	Diesel	-
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	72,646 litres
Gasoline	4	Natural Gas	-
Electric	-	Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	4		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	53,938	100 %	10,192	100 %	257,419	100 %	25.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	53,938		10,192		257,419		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	241,800	257,419	Total Capital Expenditures	\$51,793	\$18,293
Total Vehicle Kilometres	241,800	259,334	Total Capital Disposals	-	-
Revenue Vehicle Hours	10,192	10,192	Total Capital Funding	\$51,793	\$18,293
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$11,381	\$4,768
Total Vehicle Hours	10,192	10,192	Provincial Capital Contribution	\$9,482	\$3,972
Operators Paid Hours	-	-	Municipal Capital Contribution	\$30,930	\$9,553
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	50,473	39,936	FINANCIAL		
Children/Youth Passenger Trips	3,830	3,619	Revenue / Cost Ratio (R/C Ratio)	14 %	16 %
Student Passenger Trips	3,513	3,640	Municipal Operating Contribution Per Capita	\$25.49	\$29.50
Senior Passenger Trips	4,658	4,885	Net Direct Operating Cost Per Regular Service Passenger	\$8.16	\$10.22
Total Concession Fare Linked Trips	13,723	14,002	Maintenance Expense / Total Direct Operating Expense	\$0.03	\$0.02
Total Regular Service Linked Trips	64,196	53,938	Fuel Expense / Total Direct Operating Expense	\$0.09	\$0.12
Regular Service Passenger-KMs	-	366,778			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.29	1.77
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$510,827	\$524,192	Total Direct Operating Expense / Total Regular Service Linked Trips	\$9.53	\$12.17
Fuel/Energy for Vehicles	\$57,394	\$80,743	COST EFFICIENCY		
Vehicle Maintenance	\$17,548	\$13,946	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$60.05	\$64.39
Plant Maintenance	\$14,371	\$13,789	Maintenance Expense / Total Vehicle Hours	\$1.72	\$1.37
General/Administration	\$11,918	\$23,595	Fuel Expense / Total Vehicle Hours	\$5.63	\$7.92
Total Direct Operating Expense	\$612,058	\$656,265	SERVICE UTILIZATION		
Debt Service Payment	-	-	Total Regular Service Linked Trips Per Capita	5.6	4.7
Total Operating Expenses	\$612,058	\$656,265	Total Regular Service Linked Trips / Revenue Vehicle Hour	6.3	5.3
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			AMOUNT OF SERVICE		
Regular Service Passenger Revenues	\$82,816	\$95,590	Revenue Vehicle Hours Per Capita	0.9	0.9
Total Operating Revenues	\$88,360	\$105,166	AVERAGE SPEED		
Total Revenues	\$88,360	\$105,166	Revenue Vehicle Kilometres / Revenue Vehicle Hour	23.72	25.26
Net Direct Operating Cost	\$523,698	\$551,099	LABOUR PRODUCTIVITY		
Net Operating Cost	\$523,698	\$551,100	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Operating Contribution	-	-	TOP WAGE RATES		
Provincial Operating Contribution	\$229,064	\$210,090	Operators	-	-
Municipal Operating Contribution	\$294,634	\$341,010	Mechanics	-	-
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	-			

Events

2021-01-01 2021-12-31 Covid-19

Waterloo Region, ON

Contact Name: Neil Malcolm
Contact Title: Acting Director, Transit Services

Statistical Contact: Jill Dickinson
Statistical Title: Transit Analyst
Telephone: 519-585-7597 x7388
Email: JDickinson@regionofwaterloo.ca

System Established: 2000-01-01
Municipal Population: 589,273
Service Area Population: 493,728
Service Area Size km²: 236.4
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.25
Ridership (Linked Trips): 9,741,109
Total Operating Revenues: \$24,348,840

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	19
Weekday	16 - 30 Minutes	34
	>30 Minutes	2
	< 16 Minutes	4
Saturday	16 - 30 Minutes	34
	>30 Minutes	3
	< 16 Minutes	2
Sunday	16 - 30 Minutes	24
	>30 Minutes	10

Number of Fixed Routes

Number of Accessible Routes

56

56

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:30	08:00
End	00:30	00:30	00:30	00:30	00:30	00:30	00:30

Fare Structure

	In Effect Since: 2021-07-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.25	\$2.86	-	\$90.00	18-64 years old
Child/Youth	\$3.25	\$2.86	-	\$90.00	5+ years old
Student	\$3.25	\$2.86	-	\$90.00	Elementary & Secondary
Senior	\$3.25	\$2.86	-	\$90.00	65 years and over
Other Fare Type:	Low Income, Family, Post Secondary, U-pass, Semester, Employer, Veteran, Blind/CNIB, Day Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	290	-	7.5	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	13	-	3.7	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	303	-	7.4	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	290	178	63 %	54,304
Streetcar	-	-	-	-
Light Rail	13	10	30 %	75,804
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	303	188	61 %	55,226

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 290

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	290	Diesel	8,144,468 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	4,844,542 kilowatt-hours
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	290		

Employee Statistics

	Full-time	Part-time
Operators	443	111
Other Transport Operations	42	-
Vehicle Mechanics	60	-
Other Vehicle Mechanics	51	18
Plant and Other Maintenance	-	-
General and Administration	61	12
Total Employees	657	141

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	10,815,784	84 %	752,499	93 %	15,748,163	94 %	20.9
Streetcar	-	-	-	-	-	-	-
Light Rail	2,100,325	16 %	52,730	7 %	985,449	6 %	18.7
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	12,916,109		805,229		16,733,612		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	15,626,203	16,733,612	Total Capital Expenditures	\$69,433,018	\$96,291,936
Total Vehicle Kilometres	16,626,124	17,798,866	Total Capital Disposals	\$9,773,939	\$4,413,025
Revenue Vehicle Hours	781,106	805,229	Total Capital Funding	\$69,433,018	\$96,291,936
Auxiliary Revenue Vehicle Hours	9	2	Federal Capital Contribution	\$25,648,441	\$37,785,185
Total Vehicle Hours	814,217	837,440	Provincial Capital Contribution	\$19,551,540	\$25,873,490
Operators Paid Hours	1,123,132	1,168,003	Municipal Capital Contribution	\$14,340,194	\$19,849,262
Vehicle Mechanics Paid Hours	125,982	136,183	Other Capital Contribution	\$9,892,843	\$12,783,999
Total Employee Paid Hours	1,566,005	1,630,028			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	918,113	1,051,536	FINANCIAL		
Children/Youth Passenger Trips	243,135	225,888	Revenue / Cost Ratio (R/C Ratio)	18 %	19 %
Student Passenger Trips	552,134	331,176	Municipal Operating Contribution Per Capita	\$166.51	\$179.85
Senior Passenger Trips	286,166	202,576	Net Direct Operating Cost Per Regular Service Passenger	\$8.76	\$10.73
Total Concession Fare Linked Trips	10,465,692	8,689,573	Maintenance Expense / Total Direct Operating Expense	\$0.14	\$0.15
Total Regular Service Linked Trips	11,383,805	9,741,109	Fuel Expense / Total Direct Operating Expense	\$0.06	\$0.08
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	62	20			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$73,619,442	\$78,164,155	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.83	2.37
Fuel/Energy for Vehicles	\$7,587,649	\$9,676,332			
Vehicle Maintenance	\$17,576,532	\$18,794,579	COST EFFECTIVENESS		
Plant Maintenance	\$7,804,745	\$8,062,364	Total Direct Operating Expense / Total Regular Service Linked Trips	\$10.68	\$13.23
General/Administration	\$14,974,117	\$14,154,984	COST EFFICIENCY		
Total Direct Operating Expense	\$121,562,485	\$128,852,414	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$149.30	\$153.86
Debt Service Payment	\$27,605,666	\$28,220,074	Maintenance Expense / Total Vehicle Hours	\$21.59	\$22.44
Total Operating Expenses	\$149,168,875	\$157,072,675	Fuel Expense / Total Vehicle Hours	\$9.32	\$11.55
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$20,842,615	\$23,096,465	Total Regular Service Linked Trips Per Capita	23.4	19.7
Total Operating Revenues	\$21,877,524	\$24,348,840	Total Regular Service Linked Trips / Revenue Vehicle Hour	14.6	12.1
Total Revenues	\$21,993,731	\$24,518,969			
Net Direct Operating Cost	\$99,684,961	\$104,503,574	AMOUNT OF SERVICE		
Net Operating Cost	\$127,175,144	\$132,553,706	Revenue Vehicle Hours Per Capita	1.6	1.6
Federal Operating Contribution	-	\$100,000	AVERAGE SPEED		
Provincial Operating Contribution	\$18,493,085	\$15,536,697	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.01	20.78
Municipal Operating Contribution	\$81,076,393	\$88,796,935	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.70	0.69
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	TOP WAGE RATES		
Municipal Debt Service Contribution	\$27,605,666	\$28,220,074	Operators	\$31.29	\$31.92
			Mechanics	\$37.14	\$41.66

Remarks

In January 2021, service to post-secondary schools was reduced as online and virtual learning continued. In April, the service change was fast-tracked one month to make further reductions to weekday and weekend service to college and university areas. Throughout the year, runtimes were reduced based on lower ridership and less traffic. In the fall, service was restored to 92% of pre-pandemic levels in anticipation of the lifting of public health restrictions and the reopening of the province. Ridership for the year was about 45% of pre-pandemic levels.

Wawa, ON

Contact Name: Cathy Cyr
Contact Title: Clerk

Statistical Contact: Cindy Godson
Statistical Title: Asset Management Coordinator
Telephone: 705-856-2244
Email: cgodson@wawa.cc

System Established: 2006-02-13
Municipal Population: 2,705
Service Area Population: 2,705
Service Area Size km²: 3.5
Service Provided by: Lloyds of Wawa

General/Adult Cash Fare: \$4.00
Ridership (Linked Trips): 1,194
Total Operating Revenues: \$3,014

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	-
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	08:45	08:45	08:45	08:45	08:45		
End	14:45	14:45	14:45	14:45	14:45		

Fare Structure

In Effect Since: 2020-03-17

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.00	\$3.64	-	\$35.00	
Child/Youth	\$2.00	\$1.82	-	\$20.00	2 years to 10 years (under 2 years ride free)
Student	-	-	-	\$25.00	require letter from school or student card
Senior	\$3.00	\$2.73	-	\$30.00	55 years and over / or Disabled Persons

Number of Fixed Routes

Other Fare Type:

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	1	-	7.0	-
Standard Buses:	-	-	-	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	1	-	7.0	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	1	1	-	4,869
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	1	1	-	4,869

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 1

Average Bus Age (Years): 7

Active Buses by Power Type

Diesel	-
Biodiesel	-
Natural Gas	-
Gasoline	1
Electric	
Trolley	-
Battery	-
Fuel Cell	-
Total	1

Energy Consumption (All Modes)

Diesel	-
Biodiesel	-
Gasoline	1,965 litres
Natural Gas	-
Electricity	-

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	1,194	100 %	1,494	100 %	4,869	100 %	3.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	1,194		1,494		4,869		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,545	4,869	Total Capital Expenditures	-	-
Total Vehicle Kilometres	3,545	4,869	Total Capital Disposals	-	-
Revenue Vehicle Hours	822	1,494	Total Capital Funding	-	-
Auxiliary Revenue Vehicle Hours	2	-	Federal Capital Contribution	-	-
Total Vehicle Hours	824	1,494	Provincial Capital Contribution	-	-
Operators Paid Hours	-	-	Municipal Capital Contribution	-	-
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	37	72	FINANCIAL		
Children/Youth Passenger Trips	2	-	Revenue / Cost Ratio (R/C Ratio)	7 %	5 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$7.71	\$15.88
Senior Passenger Trips	758	1,122	Net Direct Operating Cost Per Regular Service Passenger	\$49.07	\$49.18
Total Concession Fare Linked Trips	760	1,122	Maintenance Expense / Total Direct Operating Expense	\$0.01	\$0.02
Total Regular Service Linked Trips	797	1,194	Fuel Expense / Total Direct Operating Expense	\$0.04	\$0.04
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	36	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$37,989	\$57,803	Regular Service Passenger Revenue / Total Regular Service Linked Trips	3.50	2.52
Fuel/Energy for Vehicles	\$1,488	\$2,275			
Vehicle Maintenance	\$564	\$1,048	COST EFFECTIVENESS		
Plant Maintenance	-	-	Total Direct Operating Expense / Total Regular Service Linked Trips	\$52.66	\$51.71
General/Administration	\$1,933	\$611	COST EFFICIENCY		
Total Direct Operating Expense	\$41,974	\$61,737	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$50.94	\$41.32
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$0.68	\$0.70
Total Operating Expenses	\$41,974	\$61,737	Fuel Expense / Total Vehicle Hours	\$1.81	\$1.52
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$2,788	\$3,014	Total Regular Service Linked Trips Per Capita	0.3	0.4
Total Operating Revenues	\$2,868	\$3,014	Total Regular Service Linked Trips / Revenue Vehicle Hour	1.0	0.8
Total Revenues	\$2,868	\$3,014			
Net Direct Operating Cost	\$39,106	\$58,723	AMOUNT OF SERVICE		
Net Operating Cost	\$39,106	\$58,723	Revenue Vehicle Hours Per Capita	0.3	0.6
Federal Operating Contribution	-	-	AVERAGE SPEED		
Provincial Operating Contribution	\$16,717	\$15,766	Revenue Vehicle Kilometres / Revenue Vehicle Hour	4.31	3.26
Municipal Operating Contribution	\$22,389	\$42,957	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-	TOP WAGE RATES		
Municipal Debt Service Contribution	-	-	Operators	-	-
			Mechanics	-	-

Welland, ON

Contact Name: Edward Zahra
Contact Title: MGR, Transit Division

Statistical Contact: Richard Bendell
Statistical Title: Transit Office Coordinator
Telephone: 905-735-1700
Email: richard.bendell@welland.com

System Established: 1973-11-19
Municipal Population: 52,293
Service Area Population: 48,000
Service Area Size km²: 89.1
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$3.00
Ridership (Linked Trips): 250,625
Total Operating Revenues: \$751,188

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	8
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	4
	>30 Minutes	4
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	8

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	06:00	10:00
End	23:00	23:00	23:00	23:00	23:00	22:00	18:00

Fare Structure

	In Effect Since: 2021-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.00	\$2.50	-	\$85.00	19-64
Child/Youth	\$1.50	\$1.50	-	-	6-12
Student	\$3.00	\$2.20	-	\$75.00	13-18
Senior	\$3.00	\$2.10	-	\$65.00	65+
Other Fare Type:	Low Income, U-pass, Employer, Blind/CNIB, Day Pass,				

Number of Fixed Routes

8

Number of Accessible Routes

8

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	5	-	7.6	-
Standard Buses:	23	-	10.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	28	-	9.9	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	28	8	250 %	42,398
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	28	8	250 %	42,398

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 27

Average Bus Age (Years): 10

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	28	Diesel	262,404 litres
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	8,030 litres
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	28		

Employee Statistics

	Full-time	Part-time
Operators	37	5
Other Transport Operations	-	5
Vehicle Mechanics	2	-
Other Vehicle Mechanics	1	-
Plant and Other Maintenance	-	-
General and Administration	7	-
Total Employees	47	10

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	250,625	100 %	41,551	100 %	1,187,151	100 %	28.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	250,625		41,551		1,187,151		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	1,187,151	1,187,151	Total Capital Expenditures	\$239,161	\$467,616
Total Vehicle Kilometres	1,187,151	1,187,151	Total Capital Disposals	-	\$9,427
Revenue Vehicle Hours	22,987	41,551	Total Capital Funding	\$14,359,271	\$586,021
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$6,000,000	-
Total Vehicle Hours	25,042	45,127	Provincial Capital Contribution	\$5,679,271	\$449,371
Operators Paid Hours	69,169	69,169	Municipal Capital Contribution	\$2,680,000	\$136,650
Vehicle Mechanics Paid Hours	6,075	6,075	Other Capital Contribution	-	-
Total Employee Paid Hours	91,571	91,573			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	-	-	FINANCIAL		
Children/Youth Passenger Trips	-	-	Revenue / Cost Ratio (R/C Ratio)	11 %	17 %
Student Passenger Trips	-	-	Municipal Operating Contribution Per Capita	\$145.87	\$71.90
Senior Passenger Trips	-	-	Net Direct Operating Cost Per Regular Service Passenger	\$33.15	\$14.63
Total Concession Fare Linked Trips	-	-	Maintenance Expense / Total Direct Operating Expense	\$0.18	\$0.17
Total Regular Service Linked Trips	146,389	250,625	Fuel Expense / Total Direct Operating Expense	-	\$0.08
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.65	1.81
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$2,670,713	\$2,619,723	Total Direct Operating Expense / Total Regular Service Linked Trips	\$37.27	\$17.63
Fuel/Energy for Vehicles	-	\$364,442	COST EFFICIENCY		
Vehicle Maintenance	\$1,003,783	\$764,988	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$304.26	\$139.11
Plant Maintenance	\$117,445	\$117,114	Maintenance Expense / Total Vehicle Hours	\$40.08	\$16.95
General/Administration	\$1,663,414	\$552,511	Fuel Expense / Total Vehicle Hours	-	\$8.08
Total Direct Operating Expense	\$5,455,355	\$4,418,778			
Debt Service Payment	-	-	SERVICE UTILIZATION		
Total Operating Expenses	\$7,619,246	\$6,277,634	Total Regular Service Linked Trips Per Capita	3.0	5.2
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips / Revenue Vehicle Hour	6.4	6.0
Regular Service Passenger Revenues	\$387,368	\$453,034	AMOUNT OF SERVICE		
Total Operating Revenues	\$602,016	\$751,188	Revenue Vehicle Hours Per Capita	0.5	0.9
Total Revenues	\$617,650	\$2,826,529	AVERAGE SPEED		
Net Direct Operating Cost	\$4,853,339	\$3,667,590	Revenue Vehicle Kilometres / Revenue Vehicle Hour	51.64	28.57
Net Operating Cost	\$7,001,596	\$3,451,105	LABOUR PRODUCTIVITY		
Federal Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.33	0.60
Provincial Operating Contribution	-	\$714,303	TOP WAGE RATES		
Municipal Operating Contribution	\$7,001,596	\$3,451,105	Operators	\$29.07	\$30.10
Other Operating Contribution	-	-	Mechanics	\$37.17	\$37.78
Federal Debt Service Contribution	-	-			
Provincial Debt Service Contribution	-	-			
Municipal Debt Service Contribution	-	\$168,670			

Events

2020-04-01 Global Pandemic

Windsor, ON

Contact Name: Tyson Cragg
Contact Title: Executive Director

Statistical Contact: Joy Williams
Statistical Title: ITS Coordinator
Telephone: 519-944-4141 x2255
Email: jowilliams@citywindsor.ca

System Established: 1977-01-01
Municipal Population: 229,660
Service Area Population: 229,660
Service Area Size km²: 146.9
Service Provided by:

General/Adult Cash Fare: \$3.10
Ridership (Linked Trips): 2,487,237
Total Operating Revenues: \$5,847,111

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	7
	>30 Minutes	5
	< 16 Minutes	-
Saturday	16 - 30 Minutes	7
	>30 Minutes	5
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Number of Fixed Routes

13

Number of Accessible Routes

13

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	05:00	05:00	05:00	05:00	05:00	05:00	06:00
End	02:00	02:00	02:00	02:00	02:00	02:00	21:00

Fare Structure

In Effect Since: 2021-07-01

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$3.10	\$2.63	-	\$99.55	
Child/Youth	-	-	-	-	12 and younger free with full paying passenger
Student	\$3.10	\$2.06	-	\$68.65	Youth age 13-19
Senior	\$3.10	\$2.06	-	\$50.35	60+
Other Fare Type:	Youth, Low Income, Group Pass, U-pass, Semester, Employer, Veteran, Blind/CNIB, Day Pass,				

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	117	-	8.3	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	117	-	8.3	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	117	46	154 %	30,557
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	117	46	154 %	30,557

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 117

Average Bus Age (Years): 8

Active Buses by Power Type

		Energy Consumption (All Modes)	
		Diesel	litres
Diesel	117	Diesel	2,218,965
Biodiesel	-	Biodiesel	-
Natural Gas	-	Gasoline	-
Gasoline	-	Natural Gas	-
Electric		Electricity	-
Trolley	-		
Battery	-		
Fuel Cell	-		
Total	117		

Employee Statistics

	Full-time	Part-time
Operators	182	-
Other Transport Operations	14	-
Vehicle Mechanics	20	-
Other Vehicle Mechanics	26	-
Plant and Other Maintenance	6	-
General and Administration	17	7
Total Employees	265	7

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	3,036,244	100 %	173,315	100 %	3,575,208	100 %	20.6
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	3,036,244		173,315		3,575,208		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	3,575,208	3,575,208	Total Capital Expenditures	\$12,925,700	\$3,298,158
Total Vehicle Kilometres	3,799,328	3,799,328	Total Capital Disposals	\$20,700	-
Revenue Vehicle Hours	173,315	173,315	Total Capital Funding	\$4,935,891	\$4,218,767
Auxiliary Revenue Vehicle Hours	8,414	8,414	Federal Capital Contribution	\$870,345	\$658,430
Total Vehicle Hours	198,473	198,473	Provincial Capital Contribution	-	-
Operators Paid Hours	340,238	459,866	Municipal Capital Contribution	\$4,065,546	\$3,560,337
Vehicle Mechanics Paid Hours	83,851	101,252	Other Capital Contribution	-	-
Total Employee Paid Hours	565,858	730,076			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	1,888,744	1,167,707	FINANCIAL		
Children/Youth Passenger Trips	83,773	517,806	Revenue / Cost Ratio (R/C Ratio)	19 %	20 %
Student Passenger Trips	1,380,319	475,874	Municipal Operating Contribution Per Capita	\$60.52	\$60.25
Senior Passenger Trips	200,794	325,850	Net Direct Operating Cost Per Regular Service Passenger	\$6.40	\$9.65
Total Concession Fare Linked Trips	1,664,886	1,319,530	Maintenance Expense / Total Direct Operating Expense	\$0.21	\$0.21
Total Regular Service Linked Trips	3,553,630	2,487,237	Fuel Expense / Total Direct Operating Expense	\$0.06	\$0.08
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	5	6	AVERAGE FARE		
			Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.43	2.16
OPERATING EXPENSES			COST EFFECTIVENESS		
Transportation Operations	\$16,566,605	\$17,738,833	Total Direct Operating Expense / Total Regular Service Linked Trips	\$7.91	\$12.00
Fuel/Energy for Vehicles	\$1,732,165	\$2,417,309			
Vehicle Maintenance	\$6,033,480	\$6,232,094	COST EFFICIENCY		
Plant Maintenance	\$1,493,205	\$1,158,399	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$141.64	\$150.39
General/Administration	\$2,285,836	\$2,302,229	Maintenance Expense / Total Vehicle Hours	\$30.40	\$31.40
Total Direct Operating Expense	\$28,111,291	\$29,848,864	Fuel Expense / Total Vehicle Hours	\$8.73	\$12.18
Debt Service Payment	-	-			
Total Operating Expenses	\$32,328,297	\$34,540,974	SERVICE UTILIZATION		
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			Total Regular Service Linked Trips Per Capita	15.4	10.8
Regular Service Passenger Revenues	\$5,094,317	\$5,368,239	Total Regular Service Linked Trips / Revenue Vehicle Hour	20.5	14.4
Total Operating Revenues	\$5,360,173	\$5,847,111			
Total Revenues	\$5,360,173	\$5,847,111	AMOUNT OF SERVICE		
			Revenue Vehicle Hours Per Capita	0.8	0.8
Net Direct Operating Cost	\$22,751,118	\$24,001,753	AVERAGE SPEED		
Net Operating Cost	\$26,968,124	\$28,693,862	Revenue Vehicle Kilometres / Revenue Vehicle Hour	20.63	20.63
Federal Operating Contribution	\$6,365,954	\$7,413,769			
Provincial Operating Contribution	\$3,382,946	\$3,382,946	LABOUR PRODUCTIVITY		
Municipal Operating Contribution	\$13,973,348	\$13,836,603	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.53	0.40
Other Operating Contribution	-	\$90,000			
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$30.92	\$31.85
Municipal Debt Service Contribution	-	-	Mechanics	\$37.53	\$38.90

Events

2021-01-01	2021-01-01	COVID-19 Province of Ontario Lockdown/Restrictions
2021-04-01	2021-06-30	COVID-19 Province of Ontario Lockdown/Restrictions
2021-04-26	2021-12-09	Cabana Road Construction (Huron Church to Dougall)
2021-09-07	2021-12-31	University of Windsor/St Clair College Students Online

Woodstock, ON

Contact Name: Jeffrey Springsted
Contact Title: Transit Supervisor

Statistical Contact: Harold deHaan
Statistical Title: City Engineer
Telephone: 519-539-2382 x3112
Email: hdehaan@cityofwoodstock.ca

System Established: 1962-01-01
Municipal Population: 47,000
Service Area Population: 47,000
Service Area Size km²: 39.0
Service Provided by: Municipal Department,

General/Adult Cash Fare: \$2.50
Ridership (Linked Trips): 254,416
Total Operating Revenues: \$402,912

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	-
Weekday	16 - 30 Minutes	7
	>30 Minutes	-
	< 16 Minutes	-
Saturday	16 - 30 Minutes	7
	>30 Minutes	-
	< 16 Minutes	-
Sunday	16 - 30 Minutes	-
	>30 Minutes	-

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	06:00	06:00	06:00	06:00	06:00	08:00	
End	22:00	22:00	22:00	22:00	22:00	22:00	

Fare Structure

Fare Structure	In Effect Since: 2021-01-01				
	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$2.50	-	-	\$60.00	
Child/Youth	-	-	-	-	under 5 years
Student	\$2.50	-	-	\$48.00	attending
Senior	\$2.50	-	-	\$48.00	over 60
Other Fare Type:	Group Pass, Post Secondary, Veteran, Blind/CNIB,				

Number of Fixed Routes

7

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	-	-	-	-
Standard Buses:	11	-	10.7	-
Articulated Buses:	-	-	-	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	13	-	9.7	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	13	7	86 %	53,191
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	13	7	86 %	53,191

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 13

Average Bus Age (Years): 10

Active Buses by Power Type

	Energy Consumption (All Modes)		
	Diesel	Biodiesel	Natural Gas
Diesel	13	380,930 litres	-
Biodiesel	-	-	-
Natural Gas	-	-	-
Gasoline	-	-	-
Electric	-	-	-
Trolley	-	-	-
Battery	-	-	-
Fuel Cell	-	-	-
Total	13		

Employee Statistics

	Full-time	Part-time
Operators	8	24
Other Transport Operations	-	-
Vehicle Mechanics	1	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	3
General and Administration	1	-
Total Employees	10	27

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	254,416	100 %	31,014	100 %	691,487	100 %	22.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	254,416		31,014		691,487		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	562,094	691,487	Total Capital Expenditures	\$25,440	\$658,049
Total Vehicle Kilometres	578,080	713,648	Total Capital Disposals	-	\$23,965
Revenue Vehicle Hours	25,771	31,014	Total Capital Funding	\$25,440	\$658,049
Auxiliary Revenue Vehicle Hours	-	24	Federal Capital Contribution	-	-
Total Vehicle Hours	32,072	37,660	Provincial Capital Contribution	\$25,440	\$558,385
Operators Paid Hours	29,000	45,240	Municipal Capital Contribution	-	\$99,664
Vehicle Mechanics Paid Hours	2,080	2,080	Other Capital Contribution	-	-
Total Employee Paid Hours	39,712	51,550			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	115,910	147,731	FINANCIAL		
Children/Youth Passenger Trips	5,732	2,359	Revenue / Cost Ratio (R/C Ratio)	10 %	13 %
Student Passenger Trips	39,907	37,413	Municipal Operating Contribution Per Capita	\$44.45	\$41.67
Senior Passenger Trips	34,725	39,229	Net Direct Operating Cost Per Regular Service Passenger	\$15.21	\$10.43
Total Concession Fare Linked Trips	83,784	106,685	Maintenance Expense / Total Direct Operating Expense	\$0.11	\$0.16
Total Regular Service Linked Trips	199,694	254,416	Fuel Expense / Total Direct Operating Expense	\$0.08	\$0.13
Regular Service Passenger-KMs	-	1,782,312			
Auxiliary Service Passenger Trips	-	200			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$1,419,973	\$1,732,908	Regular Service Passenger Revenue / Total Regular Service Linked Trips	1.43	1.48
Fuel/Energy for Vehicles	\$254,197	\$398,267			
Vehicle Maintenance	\$368,933	\$494,949	COST EFFECTIVENESS		
Plant Maintenance	\$151,789	\$110,387	Total Direct Operating Expense / Total Regular Service Linked Trips	\$16.82	\$12.01
General/Administration	\$1,163,272	\$319,539	COST EFFICIENCY		
Total Direct Operating Expense	\$3,358,164	\$3,056,050	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$104.71	\$81.15
Debt Service Payment	-	-	Maintenance Expense / Total Vehicle Hours	\$11.50	\$13.14
Total Operating Expenses	\$3,358,164	\$3,056,174	Fuel Expense / Total Vehicle Hours	\$7.93	\$10.58
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS			SERVICE UTILIZATION		
Regular Service Passenger Revenues	\$284,743	\$376,308	Total Regular Service Linked Trips Per Capita	4.9	5.4
Total Operating Revenues	\$320,349	\$402,912	Total Regular Service Linked Trips / Revenue Vehicle Hour	7.7	8.2
Total Revenues	\$320,349	\$402,912			
Net Direct Operating Cost	\$3,037,815	\$2,653,138	AMOUNT OF SERVICE		
Net Operating Cost	\$3,039,112	\$2,653,262	Revenue Vehicle Hours Per Capita	0.6	0.7
Federal Operating Contribution	\$687,860	-	AVERAGE SPEED		
Provincial Operating Contribution	\$527,412	\$694,665	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.81	22.30
Municipal Operating Contribution	\$1,822,543	\$1,958,597	LABOUR PRODUCTIVITY		
Other Operating Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	0.89	0.69
Federal Debt Service Contribution	-	-	TOP WAGE RATES		
Provincial Debt Service Contribution	-	-	Operators	\$28.83	\$29.41
Municipal Debt Service Contribution	-	-	Mechanics	\$31.17	\$32.97

Remarks

COVID-19 restrictions still hampering ridership for the entire year, some peaks. We increased from 6 to 7 bus routes on August 31, 2021, as shown in #17 and #18

York Region, ON

Contact Name: Kyle Catney
Contact Title: Director, Transit Operations

Statistical Contact: Tamas Hertel
Statistical Title: Manager, Service Planning
Telephone: 1-877-464-9675x76047
Email: Tamas.Hertel@york.ca

System Established: 2001-01-01
Municipal Population: 1,228,180
Service Area Population: 1,113,032
Service Area Size km²: 1,776.0
Service Provided by: Miller, TOK North, TOK BRT, TOK West, TTC

General/Adult Cash Fare: \$4.25
Ridership (Linked Trips): 9,941,605
Total Operating Revenues: \$34,165,808

Number of Routes by Headway During Peak Time Periods

	Headway	Routes
	< 16 Minutes	9
Weekday	16 - 30 Minutes	21
	>30 Minutes	78
	< 16 Minutes	2
Saturday	16 - 30 Minutes	6
	>30 Minutes	32
	< 16 Minutes	2
Sunday	16 - 30 Minutes	5
	>30 Minutes	27

Hours of Service:

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Start	03:45	03:45	03:45	03:45	03:45	04:00	05:00
End	03:30	03:30	03:30	03:30	03:30	03:45	04:00

Fare Structure

In Effect Since: 2021-06-27

	Cash	Unit	Mobile Ticket	Monthly Pass	Criteria
Adult/General	\$4.25	\$3.88	\$3.88	\$154.00	
Child/Youth	\$4.25	\$2.40	\$2.40	\$65.00	6-12 years; all children under the age of 5 ride free
Student	\$4.25	\$3.03	\$3.03	\$118.00	Youth (13-19)
Senior	\$4.25	\$2.40	\$2.40	\$65.00	65 years and over must show proof of age

Other Fare Type: Low Income, Employer, Blind/CNIB,

Number of Fixed Routes

109

Number of Accessible Routes

-

Vehicles by Mode

	Active		Average Age	
	Acc.	Non Acc.	Acc.	Non Acc.
Small Community Buses:	30	-	2.6	-
Standard Buses:	448	-	11.0	-
Articulated Buses:	95	-	6.0	-
Double-Decker Buses:	-	-	-	-
Light Rail Vehicles:	-	-	-	-
Heavy Rail Vehicles:	-	-	-	-
Commuter Rail Car:	-	-	-	-
Commuter Rail Locomotive:	-	-	-	-
Other Rail:	-	-	-	-
Total	573	-	9.7	-

Vehicle Indicators

	Active	Peak	Spare Ratio	Average Annual Kilometres
Bus	573	295	94 %	38,389
Streetcar	-	-	-	-
Light Rail	-	-	-	-
Heavy Rail	-	-	-	-
Commuter Rail	-	-	-	-
Locomotive	-	-	-	-
Ferry	-	-	-	-
Total	573	295	94 %	38,389

Percentage of Accessible Bus Fleet: 100.0 %

Percentage of Accessible Transit Fleet: 100.0 %

Total Low-Floor Buses (30'-60'): 573

Average Bus Age (Years): 10

Active Buses by Power Type

		Energy Consumption (All Modes)	
Diesel	400	Diesel	8,991,871 litres
Biodiesel	131	Biodiesel	3,473,035 litres
Natural Gas	-	Gasoline	4,270 litres
Gasoline	30	Natural Gas	-
Electric		Electricity	151,642 kilowatt-hours
Trolley	-		
Battery	12		
Fuel Cell	-		
Total	573		

Employee Statistics

	Full-time	Part-time
Operators	-	-
Other Transport Operations	-	-
Vehicle Mechanics	-	-
Other Vehicle Mechanics	-	-
Plant and Other Maintenance	-	-
General and Administration	-	-
Total Employees	-	-

Modal Statistics

	Boardings		Revenue Vehicle Hours		Revenue Vehicle KMs		Average Speed (km/h)
Bus	13,934,990	100 %	1,084,327	100 %	21,996,669	100 %	20.3
Streetcar	-	-	-	-	-	-	-
Light Rail	-	-	-	-	-	-	-
Heavy Rail	-	-	-	-	-	-	-
Commuter Rail	-	-	-	-	-	-	-
Ferry	-	-	-	-	-	-	-
Total	13,934,990		1,084,327		21,996,669		

VEHICLE KILOMETRES AND HOURS			CAPITAL EXPENSES AND FUNDING SOURCES		
	2020	2021		2020	2021
Revenue Vehicle Kilometres	22,673,869	21,996,669	Total Capital Expenditures	\$175,090,568	\$56,820,362
Total Vehicle Kilometres	25,207,713	25,455,397	Total Capital Disposals	\$2,652,970	\$247,943
Revenue Vehicle Hours	1,077,024	1,084,327	Total Capital Funding	\$175,090,567	\$56,820,362
Auxiliary Revenue Vehicle Hours	-	-	Federal Capital Contribution	\$11,311,337	\$15,169,747
Total Vehicle Hours	1,150,630	1,174,855	Provincial Capital Contribution	\$97,689,464	\$8,989,982
Operators Paid Hours	-	-	Municipal Capital Contribution	\$66,089,766	\$32,660,633
Vehicle Mechanics Paid Hours	-	-	Other Capital Contribution	-	-
Total Employee Paid Hours	-	-			
PASSENGER DATA			PERFORMANCE INDICATORS		
Adult/General Passenger Trips	8,576,511	8,259,351	FINANCIAL		
Children/Youth Passenger Trips	50,052	40,819	Revenue / Cost Ratio (R/C Ratio)	21 %	21 %
Student Passenger Trips	1,153,927	991,767	Municipal Operating Contribution Per Capita	\$87.98	\$84.57
Senior Passenger Trips	751,967	649,668	Net Direct Operating Cost Per Regular Service Passenger	\$11.94	\$13.29
Total Concession Fare Linked Trips	1,955,946	1,682,254	Maintenance Expense / Total Direct Operating Expense	\$0.03	\$0.02
Total Regular Service Linked Trips	10,532,457	9,941,605	Fuel Expense / Total Direct Operating Expense	\$0.05	\$0.06
Regular Service Passenger-KMs	-	-			
Auxiliary Service Passenger Trips	-	-			
OPERATING EXPENSES			AVERAGE FARE		
Transportation Operations	\$117,673,574	\$123,485,499	Regular Service Passenger Revenue / Total Regular Service Linked Trips	2.92	3.25
Fuel/Energy for Vehicles	\$7,615,270	\$10,176,241			
Vehicle Maintenance	\$4,848,571	\$3,521,405	COST EFFECTIVENESS		
Plant Maintenance	\$17,457,245	\$19,317,474	Total Direct Operating Expense / Total Regular Service Linked Trips	\$15.06	\$16.73
General/Administration	\$10,981,863	\$9,836,646			
Total Direct Operating Expense	\$158,576,523	\$166,337,265	COST EFFICIENCY		
Debt Service Payment	\$114,776	\$114,970	Total Direct and Auxiliary Operating Expense / Total Vehicle Hours	\$137.82	\$141.58
Total Operating Expenses	\$164,230,217	\$169,331,351	Maintenance Expense / Total Vehicle Hours	\$4.21	\$3.00
			Fuel Expense / Total Vehicle Hours	\$6.62	\$8.66
OPERATING REVENUES AND OTHER FUNDING CONTRIBUTIONS					
Regular Service Passenger Revenues	\$30,708,614	\$32,351,448	SERVICE UTILIZATION		
Total Operating Revenues	\$32,814,803	\$34,165,808	Total Regular Service Linked Trips Per Capita	9.4	8.9
Total Revenues	\$32,814,803	\$34,718,111	Total Regular Service Linked Trips / Revenue Vehicle Hour	9.8	9.2
Net Direct Operating Cost	\$125,761,720	\$132,171,457	AMOUNT OF SERVICE		
Net Operating Cost	\$131,415,414	\$134,613,240	Revenue Vehicle Hours Per Capita	1.0	1.0
Federal Operating Contribution	-	-			
Provincial Operating Contribution	\$32,780,213	\$40,490,901	AVERAGE SPEED		
Municipal Operating Contribution	\$98,635,201	\$94,134,355	Revenue Vehicle Kilometres / Revenue Vehicle Hour	21.05	20.29
Other Operating Contribution	-	-			
Federal Debt Service Contribution	-	-	LABOUR PRODUCTIVITY		
Provincial Debt Service Contribution	-	-	Revenue and Auxiliary Revenue Vehicle Hours / Operator Paid Hour	-	-
Municipal Debt Service Contribution	-	-			
			TOP WAGE RATES		
			Operators	-	-
			Mechanics	-	-

Events

2021-01-01 2021-12-31 COVID-19 Pandemic

Remarks

Ontario Works (OW) and Ontario Disability Support Program (ODSP) fare discounts are included as part of the low-income fare type category

Passenger trips is calculated by applying an estimated linked trips factor on top of revenue ridership

VI. Urban Transit Statistics Glossary

The definitions contained in this section are those used by the Association for the collection and publication of statistical data for conventional transit systems. Vehicle and Employee statistics are for the fall board or sign-up period, while fares and wage rates are as of December 31 of the year in question.

GENERAL INFORMATION

Service Area

Built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Service Area Population

Population living within the built-up urban and rural area of the municipality receiving regular transit service (Statistics Canada defines "urban area" as having a population density of at least 400 persons per square kilometre); a local standard (e.g. 400 metres from a service route) can be used to define the service area for each municipality.

Fares

Fare structure for regular services by fare media and fare category in place as of December 31 of the reporting year.

VEHICLE STATISTICS

Active Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, and vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later). Excluded are revenue vehicles stored as a contingency or reserve fleet, vehicles on order and for which an order is possible, newly obtained vehicles not yet in service, old vehicles taken out of service but not yet disposed of, and old vehicles taken out of service to be used as parts sources.

Total Vehicles

Revenue vehicles owned and leased that were actively used or available for use in revenue service, including spares for non-scheduled trips or regular maintenance, vehicles undergoing extended maintenance or rebuilding (not available for service at the time but available later) and all such vehicles on order or for which an order is possible. Excluded are staff cars, service vehicles, vehicles leased to another transit system (these are listed under that system), vehicles converted to non-passenger use (such as buses converted to office space), and vehicles which can not or will not be repaired (such as severe wrecks and those cannibalized for parts).

Peak Vehicles

Maximum number of revenue vehicles required for the weekday a.m. or p.m. peak period, whichever is greater, including scheduled, non-scheduled and auxiliary services.

Base Vehicles

Minimum number of revenue vehicles required for the weekday mid-day period, including scheduled, non-scheduled and auxiliary services.

Accessibility Criteria

Accessibility of the vehicle is determined by the availability of safe boarding transition by mobility aid devices as well as proper designated mobility aid emplacement or securement inside. A vehicle other than a bus is deemed accessible if the transit system advertises it as so. Accessibility of the vehicles does not necessarily relate to the accessibility features in part or all of the bus terminals, the rail or the subway stations of a system. It is understood that not all of these supporting infrastructures might be

accessible while others are. A vehicle is non-accessible when it does not meet the accessibility definitions (i.e. no safe transition for mobility aid devices, no proper designated mobility aid emplacement).

Revenue Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include layover, auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Layover Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for time allocated between trips at terminals, including breaks, in regular passenger revenue service.

Revenue Vehicle Hours

Sum of Revenue Passenger Service Hours and Layover Hours.

Deadhead Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include hours operated to and from garage.

Garage In and Out Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) of hours to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services (cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue hours required to operate auxiliary services.

Other Non-Revenue Hours

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Hours

Total annual vehicle hours operated by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

Revenue Passenger Service Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) in regular passenger revenue service, including scheduled and non-scheduled service; does not include auxiliary passenger services (e.g. school contracts, charters, cross-boundary services to adjacent municipalities), deadheading, training, road tests, or maintenance.

Deadhead Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of non-revenue service required to operate regular passenger revenue service; does not include kilometres operated to and from garage.

Garage In and Out Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) of kilometres to and from the garage for regular passenger revenue service.

Auxiliary Passenger Service Kilometres

Annual vehicle hours operated by active revenue vehicles (buses, trains, etc.) for auxiliary services

(cross-boundary service, school contracts excluding yellow school bus service, charter, etc.); does not include non-revenue kilometres required to operate auxiliary services.

Other Non-Revenue Kilometres

Annual vehicle kilometres operated by active revenue vehicles (buses, trains, etc.) for training, road tests, maintenance, non-revenue hours for auxiliary service, etc.

Total Vehicle Kilometres

Total annual kilometres travelled by active revenue vehicles (buses, trains, etc.), including regular passenger service, auxiliary passenger services, and other non-revenue hours.

EMPLOYMENT STATISTICS

Employees - Operators

Operators only, does not include other transportation operations employees.

Employees - Other Transportation Operations

Does not include operators, but does include transportation operations management, supervisors, inspectors, and others involved in scheduling, dispatching, radio control, and other transportation operations functions.

Employees - Vehicle Mechanics

Vehicle maintenance mechanics only, does not include other vehicle maintenance employees.

Employees - Other Vehicle Maintenance and Servicing

Does not include mechanics, but does include vehicle maintenance management, supervision, and others involved in servicing and storage of revenue vehicles and associated equipment.

Employees - Plant and Other Maintenance

All employees, including management and supervision, involved with repair and maintenance of buildings, grounds, stations, rights-of-way, other plant and premises and associated equipment.

Employees - General and Administration

All other employees, including those in planning, marketing, human resources, finance, other support functions and the general manager's office.

Full-Time Employees

Employees hired on a permanent basis to work at least 35 hours per week throughout the year.

Part-Time Employees

Actual number (rather than full-time equivalents) of employees hired on a part-time, seasonal or temporary basis.

Operator Paid Hours

Total annual paid hours for all full-time and part-time operators including hours of overtime, allowances (e.g. guarantee, report, travel), premiums, vacation and other paid time off.

Mechanic Paid Hours

Total annual paid hours for all full-time and part-time mechanics including hours of overtime, allowances, premiums, vacation and other paid time off.

Total Employee Paid Hours

Total annual paid hours for all full-time and part-time employees including hours of overtime, allowances, premiums, vacation and other paid time off.

Top Hourly Wage Rates

Paid to most senior employees.

PASSENGER DATA**Passenger Trips**

Passenger Trips are broken down according to adult and concession fare categories (where available). A passenger trip is defined as a linked trip, riding one way from origin to final destination; passengers whose trips involve transferring from one vehicle to another are counted only once (i.e. transfers are not included).

Total Regular Service Passenger Trips

All passengers trips for which the fare system applies, including those paying full fare, reduced fare, riding free (e.g. employees, postmen, policemen), or with passes/tickets purchased by other agencies (e.g. school boards).

Total Regular Service Passenger Kilometres

Total number of passenger trips multiplied by the average trip length. Vehicle kilometres should not be used in this calculation. The average trip length needs to be determined by a survey or other means.

Total Auxiliary Service Passenger Trips

All passenger trips which do not form part of the regular fare system, including passengers carried on school contract services, charters, and cross-boundary services operated under contract for adjacent municipalities.

OPERATING EXPENSE STATISTICS**Total Transportation Operations Expenses**

Includes salaries, wages and benefits (for operators, inspectors, dispatchers, schedulers, management, etc.), uniforms, vehicle licences and registration, fleet insurance premiums, purchased services (by private contract operators or other municipalities), and net of recoveries or rebates.

Total Fuel and Energy Expenses for Vehicles

For revenue vehicles only, includes gasoline, diesel, propane, natural gas and electric power (for vehicles only, where applicable; does not include electric power for buildings or other uses), net of recoveries or rebates.

Total Vehicle Maintenance Expenses

Includes salaries, wages and benefits (for mechanics, servicemen, stores, foremen, management, etc.), parts, materials, supplies, purchased services and net of recoveries or rebates.

Total Premises and Plant Maintenance Expenses

Includes salaries, wages and benefits (for security, janitorial, tradesmen, supervisors, management, etc.), utilities, parts, materials, supplies, purchased services, shelter maintenance, municipal or property tax and net of recoveries or rebates.

Total General and Administration Expenses

Other direct operating expenses not covered above, including salaries, wages and benefits (for general manager's office, planning, marketing, human resources, finance, etc.), liability expenses (other than fleet insurance premiums), advertising, promotion, office supplies, telephone, and net of recoveries or rebates.

Total Direct Operating Expenses

The total of the above elements. It includes expenses for services provided under contract to school boards and local charters, but does not include the expenses associated with providing inter-city

charters, cross-boundary services to adjacent municipalities, rental and lease charges, debt service charges, depreciation, and transfers to reserves, etc.

Debt Service Payment

Associated with financing capital acquisitions; capital plus interest payments made in the current year for capital expenditures funded through debt serviced by the reporting agency.

Other Indirect Operating Expenses

Includes other operating expenses not directly related to operation, e.g. Park & Ride, transfer of funds to reserves, fare integration, pension deficits, etc.

Total Operating Expenses

Total direct operating expenses plus other operating expenses (i.e. inter-city charters, cross-boundary services contracted to adjacent municipalities, rental and lease charges, debt service charges and depreciation.)

OPERATING REVENUE STATISTICS

Regular Service Passenger Revenues

From regular passenger services for which the fare system applies, including cash, tickets, tokens, passes, contract revenues from outside agencies in lieu of fares for regular services (e.g. postmen, school or college passes, etc.), and revenues from the sale of ID cards.

Total Operating Revenues

Includes regular service passenger revenues plus other operating revenues (i.e. revenues from school contracts, local charters, advertising, parking lot charges and other operating revenues).

Total Revenues

Includes total operating revenues plus revenues from cross-boundary services (both passenger fares and contract revenues), inter-city charters, supplements for concession fares, non-transit sources (e.g. sale of services, rental, and concessions), investment income and other non-operating revenues. Revenue figures do not include subsidies, grants, recoveries or rebates.

Net Direct Operating Cost

Total direct operating expenses minus total operating revenues.

Net Operating Cost

Total operating expenses minus total revenues; are broken down into federal operating contribution, provincial operating contribution, municipal operating contribution, other contributions (e.g. dedicated taxes / transfers from regional agencies, etc.), federal, provincial, and municipal debt service contributions (where debt servicing is used).

CAPITAL EXPENSE STATISTICS

Total Capital Expenditures

Includes vehicle purchases and refurbishments, land and buildings (including bus shelters), rights-of-way and track, computer and other automation equipment, other non-vehicle capital purchase (e.g. fareboxes, shop equipment, office equipment, etc.), and capital expenditures for auxiliary passenger service.

Total Capital Funding

Includes federal capital contribution (including federal dedicated gas tax), provincial capital contribution, municipal capital contribution, and other capital contributions (e.g. from Reserve Funds, etc.) [Note: contributions towards debt servicing are included under Operating Funding Sources.]

PERFORMANCE INDICATORS

Note: "Service Area Population", rather than "municipal population", is the basis for calculating all "per capita" performance indicators.

Financial Performance

Revenue to Cost Ratio (R/C Ratio)

Total operating revenues divided by total direct operating expenses.

Municipal Operating Contribution per Capita

Municipal operating contribution of net operating cost divided by service area population.

Net Direct Operating Cost per Passenger

Net direct operating cost divided by regular service passenger trips.

Average Fare

Regular service passenger revenues divided by regular service passenger trips.

Cost Effectiveness

Total direct operating expenses divided by regular service passenger trips.

Cost Efficiency

Total direct operating expenses (including expenses for inter-city charters and cross-boundary services) divided by total vehicle hours.

Service Utilization

Passengers per Capita

Regular service passenger trips divided by service area population.

Passengers per Revenue Vehicle Hour

Regular service passenger trips divided by revenue vehicle hours.

Amount of Service

Revenue vehicle hours divided by service area population.

Average Speed

Revenue vehicle kilometres divided by revenue vehicle hours.

Labour Productivity

Revenue Vehicle Hours per Operator Paid Hour

Revenue vehicle hours (including auxiliary revenue vehicle hours) divided by operator paid hours.

MEMORANDUM



Date: June 8, 2022

To: Council

From: Bryan Murray, P.Eng – Director of Public Works

Re: County of Simcoe Transportation Master Plan Update

In 2021, the County of Simcoe initiated an update to its 2014 Transportation Master Plan (TMP) through its consultant, IBI Group.

In March of 2022, Town staff attended advisory meetings that were held for the municipal stakeholders within the County to present and discuss the draft recommendations and alternatives that were developed based on the earlier consultations and analysis. The strategies, alternatives and recommendations brought forward to the municipal advisory committee were focused on the following aspects of the County of Simcoe Transportation System:

1. Roads;
2. Transit;
3. Active Transportation;
4. Supporting Strategies.

A copy of the presentation slide deck has been attached to this memorandum for information and reference.

The proposed road network upgrades and transfers within the County are identified on pages 17 and 18 of the attached presentation. The closest road network upgrade to Penetanguishene is a road widening proposed on County Road 93 between Balm Beach Road and Highway 12.

The proposed Transit System upgrades and strategies within the County are identified on pages 20 and 21 of the attached presentation. The most notable of the short term recommendations being proposed is the consolidation of transit operations under a single provider. The other significant recommendations being proposed is improvement of transit accessibility and specialized transit being provided throughout the County.

The proposed active transportation (AT) network improvements within the County are identified on page 24 of the attached presentation. Some of the AT improvements within close proximity to Penetanguishene include the installation of paved shoulders on County Road 25 and County Road 93. There is also an upgraded trail surface proposed for the Trans Canada Trail.

For a detailed outline of the TMP study progress and consultation information the project website can be viewed at the following link:

www.simcoe.ca/tmp.



County of Simcoe
Transportation Master Plan Update
Municipal Advisory Committee 2

MIDLAND
ORO-MEDONTE
PENETANGUISHENE

RAMARA
SEVERN
SPRINGWATER

TAY
TINY
WASAGA BEACH

PRESENTED BY IBI GROUP
MARCH 24, 2022

Agenda

1.0 Welcome and Introductions

2.0 Purpose of MAC Meeting 2

3.0 Study Progress Update

4.0 Draft Recommendations

5.0 Discussion and Comments

6.0 Next Steps and Closing

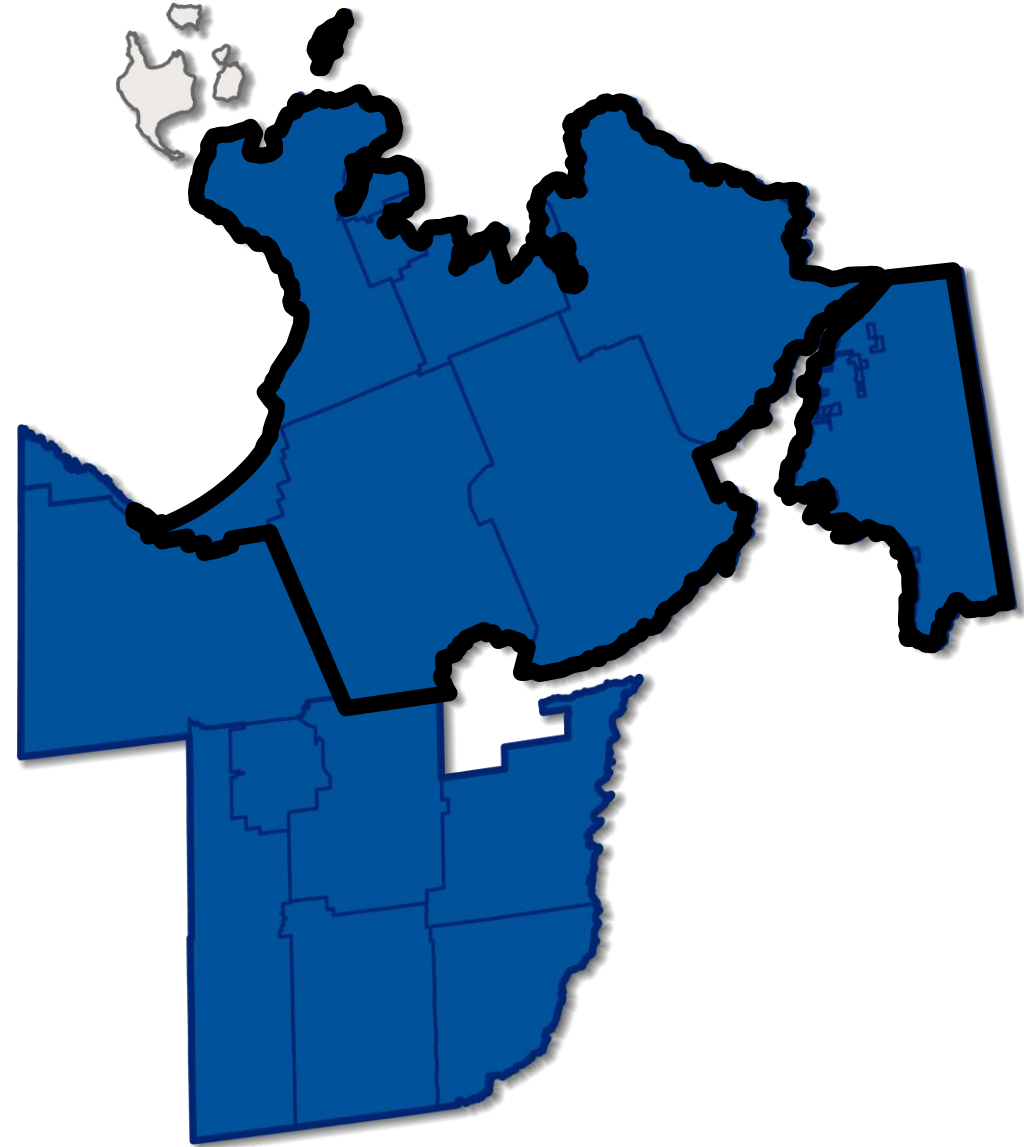




1.0 Welcome and Introductions

Introductions

- County of Simcoe Team
- IBI Group Team
- Municipal Representatives
 - Midland
 - Oro-Medonte
 - Penetanguishene
 - Ramara
 - Severn
 - Springwater
 - Tay
 - Tiny
 - Wasaga Beach





2.0 Purpose of MAC Meeting 2

Purpose of the Municipal Advisory Committee

Overall Purpose

- Identify key considerations to be addressed by the **Transportation Master Plan (TMP)** - *a long-term strategic plan that guides transportation policy, infrastructure and services under the jurisdiction of the County of Simcoe*

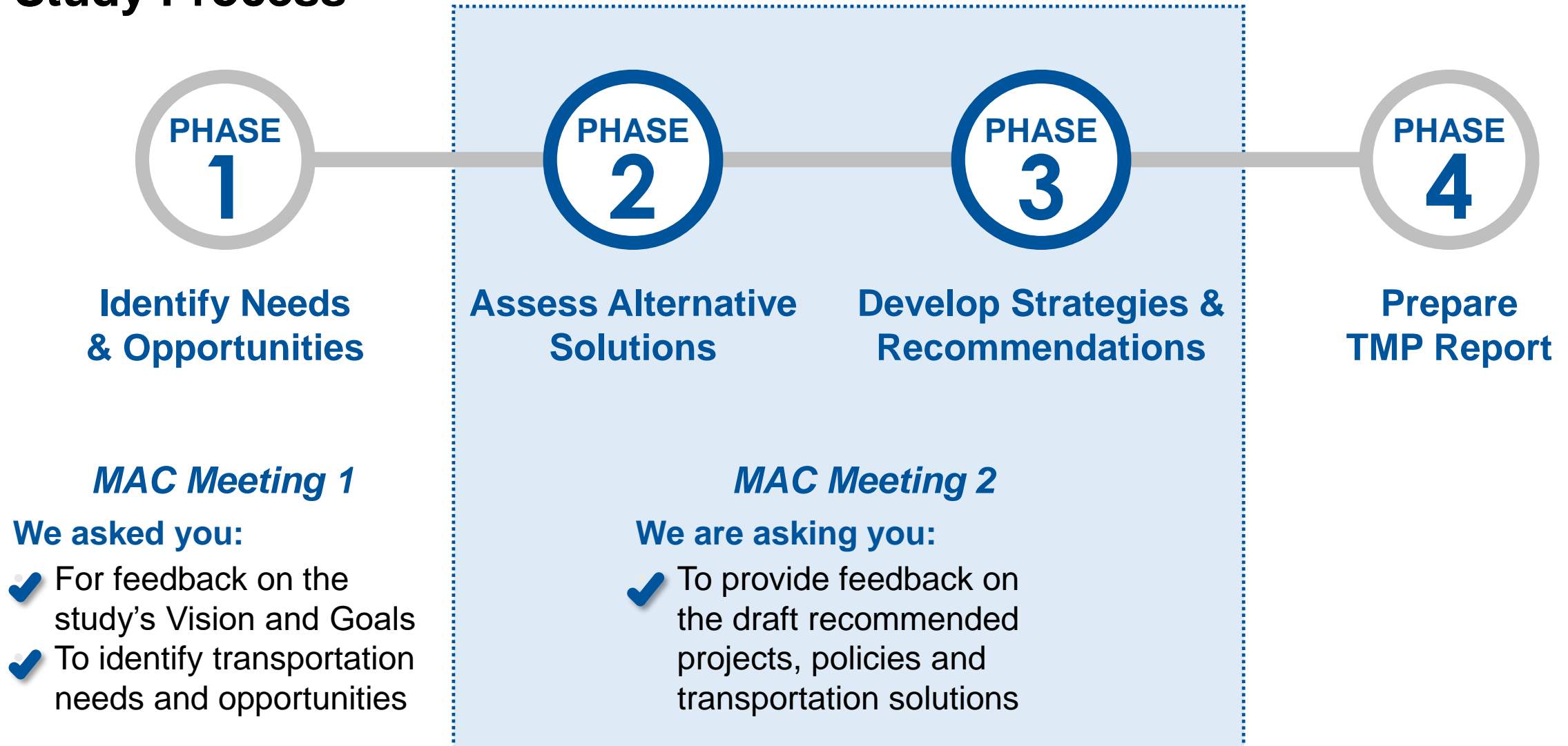
MAC Meeting 2 Purpose

- To update local municipal partners on the TMP Update study and recap progress
- To present the preferred networks and draft policies and strategies
- Gather specific input and address any concerns from lower-tier municipalities related to their local needs and issues



3.0 Study Progress Update

Study Process



Round 2 Consultation Plan

- **March 23-24, 2022** – MAC Meeting 2
- **March 28, 2022** – Technical Meeting: AT Focus
- **March 30, 2022** – Technical Meeting: Transit Focus
- **April 01, 2022** – TAC Meeting 2
- **April 14, 2022** – Regional Government Review
- **April 14, 2022** – Public Information Centre 2 begins
- **June 2022** – Draft TMP and Public Review Period

Round 2 Consultation Plan (cont'd)

Three MAC meetings held in March 2022:

MAC Meeting 2-A

Bradford West Gwillimbury
Innisfil
New Tecumseth

MAC Meeting 2-B

Adjala-Tosorontio
Clearview
Essa
Collingwood

MAC Meeting 2-C

Midland
Oro-Medonte
Penetanguishene
Ramara
Severn
Springwater
Tay
Tiny
Wasaga Beach

Public Information Centre 2

- Public Information Centre (PIC) 2 to launch April 14, 2022 on simcoe.ca/tmp
- PIC 2 will update the public on the TMP and invite their feedback on the draft transportation networks, strategies and policies
- PIC will consist of a virtual open house with:
 - Display boards
 - Survey
 - Interactive map
 - Project contact info





4.0 Draft Recommendations

Roads

Transit

Active Transportation

Supporting Strategies

Vision and Goals Recap

A safe, efficient and accessible multi-modal transportation system that responds to the County's vast geography, provides the connectivity needed for its growing and changing populations and businesses, and supports community and environmental health.



Connected Communities



Safe and Connected Active Transportation



Efficient Goods Movement



Responsible, Forward-Looking Stewardship



**Transit as a Viable Choice for
Everyday Travel**



Protected Natural Environment

Feedback Requested

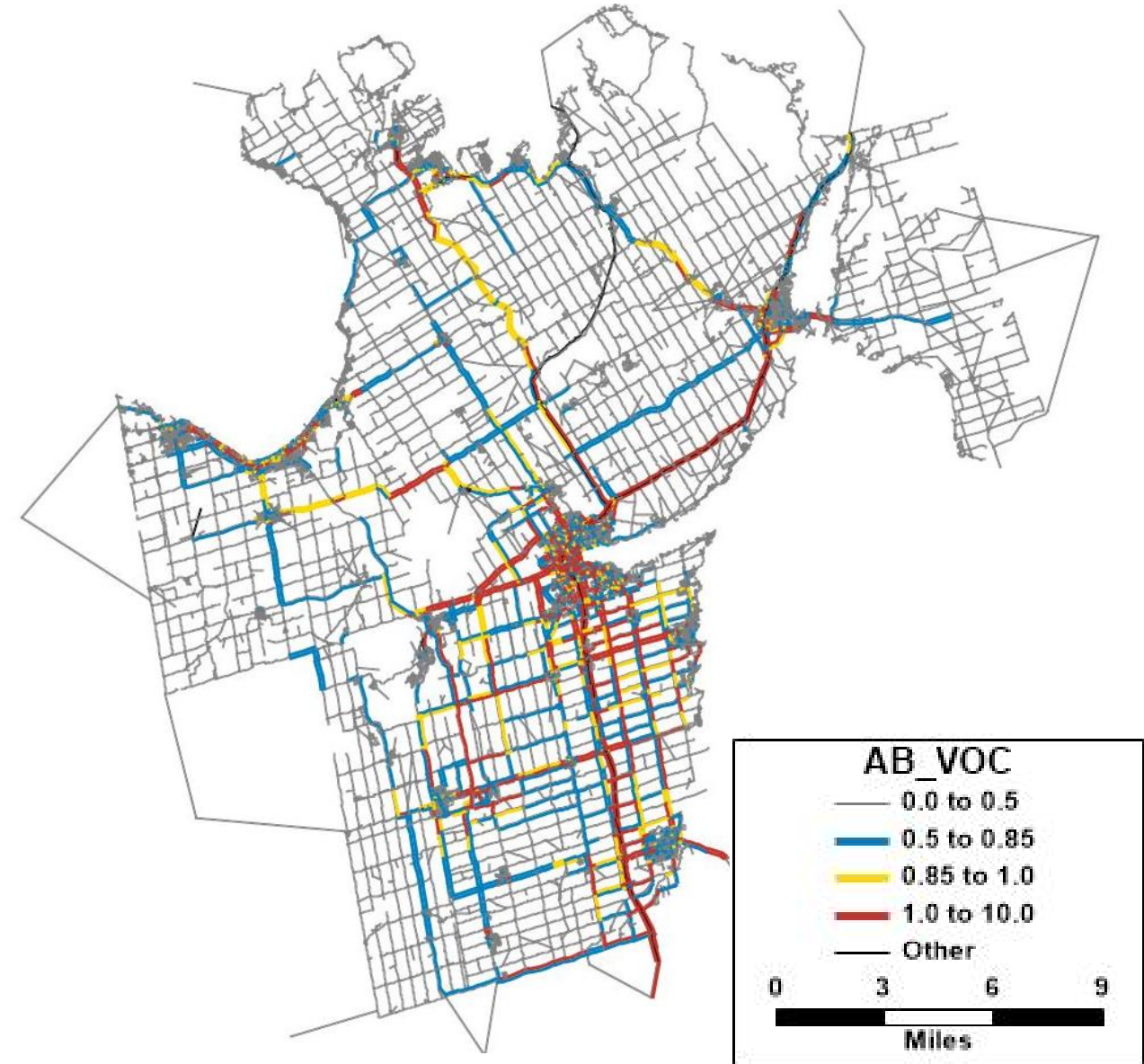
Given the recommended actions and strategies that are presented:

- **Are there any that you are particularly in support of?**
- **Are there any that need to be revised or removed?**
- **Are any key actions or strategies missing?**

Road Network

Approach

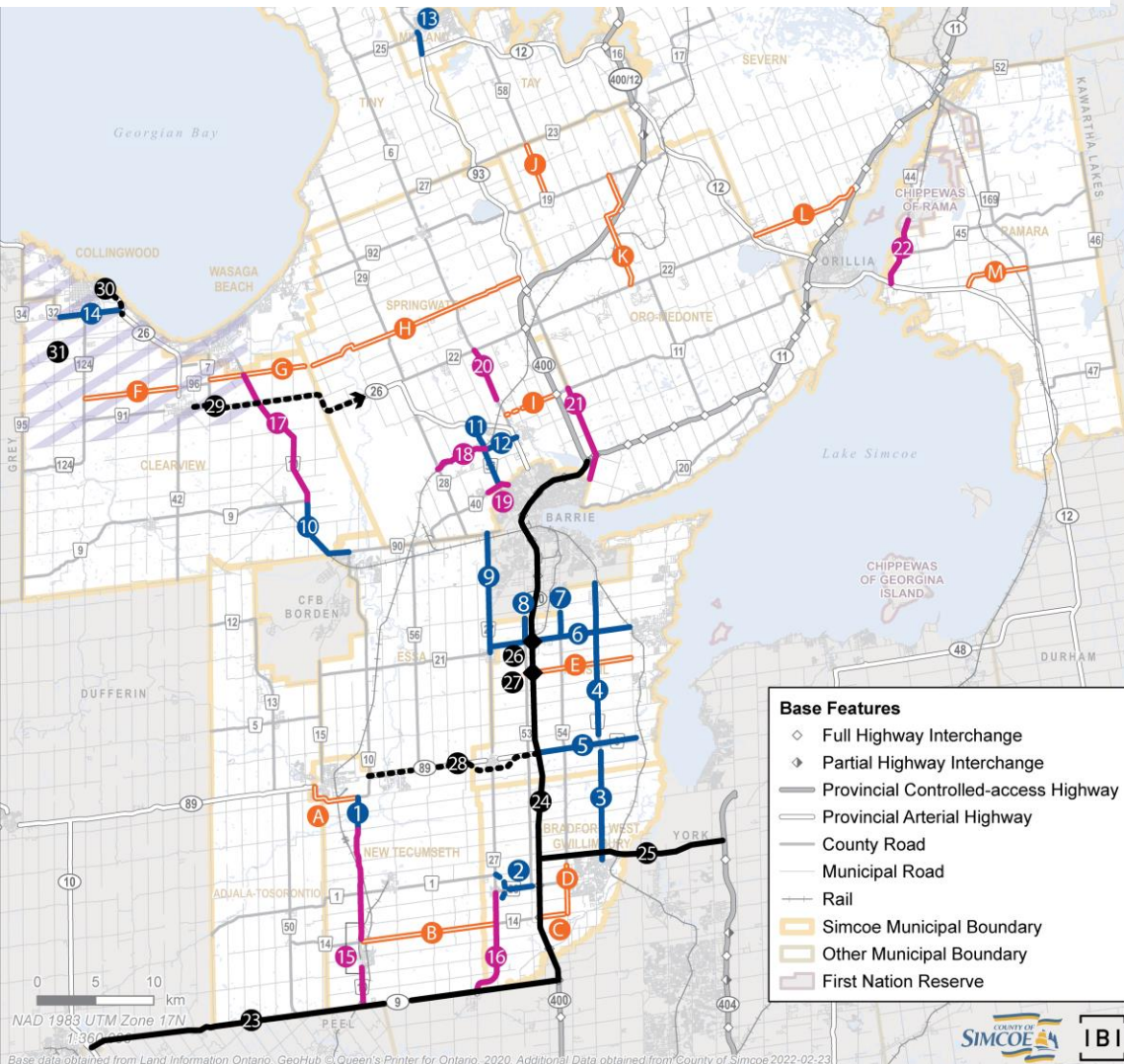
1. Long list of projects developed from Phase I needs, including projects from 2014 TMP, consultation and base scenario analysis
2. New 2051 demand forecast considering Municipal Comprehensive Review growth allocations to assess projects and strategies
3. Apply Multiple Account Evaluation framework to score individual projects – projects with a score 30+ are carried forward within 2051 horizon; lower score projects deferred



Road Network

- **Road widenings** are recommended in response to increased traffic demand. Timing will be determined as the study progresses.
- Roads transfers to the County of Simcoe to support **efficient movement** of people and goods.
- **Improve safety** for all road users including drivers and cyclists. Cycling improvements and improved signal crossings are benefits that can be bundled with changes to the road network.
- **Manage traffic** through communities as an alternative to building new roads. For instance, improvements to 5th Line in New Tecumseth will help manage traffic in Tottenham.
- Support improvements to **provincial roads** to help move people and goods move to, from and through Simcoe County. An east-west capacity improvement study between the Province and Simcoe County is recommended for Northwest Simcoe.

Draft Road Network Map



Draft Road Network Map

Road Uploads to County

- F. Nottawasaga 27/28 Sideroad
- G. 12 Concession Sunnidale Road
- H. Flos Road 4
- I. Forbes Road (alignment TBD)
- J. Line 3 North
- K. Line 6 North / Line 7 North
- L. Division Road
- M. Ramara Township Road 46

Corridors Deferred Beyond 2051 for Study

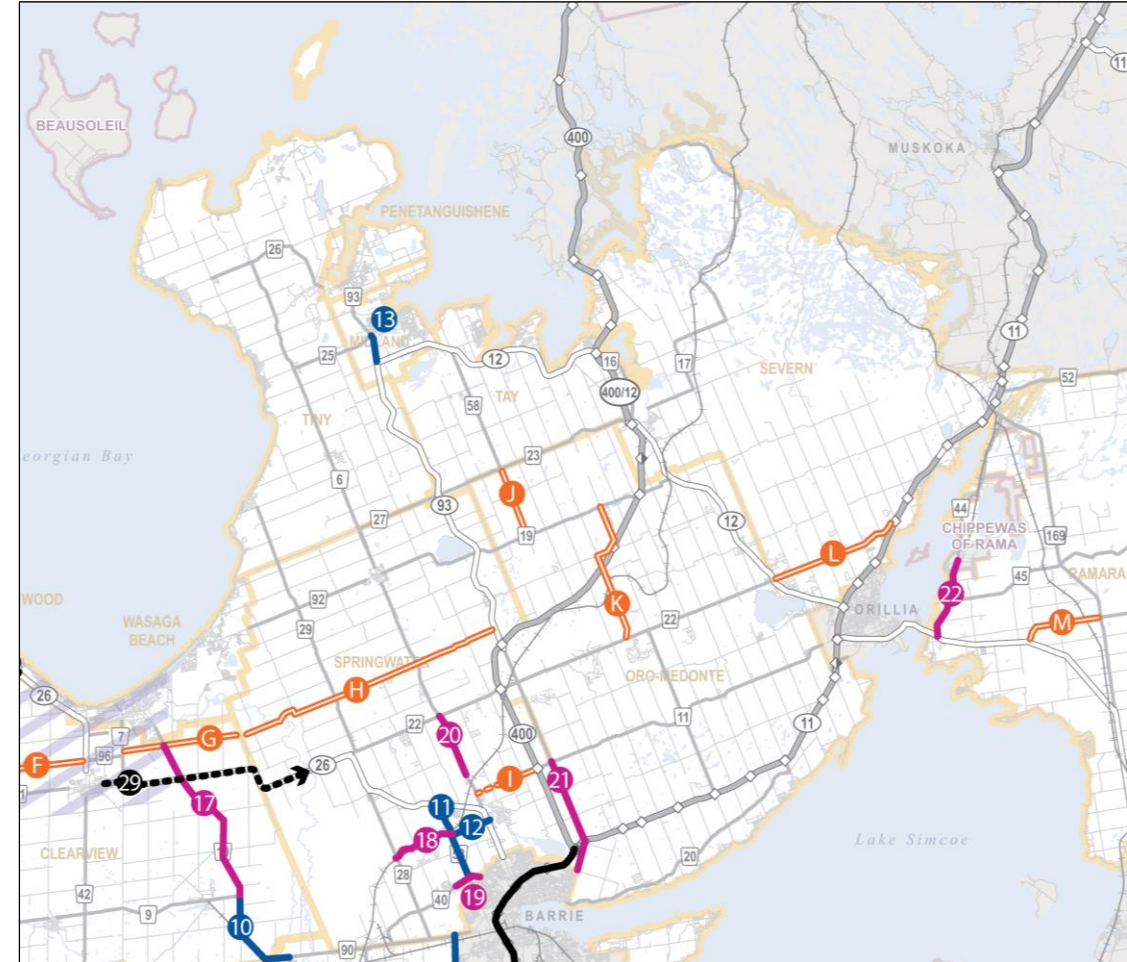
- 17. CR 10
- 18. CR 43
- 19. CR 40
- 20. CR 27
- 21. CR 93
- 22. CR 44

County Road Widenings by 2051

- 10. CR 10
- 11. CR 53
- 12. CR 43
- 13. CR 93

Unconfirmed Provincial Projects

- 29. Highway 26 Road Widening (east of Stayner)



Transit

Approach

1. Needs carried forward from Phase I
2. Key directions developed for each need
3. Prioritization into short-term and long-term actions based on Regional Government Review (RGR) timing and process to implement directions in a staged approach

Needs:



**Connectivity and
Coordination**



**Fare
Integration**



Accessibility



**Sustainable
Infrastructure
And Vehicles**



**Governance,
Funding And
Operating Models**

Transit | Draft **Short-Term** Actions Within 5 Years



Connectivity and Coordination

- Consolidate transit into a single system to improve customer experience and connectivity
- Complete a review of transit terminal to allow better interchanges with municipalities
- Implement weekend and late-night service trial with a focus on post-secondary and shift-work demand in evenings



Fare Integration

- Initiate review of regional transit fare policy
- Explore technologies and products that would accommodate inter-agency fares



Accessibility

- Engage riders to determine improvements for specialized transit and accessibility
- Create a design standards transit stop to standardize amenities and responsibilities with other municipalities
- Create standards for specialized transit transfer point with other municipalities



Sustainable Infrastructure And Vehicles

- Investigate funding opportunities to purchase and operate zero-emissions busses
- Conduct review of other transit agencies' sustainable technologies for infrastructure like bus stops and depots



Governance, Funding And Operating Models

- **Start implementation of regional transit model** as part of RGR
- Review delivery need and opportunities
- Improve coordination of transit vision, planning and strategy in the County of Simcoe

Transit | Draft **Long-Term** Actions Beyond 5 Years



Connectivity and Coordination

- Identify and prioritize improvements at key transit connections in conjunction with service coordination
- Review and leverage opportunities for transit service coordination on key corridors



Fare Integration

- Implement fare strategy recommendation developed from short-term action
- Monitor best practices at peer agencies for continuous improvement



Accessibility

- Implement design standards framework for bus stops
- Ensure that Simcoe County complies with or exceeds AODA standards



Sustainable Infrastructure And Vehicles

- Transition to a zero-emissions buses with garage infrastructure to support new and future technology
- Support the efforts of regional transit agencies to green their operations



Governance, Funding And Operating Models

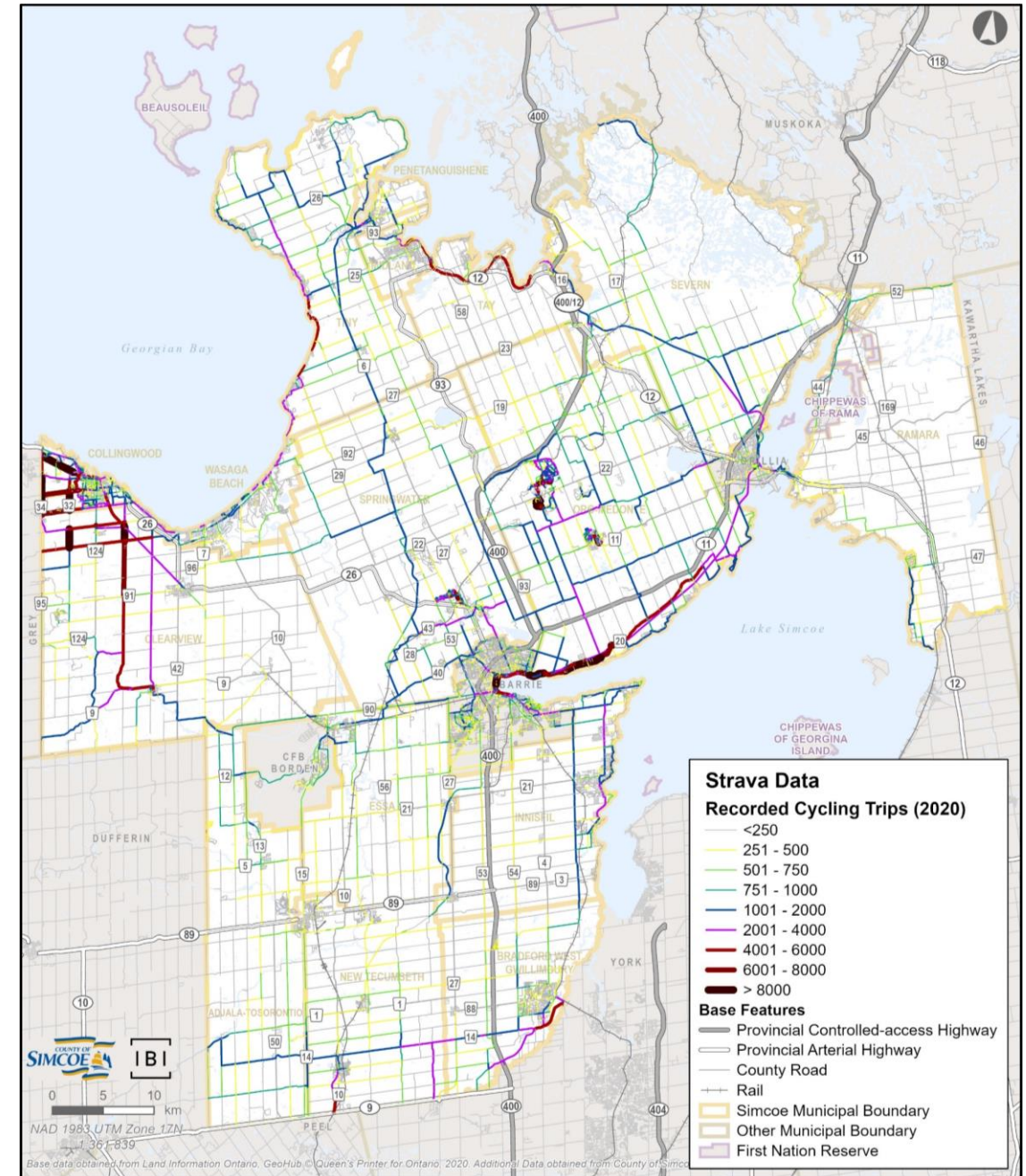
- **Complete implementation of regional transit model**
- Continue to refine and improve regionally integrated transit service, including connections to expanded GO Transit and intercity services
- Create and implement a five-year transit plan and long-term transit vision

Active Transportation

Approach

1. Needs determined in Phase I
2. Network developed building on 2014 TMP network and using Strava / TTS data, catchment area analysis, and facility type analysis
3. Priority Cycling Network developed to meet needs and build towards Ultimate Cycling Network

Needs include: Safer, dedicated on-road cycling connections, improved connectivity, and complete streets approach



Active Transportation

The TMP recommends the following active transportation supportive items:

- Identified **priority cycling routes** will serve as the core County-wide cycling network with accelerated implementation
- Priority routes serve **multi-purpose cycling trips** (e.g. transportation, recreation and tourism purposes)
- Previously proposed cycling routes from the 2014 TMP will be carried forward to form the **ultimate cycling network**, filling in key gaps
- To improve **pedestrian safety**, County roads that run through settlement areas should be designed with enough right-of-way to allow local municipalities to construct sidewalks

Draft AT Network

The TMP recommends a **priority cycling network**:

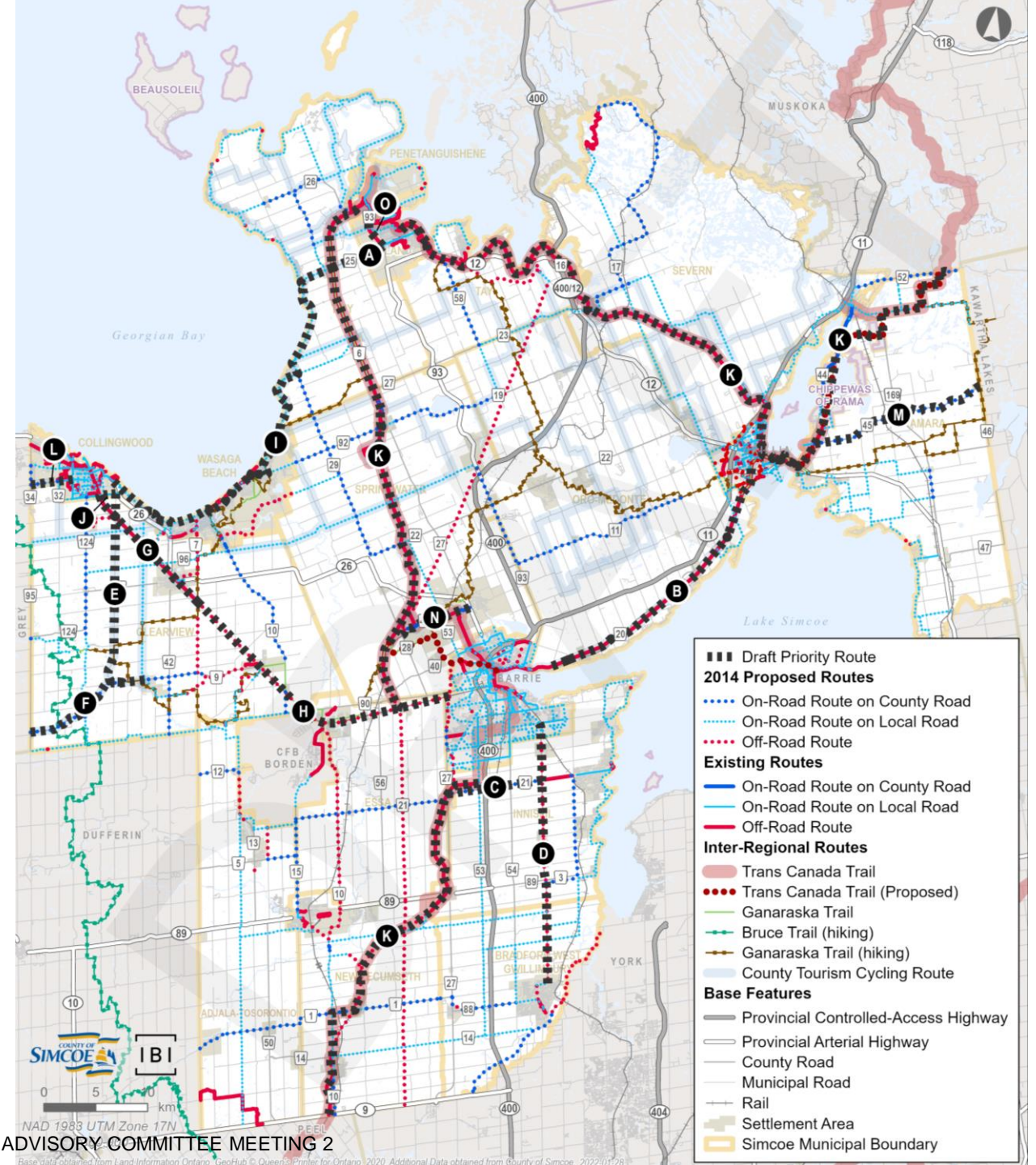
- Ⓐ County Road 25 – **Buffered Paved Shoulders**
- Ⓑ Oro-Medonte Rail Trail – **Upgraded Trail Surface**
- Ⓒ County Road 21 – **Buffered Paved Shoulders or MUT**
- Ⓓ County Road 4 – **MUT**
- Ⓔ Concession 6 Nottawasaga Road – **Signed Route**
- Ⓕ County Rd 9 – **Paved Shoulders on one side**
- Ⓖ Clearview Collingwood Train Trail – **Upgraded Trail Surface**
- Ⓗ Clearview Collingwood Train Trail Extension – **MUT**
- Ⓘ Great Lakes Waterfront Trail – **Buffered Paved Shoulders**
- ⓵ County Road 32 – **Boulevard MUT**
- Ⓚ Trans Canada Trail – **Upgraded Trail Surface / New MUT**
- Ⓛ County Road 32 – **Buffered Paved Shoulders or MUT**
- Ⓜ County Road 45 – **Buffered Paved Shoulders**
- Ⓝ County Road 43 – **Buffered Paved Shoulders**
- Ⓞ County Road 93 – **Paved Shoulders**



Draft AT Network

The TMP recommends an **ultimate cycling network** comprised of:

- On-road routes on County roads
- On-road routes on local municipal roads
- Off-road routes



Supporting Strategies

SAFETY STRATEGY



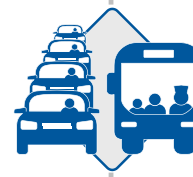
- Develop a road safety program that regularly collects data, identifies collision hot-spots, funds safety studies, and mitigates safety issues through capital improvements
- Follow road and AT design best practices

AIR TRAVEL



- Continue to support the use of the Lake Simcoe Regional Airport for goods movement
- Study upgrade of 7 Line and Highway 11 in partnership with MTO to improve access

TRAVEL DEMAND MANAGEMENT



- Monitor the need for a targeted TDM program and
- Consider hiring a TDM specialist
- Integrate TDM into development planning and include active transportation facilities at transit stops

CARPOOL LOTS



- Identify gaps and provide new carpool lots to encourage ride sharing (e.g. Midland, Collingwood, Angus, Alliston, Tottenham)
- Undertake study to identify sites, jurisdiction and funding

Supporting Strategies



COMMERCIAL VEHICLES

- County roads will continue to serve commercial goods movement, in conjunction with provincial highways



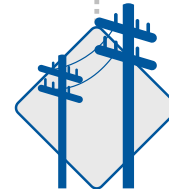
NEW TECHNOLOGIES

- Support the electrification of private vehicles and consider public charging stations at County buildings
- Develop a plan to support and regulate connected and automated vehicles, and align efforts with the province



FREIGHT RAIL

- Support modal shift initiatives that expand rail freight use
- Continue to use TAC guidance for rail grade separations



COMMUNICATIONS & UTILITIES

- Ensure County rights-of-way support future utility needs.



ROAD DESIGN GUIDELINES

- Update road design guidelines to reflect a complete streets approach, where all road users are considered
- Continue to use current design manuals to ensure best practices and design standards are followed



ROAD CLASSES & RATIONALIZATION

- Carry forward existing functional roadway classifications
- Carry forward existing road rationalization framework for recommended road jurisdiction changes from previous TMP



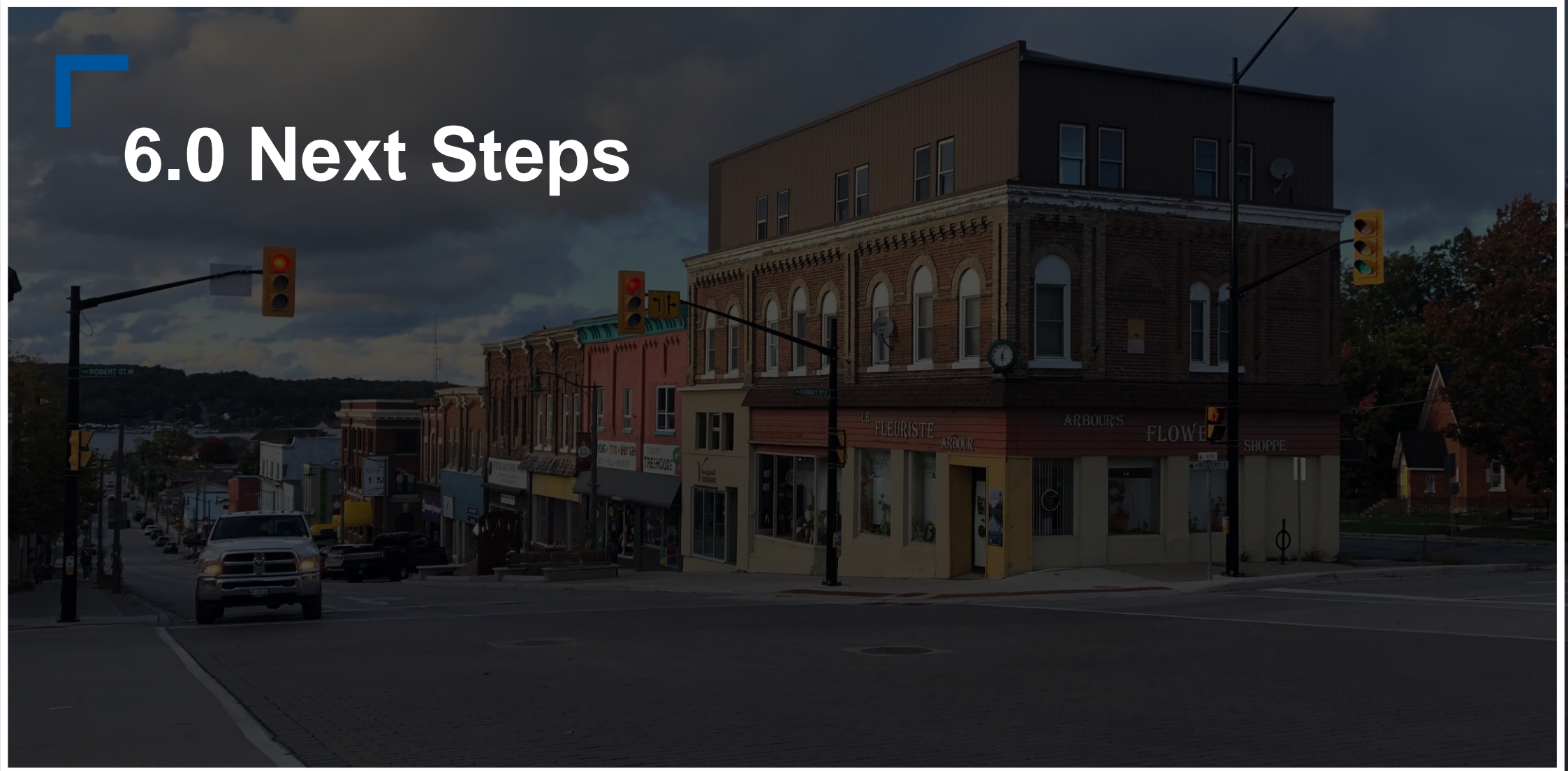
5.0 Discussion and Comments

Feedback Requested

Given the recommended actions and strategies that have been presented:

- **Are there any that you are particularly in support of?**
- **Are there any that need to be revised or removed?**
- **Are any key actions or strategies missing?**

6.0 Next Steps



Next Steps and Closing

Meeting Follow-Up

- IBI Group to distribute meeting minutes and presentation slides
- Committee to provide additional input by **April 06, 2022**

Public Information Centre 2

- Virtual PIC 2 and formal comment period commences **April 14, 2022**
- Project team to consider public and stakeholder input in refining draft recommendations

Other Project Milestones

- MAC Meetings and other stakeholder consultation scheduled over the next couple of weeks
- Draft TMP report in **June 2022**

Thank You!



Defining the cities
of tomorrow

FOLLOW US



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